



RESOURCE AND PATIENT MANAGEMENT SYSTEM

Emergency Room System (AMER)

Addendum to User Manual

Version 3.0 Patch 2 November 2009

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Preface

The requirements and functionality outlined in the SRS *Emergency Room System Version 3.0 Patch 2* includes corrections to bugs found both before and after release of ERS v3.0p1.

SECURITY

This patch uses the same security keys as described in the Emergency Room System User Manual version 1.0.

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1.0 Introduction

Please review these changes and add a copy of them to any printed documentation your site may be using for Emergency Room System (ERS) v3.0. These changes will be integrated into future versions of the software and user manuals, and will no longer be considered an addendum at the time of the next release.

Patch 2 of ERS v3.0 addresses bugs in ERS v3.0p1 that were discovered during the release. This patch contains changes to the following areas:

- Data Displays
- PCC Synching
- Other Errors

2.0 Data Displays

2.1 Presenting Complaint

In ERSv3.0p1, users noticed that presenting complaint occasionally contained an internal date/time entry, such as 3090621.0130. This error occurred when Departure Time was edited through the UP option and then saved over the Chief Complaint in the PCC Visit. This value was then transferred to ERS during synching routines.

In ERSv3.0p2, when Departure Time is edited through UP, that time is saved to PCC when the user confirms the desire to update the PCC Record with the new time and the Chief Complaint is no longer corrupted.

2.2 Displaying Patient Lists

In prior versions of ERS, the ER Admission file was sorted by the patient's Internal Entry Number (IEN). In ERS v3.0p2, when using HERE, DNA, OUT and TRI, the ER Admission file is now sorted alphabetically by name. Users are then prompted to display the list sorted by admission time. This prompt defaults to No. If only one ER patient is admitted, the prompt to sort by admission time is not displayed.

3.0 PCC Synching

In ERS v3.0p1, when the TRI option is used to identify a Triage Nurse and then the OUT option is used to identify the same individual as a Discharge Nurse, two identical V PROVIDER entries were associated to the PCC Visit.

In ERS v3.0p2, when this situation occurs, only a single V PROVIDER entry is associated to the PCC Visit.

4.0 Other Errors

4.1 Undefined Errors

In ERS v3.0p1, an undefined error occurred when using UP to edit the presenting complaint or provider narrative and adding a ";" to the string. ERS v3.0p2 corrected this error. In this situation, the user receives a message prompting the user to re-enter a value without the ";".

4.2 PCC V POV Clinic Stop

In ERS v3.0p1, the clinic stop for a PCC V POV entry created by ERS doesn't always match the clinic stop in the ERS and the corresponding PCC Visit. This has been corrected in ERS v3.0p2.

5.0 Contact Information

If you have any questions or comments regarding this distribution, please contact the OIT Help Desk by:

Phone: (505) 248-4371 or (888) 830-7280

Fax: (505) 248-4297

Web: http://www.ihs.gov/GeneralWeb/HelpCenter/Helpdesk/index.cfm

Email: support@ihs.gov