

# BCMA Drug Issue Troubleshooting

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## BCMA Drug Issue Troubleshooting

Check the following:

- Drug File Inquiry:
  - If “??” appears – not recognized in drug file or drug marked for inpatient use.
- Synonym Enter/Edit:
  - Will identify if there are multiple drugs with the same synonym (NDC, synonym).
  - If there is more than one drug – delete the synonym off of the “incorrect” drug; could be an inactive drug or a drug not marked for Inpatient Use.
- EHR medication quick orders:
  - Check the dispense drug associated with the QO, make sure the dispense drug is marked for Inpatient use.
- Check patient order:
  - Was drug dispensed the same as that on the order (field #12)?
  - Does the Unit/dispensed drug correspond to the dose?
  - IV orders – check for new orders, order changes, etc.
- Patient movements (A/D/T)?