



# **Raven Ross, Ph.D., MSW**

## **Acting Director**

### **Office of Quality**

### **Indian Health Service**

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Raven Ross, Ph.D., MSW, an enrolled member of the Navajo Nation, serves as the acting director for the Office of Quality for the Indian Health Service. The IHS, an agency within the U.S. Department of Health and Human Services, is the principal federal health care provider and health advocate for American Indians and Alaska Natives.

As the director for the Office of Quality, Dr. Ross provides leadership for the formulation, establishment, operation, evaluation, and continuous improvement of effective policies, programs, and processes to maximize quality and safety in all care settings of the IHS. The Office of Quality works to assure safe, patient centered, high quality health care by developing, implementing, and monitoring quality improvement, quality assurance, and performance improvement guidance across the IHS.

Dr. Ross began her career with the IHS in 2010 and has previously served as a senior advisor in the Office of Finance and Accounting, the evaluation and efficiency officer in the Office of Quality, and as a national data coordinator and project officer in the Division of Behavioral Health's Office of Clinical and Preventive Services. In these roles, Dr. Ross led agency-wide efforts to improve the planning, implementation, and evaluation of special initiatives aimed at improving the delivery of safe and quality health care. Before joining the IHS, Dr. Ross worked for New Mexico Senator Tom Udall and the National Indian Health Board.

Dr. Ross received her Bachelor of Science in sociology from Northern Arizona University and her Master of Social Work and doctoral degrees from the Brown School of Social Work at Washington University in St. Louis.