Community Health Representatives are trusted frontline public health workers. Through facilitating access to quality and culturally competent services, they are a link between health and social services and the communities they serve.

CHR activities that build individual and community capacity include:

- Outreach
- Community Education
- Informal Counseling
- Social Support
- Advocacy

CHRs increase access to healthcare and increase coverage through the following activities:

- Health Screening
- Case Management
- Care Coordination with Service Providers
- Transportation Coordination
- Coordination of Durable Medical Supplies
- Direct Health Care Services
- Outreach

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