



RESOURCE AND PATIENT MANAGEMENT SYSTEM

Patient Care Component

(BJPC)

Addendum to User Manual

Version 2.0 Patch 29
June 2024

Office of Information Technology
Division of Information Resource Management

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1.0 Introduction

Review these changes and add a copy of them to any printed documentation your site may be using for the Indian Health Service (IHS) Patient Care Component (PCC) Suite (BJPC) v2.0. These changes will be integrated into future versions of the software and user manuals. These changes will no longer be considered an addendum at the time of the next version release.

This addendum only provides written guidance on changes made in the patch that are relevant to the user. To see a list of all changes, please refer to the patch notes for each of the respective patches.

1.1 Summary of Changes

This patch contains enhancements and fixes to PCC Management reports, Query Manager (Q-Man), and Health Summary system.

- **Cell Phone** field added to demographics components in Health Summary.
- Social Determinants of Health (SDOH) exam codes added as selectable items within PGEN and QMAN.
- Heroin Opioid and Pain Efforts (HOPE), Unhealthy Drug Screening exam code added as a selectable item within PGEN and QMAN.
- **Chart Audit Status** field added to the TXER Data Transmission Transaction Errors Report.
- Medicare Part D added as a selection option when user generates the Third-Party Coverage(s) (TPR) report.
- Time printed added to the Tally Reviewed/Completed Visits (Last Operator) TRVL report display.
- Implement Patient Refusals for Service to Visit Linking.

Other enhancements and fixes included in Patch 29 and not detailed below:

- Patients Listing by Primary Provider Report error message removed for patients with no visits.
- SNOMED data is now captured in the **PATIENT IMPLANTED DEVICE** file for the Body Site fields **BODY SITE, BODY SITE SCT, BODY SITE INTF TERM, BODY SITE SCT PREF TERM.**
- LOINC code data is now captured in the **REPRODUCTIVE FACTORS** file fields **TOTAL # BIRTH PARITY, TOTAL # PREG GRAVIDA, FULL TERM BIRTHS, PREMATURE BIRTHS, EDD.**

- LOINC code and SNOMED data is now captured in the **V DELIVERY** file fields **EGA AT DELIVERY CONCEPT ID, EGA AT DELIVER PREFERRED TERM, DATE/TIME OF DELIVERY LOINC AND EGA AT DELIVERY LOINC.**

2.0 Patch 29 Changes

2.1 Health Summary Changes

2.1.1 Demographic Component Cell Phone Addition

The patient's cell phone now displays on the four health summary demographic components when the cell phone is entered through Patient Registration.

The four health summary demographic components are:

- Demographic Data
- Demographics Brief
- Demographics – Brief w/Adv Directives
- Demographics – W/O Remarks

```

----- DEMOGRAPHIC DATA -----
TEST, DONNA                                DOB: FEB 28, 2006 18 YRS  FEMALE  no blood type
PREFERRED NAME: JONES, DONNA
STOCKBRIDGE-MUNSEE COMM MOHICAN I

CELL PHONE: 505-666-3333
                                           PREFERRED LANGUAGE: ENGLISH
EMAIL ADDRESS: testdonna@yahoo.com
TUCSON

LAST UPDATED: MAR 19, 2024                ELIGIBILITY: DIRECT ONLY

NOTICE OF PRIVACY PRACTICES REC'D BY PATIENT? NO
DATE RECEIVED BY PATIENT:
WAS ACKNOWLEDGEMENT SIGNED? YES

HEALTH RECORD NUMBERS:  013976  2021 DEMO HOSPITAL (INST)
                        013976  2020 DEMO CLINIC-1 (INST)
                        013976  2020 DEMO CLINIC-2 (IN
  
```

Figure 2-1: Health Summary Cell Phone display

2.2 PGEN

2.2.1 Social Determinants of Health (SDOH) Exam Codes

Five new SDOH items are available as search items under the **Patient Selection Menu** and **Print Item Selection Menu** for the Patient General Retrieval (PGEN) report. The new selection items are:

- SDOH Food

- SDOH Housing
- SDOH Interpersonal Safety
- SDOH Transportation
- SDOH Utilities

```

GENERAL RETRIEVAL                Apr 16, 2024 16:38:35                Page: 1 of 4
-----
                                PATIENT Selection Menu
Patients can be selected based upon any of the following items.  Select
as many as you wish, in any order or combination.  An (*) asterisk indicates
items already selected.  To bypass screens and select all patients hit Q.
-----
1) Name/Chart #/SSN              48) Date Oth Spec Prv Upd  95) Most Recent RUBELLA HF
2) Sex                          49) Oth Spec Prv User Upd  96) Most Recent ACTIVITY L
3) Date of Birth                50) EDD (ANY/ALL TYPES)    97) Date Last Alcohol Scre
4) Birth Month                  51) Definitive EDD         98) Date Last Depression S
5) Birth Weight (grams)         52) EDD (LMP)              99) Date Last IPV/DV Scree
6) Birth Weight (Kgs)           53) EDD (ULTRASOUND)       100) Date Last Drug Screen
7) Race                         54) EDD (CLINICAL PARAMETE 101) Date Last SDOH Food
8) Ethnicity                    55) EDD (METHOD UNKNOWN)   102) Date Last SDOH Housin
9) Age                          56) EDD (Last Documented)  103) Date Last SDOH Transp
10) Age in Months               57) Contraception Method   104) Date Last SDOH Utilit
11) Veteran Status Y/N          58) Last Menstrual Period  105) Date Last SDOH Safety
12) Date of Death               59) PHR Handout Given      106) Date Last Colonoscopy
13) Date Patient Establish       60) PHR Access              107) Date Last Flex Sig
14) Mlg Address-State           61) Internet Access Update 108) Date Last Mammogram
+      Enter ?? for more actions
S      Select Item(s)           +      Next Screen              Q      Quit Item Selection
R      Remove Item(s)           -      Previous Screen            E      Exit Report
    
```

Figure 2-2: PGEN SDOH Selection items

2.2.2 Unhealthy Drug Screening Exam

A new item, Unhealthy Drug Screening Exam, has been added to the Patient General Retrieval (PGEN) report. This item is displayed as Date Last Drug Screen to maintain consistency with similar items. Date Last Drug Screen is available as a search item under the Patient Selection Menu and Print Item Selection Menu. The new selection item is:

- Date Last Drug Screen

```

GENERAL RETRIEVAL                Apr 16, 2024 16:38:35                Page:    1 of    4
-----
                                PATIENT Selection Menu
Patients can be selected based upon any of the following items.  Select
as many as you wish, in any order or combination.  An (*) asterisk indicates
items already selected.  To bypass screens and select all patients hit Q.
-----
1) Name/Chart #/SSN              48) Date Oth Spec Prv Upd   95) Most Recent RUBELLA HF
2) Sex                            49) Oth Spec Prv User Upd   96) Most Recent ACTIVITY L
3) Date of Birth                  50) EDD (ANY/ALL TYPES)     97) Date Last Alcohol Scre
4) Birth Month                    51) Definitive EDD          98) Date Last Depression S
5) Birth Weight (grams)           52) EDD (LMP)               99) Date Last IPV/DV Scree
6) Birth Weight (Kgs)            53) EDD (ULTRASOUND)       100) Date Last Drug Screen
7) Race                           54) EDD (CLINICAL PARAMETE 101) Date Last SDOH Food
8) Ethnicity                      55) EDD (METHOD UNKNOWN)    102) Date Last SDOH Housin
9) Age                            56) EDD (Last Documented)   103) Date Last SDOH Transp
10) Age in Months                 57) Contraception Method    104) Date Last SDOH Utilit
11) Veteran Status Y/N           58) Last Menstrual Period    105) Date Last SDOH Safety
12) Date of Death                 59) PHR Handout Given       106) Date Last Colonoscopy
13) Date Patient Establish        60) PHR Access               107) Date Last Flex Sig
14) Mlg Address-State            61) Internet Access Update  108) Date Last Mammogram
+      Enter ?? for more actions
S      Select Item(s)             +      Next Screen              Q      Quit Item Selection
R      Remove Item(s)            -      Previous Screen            E      Exit Report
Select Action: S//
    
```

Figure 2-3: PGEN Unhealthy Drug Screen Selection items

2.3 QMAN

2.3.1 Social Determinants of Health (SDOH) Exams

Five new SDOH items are now searchable within QMAN, under the Diagnostic Exam category. These items are:

- SDOH FOOD SCREENING
- SDOH HOUSING SCREEN
- SDOH INTERPERSONAL SAFETY SCRE
- SDOH TRANSPORTATION SCREENING
- SDOH UTILITIES SCREENING

```

Subject of search: PATIENTS
ALIVE TODAY

Attribute of LIVING PATIENTS: EXAM
1 EXAM, DENTAL EXAM
2 EXAM, DIAGNOSTIC SUPERCLASS (INFO ONLY)
3 EXAM, RADIOLOGY L RADIOLOGIC PROCEDURES
CHOOSE 1-3: 2 SUPERCLASS (INFO ONLY)
Enter the specific name of the EXAM or type '???' to see choices

Attribute of LIVING PATIENTS: SDOH
1 SDOH FOOD SCREENING EXAM
2 SDOH HOUSING SCREEN EXAM
3 SDOH INTERPERSONAL SAFETY SCRE EXAM
4 SDOH TRANSPORTATION SCREENING EXAM
5 SDOH UTILITIES SCREENING EXAM
CHOOSE 1-5:
    
```

Figure 2-4: QMAN SDOH Exams Selection items

2.3.2 Unhealthy Drug Screening Exam

A new item, **Unhealthy Drug Screening Exam**, is now searchable within QMAN, under the Diagnostic Exam category. This item is:

- UNHEALTHY DRUG SCREEN

```

Subject of search: PATIENTS
ALIVE TODAY

Attribute of LIVING PATIENTS: EXAM
1 EXAM, DENTAL EXAM
2 EXAM, DIAGNOSTIC SUPERCLASS (INFO ONLY)
3 EXAM, RADIOLOGY L RADIOLOGIC PROCEDURES
CHOOSE 1-3: 2 SUPERCLASS (INFO ONLY)
Enter the specific name of the EXAM or type '???' to see choices

Attribute of LIVING PATIENTS: UNHEALTHY DRUG SCREEN EXAM
    
```

Figure 2-5: QMAN Unhealthy Drug Screen example

2.4 Miscellaneous Report Changes

2.4.1 Data Transmission Transaction Errors Report (TXER)

A new field, **Chart Audit Status**, has been added to the TXER report. This field displays the current status of the visit and will help the user quickly and easily identify those visits marked as **INCOMPLETE** or **NOT YET REVIEWED**.

```

Apr 26, 2024                                     Page: 8
                PCC Data Entry Module
                *****
                *   VISIT REVIEW ERROR REPORT   *
                *****

Report of Errors for VISIT Date Range: MAR 11, 2024 through APR 26, 2024
                ALL Locations Included
-----
LIST OF VISITS WITH TRANSACTION ERRORS
-----

HRN FAC: [TST] HRN: [00-99900] NAME: [DEMO,PATIENT,MIKIAS]
DATE: [MAR 22,2024@10:00] LOCATION: [2021 DEMO HOSPITAL (INST)]
SERVICE CATEGORY: [A] TYPE: [I] CLINIC: [GENERAL]
CHART AUDIT STATUS: [INCOMPLETE]
DEPENDENT ENTRIES: [12] PRIMARY PROVIDER: [TEST,PROVIDER]PRIMARY PROVIDER:
[TEST,PROVIDER]
                ERROR INFORMATION
FILE: VISIT E103-MULTIPLE PRIMARY PROVIDERS WERE ENTERED FOR THIS VISIT

Enter RETURN to continue or '^' to exit:

```

Figure 2-6: TXER example

2.4.2 Third Party Coverage(s) Report (TPR)

Medicare Part D report has been added as a report selection option for the TPR report.

Please note, for a patient to have Medicare Part D, they must be enrolled in Medicare Part A and/or Medicare Part B. You should not retrieve any results when running the Medicare Part D report if you select **Yes** at the “Do you want patients that only have this one insurer (no other coverage)?” prompt.

```

You may select from the following types of insurance

  Select one of the following:

      1      Medicare Part A
      2      Medicare Part B
      3      Medicaid
      4      A Selected Private Insurance
      5      Railroad Part A
      6      Railroad Part B
      7      Medicare Part D

Select a type of insurance:
    
```

Figure 2-7: TPR Report example

2.4.3 Tally Reviewed/Completed Visits (Last Operator) (TRVL)

Print time now displays after the print date on the Tally Reviewed/Completed Visits (Last Operator) (TRVL) report display.

```

Apr 16, 2024@17:20:15                                     Page: 1
                PCC Data Entry Module
*****
*   COUNT OF VISITS REVIEWED/COMPLETED BY OPERATOR   *
*             COUNTS LAST REVIEW ONLY                 *
*****
REVIEW Date Range: Feb 01, 2024 through Apr 16, 2024

Operator                # of visits    # of visits marked
                        reviewed        as complete
-----
DEMO,USER D             7              2
    Mar 13, 2024        3              2
    Mar 25, 2024        1              0
    Mar 26, 2024        3              0
DEMO,USER A             1              1
    Apr 04, 2024        1              1
DEMO,USER C             2              2
    Apr 04, 2024        2              2

Enter RETURN to continue or '^' to exit:
    
```

Figure 2-8: TRVL Report example

2.5 Miscellaneous Changes

2.5.1 Refusals for Service

Refusals for service are now linked to a visit. When user enters a Refusal for Service, it displays under the Patient Refusals for Service/NMI component when displaying a visit.

```
===== PATIENT REFUSALS FOR SERVICE/NMIs =====  
SERVICE TYPE: SKIN TEST  
DATE DECLINED/NOT IND: MAR 26, 2024  
SERVICE DESC/PREFERRE: TINE  
POINTER FILE: SKIN TEST  
POINTER VALUE: 1  
REASON NOT DONE: DECLINED SERVICE  
DATE LAST MODIFIED: MAR 26, 2024@13:37:31  
VISIT: MAR 26, 2024@10:00  
CONCEPT ID REASON NOT: 443390004  
CONCEPT ID RND FSN: Refused (qualifier value)  
PROVIDER WHO DOCUMENT: DEMO,USER D  
DATE/TIME ENTERED: MAR 26, 2024@12:35:16  
ENTERED BY: DEMO,USER D  
DATE/TIME LAST MODIFI: MAR 26, 2024@12:35:16  
LAST MODIFIED BY: DEMO,USER D  
V FILE IEN: 15731
```

Figure 2-9: Refusals for Service Visit Display example

Acronym List

Acronym	Term Meaning
HOPE	Heroin Opioid and Pain Efforts
IHS	Indian Health Service
LOINC	Logical Observation Identifiers Names and Codes
PCC	Patient Care Component
RPMS	Resource and Patient Management System
SDOH	Social Determinants of Health
SNOMED	Systematized Nomenclature of Medicine

Contact Information

If you have any questions or comments regarding this distribution, please contact the IHS IT Service Desk.

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