

RESOURCE AND PATIENT MANAGEMENT SYSTEM

Referred Care Information System (RCIS)

(BMC)

Addendum to User Manual

Version 4.0 Patch 15 November 2023

Office of Information Technology Division of Information Resource Management

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1.0 Introduction

Please review these changes and add a copy of them to any printed documentation your site may be using for Referred Care Information System (RCIS) Version 4.0. These changes will be integrated into future versions of the software and user manuals. These changes will no longer be considered an addendum at the time of the next version release.

This addendum only provides written guidance on changes made in the patch that are relevant to the user. To see a list of all changes made in a patch, please refer to the patch notes for each of the respective patches.

1.1 HHS Social Security Number (SSN) Reduction and Elimination

The HHS Information Systems Security and Privacy Policy (IS2P), published in July 2014, which establishes the Department's policy for the collection and use of SSNs. A memorandum includes the criteria for determining when collections and uses of the SSNs at HHS is authorized, process for reviewing and approving these collections and uses of SSNs, processes for establishing SSN inventories, and steps to take to reduce and eliminate unnecessary use of SSNs.

1.2 Summary of Changes

This patch contains changes to support the Social Security Number Fraud Prevention Act of 2017 and the Social Security Number Reduction Act.

Patch 15 includes the following changes for both the RPMS RCIS application and the Referred-RCIS tabs located in the EHR Application.

RPMS RCIS application include:

- Cell Phone Number added to Referral Letter
- Automated Fiscal/Calendar yearly setup
- Fix Secondary Referral Letter to print site specific text
- Rename Business Office/CHS Comments to Referral Notes
- General Retrieval Report Includes Purchase Order type codes
- New parameter to close Inpatient Referral with CHS Denial
- Remove Social Security Number from Reports
- Banner displays Patient Preferred Name*

- Include Referral updates as a CCDA trigger
- Fix approved referrals pending TOC report

RCIS tabs in EHR include:

- Changes included in both Referral/Template Referral forms and Non-patient centric RCIS tab:
 - Call in Referral from RPMS displays in the EHR Referral screen
 - Referring Provider and Authorized Visits fields are editable for all Referrals.
 - ALL option removed for selection for Clinical Consultation and from ADD/Edit Referral screen for Referring Provider
 - Referral number Column widened to see the Secondary number extensions.
- Additional Changes to Referral tab and Template Referral forms
 - Banner displays Patient Preferred Name *
 - Status column changed to Referral Status with "All" option in filter
 - Overall form fields moved to allow for limited space
 - Purpose/Services Requested renamed from Purpose of referral
 - ICD Dx/IPL field (Diagnosis from Integrated Problem list or SNOMED CT look-up)
 - Vendor/Provider fields read-only instead of text boxes
 - Individual Tabs were created for:
 - Medical Hx/Findings
 - Referral Notes (renamed)
 - Case Notes (new notes field)
 - ICD Dx (edit/delete options)
 - Control characters restricted in text fields
 - Remove "Call In By:" label when appropriate
- Additional Changes to Non-patient centric RCIS tab:
 - Include "All" option for both Referral Status and Provider column
 - Display Patient Preferred Name*
 - Include HRN and DOB
 - Fixed incorrect eligibility status display

* This application uses the "AUPN DISPLAY PPN" parameter functionality and is defaulted to OFF until Patient Preferred Name (PPN) is available across the enterprise.

Note: While this parameter is turned off, the Patient Preferred Name will not display in this application. This allows the Patient Preferred Name display to be turned on at once without requiring a coordinated release of all applications. Once all applications support the display of the PPN, instructions will be sent out on how to enable this parameter system-wide.

2.0 Patch 15 Changes – RPMS RCIS

2.1 Cell Phone Number added to Referral Letters

Patient letters printed via RCIS [RCIS - DE - LTRS] have been modified to include the Cell phone number for ALL Letter Types.

Note: Currently the cell number can only be populated in the Practice Management Application Suite GUI– Registration module.

```
Referral for Contract Professional Services
                                                                           MAY 05, 2023
                                                                  *****
                        Patient Identification, Address, Phone
Patient Name: DEMO, PATIENT
                                                      ID Number: TST 500001
                                                                Sex: FEMALE
     Address: 1234 Main Street
                                                               DOB: 01/01/2020

        IZ34 Main Street
        DOB:
        01/01/2020

        YOURTOWN, OKLAHOMA
        76777
        Hm Phone:
        515-411-8744

        Cell Phone:
        515-658-9090

                                                        Cell Phone: 515-658-9090
Referred to: DEMO, CRAWLEY
                     (TEST,DR)
Mailing: 1234 WEST ELM DRIVE
                                              Physical:
         ALBUQUERQUE, NM 87190
                                              Referral: 2321012300057
OUTPATIENT Services
                                              Appointment Date:
# of Outpatient Visits: 1
                                              Expected Ending Date:
Priority Rating: 1
Purpose/Services Requested: MRI
     Patient was treated in 2019.
     Patient needs medication for pain.
Additional Medical Information Attached: NO
```

Figure 2-1: Referral Letter with cell phone number

2.2 Automated Fiscal/Calendar yearly setup

The new Automation assists sites with the yearly Fiscal/Calendar setup of the RCIS application. The automated setup uses the Beginning FISCAL YEAR Month field in the PCC Master Control file. If this field is not setup, the month of October will be the default. When the automated setup is completed, the referral number will reset to zero.

Note: The user can no longer edit the FY in RCIS Site Parameter option.

2.3 Secondary Referral Letter prints site specific text

Modifications were made so that the secondary referral letter will include site specific text within the letter (when applicable).

Site specific text can be entered using the Edit Site Parameters option. The user can enter CHS APPROVED TEXT, CHS DENIED TEXT, CHS PENDING OR UNKNOWN TEXT and OTHER REFERRAL TEXT. Once entered, the text will be included in the secondary referral letter (when applicable).

```
UPDATE REFERRED CARE INFORMATION SYSTEM (RCIS) PARAMETERS
Referral Year 23 STATE: NEW MEXICO
ACTIVATE CHS LINK? YES ACTIVATE PCC LINK?
  ACTIVATE CHS LINK? YES ACTIVATE PCC LINK? YES PROMPT FOR MGED CARE COM ACTION? YES PROMPT FOR LOCAL CATEGORIES? D
  PROMPT FOR ICD/CPT CODES? NO
   ENTER YOUR SITE'S 'OTHER' LOCATION: OTHER
CASE MGR: CLERK, REGISTRATION CHS SUPERVISOR: CLERK, ADMISSION
BUSINESS OFFICE SUPERVISOR: CLERK, SCHEDULING
      Referral Facility Address (return):
REFERRAL CONTA+-----
REFERRAL CONTA | PRESS RETURN TO EDIT CHS APPROVED TEXT:
 RCIS ACTIVAT| PRESS RETURN TO EDIT CHS DENIED TEXT:
Mailman/Alert | PRESS RETURN TO EDIT CHS PENDING OR UNKNOWN TEXT:
PRIORITY ON AL| PRESS RETURN TO EDIT OTHER REFERRAL TEXT:
PRIORITY HELP +-----
                                                         ----+:
SEC REF AUTO POPULATE POV: NO Prompt to print Consult Letter:
```

Figure 2-2: Site specific text within the Edit Site Parameters option

```
Referral for Contract Professional Services
MAY 09, 2023
          Patient Identification, Address, Phone
Patient Name: DEMO, PATIENT
ID Number: TST 500001
Sex: FEMALE
Address: 1234 Main Street
DOB: 01/01/2020
YOURTOWN, OKLAHOMA
                  76777
Hm Phone: 515-411-8744
Cell Phone: 515-658-9090
Referred to: ABC ANESTHESIOLOGISTS (800-123-1234)
Referred to: ADC INCLUSION
Specific Provider: DEMO, PROVIDER
                                      Physical: 111 MAIN STREET
CITYTOWN, AZ 11111-2222
CITYTOWN, AZ 11111-2222
Referral: 2321012300057 A1
OUTPATIENT Services
Appointment Date: 5/9/23 10:00 am
# of Outpatient Visits: 0
Expected Ending Date: MAY 16, 2023
Priority Rating: 1
Purpose/Services Requested: Head/neck pain
    Patient was treated in 2019.
```

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Medical findings include prior head injury. Additional Medical Information Attached: NO If you have any questions concerning this referral, please contact: 2021 DEMO HOSPITAL (INST) (contact: REFERRAL CONTACT)) 5300 HOMESTEAD RD ALBUQUERQUE, NEW MEXICO 87777 (phone: (555)555-5555) Referring Provider (ELECTRONIC SIGNATURE): Veteran: Case Manager: CLERK, REGISTRATION Our records, as of 5/16/2023 indicate that this patient has the following third party coverage: PATIENT HAS MEDICARE: - 845578459A ELIG DATES: 5/12/2023 TO OPEN COVERAGE: A PATIENT HAS MEDICAID-PLAN NAME: UNKNOWN - 99991111 ELIG DATES: 1/1/2020 TO OPEN COVERAGE: 02 PRIVATE INSURER(S): BC/BS OF KC - BI5039444 ***** PENDING...THIS IS A MEDICAL REFERRAL ONLY AND NOT A GUARANTEE OF PAYMENT. CHS FUNDS ARE NOT AUTHORIZED BECAUSE THERE IS NOT ADEQUATE INFORMATION TO MAKE AN ELIGIBILITY DETERMINATION AT THIS TIME. FOR A DETERMINATION, PLEASE CONTACT THE PARKER SERVICE UNIT/CHS DEPARTMENT DURING REGULAR BUSINESS HOURS: MONDAY THROUGH FRIDAY FROM 8:00 AM TO 5:00 PM.

Figure 2-3: Sample secondary referral letter for PENDING referral

2.4 Rename Business Office/CHS Comments to Referral Notes

Modifications were made to various menu options, screen displays and reports to rename references to Business Office and Business Office/CHS Comments to Referral Notes. These changes are applicable to Add and Edit Referral for both primary and secondary referrals.

- Menu changes:
 - [RCIS DE EDIT RFN]
 - [RCIS SPEC RFN]

```
INDIAN HEALTH SERVICE
                                             *
               REFERRED CARE INFORMATION SYSTEM
                 VERSION 4.0, Patch 15
            *****
                                    *****
                  2020 DEMO CLINIC-1 (INST)
                   Edit Referral Options
MOD
     Modify Referral - Current Fiscal Year
     Modify Referral - All Fiscal Years
MR
MCR Modify Closed Referral - All Fiscal Years
RFN Enter Referral Notes
MSD Enter or Edit Scheduling Data
URMD Utilization Review by MD/Managed Care Comm Action
CAS Enter or Edit Case Review Comments
```

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ECHS Add/Edit CHS Data FDX Fix Uncoded DX Codes FPX Fix Uncoded Procedure Codes MED Enter Medical Hx Comments TOC Add/Edit Transition of Care Information

Figure 2-4: Menu text change with new mnemonic

- Changes made when processing Referrals:
 - [RCIS DE ADD/RFY/DSP]
 - [RCIS DE EDIT MOD/MR/MCR (option 9)]
 - [RCIS DE SEC ASEC/ESEC]

```
You may add a new Referral Notes

1) May 18, 2023 DEMO,CLERK

Patient was referred from the ABC Clinic in New Mexico

Select one of the following:

A ADD a new Referral Notes

Q QUIT

Do you wish to: A//
```

Figure 2-5: Add Referral Notes

Select one of	the following:
0	QUIT
1	MINI MOD
2	ALL DATA
3	DATE/COUNTS
4	COSTS
5	ICD DX
6	CPT PROCEDURES
7	CASE REVIEW
8	PURPOSE/MED HX/OTHER DX INFO
9	REFERRAL NOTES
10	DISCHARGE NOTES
11	ADD DOCUMENTATION
12	CHS ELIG FACTORS
13	OTHER REFERRALS
14	SEND GROUP MESSAGE
15	SEND MESSAGE TO PROVIDERS
16	SEND ALERT TO PROVIDERS
17	APPROVE REFERRAL
EDIT Which Data Typ	e: 0//

Figure 2-6: Edit Referral Notes

```
RCIS Referral Display Oct 20, 2023 09:38:30 Page: 4 of 4
User: DEMO,USER
+
```

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Figure 2-7: Referral Notes display

- Reports changes:
 - [RCIS RPT ADM RRR/SRR]
 - [RCIS RPT CM OLOG/TLOG]

Figure 2-8: Referral Notes - Report Display

2.5 General Retrieval Report – Purchase Order type codes

The RCIS General Retrieval option [RCIS - RPT - GEN] will allow the user to select the following codes to match the type of purchase orders issued. This selection will be available for the Search, Print and Report options for Referral Types: Primary, Secondary or BOTH. The user may select one, two or all three options:

Note: In the example below the search option is #45, this number will change for Print and Report options.

```
45) CHS PO Type Selection.
ENTER CHS PO Type: ?
```

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```
ENTER 1 FOR HOSPITAL SERVICE, 2 FOR DENTAL SERVICE, OR 3 FOR OUTPATIENT
SERVICE
Choose from:
1 43 (HOSPITAL SERVICE)
2 57 (DENTAL SERVICE)
3 64 (OUTPATIENT SERVICE)
ENTER CHS PO Type:
```

Figure 2-9: Purchase Order type codes available within General Retrieval report

2.6 New site parameter option to close Inpatient Referral

A new parameter was added to allow the user to select to close inpatient referrals. If set to YES, the CHS Denial and Final Purchase Order will automatically close the inpatient referral.

Note: For the inpatient referral to close properly, a required modification (included in ACHS v3.1 p31) must also be installed. ACHS v3.1 p31 is scheduled to release at the end of September 2023.

The option where the new parameter is set and displayed include:

• Edit Site Parameters [RCIS – MGT – ESP]

Figure 2-10: Edit Site Parameter

• Display Site Parameters [RCIS – MGT – DISP – DSP]

RCIS Site Parameter Display + AHCCCS NAME: AHCCCS ADDRESS: AHCCCS TELEPHONE NUMBER: AHCCCS PROVIDER NO: HLTH SUM DISPLAY MCC ACTION:

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CHS INPAT DEN CLOSE REF:	YES	
CHS OUTPAT DEN CLOSE REF:	YES	
CHS REQUIRE REFERRAL:	YES	
CHS APPEAL UPDATE REF:	YES	
SECONDARY REF POV:	NO	
MAILMAN SUBJECT-PAT NAME:	YES	
PROMPT FOR CONSULT LETTER:		
Send Alert: Ref Phy:	NO	
Send Alert: Primary Provider:	NO	
HELP PROMPT FOR PRIORITY SYSTEM:		
PRIORITY I - EMERGENT/ACUTELY URGENT	CARE	SERVICES
PRIORITY II - PREVENTIVE CARE SERVICE		

Figure 2-11: Display Site Parameter

2.7 Remove Social Security Number from Reports

The patient's Social Security Number (SSN) was removed from the following Reports:

- RCIS General Retrieval Report [RCIS RPT GEN]. SSN was also removed as a field that could be selected for inclusion in the report.
- Referrals at an Outside Facility (Call In's) [RCIS RPT ADM OUT]
- Referral Review Report By Time Period [RCIS RPT ADM RRR]
- Referral Review Report By Facility/Time Period [RCIS RPT ADM RRRF]
- Secondary Referral Report [RCIS RPT ADM SRR]
- Print Case Review Comments (By Date/Facility [RCIS RPT CM CRD]

2.8 RCIS application banner displays Patient Preferred Name

The Patient Preferred Name (PPN) will display in the RCIS application if a preferred name has been entered in Patient Registration. The application can also perform a lookup by preferred name. The preferred name will not display in reports or letters. The display shows as **Demo, Patient – Preferred Name***.

The PPN is visible throughout the entire RCIS application when the user enters patient name to search for a Referral.

DEMO, PATIENT - PREFERRED NAME* F ** SENSITIVE ** TST 500001 1 DEMO, PATIENT - PREFERRED NAME* 05/09/23 2321012300057A1 ABC ANESTHESIOLOGISTS PLC 05/09/23 A - 0 Head/neck pain 2 DEMO, PATIENT - PREFERRED NAME* 06/05/23 2321012300127A1 ABATE MD, SALVADOR 06/05/23 E - 3 xray of foot 3 DEMO, PATIENT - PREFERRED NAME* 08/25/23 2321012300213A1

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ABC ANESTHESIOLOGISTS PLC UNKNOWN SERVICE DATE - 1 HEAD/NECK PAIN

CHOOSE 1-3:

Figure 2-12: Referral search displays Patient Preferred Name

```
Referral: 2321012300063Date Entered: MAY 8,2023PATIENT: DEMO, PATIENT - PREFERRED NAME*PCC VISIT: MAY 8,2023@12:
      _____
REQUESTING FACILITY: 2021 DEMO HOSPITAL (
REQUESTING PROVIDER: DEMO, PATIENT
Do you wish to view a FACE SHEET? N
REFERRAL TYPE: CHS
CASE MANAGER: CLERK, REGISTRAT
INPT OR OUTPT: OUTPATIENT
PRIMARY PAYOR: IHS
REFERRAL TYPE: CHS
                                                       PRIMARY PAYOR: IHS
Provider OR Facility Referred To: DEMO, DOCTOR
Do you want to change the above Referral Provider/Facility? N
          PURPOSE OF REFERRAL: headache
             Referral SNOMED: Referral to chiropractor (procedure)
                       PRIORITY: 1
        ACTUAL APPT/BEGIN DOS: MAY 8,2023
       ***Press return at any of the following to edit the data items***
         SERVICE DATES/COUNTS:
                                                       COST DATA:
DIAGNOSTIC/PROCEDURAL/MED HX:
                                                    Referral Status: ACTIVE
```

Figure 2-13: Referral display with Patient Preferred Name

2.9 Report fixed to Remove Referrals when user prints or transmits a TOC

The Approved Referrals Pending TOC Report **[RCIS – RPT – ADM – TOCR]** has been fixed to remove approved referrals from the report where the TOC has been printed or transmitted.

3.0 Patch 15 Changes – Referred RCIS tabs (EHR)

The EHR–Referred Care component is for the clinical management of referred care to in-house services, other IHS facilities, and outside contract providers. This information is stored in the RPMS Referred Care Information System (RCIS) application and is also used by CHS. To access this component, log into the EHR application.

Within EHR, there are two views of patient referral data:

- Patient centric view (to view referrals for a single patient):
 - Select a patient in the Patient Chart
 - Create/Select a Visit
 - Click the Consults/Referrals tab
- Non-Patient centric view (to view referrals for all patients):
 - Click the RCIS tab

Note: Regardless of how the user chooses to access the referral data, the display will be the same for Add/Edit Referral for both primary and secondary referrals. The display is also the same when using a Referral Template.

- 3.1 Changes included in both Referral/Template Referral forms and Non-patient centric RCIS tab:
- 3.1.1 Call in Referral from RPMS display in the EHR Referral screen.
 - Referral Screen in EHR RCIS was modified and now displays "Call In By:" information from RPMS.

Edit Referral for DEM	O,PATIENT - PREFERRED NAME*								Х
Patient Eligibility Stat	tus: CHS DIRECT	VA Eligiblity: NO		CHS Status:	PENDING		Call In By:	PATI	ENT
Priority	5 ~		Purpose/Ser	vices Requested	HEAD INJURY				
ICD Dx/IPL	<select></select>	~	R	eferral SNOMED					~
Referring Provider		~	Show All	Referral Date	10/31/2023				
Referral Type	СНЅ	~	[Primary Vendor	LAKE HAVA PE	DIATRICS			
			[Specific Provider	DEMO,DOCTOF	}			
Authorized Visits									
Visit Type	Inpatient Outpatient	Schedule App	ointment withi	n Days	Exp. Sch	edule Date			
ICD Diagnosis Categ	ORCULATORY SYSTEM	~]						
CPT Procedure Cate	gory DIAGNOSTIC IMAGING	~]						
Notes to Appointmen	nt Scheduler								
	-								
Medical Hx/Findings	Referral Notes Case Notes ICD Dx					Include Ite	ms with Refe	erral	
					Append	Consul Face S Health History Most F PCC V Pre-Na Signed X-Ray X-Ray	Itation Hepor Sheet 9 Summary 9 and Physica Recent EKG Recent Lab F fisit Form atal Record 1 Tubal Cons ality Clinic No 7 Report Film	t leport ent tes	
						Save	•	Cancel	

Figure 3-1: Add/Edit Secondary Referral with Call In By

- For Call In Referrals entered in RPMS then edited in EHR, the following fields are not required and the referral can be saved:
 - Referring Provider field
 - ICD Dx/IPL

3.1.2 Referring Provider and Authorized Visits fields are editable for Referrals

The Referring Provider and Authorized Visits fields have been updated so they are now editable for Referrals.

3.1.3 ALL option removed for selection for Clinical Consultation and from ADD/Edit Referral screen for Referring Provider

Users are no longer able to select All from the Clinical Consultation dialog box and from the ADD/EDIT Referral Screen.



Figure 3-2: EHR Clinical Consultation Form

Add Referral for Dem	no,Patient - PREFERRED NAME*							-		×
Patient Eligibility Stat	us: DIRECTONLY	VA Eligiblity: NO								
Priority	×		Purpose/Servi	ces Requested						
ICD Dx/IPL		~	Ref	erral SNOMED						~
Referring Provider	OAKLEY, THERESA	~	Show All	Referral Date	08/24/2023]			
Referral Type	ACORD,ARLIS ADAM,ADAM AUSTIN,LATONA BARKER,MELANA BARKES,BRITTANY PHASKABAN NAIP SOLIMYA	^								
Authorized Visits Visit Type	BISHOP, BRADLEY M BLAESER, DAVE BOLOGNESE, CYNTHIA BRONSON, GINNY A BUTCHER, LORI		ointment within	Days						
CPT Procedure Categ Notes to Appointmen	CASEY.STEPHEN CHASE.RENEE COOK,SEAN COOPER.ROD CROSS.CHARLES CROZIER.JACK A RN]							
Medical Hx/Findings	DARIUS, VINCENT DEMO, PROVIDER MN					Inclu	ude Items v	with Ref	ferral	
	DEMO, VERIFIER ONE DENNIS, FLOYD B DORROUGH, DAVID DURAN, WILLIAM J EBRAHIM, JULE EPCS, ADMIN USER EPCS, NPARC ONE EPCS, PROVIDER EPCSP EPCS, PROVIDER EPCSPA EPCS, PROVIDER EPCSPA EPCS, PROVIDER EPCSPA	v			^		Consultatic Face Shee Health Sur History and Most Rece Most Rece PCC Visit F Pre-Natal F Signed Tul Speciality (X-Ray / Ri X-Ray Film	on Repo at Mary d Physic ent EKG ent EkG form Record bal Con Clinic No eport	al Report isent otes	
							Save		Cancel	

Figure 3-3: EHR Add Referral Form

3.1.4 Referral number Column widened to see the Secondary number extensions.

Users can now view the secondary number extensions (i.e. A1 or A2) in the Referral Number column.

PRIVACY	PATIENT CHART	RESOURCES	RCIS	DIRECT We	bMail EDashboa	ard	4
emo,Patient	Jan-2020 (3) F OAKLEY	WARD BW101-B 15-Aug	g-2023 11:15 Primary Car Inpatient Attending:	re Team Unassigne Demo.Doctor	d E	wrz.	~
3 💆 ²	F POC Lab En Ed rescripts F	eed Surescripts Needs	m List Advs React Med Rvw Needs Rvw Nee		Athsma Action Plan Med Rec Re	eRx Reviewed. Vis eceipt Updated Summ	sit mary 💁
Notifications	Cover Sheet Triage Wellness Pro	blem Mgmt Prenatal	Well Child Medications	Labs Orders	Notes Consults/Referra	s Superbill D/C Sum	mary 🖪
Consults R	eferrals						
Add Template Referral Date	Referral Add Referral Edit Referral A	Add Secondary Referral	Clinical Consultation Pri August 24, 2023	int Referral Referral Status	Ali 🗸		
Add Template Referral Date Referral Date	Referral Add Referral Edit Referral A From Wednesday, August 24, 2022 [Purpose	Add Secondary Referral	Clinical Consultation Pri August 24, 2023	int Referral Referral Status [Referral Status	All V	Appointment Date/Time	Clinical Con:
Add Template Referral Date Referral Date MAY 05, 2023	Referral Add Referral Z Edit Referral Z From Wednesday, August 24, 2022 [Purpose MRI	Add Secondary Referral To Thursday . Referring Provider WOMACK,TAMMY	August 24, 2023 v Referral Number 2321012300057	Referral Status Referral Status Referral Status CLOSED-CO	All Facility Referred To DEMO,CRAWLEY	Appointment Date/Time	Clinical Cons
Add Template Referral Date MAY 05, 2023 MAY 08, 2023	Referral Add Referral Edit Referral / From Wednesday, August 24, 2022 [Purpose MRI headache	Add Secondary Referral To Thursday . Refering Provider WOMACK,TAMMY WOMACK,TAMMY	August 24, 2023 T August 24, 2023 T Referral Number 2321012300057 2321012300063	Referral Status Referral Status Referral Status CLOSED-CO ACTIVE	All Facility Referred To DEMO,CRAWLEY ABATE MD,SALVADOR	Appointment Date/Time MAY 08, 2023	Clinical Cons
Add Template Referral Date MAY 05, 2023 MAY 08, 2023 MAY 09, 2023	Referral Add Referral Edit Referral / From Wednesday, August 24, 2022 [Purpose MRI headache Head/neck pain	Add Secondary Referral To Thursday . Referring Provider WOMACK,TAMMY WOMACK,TAMMY	Clinical Consultation Pri August 24, 2023	Referral Status Referral Status CLOSED-CO ACTIVE ACTIVE	Ali Facility Referred To DEMO,CRAWLEY ABATE MD,SALVADOR ABC ANESTHESIOLOGI	Appointment Date/Time MAY 08, 2023	Clinical Cons
Add Template Referral Date MAY 05, 2023 MAY 08, 2023 MAY 09, 2023 MAY 17, 2023	Referral Add Referral Z Edit Referral Z From Wednesday, August 24, 2022 [Purpose MRI headache Head/neck pain XRAYS of Head, Neck and Shoulders	Add Secondary Referral To Thursday . Referring Provider WOMACK,TAMMY WOMACK,TAMMY WOMACK,TAMMY	Clinical Consultation Pri August 24, 2023 v Referral Number 2321012300057 2321012300057 2321012300057 - A1 2321012300097	Referral Status Referral Status CLOSED-CO ACTIVE ACTIVE ACTIVE	All Facility Referred To DEMO,CRAWLEY ABATE MD,SALVADOR ABC ANESTHESIOLOGI PARADISE VALLEY HO	Appointment Date/Time MAY 08, 2023	Clinical Cons
Add Template Referral Date MAY 05, 2023 MAY 08, 2023 MAY 09, 2023 MAY 17, 2023 JUN 05, 2023	Referral Add Referral Z Edit Referral Z From Wednesday, August 24, 2022 [Purpose MRI headache Head/neck pain XRAYS of Head, Neck and Shoulders xray of right shoulder	Add Secondary Referral To Thursday . Referring Provider WOMACK, TAMMY WOMACK, TAMMY WOMACK, TAMMY WISDOM, WENDY	Clinical Consultation Pri August 24.2023 Referral Number 2321012300067 2321012300057 - A1 2321012300057 - A1 2321012300125	Int Referral Status Referral Status CLOSED-CO ACTIVE ACTIVE ACTIVE ACTIVE ACTIVE ACTIVE	All Faolity Referred To DEMO.CRAWLEY ABATE MD.SALVADOR ABC ANESTHESIOLOGI PARADISE VALLEY HO ABC VENDOR 4	Appointment Date/Time MAY 08, 2023	Clinical Cons
Add Template Referral Date MAY 05, 2023 MAY 08, 2023 MAY 09, 2023 MAY 17, 2023 JUN 05, 2023 JUN 05, 2023	Referral Add Referral Z Edit Referral Z From Wednesday, August 24, 2022 [Purpose MRI headache Head/neck pain XRAYS of Head, Neck and Shoulders xray fight shoulder xray	Add Secondary Referral To Thursday . Referring Provider WOMACK, TAMMY WOMACK, TAMMY WOMACK, TAMMY WISDOM, WENDY	Clinical Consultation Pri August 24, 2023 Referral Number 2321012300057 2321012300057 - A1 2321012300057 2321012300126 2321012300127	Referral Status Referral Status CLOSED-CO ACTIVE ACTIVE ACTIVE ACTIVE CLOSED-CO	All Facility Referred To DEMO.CRAWLEY ABATE MD.SALVADOR ABC ANESTHESIOLOGI PARADISE VALLEY HO ABC VENDOR 4 ABATE MD.SALVADOR	Appointment Date/Time MAY 08, 2023 JUN 05, 2023	Clinical Cons

Figure 3-4: EHR Referral Number Column

3.2 Changes to Referral and Referral Template forms

Modifications made to the referral form apply to the Add/Edit Referral for both primary and secondary referrals. All changes also apply when using a Referral Template (except display of Patient Preferred name). The changes are explained in the sections below:

3.2.1 Display Patient Preferred Name

The Patient Preferred Name (PPN) will display in the banner of the referral if a preferred name has been entered in Patient Registration. The preferred name will not display in reports or letters. The display shows as **Demo, Patient – Preferred Name***.

Edit Referral for DEM	O,PATIENT - PREFERRED NAME*						_		×
Patient Eligibility Stat	tus: CHS DIRECT	VA Eligiblity: NO		CHS Status:	PENDING				
Priority	5 ~		Purpose/Ser	vices Requested	MRI				
ICD Dx/IPL	HEADACHE	~	R	eferral SNOMED	Patient referral to sp	ecialist			~
Referring Provider	DEMO, PROVIDER MN	~	Show All	Referral Date	10/31/2023				
Referral Type	СНЅ	~		Primary Vendor	DEMO CRAWLE	ΞY			
noionai type			I L	Specific Provider					
			L	Specific i Tovidei	TEST,DR				
Authorized Visits									
Visit Type	O Inpatient O Utpatient	Schedule App	ointment withi	n / Days	Exp. Sch	edule Date [•
ICD Diagnosis Categ	FACTORS INFLUENCING HEALTH ST	ATUS & OTHER C ~							
CPT Procedure Cate	gory NONSURGICAL PROCEDURES	~]						
Notes to Appointmen	t Scheduler								
Patient prefers momin	g appointments								
Medical Hx/Findings	Referral Notes Case Notes ICD Dx					Include Iter	ns with Re	ferral	
					Append	Face S	tation Rep heet	ort	
					~	Health	Summary and Physi	nal	
						Most R	ecent EK0	i .	
						Most H	ecent Lab sit Form	Heport	
						Pre-Na	tal Record	sent	
						Specia	lity Clinic N	otes	
						X-Bay.	/Report Film		
1					Ŷ				
						Course		Cancel	
						Save		Cancel	

Figure 3-5: Referral display with Patient Preferred Name

3.2.2 Status column changed to Referral Status with "All" option in filter Text was changed to now show Referral Status.

er Patient Ke	efresh Data Tools Help eSig Clea	ar Clear and Lock Cor	mmunity Alerts Dosing	Calculator Rx P	rint Settings		
PRIVACY	PATIENT CHART	RESOURCES	RCIS	DIRECT We	bMail EDashbo	ard	4
Demo,Patient 500001 01-	Jan-2020 (3) F OAKLEY	WARD BW101-B 15-Au	g-2023 11:15 Primary Car Inpatient Attending:	re Team Unassigne Demo,Doctor	d	kra	\leq
S 💆 °	F POC Pharm rescripts R	Reed Surescripts Needs	m List Advs React Mee Rvw Needs Rvw Nee		Athsma PWH Action Med Rec R	eRx Reviewed. Vi eceipt Updated Sum	isit mary
Notifications 0	Cover Sheet Triage Wellness Pro	blem Mgmt Prenatal	Well Child Medications	Labs Orders	Notes Consults/Referra	s Superbill D/C Sur	nmary 🖣
Consults Re	eferrals						
	-				AU		
Referral Date I Referral Date	From Wednesday, August 24,2022 [■▼ To Thursday ,	August 24, 2023 , ♥▼	Referral Status Referral Status	All ~	Appointment Date/Time	Clinical Con
Referral Date Referral Date MAY 05, 2023	From Wednesday, August 24,2022 [Purpose MRI	To Thursday . Referring Provider WOMACK,TAMMY	August 24, 2023 V Referral Number 2321012300057	Referral Status Referral Status CLOSED-CO	All Facility Referred To DEMO,CRAWLEY	Appointment Date/Time	Clinical Con
Referral Date Referral Date MAY 05, 2023 MAY 08, 2023	From Wednesday, August 24,2022 [Purpose MRI headache	To Thursday . Referring Provider WOMACK,TAMMY WOMACK,TAMMY	August 24, 2023 •••	Referral Status Referral Status CLOSED-CO ACTIVE	All Facility Referred To DEMO,CRAWLEY ABATE MD,SALVADOR	Appointment Date/Time MAY 08, 2023	Clinical Con
Referral Date Referral Date MAY 05, 2023 MAY 08, 2023 MAY 09, 2023	From Wednesday, August 24,2022 [Purpose MRI headache Head/neck pain	To Thursday . Referring Provider WOMACK,TAMMY WOMACK,TAMMY	August 24, 2023 • • • • • • • • • • • • • • • • • • •	Referral Status Referral Status CLOSED-CO ACTIVE ACTIVE	All Seferred To DEMO,CRAWLEY ABATE MD,SALVADOR ABC ANESTHESIOLOGI	Appointment Date/Time MAY 08, 2023	Clinical Con
Referral Date Referral Date MAY 05, 2023 MAY 08, 2023 MAY 09, 2023 MAY 17, 2023	From Wednesday, August 24, 2022 [Purpose MRI headache Head/heck pain XRAYS of Head, Neck and Shoulders	To Thursday . Referring Provider WOMACK.TAMMY WOMACK.TAMMY WOMACK.TAMMY	August 24, 2023 Referral Number 2321012300057 2321012300057 2321012300057 - A1 2321012300097	Referral Status Referral Status CLOSED-CO ACTIVE ACTIVE ACTIVE	All Calify Referred To DEMO,CRAWLEY ABATE MD,SALVADOR ABC ANESTHESIOLOGI PARADISE VALLEY HO	Appointment Date/Time MAY 08, 2023	Clinical Con
Referral Date Referral Date MAY 05, 2023 MAY 08, 2023 MAY 09, 2023 MAY 17, 2023 JUN 05, 2023	From Wednesday, August 24, 2022 [Purpose MRI headache Head/neck pain XRAYS of Head, Neck and Shoulders ×ray of right shoulder	To Thursday . Referring Provider WOMACK, TAMMY WOMACK, TAMMY WOMACK, TAMMY WISDOM, WENDY	August 24, 2023 ••• Referral Number 2321012300057 2321012300063 2321012300097 2321012300126	Referral Status CLOSED-CO ACTIVE ACTIVE ACTIVE ACTIVE	All Facility Referred To DEMO.CRAWLEY ABATE MD.SALVADOR ABC ANESTHESIOLOGI PARADISE VALLEY HO ABC VENDOR 4	Appointment Date/Time MAY 08, 2023	Clinical Con:
Referral Date I MAY 05, 2023 MAY 08, 2023 MAY 09, 2023 MAY 17, 2023 JUN 05, 2023 JUN 05, 2023	From Wednesday, August 24,2022 [Purpose MRI headache Head/neck pain XRAYS of Head, Neck and Shoulders x-ray of right shoulder xray	To Thursday . Referring Provider WOMACK.TAMMY WOMACK.TAMMY WOMACK.TAMMY WISDOM,WENDY	August 24, 2023 ••• Referral Number 2321012300057 2321012300057 - A1 2321012300057 - A1 2321012300126 2321012300127	Referral Status Referral Status CLOSED-CO ACTIVE ACTIVE ACTIVE ACTIVE CLOSED-CO	All Facility Referred To DEMO,CRAWLEY ABATE MD,SALVADOR ABC ANESTHESIOLOGI PARADISE VALLEY HO ABC VENDOR 4 ABATE MD,SALVADOR	Appointment Date/Time MAY 08, 2023 JUN 05, 2023	Clinical Cons

Figure 3-6: EHR Referral Status Column

3.2.3 Purpose/Services Requested Field

The **Purpose/Services Requested** field has been repositioned on the form. This is a free text field and it is required. This field name was previously labeled Purpose of Referral. Click the Purpose/Services Requested text box and enter a referral purpose.

Edit Referral for DEM	IO,PATIENT - PREFERRED NAME*			— 🗆	×
Patient Eligibility Sta	tus: CHS DIRECT	VA Eligiblity: NO	CHS Status:	PENDING	
Priority	5 ~		Purpose/Services Requested	MRI	
ICD Dx/IPL	HEADACHE	~	Referral SNOMED	Patient referral to specialist	~
Referring Provider	DEMO, PROVIDER MN	~	Show All Referral Date	10/31/2023	

Figure 3-7: Purpose/Services Requested field on EHR referral form

3.2.4 ICD Dx/IPL Field

A new **ICD Dx/IPL** field allows a selection from the Patient's Problem List or a SNOMED code search to select a diagnosis. The diagnosis will be stored and used as the provisional diagnosis. When the SNOMED option is used, an entry will also be stored in the V Referral file. And for both the SNOMED and IPL options, the diagnosis will be stored in the RCIS Diagnosis file. This field is required.

- **Problem List selection:** Click the ICD Dx/IPL dropdown and select from the problem list displayed. If a problem list item is not available, it can be entered through the IPL tab in EHR.
- **SNOMED CT lookup**: Click the ICD Dx/IPL dropdown and select **<SNOMED Lookup>**. The SNOMED CT Lookup window will display that allows the user to search for and select the appropriate diagnosis code.

Note: In the screenshot below, the Diagnosis from the Problem list are always above <SNOMED Lookup>. Anything below the <SNOMED Lookup> is what has been selected for the Referral.

Edit Referral for DEM	O,PATIENT - Preferred Name*				_	×
Patient Eligibility Sta	tus: DIRECTONLY	VA Eligiblity: NO	CHS Status:	PENDING		
Priority	1 ~		Purpose/Services Requested	MRI		
ICD Dx/IPL	<select></select>	~	Referral SNOMED	Patient referral to specialist		~
Referring Provider	<select> Bilateral shoulder joint pain Neck pain co.occurrent with neurological d</select>	eficit following whinlast	Show All Referral Date	05/05/2023		
Referral Type	Swelling of head <snomed lookup=""> Headache </snomed>		Primary Vendor Specific Provider	DEMO,CRAWLEY		

Figure 3-8: ICD Dx/IPL dropdown on EHR referral form

Note: If the user is editing an existing referral that does not have an entry for the ICD Dx/IPL field, the system will default to <Select> in the dropdown to indicate that the user must either select from the Problem List displayed or perform a SNOMED Lookup.

💀 SNOMED CT Lookup				×
File Grid				
Diagnosis Lookup:	() S	ynonym 🗌 Show Parent/Chil	ld relationship Search Date: 05/18/2023	}
Maximum Results :	0 20	00 🔘 ALL 🔄 Disable auto	complete	Expand All
Search: Asthma			IHS SNOMED	ALL SNOMED
- Subset		Problem	'is a' relationship	Mapped ICD
Subset	⊕ . ►	Asthma	is a Disorder of respiratory system (disorder)	J45.909
Abnomal Findings	.	Asthma never causes night symptoms	is a Asthma finding (finding)	J45.909
Adverse Reactions	.	Asthma without status asthmaticus	is a Asthma (disorder)	J45.909
Audiology Behavioral Health COVID-19 Related	.	Asthma-chronic obstructive pulmonary disease overlap syndrome	is a Asthma (disorder) is a Chronic obstructive lung disease (disorder)	J44.9
Cardiology Case Management	.	Asthmatic bronchitis	is a Asthma (disorder) is a Bronchitis (disorder)	J45.909
		Asthma with irreversible airway obstruction	is a Airways obstruction irreversible (finding) is a Asthma (disorder)	J44.9 J45.909
		Asthma in mother complicating childbirth	is a Asthma (disorder) is a Disease of the respiratory system complicating pregnancy, childbirth and/or the puerperium (disorder)	O99.52 J45.909
		Asthma caused by wood dust	is a Allergic asthma (disorder) is a Allergic disorder caused by substance (disorder) is a Substance induced asthma (disorder)	J67.8
		Asthma education	is a Education about respiratory disorder (procedure)	ZZZ.999
	+	Asthmatic pulmonary eosinophilia	is a Asthma (disorder) is a Pulmonary eosinophilia (disorder)	J82.83
	.	Asthma in pregnancy	is a Asthma (disorder) is a Disease of the respiratory system complicating pregnancy, childbirth and/or the puerperium (disorder)	O99.519 J45.909
	<u>+</u> .	Asthma attack education	is a Asthma education (procedure)	ZZZ.999
	+	Asthma trigger education	is a Disease process or condition education (procedure)	ZZZ.999
	+	Asthma medication review	is a Review of medication (procedure)	ZZZ.999 🗸
			Select	Cancel

Figure 3-9: SNOMED CT Lookup screen for selecting the appropriate ICD Dx/IPL

3.2.5 Primary Vendor and Specific Provider fields

For Primary Vendor and Specific Vendor section, the search button displays to the left of the read-only text box. The user must click the search button to open a search window and enter the name of the vendor then make a selection from the list. This format change has been made for all Referral Types.

Referral Type	CHS] [Primary Vendor	
			Specific Provider	



3.2.6 New Individual Tabs to allow for limited space on overall Referral form

A new **Case Notes** free text field has been added. **Referral Notes** has been renamed from Business Office notes. To accommodate for the limited space on the referral form, Individual Tabs were created for the following:

• Medical Hx/Findings – For a new Referral, select the tab and click in the blank space to enter free text notes. In editing a referral, Click *Append* to add notes.



Figure 3-11: Medical History and Findings display

Medical History and Findings		×
Append Medical History and Findings here.		^
		~
	ОК	Cancel

Figure 3-12: Append notes to Medical history and Findings tab

Click OK to save the notes or Cancel to exit without saving.

• **Referral Notes** – For a new Referral, select the tab and click in the blank space to enter free text notes. In editing a referral, Click *Append* to add notes.

Medical Hx/Findings Referral Notes Case Notes ICD Dx Append	Include Items with	h Referral Report
WOMACK, TAMMY MAY 18, 2023 Patient was referred from the ABC Clinic in New Mexico.	Health Summ. History and Pl Most Recent DCC Visit For Pre-Natal Rec Signed Tubal Speciality Clin X-Ray / Repc X-Ray Film	ary hysical EKG Lab Report n sord Consent ic Notes ort
	Save	Cancel

Figure 3-13: Referral notes display

Referral Notes		×
Append Referral Notes here.		^
		~
	ОК	Cancel

Figure 3-14: Append notes to Referral notes tab

Click OK to save the notes or Cancel to exit without saving.

• **Case Notes** – For a new Referral, select the tab and click in the blank space to enter free text notes. In editing a referral, Click *Append* to add notes.

Medical Hx/Findings Referral Notes Case Notes ICD Dx		Include Items with	n Referral
WOMACK, TAMMY MAY 18, 2023 Neck injury was due to car accident in July 2022.	Append	Consultation H Face Sheet Health Summ. History and Pl Most Recent Most Recent CC Visit Forn Pre-Natal Rec Signed Tubal Speciality Clin X-Ray / Repc X-Ray Film	report ary hysical EKG Lab Report n cond Consent ic Notes irt
		Save	Cancel

Figure 3-15: Case Notes display

Case Notes		×
Append Case Notes here.		^
		~
	ОК	Cancel

Figure 3-16: Append notes to Case Notes tab

Click OK to save the notes or Cancel to exit without saving.

• ICD Dx – Entry from the ICD Dx/IPL will display in this section after the new referral has been saved.

Medical Hx/Findings	Referral Notes Case Notes	ICD Dx			
				Edit	Delete
Diagnosis Code	Diagnosis Narrative		Diagnosis Type	Primary/Secondary	
R51.9	Headache		PROVISIONAL	PRIMARY	

Figure 3-17: ICD Dx display to edit and/or delete a Diagnosis

To Edit an existing Dx, select the diagnosis to edit and click **Edit**. A window will display with radio buttons for Type and Primary/Secondary. There is also a Diagnosis Narrative field. User can switch the type of diagnosis between Provisional and Final. The user can switch between Primary and Secondary and the Diagnosis Narrative text can be modified. Select OK to save the changes.

ICD Dx		×
Diagnosis	R51.9 Sear	ch
Туре	Provisional Final	
Primary/Secondary	Primary O Secondary	
Diagnosis Narrative	Headache	
	OK Cancel	

Figure 3-18: ICD Dx display to edit an existing Diagnosis

The window also contains the option to search for a different diagnosis. If the user clicks the Search button, the system will open the SNOMED CT lookup window to allow the user to search for a different diagnosis.

To Delete an existing diagnosis, select the diagnosis for deletion. Note there is no confirmation to delete, once the user selects delete it is instant. Of course, the diagnosis can be added again if needed.

💀 SNOMED CT Lookup					×
File Grid					
Diagnosis Lookup: Fully specified name Maximum Results: 25 50 100	0) S <u>i</u>	ynonym Show Parent/Child rela	ationship Search Date: 05/18/2023	
		2			Expand All
Search: head trauma				IHS SNOMED	ALL SNOMED
- Subset			Problem	'is a' relationship	Mapped ICD 🔺
Subset Abnomal Findings Administrative Adverse Reactions Asthma		٠	Acute headache due to traumatic injury of head	is a Acute disease (disorder) is a Acute pain due to injury (finding) is a Acute posttraumatic headache (finding) is a Complication of injury (disorder) is a Headache disorder (disorder)	G44.319
Audiology Behavioral Health COVID-19 Related Cardiology Case Management			Traumatic rupture of tendon of long head of left biceps brachii	is a Injury of left upper arm (disorder) is a Injury of tendon of long head of left biceps brachii (disorder) is a Rupture of tendon of biceps, long head (disorder) is a Traumatic rupture of tendon of left biceps brachii (disorder)	ZZZ.999
	+		Traumatic rupture of tendon of long head of right biceps brachii	is a Injury of right upper arm (disorder) is a Injury of tendon of long head of right biceps brachii (disorder) is a Rupture of tendon of biceps, long head (disorder) is a Traumatic rupture of tendon of right biceps brachii (disorder)	ZZZ.999
			Traumatic dislocation of radial head	is a Dislocation of radial head (disorder) is a Displacements - bone (disorder) is a Injury of radius (disorder) is a Traumatic dislocation of elbow joint (disorder)	ZZZ.999
			Traumatic amputation of part of head	is a Open wound of head (disorder) is a Traumatic amputation (disorder)	ZZZ.999
			Traumatic complete division of long head of biceps brachii tendon	is a Injury of tendon of long head of biceps (disorder) is a Traumatic division of tendon of upper limb (disorder)	ZZZ.999
			Traumatic complete division of short head of biceps brachii tendon	is a Disorder of tendon of shoulder region (disorder) is a Enthesopathy of shoulder region (disorder)	ZZZ.999
				Select	Cancel

Figure 3-19: SNOMED Lookup to search for a different Diagnosis

3.2.7 Control characters restricted in text fields:

When adding/editing any type of Referral, these control characters (~ Tilde, ^ Caret, `Grave Accent) are restricted from being used in the Purpose of Referral, Notes to Appointment Scheduler, Medical Hx/Findings, Referral Notes, Case Notes and Diagnosis Narrative fields. These characters are restricted because they can result in referrals not being able to be opened.

3.2.8 Remove "Call In By:" label when appropriate

When adding a Secondary Referral in EHR from a CALL IN from RPMS the "CALL IN BY:" label was removed from the Secondary Referral form.

Add Secondary Referral for DEMO,PATIENT - PREFERRED NAME*	- 🗆 X
Patient Eligibility Status: DIRECTONLY VA Eligibility: NO	
Priority Purpose/Services Requested HEAD INJURY	
ICD Dx/IPL <select> V Referral SNOMED</select>	~
Referring Provider V Show All Referral Date 08/25/2023	
Referral Type CHS V Primary Vendor LAKE HAVA PED	IATRICS
Specific Provider DEMO,DOCTOF	
Authorized Visits	
Visit Type Inpatient O Outpatient Schedule Appointment within Days	
ICD Diagnosis Category CIRCULATORY SYSTEM	
CPT Procedure Category DIAGNOSTIC IMAGING V	
Notes to Appointment Scheduler	
Medical Hx/Findings Referral Notes Case Notes ICD Dx	Include Items with Referral
Append	Face Sheet
A	Health Summary
	Most Recent EKG
	Most Recent Lab Report
	Pre-Natal Record
	Speciality Clinic Notes
	X-Ray / Report
)	
	Save Cancel

Figure 3-20: Add/Edit Secondary Referral without Call In By

3.3 Changes to Non-Patient centric RCIS tab

3.3.1 EHR RCIS Referral tab display

The following modifications were made to the RCIS tab display:

- The Referral Status dropdown includes an option for "All". Referral Status was renamed from Status.
- The Provider dropdown includes an option for "All". If user selects "All Providers", the referral list display is limited to the first 100 entries.
- Show All checkbox has been renamed to Show All Users
- **Patient Preferred Name** has been added as part of the patient's name in the table view. The display shows as **Demo, Patient Preferred Name***.
- HRN has been added as part of the patient's name in the table view
- **Date of Birth** has been added as a new column in the table view

RPMS.FHR WOMACK TAMMY ** HOARONITHST3 Precent **							
The Definition Technic International Concerning Alate Definition Control Alate Definition							
User Patient Refresh Data 100is P	help esig C	lear Clear and L	JCK Community Alerts Dosing	Calculator RX Print Setti	ngs		
PRIVACY PATIENT 0	CHART V	RESOURCES	RCIS	DIRECT WebMail	EDashboard		EPCS QO Wizard
Edit Referral Clinical Consultation Pr	int Referral						
	int recently						
Referral Date From Friday, May	5 2022 🗐	To Friday	May 5 2022 - Re	ferral Statue All	Provider All		Show All Lleare
Filday , May	3, 2023	ro riday	, May 5, 2023 g + Ne				
Patient Name	Date Of Birth	Referral Date	Purpose	Referring Provider	Referral Number	Status	Facility Referred To
WOMACK,SCOTT (#874478)	05/01/1949	MAY 05, 2023	MRI	WOMACK, TAMMY	2321012300051	ACTIVE	HEALTH CARE MEDICAL ASSOC, INC.
DEMO, FRANKLIN (#T76918)	09/25/1991	MAY 05, 2023	Ongoing Management	PABST, AMANDA	2321012300052	ACTIVE	CHRONIC DISEASE
BPRM, ENSAND - Brandon* (#347645)	03/05/2000	MAY 05, 2023	Cardio test	OAKLEY, THERESA	2321012300054	ACTIVE	UNSPECIFIED
BPRM,ENSAND - Brandon* (#347645)	03/05/2000	MAY 05, 2023	This is a test	NUNEZ, EVANGELINE	2321012300055	ACTIVE	UNSPECIFIED
WOMACK, ALICE - ALIBELLE* (#8768)	05/01/1988	MAY 05, 2023	MRI	WOMACK, TAMMY	2321012300056	ACTIVE	BABB HEALTH LOCATION
DEMO, PATIENT - Preferred Name* (#500	01/01/2020	MAY 05, 2023	MRI	WOMACK, TAMMY	2321012300057	ACTIVE	DEMO,CRAWLEY
BPRM,ENSAND - Brandon* (#347645)	03/05/2000	MAY 05, 2023	Check am	OAKLEY, THERESA	2321012300054	ACTIVE	UNSPECIFIED
TREE,SYRUP ME - PANCAKE* (#999347)	06/11/1939	MAY 05, 2023	INITIAL REFERRAL SURG F/U	WELBY, MARCUS	2321012300088	ACTIVE	PHYSICAL THERAPY ASSOC INC

Figure 3-21: EHR RCIS Referral Tab

3.3.2 Correct Patient Eligibility Status is displayed

Modifications were made to "refresh" the patient eligibility status in the RCIS tab view for the referral selected. When the user accesses the RCIS tab, the Edit Referral now displays the correct patient eligibility status for the referral selected from the list

Acronym List

Acronym	Term Definition
ATL	Accredited Testing Laboratory
САН	Critical Access Hospital
CCHIT	Certified Commission for Health Information Technology
CMS	Centers for Medicare and Medicaid Services
CQM	Clinical Quality Measures
EH	Eligible Hospital
EHR	Electronic Health Record
EP	Eligible Professional
GAO	Government Accounting Office
GUI	Graphical User Interface
IHS	Indian Health Service
ONC	Office of the National Coordinator
POV	Purpose of Visits
PRC	Purchase Referred Care
RPMS	Resource and Patient Management System
SSN	Social Security Number
тос	Transition of Care

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