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About the ICD-10 Insider

The IHS and many other entities are working toward the implementation of ICD-10 (International Classification of Diseases, Tenth Edition). This enterprise-wide initiative will affect everyone in the Indian healthcare delivery system and will require changes to clinical documentation, information systems, and business operations.

In an effort to enhance our outreach and awareness activities, the National ICD-10 Team will produce this newsletter dedicated to the ICD-10 transition. Articles will feature the activities of the Areas, the sub-groups, and other stakeholders, including Tribal and Urban partners.

In this issue, you'll meet the National ICD-10 Team and the Area Coordinators. All are working hard to make this transition as smooth as possible. The ICD-10 sub-groups are identified in this newsletter and will be featured in upcoming articles. The ICD-10 Steering Committee has representatives from throughout Indian Country and provides critical input and oversight. All of these important team members are working cooperatively to ensure transparency, accountability, and success.

Resources are available to increase your ICD-10 knowledge and help your planning efforts. The ICD-10 Prep Listserv is available from the IHS Listserv page - http://www.ihs.gov/listserver/index.cfm?module=signUpForm&list_id=201. Join it for the latest information. The IHS ICD-10 Web site has a wealth of information and links to other sites - <http://www.ihs.gov/icd10/>.

In order to make this important transition to ICD-10, all of us will need to be informed and engaged. Please visit the Web site, join the Listserv and interact with your Area coordinator and, of course, read the monthly newsletter!

~ Janice Chase, ICD-10 IHS Lead



HHS Announces Intent to Delay ICD-10 Compliance Date

The following is reprinted from HHS Press Release dated February 16 that is available at:
<http://www.hhs.gov/news/press/2012pres/02/20120216a.html>

As part of President Obama's commitment to reducing regulatory burden, Health and Human Services Secretary Kathleen G. Sebelius today announced that HHS will initiate a process to postpone the date by which certain healthcare entities have to comply with International Classification of Diseases, 10th Edition diagnosis and procedure codes (ICD-10).

The final rule adopting ICD-10 as a standard was published in January 2009 and set a compliance date of October 1, 2013 - a delay of two years from the compliance date initially specified in the 2008 proposed rule. HHS will announce a new compliance date moving forward.

"ICD-10 codes are important to many positive improvements in our health care system," said HHS Secretary Kathleen Sebelius. "We have heard from many in the provider community who have concerns about the administrative burdens they face in the years ahead. We are committing to work with the provider community to reexamine the pace at which HHS and the nation implement these important improvements to our healthcare system."

ICD-10 codes provide more robust and specific data that will help improve patient care and enable the exchange of our healthcare data with that of the rest of the world that has long been using ICD-10. Entities covered under the Health Insurance Portability and Accountability Act of 1996 (HIPAA) will be required to use the ICD-10 diagnostic and procedure codes.



ICD-10 Slogan

"ICD-10: Pursuit of Excellence" is the slogan adopted to capture the work of the enterprise-wide IHS ICD-10 project. The slogan was chosen by stakeholders in the I/T/U community.



RPMS Software Milestones

RPMS Software Development is a major component of the scope of the ICD-10 project. The majority of RPMS modules are impacted by the ICD-10 transition. Currently, requirements for RPMS modifications are being evaluated and documented with a final requirements freeze date of March 15, 2012. Although the project schedule will be reassessed as more becomes known about the ICD-10 compliance date, the current project plan includes the following milestones:

- ◆ March 15, 2012 - Requirements Freeze
- ◆ March 30, 2012 - Final Design Review Within/Across Phases
- ◆ April 1, 2013 - Code Freeze (No more change requests)
- ◆ May 31, 2013 - All Development Complete; Beta Testing
- ◆ August 16, 2013 - Implementation of Software



Upcoming Outreach

The IHS National ICD-10 Team is busy with outreach activities. Janice Chase, Federal Lead, has presented in many venues, including the National Business Office Council meetings, Injury Prevention Meetings, National Combined Council, National Council of Urban Indian Health, and Area meetings. Several collaborative events are planned in the upcoming months:

- ◆ IHS Clinical Rounds - March 8, 2012
- ◆ ORAP I/T/U Partnership Conference - April 10-12, 2012
- ◆ California Medical Providers' Best Practices and GPRA Measures Conference - April 25, 2012
- ◆ Have No Fear ICD-10 is Here! Training - ABQ - May 22-24, 2012 multiple locations
- ◆ National Tribal Best Practices - July 22-26, 2012

In addition, we will highlight activities from Area ICD-10 Coordinators and Urban and Tribal programs in future articles. Please contact your Area Coordinator, Janice Chase at Janice.Chase@ihs.gov or Kathleen Keats at Kathleen.Keats@ihs.gov for more information on presentations, meetings, and conferences.



Meet the National ICD-10 Team

The National ICD-10 Team, led by IHS Federal Lead, Janice Chase, has recently increased its staff with the addition of several new Tucson-based contract staff from Data networks Corporation (DNC). These new team members bring expertise in technical project management, test management, and clinical informatics to the ICD-10 project.

The current members of the National ICD-10 Team include:

- ◆ **Janice “Jan” Chase, RHIT**, is an IT Specialist for the Resource and Patient Management System (RPMS), Health Information Management (HIM), and Practice Management applications and the ICD-10 Federal Lead for the IHS Office of Information Technology (OIT). Prior to her position with OIT in December 2009, Jan worked for the Tucson Indian Health Service in various Headquarters, Area and Service Unit positions for 17 years. Her IHS career includes Contract Health Service, Management Development, HIM Supervision, Performance Improvement, Privacy and Compliance. Jan also was the past Tucson Area Health Record Consultant and HIM Program Co-Lead and served on various IHS workgroups. She is a member of the American Health Information Management Association (AHIMA) and Health Information Management Association of Arizona (HIMA of AZ). Jan is a member of the Gros Ventre Tribe of Montana with paternal ties to the Mandan Tribe of North Dakota.
- ◆ **Glenn Janzen** is an IT Specialist assigned as the Acting Supervisor, Software Development, working for OIT for the last three years. Glenn has worked on the Health Information Exchange (C32 and Master Patient Index) development and rollout, supervising the Federal developers and working with development teams on RPMS applications. He worked for Bemidji Area Office from 2004 -2009 as an IT Specialist supporting RPMS systems and software. Prior to work at IHS, Glenn worked for the Veterans Administration in Sioux Falls, SD and later VISN 23 as an IT Specialist from 1998-2004. Glenn earned his Bachelor’s degree in Medical Technology from North Dakota State University and his Master’s degree in Information Technology from Colorado Technical University.
- ◆ **Jeanette Kompkoff** is an IT Specialist currently assigned as the Acting Resource and Patient Management System (RPMS) Investment Manager responsible of assessing, managing and ensuring performance and delivery of all RPMS software development commitments and activities. Jeanette has worked with OIT since January 2003 as a software developer and technical consultant assigned to the Practice Management suite of applications. Prior to her position with OIT, Jeanette worked for the Portland Area Indian Health Service as an Information Technology Specialist supporting RPMS systems and software. Her IHS career includes 24 years of service working within the IHS health system on various software applications such as Contract Health Service, Patient Registration, Third Party Billing and serving as a Contracting Officer Representative/Project Office on multiple IT contracts and projects. Jeanette received her degree in Engineering Technology from New Mexico State University and is a member of the Pueblo of Santa Clara located in northern New Mexico.

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Meet the National ICD-10 Team *continued*

- ◆ **Catherine “Katy” Holck** (of Data Networks Corporation) is originally from Green Bay, Wisconsin, and graduated from the University of Wisconsin with a degree in Medical Technology. She moved to Tucson where she worked in a community hospital for 17 years and obtained a Master’s degree in Public Health from the University of Arizona. Katy continued to work in various positions in healthcare software starting with laboratory information systems, middle-ware, and most recently electronic health records. In the ICD-10 Test Manager role, Katy will lead the test team in planning, developing, executing, and assessing testing activities within the overall software development effort. This includes coordinating efforts of testers, developing materials, tracking dependencies and relationships of test assets, and defining quality goals.
- ◆ **Kathleen Keats** has been a consultant with the IHS for 6 years and provides project management for CIO activities, Enterprise Architecture, Capital Planning and Investment Control, Meaningful Use, and now the ICD-10 project. Kathleen works with the Area Coordinators and the Outreach and Awareness, Data Management, Training, and Clinical Documentation Improvement sub-groups. Kathleen has worked for the Food and Drug Administration, the Arizona Legislative Council, and JP Morgan Chase (formerly Bank One), among others. Kathleen has Master’s degrees in Information Technology and Business Administration and is a certified project manager.
- ◆ **Fran Kosik, RN**, is a recent graduate of Duke University’s Master’s in Nursing Informatics program. Before attending Duke, Fran was a Clinical Documentation Improvement Specialist and Utilization Management Coordinator at Flagstaff Medical Center for six years. Prior to that, Fran worked for the Tuba City Regional Medical Center as a systems analyst, a grant writer for the Health Promotion/Disease Prevention program, and a nurse Case Manager on the Medical Surgical Unit. Fran is an AHIMA certified ICD-10 CM/PCS Trainer and will be working as a Clinical Informaticist with the ICD-10 Team to develop crosswalks and terminology mapping. Fran is a contractor with Data Networks Corporation.
- ◆ **Luke Rodriguez** is in the role of the Requirements Manager for the National ICD-10 Team. Luke has extensive experience in medical business analytics, consulting on healthcare business practices and revenue cycle management. Prior to his arrival at Data Networks Corporation, he supported Carondelet Specialists Group in Tucson, AZ as a business and technical liaison between Carondelet and MedSynergies, a revenue cycle management company. He also worked as an Analytics professional for Tenet Healthcare for nearly 8 years. Luke is married with six children and four grandchildren. Luke enjoys hiking with his wife and volunteering in the community.
- ◆ **Leon Wozniak** has joined IHS as the ICD-10 Contractor Project Manager. Leon has a BS in Computer Information Science and a Masters in Project Management/IT foundation. Leon started his career as a developer for web and standalone applications in Colorado Springs, Colorado, and moved to Tucson in 2003. After 9 years as a developer, Leon decided to change gears and follow the project management route. As a project manager in IT for the last 7+ years, Leon really enjoys healthcare IT, and the Indian Health Service provides him an enthusiasm and drive to better the lives of all patients of the IHS network. Leon enjoys the great outdoors and spends his free time camping, boating, wakeboarding and bike riding. Leon is also a contractor with Data Networks Corporation.



Area Coordination

A major part of the successful outcome of this project will be through the efforts of the twelve Area ICD-10 Coordinators and their teams. Each Area Office has assigned a coordinator to help facilitate the ICD-10 activities for the Area's respective IHS, Tribal, and Urban (I/T/U) facilities/program.

The Coordinators follow an Action Plan based on the implementation plan from the American Health Information Management Association. The Action Plan is separated into four phases. In the first phase, from October 2011 through May 2012, the Area Coordinators are concentrating on:

- ◆ Establishing a multi-disciplinary team
- ◆ Obtaining points-of-contact in each facility
- ◆ Building the project management plan
- ◆ Generating ICD-10 awareness
- ◆ Conducting an impact analysis
- ◆ Building Area training plans and assisting with facility training plans
- ◆ Creating a budget
- ◆ Working with sites to update RPMS with the latest releases and patches

A simplified Action Plan is available as four phase documents on the IHS ICD-10 Web site. These phase documents are appropriate for anyone who is interested in the ICD-10 transition and especially those working on the transition in each facility.

The table below contains the names of the ICD-10 Coordinators by Area:

Aberdeen Area Office	Heather McClane, Heather.McClane@ihs.gov
Alaska Area Office	Kenneth Glifort, Kenneth.Glifort@ihs.gov
Albuquerque Area Office	Jacque Candelaria, Jacque.Candelaria@ihs.gov
Bemidji Area Office	Barbara Fairbanks, Barbara.Fairbanks@ihs.gov
Billings Area Office	Deanna Dennis, Deanna.Dennis@ihs.gov
California Area Office	Michelle Martinez, Michelle.Martinez2@ihs.gov
Nashville Area Office	Kristina Rogers, Kristina.Rogers@ihs.gov
Navajo Area Office	Beverly Becenti, Beverly.Becenti@ihs.gov
Oklahoma Area Office	Angela Kihega, Angela.Kihega@ihs.gov
Phoenix Area Office	Luane Brien, Luane.Brien@ihs.gov
Phoenix Area Office	Maria Strom, Maria.Strom@ihs.gov
Portland Area Office	Peggy Ollgaard, Peggy.Ollgaard@ihs.gov
Tucson Area Office	Bernard DeAsis, Bernard.DeAsis@ihs.gov

For questions or more information, please contact your Area ICD-Coordinator, Janice Chase, Janice.Chase@ihs.gov, or Kathleen Keats (contractor), Kathleen.Keats@ihs.gov.



ICD-10 Sub-Groups Add Specialized Focus

The National ICD-10 Team has created a project structure to encourage inclusiveness, transparency, accountability, and success. In addition to the Area ICD-10 Coordinators, several sub-groups were formed as well as an ICD-10 Steering Committee.

The ICD-10 Steering Committee comprises stakeholders from the IHS, Tribal, and Urban community and brings years of experience in healthcare service delivery and administration to the project. The members provide critical oversight and review of project progress and deliverables.

To bring focus to key aspects of the transition, the project formed several sub-groups with subject matter experts and identified co-chairs to ensure consistency, leadership, and continued engagement.

SUB-GROUP	CO-CHAIRS	PURPOSE
Outreach & Awareness	Janice Chase (OIT) Kathleen Keats (OIT)	To spread awareness throughout Indian Country
Data Management	Chris Schiano (OIT) Kirk Greenway (OCPS)	To understand impact on data used outside of RPMS and to provide requirements for changes to development team
Technical Development	Floyd Dennis (OIT) Jeanette Kompkoff (OIT)	To assess impacts to RPMS and guide the development changes
Business & Revenue Cycle	Adrian Lujan (OIT) Kris Housh (ORAP)	To analyze changes in the revenue and business cycles and provide requirements for software development
Training	Janice Chase (OIT) Deanna Dennis (Billings AO)	To recommend training options for facilities and programs
Clinical Documentation Improvement	Dr. David Civic (Phoenix AO) Janice Chase (OIT)	To understand and to champion the changes necessary for clinical documentation in order to support ICD-10.

The sub-groups generally meet monthly to discuss and work on action items and deliverables including communication materials, training plans, documentation of business process changes and clinical work flow issues, functional and technical software requirements, and other activities specific to the scope of the sub-group.

