



#### RESOURCE AND PATIENT MANAGEMENT SYSTEM

# Diabetes Management System (DMS)

# Announcement and Agenda

FY 2016

Office of Information Technology (OIT)

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#### 1.0 General Information

### 1.1 Purpose of Training

The purpose of this course is to provide an overview of the tools in RPMS that are available to Diabetes Program staff for patient and program management. Both RPMS and Visual DMS will be used to review patient management options including adding new patients to a register, altering the status of patients in the register, recording case comments and register diagnosis, generating individual audits, and customized letters. Class participants are shown how to create custom letters, customize flow sheets, and health summaries, as well as how to set up bulletins for identifying newly diagnosed patients. Diabetes Management System reports are run for identifying patients with specific follow up needs as well as reports for program management including the Diabetes Audit. In addition, an overview of QMan is provided in order to run ad hoc reports for patient and program management.

The course consists of lecture with overheads, demonstration of the tools, and handson exercises utilizing individual computer terminals for each student and a simulated patient database.

#### 1.2 Intended Audience

This course is designed for Diabetes Coordinators, health care providers, facility and program managers, medical records personnel, planners and epidemiologists, data entry staff, and information system personnel. Basic RPMS skills are highly recommended.

#### 1.3 Course Material and References

### 1.3.1 At the IHS Training FTP Site

The following materials may be downloaded from the RPMS Training FTP site at <a href="mailto:ftp://ftp.ihs.gov/pubs/rpms-training/DiabetesManagementSystem/">ftp://ftp.ihs.gov/pubs/rpms-training/DiabetesManagementSystem/</a>:

- Course Agenda (this document)
- Diabetes Management System Training Manual 2016
- Diabetes Audit 2016 Form
- 2016 Audit Check List
- Diabetes Audit 2016 Instructions
- Diabetes Management System Version 2.0 Patch 9 Supplement

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#### 1.3.2 Outside Links

Below are links to reference material that will not be provided in class.

- Standards of Care and Clinical Practice Recommendations: Type 2 Diabetes <a href="http://www.ihs.gov/MedicalPrograms/Diabetes/index.cfm?module=soc">http://www.ihs.gov/MedicalPrograms/Diabetes/index.cfm?module=soc</a>
- Screening and Monitoring of Chronic Kidney Disease in Diabetes
   <a href="http://www.ihs.gov/MedicalPrograms/Diabetes/HomeDocs/Tools/ClinicalGuidelines/CKD\_FAQ\_Jul2014.pdf">http://www.ihs.gov/MedicalPrograms/Diabetes/HomeDocs/Tools/ClinicalGuidelines/CKD\_FAQ\_Jul2014.pdf</a>
- Urine Albumin screening and Monitoring in Type 2 Diabetes
   <a href="http://www.ihs.gov/MedicalPrograms/Diabetes/HomeDocs/Tools/Algorithms/DM">http://www.ihs.gov/MedicalPrograms/Diabetes/HomeDocs/Tools/Algorithms/DM</a>
   <a href="mailto:algorithm\_urine\_Alb\_508c.pdf">algorithm\_urine\_Alb\_508c.pdf</a>
- Diabetes Management System Version 2.0 User's Guide http://www.ihs.gov/rpms/PackageDocs/bdm/bdm\_020u.pdf
- IHS Standard Code Book https://www.ihs.gov/scb/index.cfm?module=disp\_tablesSCB&newquery=1
- Documentation Guide for RPMS Health Factor and Exam Codes http://www.ihs.gov/RPMS/PackageDocs/BJPC/bjpc0200.07o\_aum.pdf
- QMan User's Manual Volume II <a href="http://www.ihs.gov/RPMS/PackageDocs/BJPC/bjpc0200.05u">http://www.ihs.gov/RPMS/PackageDocs/BJPC/bjpc0200.05u</a> amqq db.pdf

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### 2.0 Learning Objectives

Upon completion of the course, students will be able to:

- 1. Establish and maintain a diabetes register.
- 2. Generate reports from the register.
- 3. Perform ad hoc retrievals of data for register patients.
- 4. Setup taxonomies required for the system.
- 5. Execute an automated diabetes audit.
- 6. Utilize proper techniques for recording required diabetes-related data in the RPMS/EHR.

# 3.0 Detailed Agenda

## 3.1 Day 1

Topic	Duration
Welcome:	
<ul> <li>Introductions</li> </ul>	
Review agenda and Training materials	
• Objectives	
Overview of the Diabetes Management System (PowerPoint)	75 min.
Demonstration of the DMS Menu Items	30 min.
Break	15 min.
Adding Patient to the Register (Hands-On)	15 min.
The Patient Menu (Hands-On)	90 min.
Edit Register Data	
Case Comments	
Health Summary	
Last Visit	
Medications	
Laboratory Tests	
Face Sheets	
• Audit	
Flow sheet	
• Letter	60 min.
Lunch	
The Diabetes Audit (Hands-On)	75 min.
<ul> <li>Establishing taxonomies required for the audit</li> </ul>	
<ul> <li>Creating a random sample of patients for the audit</li> </ul>	
Running the Audit Report	
Running the Audit Export	
Loading and editing the data in the WebAudit	
Break	15 min. 15 min.
Visual DMS (Power Point)	
Visual DMS (Hands-On)	
Patient Management	
Graphing data	
Establishing taxonomies	
Running the Audit Report	
Running the Audit Export	
Graphing data	15 min.
Review, Questions, and Adjourn	

# 3.2 Day 2

Topic	Duration
Day Two Overview:	15 min.
Review from Day One	
• Questions	
Day Two Objectives	
Entering Diabetes Related Data (Exercise)	60 min.
Creating Follow-up Letters (Hands-On)	30 min.
Break	15 min.
Setting up the Diabetes Flow Sheet	15 min.
Customizing the Health Summary	15 min.
Lunch	60 min.
Case Management (PowerPoint)	15 min.
Creating a New Register	75 min.
Adding Data Elements	
Adding Authorized Users	
Adding Patients	
Break	15 min.
Diabetes Management System Reports	90 min.
Follow-up Reports	
Lab and Medication Report	
Patient with no Date of Onset Recorded	
Patient with no documented TB Treatment	
Register General Retrieval	
Review, Questions, and Adjourn	

# 3.3 Day 3

Topic	Duration
Day three Overview:	15 min.
Review from Day Two	
• Questions	
Day Three Objectives	
Use of QMan to Retrieve Data (PowerPoint)	45 min.
QMan Exercises (Hands-On)	30 min.
Register as the Subject	
<ul> <li>Demographics versus Clinical Attributes</li> </ul>	
Break	15 min.
QMan Exercises (Continued)	105 min.
Finding Inactive Patients on the Register	
<ul> <li>Finding Patient who should not be on the Register</li> </ul>	
<ul> <li>Finding Patients who should be on the Register</li> </ul>	
Finding Patient with Comorbid Conditions	
Lunch	60 min.

Topic	Duration
QMan Exercises (Continued)	90 min.
Age Distribution Reports	
Incidence Reports	
Prevalence Reports	
Break	15 min.
Body Mass Index Reports	30 min.
VGEN Reports	45 min.
Exporting a delimited file to Excel	
Final Questions, Evaluation, and Adjourn	30 min.