# Major Changes in the Affordable Care Act

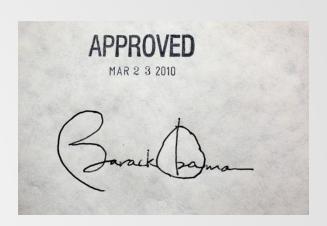
Preparation Efforts at the IHS National, Area, and Service Unit Levels

#### Overview

- Affordable Care Act
- Medicaid Expansion
- Individual Mandate
- Health Insurance Marketplace
- Essential Health Benefits
- Single, Streamlined Application
- ACA Business Plan Template
- National Efforts
- Area Office Efforts
- Service Unit Efforts
- Next Steps

#### Affordable Care Act

 March 23, 2010 – President Obama signed the Affordable Care Act (ACA)



- Expand Coverage
- Control Health Care Costs
- Improve the Health Care Delivery System

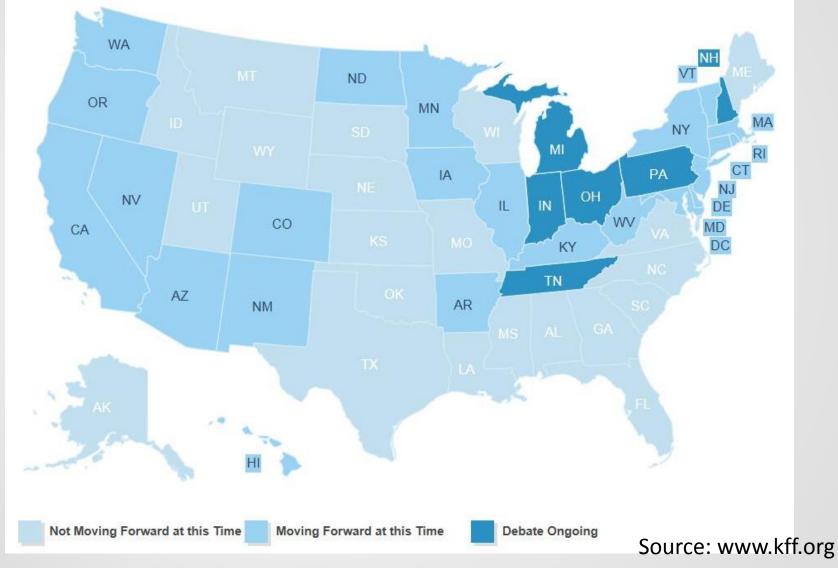
#### Affordable Care Act

- Major Changes in 2014
  - Medicaid Expansion
  - Individual Mandate
  - Health Insurance Marketplace
- Numerous changes (PCIP, Young Adults, Preventive Services, IHCIA)
- Increase in Access to Care to non-Indian health care providers
- Increase in Third Party Reimbursements
- Increase in *Contract Health Service Budget Savings* to pay for services provided to individuals with no alternate resources

# Medicaid Expansion

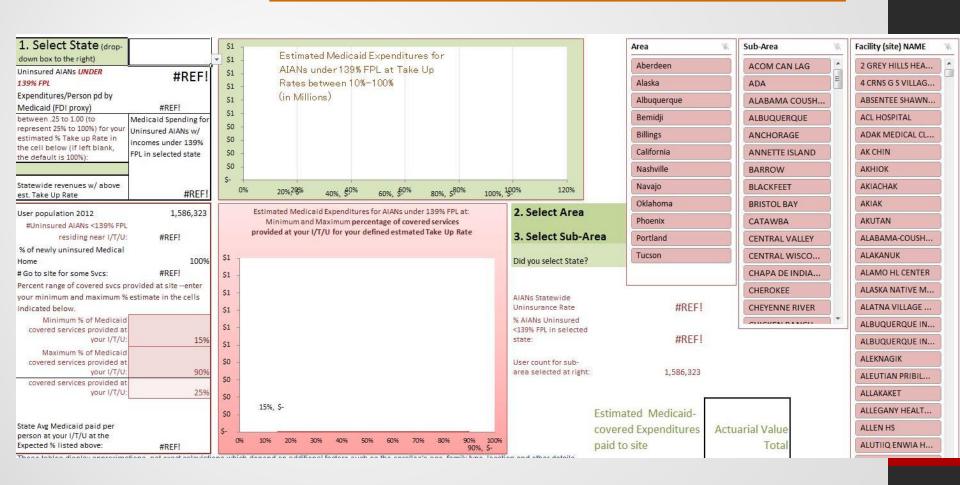
- The Supreme Court ruling on the constitutionality of the ACA upheld Medicaid expansion, however made it optional for states to implement it
- Begins January 1, 2014
- Non-Medicare eligible individuals under age 65
- Up to 133% of the Federal Poverty Level (FPL)
- New Eligibility Rules Modified Adjusted Gross Income
- Essential Health Benefits
- Some States, such as Arizona, expanded their eligibility for "childless adults" up to 100% FPL pre-ACA
- Financial Incentive States will receive 100% FMAP until 2016 for newly eligible; FMAP will decrease in subsequent years

### Medicaid Expansion



# Medicaid Expansion

NIHB Calculator - <a href="http://www.edfoxphd.com/Medicaid-Expansion.html">http://www.edfoxphd.com/Medicaid-Expansion.html</a>



#### Individual Mandate

- Requirement for U.S. Citizens and Legal Residents to maintain minimal essential coverage
- Penalty or "Shared Responsibility Payment"
- Hardship Exemptions
  - Prisoners
  - Undocumented Immigrants
  - Members of certain religious sects or health care sharing ministries
  - Certain low-income individuals
  - People who have no plan options in their state's marketplace
  - Those who have suffered a hardship or coverage gap of 3 or fewer months
  - American Indians who are eligible to receive services through an Indian health care provider

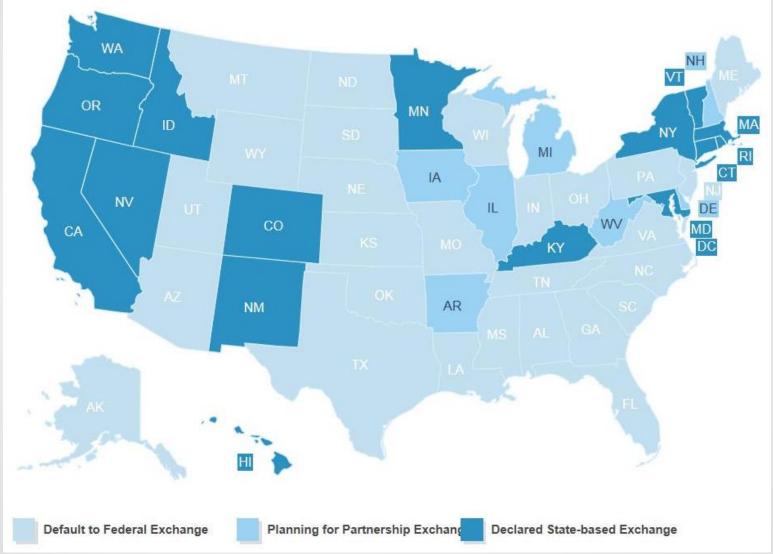
# Health Insurance Marketplace

- Health Insurance Marketplace (State, Federal, or Partnership)
  - Enrollment begins October 1, 2013
  - Coverage begins January 1, 2014
  - Individuals & Families
    - Individuals with incomes up to 400% FPL may be eligible for an advance premium tax credit (around \$94,200 for a family of 4)
    - AI/AN with income up to 300% FPL are exempt from copays, coinsurance, deductibles (around \$70,650 for a family of 4)
    - AI/AN have special enrollment periods
    - Tribes may elect to pay for their members' premiums

#### Small Businesses

In 2014, 50 or fewer FTE; In 2016, 100 or fewer FTE

#### Health Insurance Marketplace



Source: www.kff.org

#### Essential Health Benefits

- Essential Health Benefits: Beginning in 2014, most health plans will need to meet a state-determined benchmark of benefits.
  - Ambulatory patient services
  - Emergency services
  - Hospitalization
  - Maternity and newborn care
  - Mental health and substance use disorder services including behavioral health treatment
  - Prescription drugs
  - Rehabilitative and habilitative services and devices
  - Laboratory services
  - Preventive and wellness services and chronic disease management
  - Pediatric services, including oral and vision care
- Exceptions: Self-insured health plans, large-group market, grandfathered health plans

# Single, Streamlined Application

- Single, streamlined application
  - Application for Health Coverage & Help Paying Costs (includes AI/AN specific questions)
- HealthCare.gov
- National Call Center (1-800-318-2596)
- Future Marketplace Resources for I/T/U:
  - AI/AN Marketplace 101 Presentation
  - Waiting Room Video

# ACA Business Plan Template

- Composed by National Workgroup composed of I/T/U representatives
  - Assess Local Environment for Health Insurance Marketplace
  - Assess Patient Workload and Revenue Impact
  - Assess Current Staffing, Workload, Facility Space
  - Assess Referral and Prior Authorization Processes
  - Determine Eligibility Process New Changes
  - Assess Data Reporting Requirements
  - Determine Marketing Strategy
- Section added by Phoenix Area IHS and used by Other Areas
  - Qualified Health Plan Relations

# ACA Business Plan Template

- The Phoenix Area IHS modified the original template into a user-friendly matrix format
  - Timeline
  - Proposed Due Dates
  - Responsible Parties
  - Current Status
  - Next Steps
- The Phoenix Area IHS developed a Survey Monkey report based on the Sections and Objectives
  - Explanations
  - Clear Expectations
- Dynamic Process

#### **National Efforts**

- Director Roubideaux Direction to IHS Area Directors
  - Service Unit ACA Business Plans
  - Reporting on Regular Basis
  - Sharing ACA Business Plan Template with Tribes and Urban Indian Health Programs
- Geoffrey Roth Leading IHS ACA Efforts
- Office of Resource Access and Partnerships
  - National Business Office Coordinators Committee
    - NBOC ACA Subcommittee Recommendations to NBOC, ORAP, OIT
- ACA Webpage on ihs.gov website will be available soon

#### Area Office Efforts

- Communicating Expectations and Establish Some Consistency
- Support of Service Unit ACA Activities (Training, Technical Assistance, Compiling Projected Impact Data, Resources)
- Coordination of Reporting and Sharing Best Practices
- Area Office Workgroups on ACA
  - Supporting Sections/Objectives of ACA Business Plans
    - Business Office
    - Field Operations
    - Clinical
    - HIM
    - CHS
    - Finance
    - Other
  - Coordinate Approach and Communication with Tribes and UIHPs

#### Service Unit Efforts

- Service Unit ACA Team Lead or Point-of-Contact
  - Typically Business Office Manager or Chief Executive Officer
- Service Unit ACA Team
  - Chief Executive Officer Participation Mandatory Support
- Interaction with Tribes and Community
  - ACA Business Plan Presentations
  - Outreach and Education
- Improving Customer Service
  - Provider of Choice
  - Medical Home
  - Cultural Competency
  - Patient Reception
- Monitoring Workload, Productivity, Staffing, Collections

## Next Steps

- Share Best Practices
- Ensure Consistent Messaging and Points of Contact
- Provide AI/AN Specific Materials HHS Cleared
- Facilitate Continued Dialogue and Collaboration with Tribes and Urban Indian Health Program
- Monitor Changes in Workload, Productivity, Staffing, Collections
- Consider Contracting with Insurers Seeking QHP Certification
- Identify Operational or Programmatic Changes
  - Workflow
  - IT Needs
  - Reporting / Tracking of Impact Increasing Coverage; Improving Health Outcomes
- Improve Customer Service and Plan for Care Coordination

# Questions?

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