## Audit Tips for non-RPMS Electronic Audits

Alaska Tribal Health System Experience

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## Objectives

- Review audit 2026 resources
- General guidelines and prep for audit 2026 with a non-rpms EMR
- Examples from three different systems in Alaska Tribal Health System



### **Audit Resources**

- Review
  - Audit form
  - Audit instructions
  - Audit data file format
  - Numbered Audit elements
  - Review code list from DDTP
  - Use the audit checklist

### **Audit Form**

IHS Diabetes Care and Outcomes Audit, 2026

#### NOTE: It is highly recommended that you review the Audit 2026 Instructions prior to conducting an Audit. Audit Period Ending Date: 12 / 31 / 2025 **Examinations (during Audit period)** Foot (comprehensive or "complete", including evaluation of Facility Name: sensation and vascular status): □1 Yes Reviewer initials: ☐2 No State of residence: Eye (dilated exam or retinal imaging): Month/Year of Birth: / □1 Yes ☐1 Male □2 No □2 Female Dental: □3 Unknown □1 Yes Date of Diabetes Diagnosis: □2 No DM Type: □1 Type 1 Depression □2 Type 2 Screened for depression (during Audit period): □1 Yes Tobacco/Nicotine Use (during Audit period) □2 No Tobacco Depression an active diagnosis (during Audit period): Screened for tobacco use: □1 Yes — □1 Yes □2 No - □2 No **Education (during Audit period)** Tobacco user: Nutrition: □1 Yes □1 RD ☐3 Both RD and Other **←** □2 No ☐2 Other ☐4 None Tobacco cessation counseling/education received: □1 Yes Physical activity: □2 No □1 Yes □2 No →Electronic Nicotine Delivery Systems (ENDS)\* Other diabetes: Screened for ENDS use: □1 Yes —□1 Yes □2 No □2 No Diabetes Therapy ►ENDS user: Select all prescribed (as of the end of the Audit period): □1 Yes ☐1 None of the following □2 No ☐2 Insulin \*ENDS include: vapes, vaporizers, vape pens, hookah pens, electronic ☐3 Metformin [Glucophage, others] cigarettes (e-cigarettes or e-cigs), and e-pipes which contain nicotine. ☐4 Sulfonylurea [glipizide, glyburide, glimepiride] Vital Statistics ☐5 DPP-4 inhibitor [alogliptin (Nesina), linagliptin (Tradjenta), Height (last recorded) : \_\_\_\_\_ft \_\_\_\_in saxagliptin (Onglyza), sitagliptin (Januvia)] ☐6 GLP-1 receptor agonist [dulaglutide (Trulicity), exenatide (Byetto, Weight (last in Audit period): \_\_\_\_\_\_ lbs Bydurean), liraglutide (Victoza, Saxenda), lixisenatide (Adlyxin), semaglutide (Ozempic, Rybelsus, Wegovy)] Hypertension (documented diagnosis ever): 7 SGLT-2 inhibitor (bexagliflozin (Brenzavvy), canagliflozin (Invokana), □1 Yes dapagliflozin (Farxiga), empagliflozin (Jardiance), ertugliflozin □2 No (Steglatro), sotagliflozin (Inpefa)] Blood pressure (last 3 during Audit period): ☐8 Pioglitazone [Actos] or rosiglitazone [Avandia] Systolic Diastolic ☐9 Tirzepatide [Mounjaro, Zepbound] 1. \_\_\_\_/\_\_\_ mmHg □10 Acarbose [Precose] or miglitol [Glyset] 2. \_\_\_\_\_/\_\_\_ mmHg ☐11 Repaglinide [Prandin] or nateglinide [Starlix] ☐12 Pramlintide [Symlin] ☐13 Bromocriptine [Cycloset] ☐14 Colesevelam [Welchol] CONTINUED ON PAGE 2. Be sure to complete both pages for all Audited patients.

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Version: 10/05/2026

## **Audit Data File Specs**

#### **List of Audit Data Fields**

Order	Field Name	Description	Timeframe	Format/Values/Units	Comments		
1	AUDITDATE	Ending date of the one-year Audit period:	N/A	mm/dd/yyyy			
_	5 4 GU (T) (1) 4	12/31/2025 for Annual Audit 2026		51	5 6 11		
2	FACILITYNA	Name or abbreviation for the facility	N/A	Character (max length=20)	For confirmation purposes only, since the WebAudit will automatically supply and display the name.		
3	REVIEWER	Reviewer's initials	N/A	Character (max length=3)			
4	STATE	Postal abbreviation for last known state of residence	N/A	Character (max length=2)	Do not populate if patient's address is outside of the US (e.g., in Canada).		
5	MOB	Month of birth	N/A	# with value 1-12			
6	YOB	Year of birth	N/A	уууу			
7	SEX	Sex	N/A	# field with: 1=Male 2=Female 3=Unknown			
8	DODX	Date of diabetes diagnosis	N/A	mm/dd/yyyy	If only year is known, use value 07/01/yyyy. If only month and year are known, use 15 for the day. Leave blank if year or entire date is unknown.		
9	DMTYPE	Diabetes type	N/A	# field with: 1=Type 1 2=Type 2 (or uncertain)			
10	TOBSCREEN	Screened for tobacco use	Audit period	# field with: 1=Yes 2=No			
11	TOBACCOUSE	Tobacco use	Audit period	# field with: 1=Yes 2=No	Populate only if TOBSCREEN value is 1=Yes.		
12	TOBCOUNSEL	Tobacco cessation counseling/education received	Audit period	# field with: 1=Yes 2=No	Populate only if TOBSCREEN value is 1=Yes and TOBACCOUSE value is 1=Yes.		
13	ENDSSCREEN	Screened for electronic nicotine delivery system (ENDS) use during Audit period	y Audit period # field with: 1=Yes 2=No		ENDS include: vapes, vaporizers, vape pens, hookah pens, electronic cigarettes (ecigarettes or e-cigs), and e-pipes.  Limit to nicotine for Audit.		



### **DDTP Code List**

<b>∠</b> Code ∨	Description	Code Typ	RPMS Taxonon	Additional Information	Note
1 90685	IIV4 VACC NO PRSV 0.25 ML IM	СРТ	BGP CPT FLU		
2 90686	IIV4 VACC NO PRSV 0.5 ML IM	СРТ	BGP CPT FLU		
3 90687	IIV4 VACCINE SPLT 0.25 ML IM	СРТ	BGP CPT FLU		
4 90688	IIV4 VACCINE SPLT 0.5 ML IM	СРТ	BGP CPT FLU		
5 90689	VACC IIV4 NO PRSRV 0.25ML IM	СРТ	BGP CPT FLU		
6 90694	VACC AIIV4 NO PRSRV 0.5ML IM	СРТ	BGP CPT FLU		
7 90724	INFLUENZA IMMUNIZATION	СРТ	BGP CPT FLU		
8 90756	CCIIV4 VACC ABX FREE IM	CPT	BGP CPT FLU		
90661	CCIIV3 VAC ABX FR 0.5 ML IM	CPT		Influenza virus vaccine, trivalent (ccIIV3), derived from cell cultures, subunit, preservative	
9				and antibiotic free, 0.5 mL dosage, for intramuscular use.	
G0008	Admin influenza virus vac	CPT	BGP CPT FLU		
1 G8108	Admin influenza virus vac	CPT	BGP CPT FLU		
2 Q2034	AGRIFLU VACCINE	HCPS	BGP CPT FLU		
Q2035	AFLURIA VACC, 3 YRS & >, IM	HCPS	BGP CPT FLU		
Q2036	FLULAVAL VACC, 3 YRS & >, IM	HCPS	BGP CPT FLU		
Q2037	FLUVIRIN VACC, 3 YRS & >, IM	HCPS	BGP CPT FLU		
Q2038	FLUZONE VACC, 3 YRS & >, IM	HCPS	BGP CPT FLU		
7 Q2039	INFLUENZA VIRUS VACCINE, NOS	HCPS	BGP CPT FLU		
3 15	INFLUENZA, SPLIT [TIVhx] (INCL	CVX	BGP FLU IZ CVX	influenza virus vaccine, split virus (incl. purified surface antigen)-retired CODE	
16	INFLUENZA, WHOLE	CVX	BGP FLU IZ CVX	influenza virus vaccine, whole virus	
88	INFLUENZA, NOS	CVX	BGP FLU IZ CVX	influenza virus vaccine, unspecified formulation	
111	INFLUENZA, Intranasal, Trivale	CVX	BGP FLU IZ CVX	influenza virus vaccine, live, attenuated, for intranasal use	
123	INFLUENZA, H5N1	CVX	BGP FLU IZ CVX		
125	Novel Influenza-H1N1-09, Nasal	CVX	BGP FLU IZ CVX		
126	Novel influenza-H1N1-09, preservative-fr	CVX	BGP FLU IZ CVX		
127	Novel influenza-H1N1-09	CVX	BGP FLU IZ CVX		
5 128	Novel influenza-H1N1-09, all formulation	CVX	BGP FLU IZ CVX		
7 135	INFLUENZA, HIGH DOSE SEASONAL	CVX	BGP FLU IZ CVX	influenza, high dose seasonal, preservative-free	
3 140	INFLUENZA, seasonal, injectable	CVX	BGP FLU IZ CVX	Influenza, seasonal, injectable, preservative free	
141	INFLUENZA [TIV], SEASONAL, INJ	CVX	BGP FLU IZ CVX	Influenza, seasonal, injectable	
0 144	INFLUENZA, INTRADERMAL	CVX	BGP FLU IZ CVX	seasonal influenza, intradermal, preservative free	
1 149	INFLUENZA, Live, Intranasal, Q	cvx	BGP FLU IZ CVX	influenza, live, intranasal, quadrivalent	
> ≡	50_CVDDX	VDX 57_HCVSCRE	EN2 58_RETINO	PDX 59_LEA <mark>60_FLUVAX2 61_PNEUM</mark> C +	



#### **Audit Check List**

#### IHS Division of Diabetes Treatment and Prevention Annual Diabetes Care and Outcomes Audit 2026

Audit Checklist: Electronic Medical Record (EMR) Systems Other than RPMS
October 2025

#### Notes:

- This checklist provides general guidance on programming for the <u>IHS Diabetes Audit</u><sup>1</sup> (Audit). It does not
  provide detailed information for any particular EMR system.
- There is a separate checklist for conducting Audits using the IHS Resource and Patient Management System (RPMS).
- Follow HIPAA guidelines for patient data confidentiality.
- Contact the IHS Audit team (diabetesaudit@ihs.gov) with any questions or to request resources.

Step	1.0 Preparation	Completed?
1.1	Notify your Area Diabetes Consultant <sup>2</sup> (ADC) that you are planning to start Audit activities.	
1.2	View recorded webinar: Audit 2026 Orientation for Non-RPMS Electronic Audits (available on the Audit training page <sup>3</sup> ).	
1.3	Gather and carefully review resources for current year (2026). These are available on the  Audit resources page <sup>4</sup> and include:  • Audit Form  • Audit Instructions (pay particular attention to Appendix A: IHS Diabetes Care and Outcomes Audit Data File Specifications for 2026)  • Excel file of code lists	
1.4	Identify technical personnel, including programmers, for your facility. These individuals may be in-house or with an external EMR vendor.	
1.5	Connect programmer(s) to key staff at your facility with knowledge relevant to the Audit process. Consider including staff from multiple departments: diabetes and/or Special Diabetes Program for Indians (SDPI) program; information technology (IT), medical, nursing, pharmacy, lab, optometry, dental, health information management (HIM), billing and coding, quality improvement, and administration.	
1.6	Develop a strategic plan that may include:  Team member assignment  Consistent and ongoing communication among team members  Testing plan	



# Programming for the Report



In-house vs external (use of population health software)



Analysts code the Audit elements using the code lists



Include relevant people – inter departmental collaboration –
For example, include pharmacists and lab staff to update medication lists and lab tests



Upload file is validated by program staff

Iterative process

Takes time & patience



### Code Lists: Groupings

Vitals: Height, weight,

Screenings: Tobacco, depression, TB

Diagnoses codes – DM, HTN, depression, hepatitis B & C Diagnoses codes +procedure codes and/or CPT codes : CVD, Retinopathy, LEAs Education: Ad hoc forms, patient handout/instructions, quality measures (local lists/taxonomies)

Exams: CPT codes/quality measures

Prescribed/dispensed medications (local lists/taxonomies)

Immunizations (local lists/taxonomies) - product codes vs CVX codes

Labs (local lists/taxonomies)

CPT codes (CGM, education)



### Code List: ADDITIONS

Add to DDTP code list

EMR specific – needs to be customized

Use program staff/providers as resource



# Identifying DM Patients

- "Registry"/list considerations:
  - Diagnosis vs problem list
  - Active vs inactive
  - All patients with diagnosed DM vs subset for SOS



# Inclusion/Exclusion Criteria

For the annual audit, ALL diagnosed DM patients who meet inclusion criteria

#### For SOS

- Cohort (groups) report
- Might include all DM patients, a subset of DM patients or people at risk



# Priorities/Expectations

Ongoing documentation, review and validation

Start EARLY

**Start SMALL** 

Work on one Audit element/question at a time if necessary

Plan B: manual Audit



#### **Partners**

Local SDPI programs + CMAs +pharmacy staff + lab staff +coders

**ADCs** 

DDTP Web Audit team – for upload tests



# If you have a new non-RPMS EMR...

# If you have at least 6 months of data in RPMS

- Run the Audit file from RPMS
- Export to WebAudit
- Manually update new data from the new EMR

# If moved to new EMR with less than six months of data:

- Consider a manual random chart review for the first year or two
  - Treasure trove
  - Documentation pathways, short cuts







# Audit Tips non-RPMS EMRs

Alaska Area

Beth Tressler, PharmD, BCACP, BC-ADM, CDCES



#### **New to EMR Audit**

- First Audit with Cerner 2014
- ADC helped determine sample size
- Completed paper audit
- Helped to learn how to navigate EMR
- Helped to identify areas for documentation improvement
- Plan ahead and allow plenty of time



## **Learned Experience**

- Partnered with data analyst
  - Periodic check-ins throughout the year
- Partnered with EMR team
  - Learned EMR capabilities

Audit elements incorporated into daily tasks



# **Preparing for the Audit**

- Identify patients
  - Begin early
  - Review diagnostic criteria
  - Review patients from previous year's audits
- Identify new patients
  - Identify available resources/tools
- Identify a champion provider



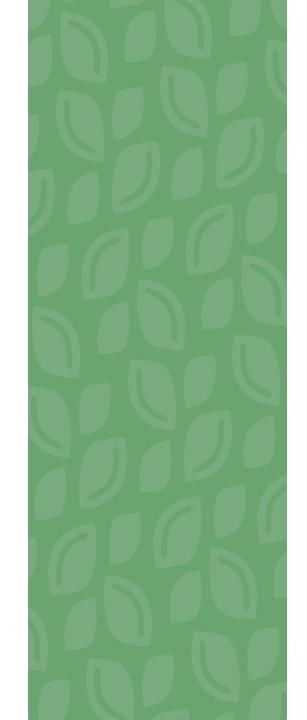
# **Preparing for the Audit**

- Review Audit Elements
  - Identify where these are stored
  - Identify ways to collect data
- Work with your EMR team
  - Discreet data
  - Free text data
  - Back-end codes
- Partner with frontline staff



# Ways to find Data-Discreet

	Intake
Chief Complaint	
Patient Type	Prediabetes Diabetes Type 1 Diabetes Type 2 Gestational Diabetes Other:
Diabetes Education Encounter Type	O VTC O Telephone O In Person O Chart Review Only O Attempted Contact
Verbal Consent	O Patient gave verbal consent for telehealth appointment
Patient's Location	∨ If other, please specify
Educator's Location:	∨ If other, please specify
Pregnant?	O Yes O No O N/A
Annual Re-Assessment	O Yes O No
Depression Screen	Completed Not done Declined



### Ways to find Data-Free text

#### Education

DMNT Education Richtext: provided exercise information

Tressler PharmD, Elizabeth - 10/23/2024 3:28 PM AKDT

Result type: Diabetes Educator Intake - Text
Result date: October 23, 2024 3:28 PM AKDT

Result status: Auth (Verified)

Result title: Diabetes Educator Form

Performed by: Tressler PharmD, Elizabeth on October 23, 2024 3:28 PM AKDT Verified by: Tressler PharmD, Elizabeth on October 23, 2024 3:28 PM AKDT

Encounter info: 003141264, YKDRH, Outpatient, 3/15/2024 - 3/15/2024

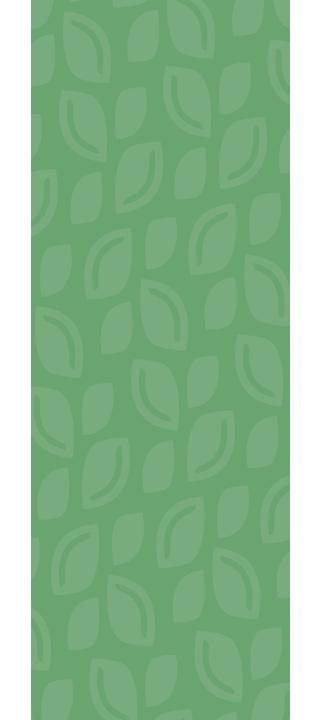
#### 2. DM2 (diabetes mellitus, type 2)

Recommended to start receiving her long-term insulin and get her continuous glucose monitor, put back on so that she can keep track of her blood sugars. She appeared well. Recommended to avoid candy, cakes, pies, donuts, ice cream, and soda pops.

Recommended to avoid all types of sugary drinks.

Recommended to reduce intake of rice, potatoes, noodles, pasta, and breads.

Recommended to walk 5 times a week for 30 minutes (15 minutes out and 15 minutes back).



# Ways to find Data-Coding

#### DIAGNOSIS

Code	POA	Description	Type
E11.9		Type 2 diabetes mellitus without complications	Admit
Principal			
E11.9		Type 2 diabetes mellitus without complications	Final
Secondary			
M06.9		Rheumatoid arthritis, unspecified	Final
R12		Heartburn	Final
Z79.84		Long term (current) use of oral hypoglycemic drugs	Final

#### REASON FOR VISIT DX:

#### FINAL DX:

PRINCIPAL:

H52.13 Myopia, bilateral

#### SECONDARY:

H52.223 Regular astigmatism, bilateral

H52.4 Presbyopia

H04.123 Dry eye syndrome of bilateral lacrimal glands
Ell.9 Type 2 diabetes mellitus without complications
Z79.84 Long term (current) use of oral hypoglycemic drugs



# Ways to find Data-Coding

#### Tracking Types

Diabetes Tracking (i2i) IHS DM Patients 2023

D0150 - Comp Exam Age 3+ yrs





DM (diabetes mellitus), type 2, uncontroll... Type II diabetes mellitus uncontrolled

6/21/2010

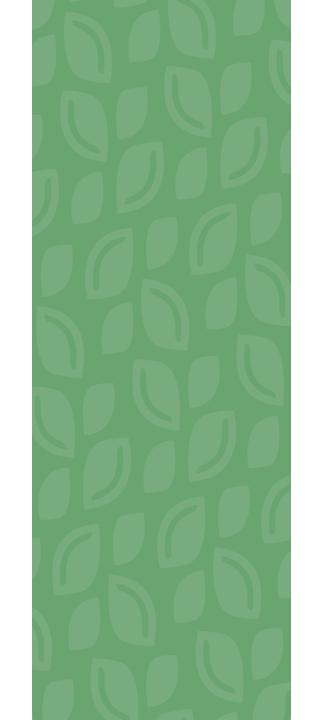
Active

SNOMED CT 2842387018



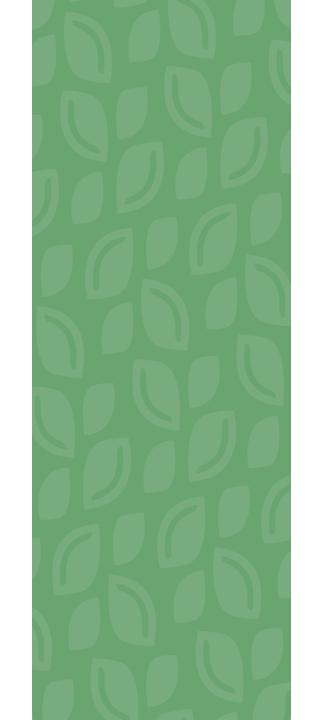
# **Preparing for Upload**

- Have a designated folder
- Use consistent naming conventions
- Save original file with patient identifiers
  - Use this when fixing errors
- Practice uploading in advance
- Check column headings before uploading



# **Data Quality Checks**

- Use the Data Quality Check Process
  - Helps to identify bulk errors
  - Helps to identify individual errors
  - Refer back to original file with patient identifiers
  - Don't expect perfection
  - Learn every year
    - Keep notes on challenges



### **Use your Data**

- SDPI Grant Application
- SDPI Annual Progress Report
- RKM Data
- Board Reports
- Hospital Committee Reports
- Internal Department Reports



### **Completed A1C's and Foot Exams**







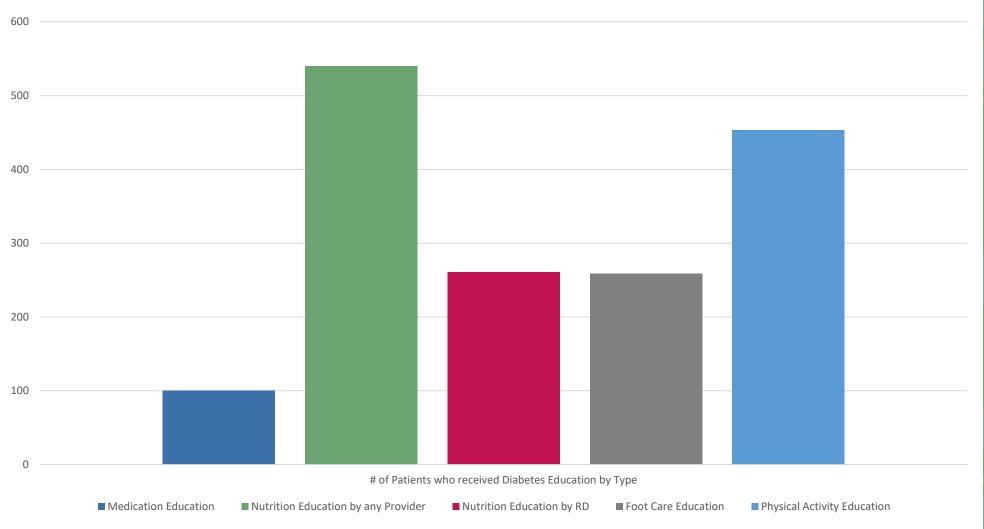
#### **Completed Eye and Dental Exams**







### **Diabetes Education**





# **Guide and Improve Patient Care**

Patient List



Eye and Dental Exams 201

Tother 50

Complete 54

All 76

#### Patients by Opportunity Score and Category

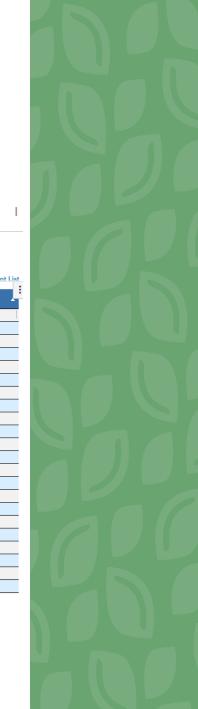
Opportunities by Category

Eye, Foot, Dental Exams

Opportunity Score	<b>A</b>	Patients
0	>	54
1	>	181
2	>	262
3	>	136
4	>	76
Total		709

Dental Exam

City							**Click Chart Values to filter Patient List	
Opportunity Category	Last Visit	Last A1c in LTM	Last A1c in LTM Result	Last Dental Exam in LTM	Last Eye Exam in LTM	Last Foot Exam in LTM	Race	
A1c and Foot Exam				02Jun2025	06Jun2025		Alaska Native	
A1c and Foot Exam	-		-	14Jan2025	17Jan2025		Alaska Native	
A1c and Foot Exam	13Oct2025		-	16May2025	17Apr2025		Alaska Native	
A1c and Foot Exam	29Jul2025			06Mar2025	16Jun2025		Alaska Native	
A1c, Eye and Dental Exams	-					19Aug2025	Alaska Native	
A1c, Eye and Dental Exams	-				-	27Aug2025	Alaska Native	
A1c, Eye and Dental Exams	-	-	-		-	28Jan2025	Alaska Native	
A1c, Eye and Dental Exams	29Sep2025		-		-	03Jan2025	Alaska Native	
A1c, Eye and Foot Exams	28Jul2025			03Apr2025	-		Alaska Native	
A1c, Eye and Foot Exams		19Dec2024	8.3	09Oct2025	-	23Dec2024	Alaska Native	
A1c, Eye and Foot Exams				25Jun2025	-		Alaska Native	
A1c, Eye and Foot Exams	-	-	-	13Mar2025	-		Alaska Native	
A1c, Eye and Foot Exams	-	-	-	28Jan2025	-		Alaska Native	
A1c, Eye and Foot Exams				17Jun2025	-		Alaska Native	
A1c, Eye and Foot Exams	28May2025			05Jun2025	-		Alaska Native	
A1c, Foot and Dental Exams					10Jun2025		Alaska Native	
A1c, Foot and Dental Exams	-	-	-	-	15Sep2025		Alaska Native	
A1c, Foot and Dental Exams	20Mar2025		-	-	26Jun2025		Alaska Native	
A1c, Foot and Dental Exams	20Mar2025				20Mar2025		Alaska Native	
All							Alaska Native	
All	-					15Nov2024	Alaska Native	
All		18Dec2024	6.6				Alaska Native	





# **AUDIT TIPS FOR NON-RPMS EMRS**

Alaska Area

**Southeast Alaska Regional Health Consortium** 

Kimberley Blood, MPH, RD, CDCES



#### PREVIOUS ANNUAL DIABETES AUDITS

- Non-RPMs EMR Systems
  - Athena Health
  - Cerner
  - Meditech

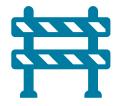


#### CHALLENGES



#### **EMR** system design

Primary care vs. specialty
Outside data



#### **Creating work arounds**

Smartsheet Internal log

Excel



#### **Manual audits**

Time consuming

Data availability

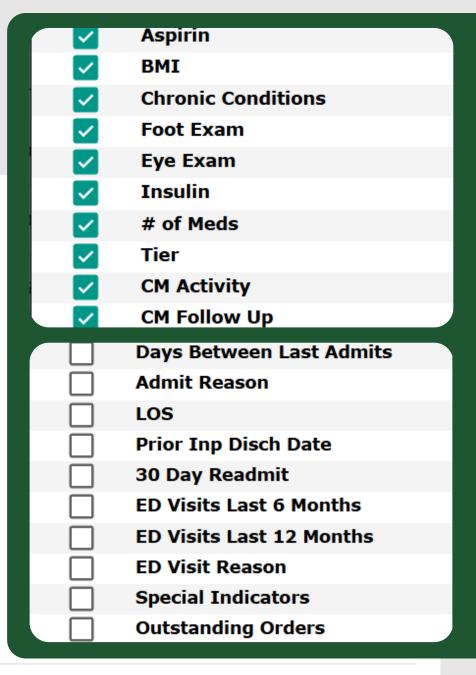
Data accuracy

Human error



# EMR GENERATED DIABETES REGISTRY

- EMR may or may not have this built into system
- Differences in data collected
  - Data collected may not align with audit
- Different format
- Accuracy
- Modifiable
- Starting point to build what you need



#### **OPPORTUNITIES**

#### Build report that meets YOUR needs

#### Track data not required for audit

#### Collaboration with other departments

- Data management team
- Information Technology
- Other departments
  - Dental
  - Optometry
  - Lab
  - Pharmacy
  - Primary care



# STEPS TO A SUCCESSFUL NON-RPMS EMR AUDIT



Use what will work best for you right now



Evaluate process and outcomes



Use evaluation to improve next year's audit



Identify internal and external resources needed to be successful



Be an advocate for your program



Remember this process takes time and ongoing attention to be successful



