

**Indian Health Service HIPAA
Business Office Accounts Receivable RPMS Adjustment Categories
Claim Adjustment Reason Codes Mapping - 09/21/02 - Final**

Green box denotes no changes to code Changes Made by Linda on 9/20/02

835		RPMS		RPMS
Code	Description	Adjustment Category	Adjustment Reason	New Adjustment Reason
X 1	Deductible Amount	13 Deductible	29 Deductible	
X 2	Coinsurance Amount	14 Co-Pay	27 Co-payment	602 Coinsurance
X 3	Co-payment Amount	14 Co-pay	27 Co-payment	
X 4	The procedure code is inconsistent with the modifier used or a required modifier is missing.	21 Pending (NEW)	604 Coding Error	
X 5	The procedure code/bill type is inconsistent with the place of service.	21 Pending (NEW)	605 Coding Error	
X 6	The procedure code is inconsistent with the patient's age.	21 Pending (NEW)	606 Coding Error	
X 7	The procedure code is inconsistent with the patient's gender.	21 Pending (NEW)	607 Coding Error	
X 8	The procedure code is inconsistent with the provider type.	21 Pending (NEW)	608 Coding Error	
X 9	The diagnosis is inconsistent with the patient's age.	21 Pending (NEW)	609 Coding Error	
X 10	The diagnosis is inconsistent with the patient's gender.	21 Pending (NEW)	610 Coding Error	
X 11	The diagnosis is inconsistent with the procedure.	21 Pending (NEW)	611 Coding Error	
X 12	The diagnosis is inconsistent with the provider type.	21 Pending (NEW)	612 Coding Error	
X 13	The date of death precedes the date of service.	21 Pending (NEW)	613 Death Precedes DOS (NEW)	
X 14	The date of birth follows the date of service.	21 Pending (NEW)	614 Birth Follows DOS (NEW)	
X 15	Payment adjusted because the submitted authorization number is missing, invalid, or does not apply to the billed services or provider.	21 Pending (NEW)	615 Info not received/sufficient	
X 16	Claim/service lacks information which is needed for adjudication. Additional information is supplied using remittance advice remarks codes whenever appropriate	21 Pending (NEW)	616 Missing Data	
X 17	Payment adjusted because requested information was not provided or was insufficient/incomplete. Additional information is supplied using the remittance advice remarks codes whenever appropriate.	21 Pending (NEW)	617 Info. Not received/sufficient	
X 18	Duplicate claim/service.	3 Write Off	135 Billed in error	
X 19	Claim denied because this is a work-related injury/illness and thus the liability of the Worker's Compensation Carrier.	21 Pending (NEW)	619 Other TPL	
X 20	Claim denied because this injury/illness is covered by the liability carrier.	21 Pending (NEW)	620 Other TPL	
X 21	Claim denied because this injury/illness is the liability of the no fault carrier.	21 Pending (NEW)	621 Other TPL	
X 22	Payment adjusted because this care may be covered by another payer per coordination of benefits.	21 Pending (NEW)	622 Other Primary Coverage	
X 23	Payment adjusted because charges have been paid by another payer.	4 Non Payment	165 Other primary coverage	623 Other Primary Coverage-Oth Pay
X 24	Payment for charges adjusted. Charges are covered under a capitation agreement/managed care plan.	4 Non Payment	168 Over contracted amount	624 Over contracted amount-CAP
X 25	Payment denied. Your Stop loss deductible has not been met.	4 Non Payment	625 Stop Loss Deduct Not Met (NEW)	
X 26	Expenses incurred prior to coverage.	4 Non Payment	125 Outside coverage dates	626 Outside coverage dates-Prior
X 27	Expenses incurred after coverage terminated.	4 Non Payment	125 Outside coverage dates	627 Oustide coverage dates-After

X	28	Coverage not in effect at the time the service was provided.	4 Non Payment	125 Outside coverage dates	628 Outside coverage dates-Cov/DOS
X	29	The time limit for filing has expired.	4 Non Payment	134 Beyond Filing Limit	
X	30	Payment adjusted because the patient has not met the required eligibility, spend down, waiting, or residency requirements.	4 Non Payment	630 PT Not Met Reqd Reqmnts (NEW)	
X	31	Claim denied as patient cannot be identified as our insured.	4 Non Payment	166 No elig. found	
X	32	Our records indicate that this dependent is not an eligible dependent as defined.	4 Non Payment	166 No elig. found	632 No elig. Found-dep not elig
X	33	Claim denied. Insured has no dependent coverage.	4 Non Payment	166 No elig. found	633 No elig. Found-no dep cov
X	34	Claim denied. Insured has no coverage for newborns.	4 Non Payment	17 Eligibility denied	
X	35	Benefit maximum has been reached.	4 Non Payment	167 Maximum benefits	
	36	Balance does not exceed co-payment amount.	4 Non Payment	636 Bal Does not Exceed COPAY (NEW)	
	37	Balance does not exceed deductible.	4 Non Payment	637 Bal Does not Exceed DEDUCT (NEW)	
X	38	Services not provided or authorized by designated (network) providers.	4 Non Payment	638 Provider Not in Network (NEW)	
X	39	Services denied at the time authorization/pre-certification was requested.	4 Non Payment	639 Srvces Denied precert rqstd	
X	40	Charges do not meet qualifications for emergent/urgent care.	4 Non Payment	169 Not medically necessary	640 Not medically necessary-ER/Urg
X	41	Discount agreed to in Preferred Provider contract.	4 Non Payment	168 Over contracted amount	
X	42	Charges exceed our fee schedule or maximum allowable amount.	4 Non Payment	21 Over allowable amount	
X	43	Gramm-Rudman reduction.	4 Non Payment	643 Gramm-Rudman reduction	
X	44	Prompt-pay discount.	4 Non Payment	644 Prompt Pay Discount (NEW)	
X	45	Charges exceed your contracted/ legislated fee arrangement.	4 Non Payment	168 Over contracted amount	645 Over contracted amount-Exceed
X	46	This (these) service(s) is (are) not covered.	4 Non Payment	122 Non covered service	
X	47	This (these) diagnosis(es) is (are) not covered, missing, or are invalid.	21 Pending (NEW)	647 Non covered service	
X	48	This (these) procedure(s) is (are) not covered.	4 Non Payment	122 Non covered service	648 Non covered service-Procedure
X	49	These are non-covered services because this is a routine exam or screening procedure done in conjunction with a routine exam.	4 Non Payment	20 Routine exams	
X	50	These are non-covered services because this is not deemed a 'medical necessity' by the payer.	4 Non Payment	169 Not medically necessary	
X	51	These are non-covered services because this is a pre-existing condition	4 Non Payment	19 Pre existing condition	
X	52	The referring/prescribing/rendering provider is not eligible to refer/prescribe/order/perform the service billed.	4 Non Payment	178 Incorrect provider type	
X	53	Services by an immediate relative or a member of the same household are not covered.	4 Non Payment	122 Non covered service	653 Non covered service-Relative
X	54	Multiple physicians/assistants are not covered in this case .	4 Non Payment	178 Incorrect provider type	654 Incorrect Provider Type
X	55	Claim/service denied because procedure/treatment is deemed experimental/investigational by the payer.	21 Pending (NEW)	655 Noncovered Service	
X	56	Claim/service denied because procedure/treatment has not been deemed 'proven to be effective' by the payer.	21 Pending (NEW)	656 Noncovered Service	
X	57	Payment denied/reduced because the payer deems the information submitted does not support this level of service, this many services, this length of service, this dosage, or this day's supply.	21 Pending (NEW)	657 Info. Not received/sufficient	

X	58	Payment adjusted because treatment was deemed by the payer to have been rendered in an inappropriate or invalid place of service.	21 Pending (NEW)	658 Non Covered Service	
X	59	Charges are adjusted based on multiple surgery rules or concurrent anesthesia rules.	4 Non Payment	21 Over allowable amount	659 Over allowable amount
X	60	Charges for outpatient services with this proximity to inpatient services are not covered.	4 Non Payment	122 Noncovered Service	660 Noncovered Service-Out/In
X	61	Charges adjusted as penalty for failure to obtain second surgical opinion.	21 Pending (NEW)	661 No Prior Approval	
X	62	Payment denied/reduced for absence of, or exceeded, pre-certification/authorization.	15 Penalty	662 No Prior Approval	92 No Prior Approval (already exists)
	63	Correction to a prior claim.	21 Pending (NEW)	663 Correction to Prior Claim (NEW)	
	64	Denial reversed per Medical Review.	22 Gen Information (NEW)	664 Denial reversed per Med Review	
	65	Procedure code was incorrect. This payment reflects the correct code.	21 Pending (NEW)	665 Coding Error	
X	66	Blood Deductible.	13 Deductible	29 Deductible	666 Blood Deductible
	67	Lifetime reserve days. (Handled in QTY, QTY01=LA)	4 Non Payment	167 Maximum benefits	667 Maximum benefits-life res days
	68	DRG weight. (Handled in CLP12)	16 Grouper Allowance	93 DRG	
X	69	Day outlier amount.	4 Non Payment	669 Day Outlier Amount (NEW)	
X	70	Cost outlier - Adjustment to compensate for additional costs.	4 Non Payment	670 Cost Outlier Adj (NEW)	
	71	Primary Payer amount.	4 Non Payment	165 Other primary coverage	
	72	Coinsurance day. (Handled in QTY, QTY01=CD)	14 Co-Pay	27 Co-pay	672 Coinsurance-Day
	73	Administrative days.	4 Non Payment	673 Administrative Days (NEW)	
X	74	Indirect Medical Education Adjustment.	4 Non Payment	674 Indirect Med Ed Adj (NEW)	
X	75	Direct Medical Education Adjustment.	4 Non Payment	675 Direct Medical Ed Adj (NEW)	
X	76	Disproportionate Share Adjustment.	4 Non Payment	676 Disproportionate Share Adj (NEW)	
	77	Covered days. (Handled in QTY, QTY01=CA)	4 Non Payment	677 Covered Days (NEW)	
X	78	Non-Covered days/Room charge adjustment.	4 Non Payment	122 Non covered service	678 Noncovered Service-NCD/Room
	79	Cost Report days. (Handled in MIA15)	4 Non Payment	679 Cost Report Days (NEW)	
	80	Outlier days. (Handled in QTY, QTY01=OU)	4 Non Payment	680 Outlier Days (NEW)	
	81	Discharges.	4 Non Payment	681 Discharges (NEW)	
	82	PIP days.	4 Non Payment	682 PIP days (NEW)	
	83	Total visits.	4 Non Payment	683 Total visits (NEW)	
	84	Capital Adjustment. (Handled in MIA)	4 Non Payment	684 Capital Adjustment (NEW)	
X	85	Interest amount.	4 Non Payment	685 Interest Amount (NEW)	
X	86	Statutory Adjustment.	4 Non Payment	686 Statutory Adjustment (NEW)	
X	87	Transfer amount.	4 Non Payment	687 Transfer Amount (NEW)	
X	88	Adjustment amount represents collection against receivable created in prior overpayment.	21 Pending (NEW)	688 Prior Overpayment (NEW)	
X	89	Professional fees removed from charges.	4 Non Payment	689 Professional Fee Removed (NEW)	
X	90	Ingredient cost adjustment.	4 Non Payment	690 Ingredient Cost Adj (NEW)	
X	91	Dispensing fee adjustment.	3 Write Off	691 Dispensing Fee Adj (NEW)	
	92	Claim Paid in full.	22 General Information (NEW)	692 Claim Paid in Full	
X	93	No Claim level Adjustments.	22 General Information (NEW)	693 No Claim level Adjustments	
X	94	Processed in Excess of charges.	16 Grouper Allowance	694 Procssed in Excess of Chrgs (NEW)	
X	95	Benefits adjusted. Plan procedures not followed.	4 Non Payment	21 Over allowable amount	695 Over allowable amount
X	96	Non-covered charge(s).	4 Non Payment	122 Noncovered Service	696 Non covered service-charge
X	97	Payment is included in the allowance for another service/procedure.	4 Non Payment	697 Bundled to anoth procedure (NEW)	
	98	The hospital must file the Medicare claim for this inpatient non-physician service.	21 Pending (NEW)	698 Other primary coverage	
	99	Medicare Secondary Payer Adjustment Amount.	4 Non Payment	165 Other primary coverage	699 Other Primary Coverage-MCR Sec
X	100	Payment made to patient/insured/responsible party.	4 Non Payment	23 Ins Check kept by patient	

X	101	Predetermination: anticipated payment upon completion of services or claim adjudication.	21 Pending (NEW)	701 Predetermination	
X	102	Major Medical Adjustment.	4 Non Payment	702 Major Medical Adj (NEW)	
	103	Provider promotional discount (e.g., Senior citizen discount).	4 Non Payment	703 Provider Promo Discount (NEW)	
	104	Managed care withholding.	4 Non Payment	168 Over contracted amount	704 Over contracted amount-mg care
	105	Tax withholding.	4 Non Payment	705 Tax Withholding (NEW)	
	106	Patient payment option/election not in effect.	4 Non Payment	706 Pt pymt option/election not in effct (NEW)	
	107	Claim/service denied because the related or qualifying claim/service was not paid or identified on the claim.	21 Pending (NEW)	707 Missing data	
	108	Payment reduced because rent/purchase guidelines were not met.	4 Non Payment	708 Pymt Reduced-guidelines (NEW)	
	109	Claim not covered by this payer/contractor. You must send the claim to the correct payer/contractor.	4 Non Payment	17 Elig. Denied	709 Eligibility Denied
	110	Billing date predates service date.	21 Pending (NEW)	710 Billing Date predates DOS (NEW)	
	111	Not covered unless the provider accepts assignment.	4 Non Payment	122 Noncovered Service	711 Noncovered Service-PRV accept
	112	Payment adjusted as not furnished directly to the patient and/or not documented.	4 Non Payment	180 Documentation required	
	113	Payment denied because service/procedure was provided outside the United States or as a result of war.	4 Non Payment	122 Noncovered Service	713 Noncovered Service-out US/War
	114	Procedure/product not approved by the Food and Drug Administration.	4 Non Payment	714 Not approved by FDA (NEW)	
	115	Payment adjusted as procedure postponed or canceled.	4 Non Payment	122 Noncovered Service	715 Noncovered Service-cncl/post
	116	Payment denied. The advance indemnification notice signed by the patient did not comply with requirements.	4 Non Payment	184 Info not received/sufficient	716 Info not Received/Sufficient
	117	Payment adjusted because transportation is only covered to the closest facility that can provide the necessary care.	4 Non Payment	122 Noncovered Service	717 Noncovered Service-Transport
	118	Charges reduced for ESRD network support.	4 Non Payment	122 Noncovered Service	718 Noncovered Service-ESRD
	119	Benefit maximum for this time period has been reached.	4 Non Payment	167 Maximum benefits	719 Maximum benefits-for time per
	120	Patient is covered by a managed care plan.	4 Non Payment	165 Other primary coverage	720 Other Primary Coverage-mg care
	121	Indemnification adjustment.	4 Non Payment	721 Indemnification Adj (NEW)	
	122	Psychiatric reduction.	4 Non Payment	722 Psychiatric Reduction (NEW)	
	123	Payer refund due to overpayment.	22 Gen Information (NEW)	723 Payer refund due to ovrypmt (NEW)	
	124	Payer refund amount - not our patient.	22 Gen Information (NEW)	724 Payer refund Amt - not out pt (NEW)	
	125	Payment adjusted due to a submission/billing error(s). Additional information is supplied using the remittance advice remarks codes whenever appropriate.	21 Pending (NEW)	725 Pymt adj due to billing errors (NEW)	
	126	Deductible -- Major Medical	13 Deductible	29 Deductible	726 Deductible-Major Medical
	127	Coinsurance -- Major Medical	14 Co-Pay	727 Coinsurance - Major Medical	
	128	Newborn's services are covered in the mother's Allowance.	4 Non Payment	165 Other primary coverage	728 Other Primary Coverage-Newborn
	129	Payment denied - Prior processing information appears incorrect.	4 Non Payment	164 Info not received/sufficient	
	130	Claim submission fee.	4 Non Payment	141 Processing fee	730 Processing Fee-Claim Submit
	131	Claim specific negotiated discount.	4 Non Payment	141 Processing fee	731 Processing Fee-Discount
	132	Prearranged demonstration project adjustment.	4 Non Payment	732 Pre-Demo Project Adj (NEW)	
	133	The disposition of this claim/service is pending further review.	21 Pending (NEW)	733 Pending Further Review	
	134	Technical fees removed from charges.	4 Non Payment	122 Noncovered Service	734 Noncovered Service-Tech Fee
	135	Claim denied. Interim bills cannot be processed.	4 Non Payment	735 Denied do not proc Intrm bill (NEW)	
	136	Claim Adjusted. Plan procedures of a prior payer were not followed.	4 Non Payment	736 Prior Payer P&P not followed (NEW)	
		Payment/Reduction for Regulatory Surcharges, Assessments,			

138	Claim/service denied. Appeal procedures not followed or time limits not met.	4 Non Payment	738 Appeal Procedures not followed (NEW)	
139	Contracted funding agreement - Subscriber is employed by the provider of services.	4 Non Payment	168 Over contracted amount	739 Over contracted amount-Employee
140	Patient/Insured health identification number and name do not match.	21 Pending (NEW)	740 Pt ID# & Name do not match (NEW)	
141	Claim adjustment because the claim spans eligible and ineligible periods of coverage.	4 Non Payment	125 Outside coverage dates	
142	Claim adjusted by the monthly Medicaid patient liability amount.	4 Non Payment	168 Over contracted amount	742 Over Contracted Amount-MCD Pat
143	Portion of payment deferred.	21 Pending (NEW)	743 Portion of Payment deferred (NEW)	
144	Incentive adjustment, e.g. preferred product/service.	4 Non Payment	744 Incentive Adjustment (NEW)	
A0	Patient refund amount.	19 Refund	800 Patient Refund amount (NEW)	
A1	Claim denied charges.	4 Non Payment	801 Claim denied charges (NEW)	
2	Contractual adjustment.	4 Non Payment	168 Over contracted amount	802 Over contracted amount-Ctr Adj
A3	Medicare Secondary Payer liability met.	4 Non Payment	803 MSP liability met	
A4	Medicare Claim PPS Capital Day Outlier Amount.	4 Non Payment	804 Medicare claim PPS Day Outlier	
A5	Medicare Claim PPS Capital Cost Outlier Amount.	4 Non Payment	805 Medicare Claim PPS Cost Outlier	
A6	Prior hospitalization or 30 day transfer requirement not met.	4 Non Payment	806 Prior hosp or 30 day transfer not met	
A7	Presumptive Payment Adjustment	4 Non Payment	807 Presumptive pymt adjustment	
A8	Claim denied; ungroupable DRG	4 Non Payment	808 Ungroupable DRG	
B1	Non-covered visits.	4 Non Payment	122 Noncovered Service	851 Noncovered Service-Visit
B2	Covered visits.	4 Non Payment	852 Non-covered visits	
B3	Covered charges.	4 Non Payment	853 Covered charges	
B4	Late filing penalty.	15 Penalty	854 Late filing penalty (NEW)	
B5	Payment adjusted because coverage/program guidelines were not met or were exceeded.	4 Non Payment	855 Guidelines not met/exceeded	
B6	This payment is adjusted when performed/billed by this type of provider, by this type of provider in this type of facility, or by a provider of this specialty.	4 Non Payment	178 Incorrect provider type	856 Incorrect Provider Type
B7	This provider was not certified/eligible to be paid for this procedure/service on this date of service.	4 Non Payment	178 Incorrect provider type	857 Incorrect Provider Type
B8	Claim/service not covered/reduced because alternative services were available, and should have been utilized.	4 Non Payment	165 Other primary coverage	858 Other Primary Coverage-alt svc
B9	Services not covered because the patient is enrolled in a Hospice.	4 Non Payment	122 Noncovered Service	859 Noncovered Service-Hospice
B10	Allowed amount has been reduced because a component of the basic procedure/test was paid. The beneficiary is not liable for more than the charge limit for the basic procedure/test.	4 Non Payment	21 Over allowable amount	860 Over allowable amount
B11	The claim/service has been transferred to the proper payer/processor for processing. Claim/service not covered by this payer/processor.	4 Non Payment	165 Other primary coverage	861 Other Primary Coverage-not cov
B12	Services not documented in patients' medical records.	21 Pending (NEW)	862 Services not documented in MR	
B13	Previously paid. Payment for this claim/service may have been provided in a previous payment.	21 Pending (NEW)	863 Paymt made in prev payment	
B14	Payment denied because only one visit or consultation per physician per day is covered.	4 Non Payment	122 Noncovered Service	864 Noncovered Service-one/day
B15	Payment adjusted because this procedure/service is not paid separately.	4 Non Payment	122 Noncovered Service	865 Noncovered Service-Not PD Sep
	Payment adjusted because 'New Patient' qualifications were			

B17	Payment adjusted because this service was not prescribed by a physician, not prescribed prior to delivery, the prescription is incomplete, or the prescription is not current.	4 Non Payment	867 Not prescr by MD,RX incomplete	
B18	Payment denied because this procedure code/modifier was invalid on the date of service or claim submission.	21 Pending (NEW)	868 Proc code/modifer invalid	
B19	Claim/service adjusted because of the finding of a Review Organization.	4 Non Payment	169 Not medically necessary	869 Not medically necessary-Rv Fnd
B20	Payment adjusted because procedure/service was partially or fully furnished by another provider.	4 Non Payment	178 Incorrect provider type	870 Incorrect Provider Type
B21	The charges were reduced because the service/care was partially furnished by another physician.	4 Non Payment	178 Incorrect provider type	871 Incorrect Provider Type
B22	This payment is adjused based on the diagnosis.	21 Pending (NEW)	872 Adjusted based on diagnosis	
B23	Payment denied because this provider has failed an aspect of a proficiency testing program.	21 Pending (NEW)	873 Provider failed proficiency test	
D1	Claim/service denied. Level of subluxation is missing or inadequate.	21 Pending (NEW)	901 Level of subluxation inadequate	
D2	Claim lacks the name, strength, or dosage of the drug furnished.	21 Pending (NEW)	902 Claim lacks drug information	
D3	Claim/service denied because information to indicate if the patient owns the equipment that requires the part or supply was missing.	21 Pending (NEW)	903 Info on patient equipment missing	
D4	Claim/service does not indicate the period of time for which this will be needed.	21 Pending (NEW)	904 Period of time missing	
D5	Claim/service denied. Claim lacks individual lab codes included in the test.	21 Pending (NEW)	905 Coding Error	
D6	Claim/service denied. Claim did not include patient's medical record for the service.	21 Pending (NEW)	906 Missing Field	
D7	Claim/service denied. Claim lacks date of patient's most recent physician visit.	21 Pending (NEW)	907 Info not received/sufficient	
D8	Claim/service denied. Claim lacks indicator that 'x-ray is available for review.'	21 Pending (NEW)	908 Info not received/sufficient	
D9	Claim/service denied. Claim lacks invoice or statement certifying the actual cost of the lens, less discounts or the type of intraocular lens used.	21 Pending (NEW)	909 Info not received/sufficient	
D10	Claim/service denied. Completed physician financial relationship form not on file.	21 Pending (NEW)	910 Info not received/sufficient	
D11	Claim lacks completed pacemaker registration form.	21 Pending (NEW)	911 Info not received/sufficient	
D12	Claim/service denied. Claim does not identify who performed the purchased diagnostic test or the amount you were charged for the test.	21 Pending (NEW)	912 Info not received/sufficient	
D13	Claim/service denied. Performed by a facility/supplier in which the ordering/referring physician has a financial interest.	21 Pending (NEW)	913 Financial Interest - Doctor (NEW)	
D14	Claim lacks indication that plan of treatment is on file.	21 Pending (NEW)	914 Documentation required	
D15	Claim lacks indication that service was supervised or evaluated by a physician.	4 Non Payment	915 Documentation required	
W1	Workers Compensation State Fee Schedule Adjustment	Write Off	15 Sliding Fee	