



IHS Diabetes Care and Outcomes Audit

RPMS Diabetes Management System Overview for Audit 2021

IHS Division of Diabetes Treatment and Prevention
2/18/2021

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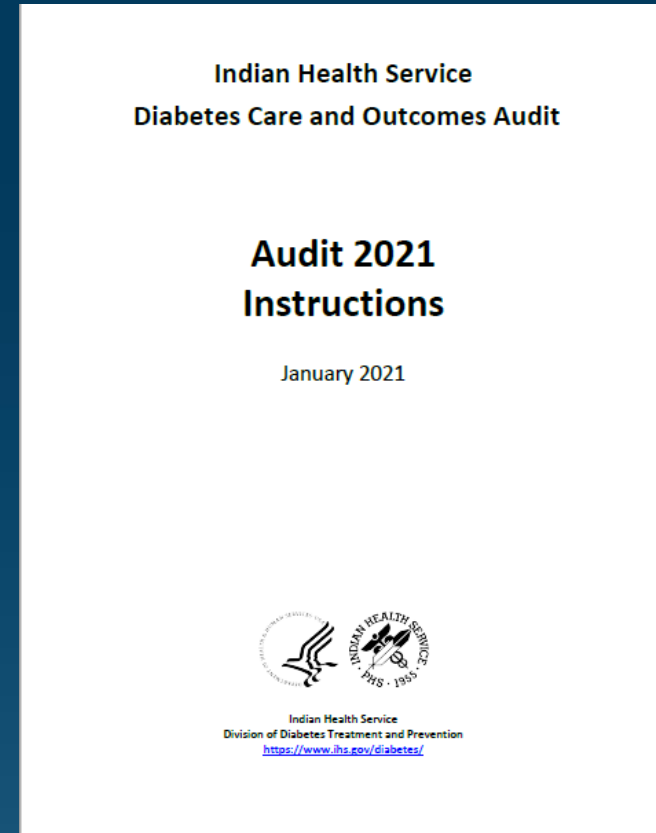
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DMS Technical Lead

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Visual DMS Developer



Today's Topics

1. Overview of Diabetes Management System (DMS)
2. Update the Diabetes Register
3. Review/Update Taxonomies
4. Run Data Quality Check Report
5. Create Audit Export Data File
6. Review Audit 2021 Resources



<https://www.ihs.gov/diabetes/audit/audit-resources/>

Overview of DMS for Audit 2021

DIABETES MANAGEMENT SYSTEM

Version 2.0 (Patch 14)

MAIN MENU

- RM Register Maintenance ...
- AS Audit Setup ...
- AR Audit Reporting ...
- PDM PreDiabetes Audit ...

Select Diabetes Management System Option:

DMS: Main Menu Options

- **RM** Register Maintenance - Update Pt information in the registry
 - Patient Management (PM)
 - Register Reports (RR) -> **Multiple Registers Community DM Audit (MRDA)** ← **NEW**
- **AS** Audit Setup - Generate reports to:
 - Identify Inactive Pts in the Register (INA)
 - Identify Pts with DM Diagnosis and not in the Register (DXNR)
 - Update/Review Taxonomies (TU)
 - Fix potential or real errors in the data using the Data Quality Check (DQC)
- **AR** Audit Reporting
 - Create Audit export data file (DM21)

Update the Diabetes Register



Identify Inactivate Patients in the Register

- This report will help find patients who have not been active during the Audit period.
 - **INA List Possible Inactive Pts in the DM Registry**
- Update the register using Register Maintenance (RM) option and selecting the Patient Management (PM) to update patient status.

* DIABETES MANAGEMENT SYSTEM *

VERSION 2.0 (Patch 14)

DEMO HOSPITAL

CURRENT USER: Cecilia Butler

MAIN MENU - 2020 DIABETES REGISTER

- RM Register Maintenance ...
- AS Audit Setup ...
- AR Audit Reporting ...
- PDM PreDiabetes Audit ...

Select Diabetes Management System Option: AS

DXNR Patients with DM Diagnosis and not on Register

INA List Possible Inactive Pts in the DM Register

PLDX Patients w/no Diagnosis of DM on Problem List

LMR List Labs/Medications Used at this Facility

TC Check Taxonomies for the 2021 DM Audit

TU Update/Review Taxonomies for 2021 DM Audit

VTAX View/Print Any Taxonomy Used by the Diabetes Audit

VSML View a SNOMED List Used by the Diabetes AUDIT

DAL Display Audit Logic

DQC 2021 Data Quality Check Report

ASPR Prior Years Diabetes Audit Setup (DM17-DM20) ...

Select Audit Setup <TEST ACCOUNT> Option: **INA**

This report will list patients who are on the diabetes register who have not had a visit to a set of primary care clinics in a date range defined by the user.

The report provides a way to identify patients who could possibly be inactivated in the register,

Enter the Name of the Register: **DIABETES**

Select the Patient Status for this report

Select one of the Following:

A ACTIVE

I INACTIVE

T TRANSIENT

U UNREVIEWED

D DECEASED

N NON-IHS

L LOST TO Follow-Up

NON NON-COMPLIANT

0 All Register Patients

Which Status: A// ACTIVE

Enter the list of clinics that you have determined to be primary care clinics,

You can enter them 1 at a time or enter a taxonomy using the '[' notation,

Enter CLINIC: [BGP PRIMARY CARE

Members of BGP PRIMARY CARE CLINICS Taxonomy =>

GENERAL

DIABETIC

INTERNAL MEDICINE

PEDIATRIC

WELL CHILD

FAMILY PRACTICE

Enter ANOTHER CLINIC: ENDOCRINE

Want to save this CLINIC group for future use? No//NO

Enter the time frame to look for Visits.

Enter Beginning Visit Date: 1/1/2020

Enter Ending Visit Date: 12/31/2020

Select one of the following:

P PRINT the List

B BROWSE the List on the Screen

Output Type: ?// BROWSE

Select one of the following:

I Include ALL Patients

E Exclude DEMO Patients

0 Include ONLY DEMO Patients

Demo Patient Inclusion/Exclusion:// E

Patients on the DIABETES REGISTER

Without a Visit between Jan 01, 2020 and Dec 31, 2020

PATIENT NAME	HRN	STATUS	CASE MGR	LAST Visit	# DM DXS	LAST DM DX
SMITH, MARY.	1234	ACTIVE		04/10/2019	1	04/10/2019
JONES, BOB	5678	ACTIVE	SHEFF	12/15/2020	63	03/03/2020
LEIA, PRINCESS	1001	ACTIVE	SHEFF	11/19/2020	301	05/23/2020
NEMOY, LEO	1112	ACTIVE	SHEFF	10/08/2020	192	10/08/2020
LISTER, DAVID	9999	ACTIVE		10/28/2018	26	10/28/2018

Select Action: +//

* DIABETES MANAGEMENT SYSTEM *

VERSION 2.0 (Patch 14)

DEMO HOSPITAL

CURRENT USER: Cecilia Butler

MAIN MENU - 2020 DIABETES REGISTER

RM Register Maintenance ...

AS Audit Setup ..

AR Audit Reporting ...

PDM PreDiabetes Audit ...

Select Diabetes Management System Option: RM

REGISTER MAINTENANCE

RM	Register Management ...
PM	Patient Management
DMU	Update Diabetes Patient Data
AP	Add Patients from Template
DEL	Delete Patient from the Register
LM	Letter Management ...
RR	Register Reports ...
DPCS	Display a Patient's DIABETES CARE SUMMARY

Select Register Maintenance <TEST ACCOUNT> Option: **PM**

Select Diabetes Register

-
- 1 DIABETES
 - 2 IHS DIABETES
 - 3 2017 DIABETES
 - 4 TEST DIABETES

Which REGISTER: (1-4): 1

Select PATIENT NAME: 1234

PATIENT: SMITH, MARY AGE: 29
ADDRESS: 123 ELECTRIC AVENUE DOB: 11/22/1989
PHONE: 555-555-1234 HRN: 1234
PRIM CARE PROV: BULLOCK, ANN MD RES: DOWNTOWN

STATUS: ACTIVE

WHERE FOLLOWED:

REGISTER PROV:
CASE MGR:
CONTACT:

ENTRY DATE: JAN 16,2018 LAST EDITED: JAN 16,2018

DIAGNOSIS: <NO DIAGNOSIS ON FILE FOR THIS PATIENT>

Comments:

LOCAL OPTION:

LOCAL OPTION TEXT

- Previous Screen

Q Quit

?? For More Actions

- | | | | | | |
|---|------------------|----|---------------------|----|------------------------|
| 1 | Register Status | 6 | Comments | 11 | Health Summary |
| 2 | Where Followed | 7 | Local Option Entry | 12 | DM Care Summary (DPCS) |
| 3 | Case Manager | 8 | Last Visit | 13 | Print Letter |
| 4 | Health Summary | 9 | Review Appointments | Q | Quit |
| 5 | DX/Date of Onset | 10 | Audit Status | | |

Select Action: Quit//

1

PATIENT: SMITH, MARY AGE: 29
ADDRESS: 123 ELECTRIC AVENUE DOB: 11/22/1989
PHONE: 555-555-1234 HRN: 1234
PRIM CARE PROV: BULLOCK, ANN MD RES: DOWNTOWN

STATUS: INACTIVE

WHERE FOLLOWED:

REGISTER PROV:

CASE MGR:

CONTACT:

ENTRY DATE: JAN 16,2018

LAST EDITED: JAN 16,2018

DIAGNOSIS: <NO DIAGNOSIS ON FILE FOR THIS PATIENT>

Comments:

LOCAL OPTION:

LOCAL OPTION TEXT

- Previous Screen

Q Quit

?? For More Actions

- | | | | | | |
|---|------------------|----|---------------------|----|------------------------|
| 1 | Register Status | 6 | Comments | 11 | Health Summary |
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Select Action: Quit//

EXIT

SAVE

REFRESH

Enter a command or '^' followed by a caption to jump to a specific field.

COMMAND:

␣

Press <PF1>H for help

Identify Patients Who Need to be Added to the Register

- This report will help find patients who have a diagnosis of diabetes but are not in the register
 - **DXNR Patients with DM Diagnosis and not on Register**
- Review these patients and add them to register using Register Maintenance (RM) option and selecting the Patient Management (PM)

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VERSION 2.0 (Patch 14)

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DXNR Patients with DM Diagnosis and not on Register

INA List Possible Inactive Pts in the DM Register

PLDX Patients w/no Diagnosis of DM on Problem List

LMR List Labs/Medications Used at this Facility

TC Check Taxonomies for the 2021 DM Audit

TU Update/Review Taxonomies for 2021 DM Audit

VTAX View/Print Any Taxonomy Used by the Diabetes Audit

VSML View a SNOMED List Used by the Diabetes AUDIT

DAL Display Audit Logic

DQC 2021 Data Quality Check Report

ASPR Prior Years Diabetes Audit Setup (DM17-DM20) ...

Select Audit Setup <TEST ACCOUNT> Option: **DXNR**

This report will list patients who are not on any diabetes register but who have had a visit with a diagnosis of diabetes in a date range specified by the user.

If you are multi-dimensional with multiple registers you can enter all of the register names. Only patients who are not on ANY of the registers will be displayed on the list.

Enter Register Name: **DIABETES REGISTER**

Enter Another Register Name:

Enter the time frame to look for Visits with a
diabetes diagnosis,

Enter Beginning Visit Date: 1/1/2020

Enter Ending Visit Date: 12/31/2020

How many diagnoses must the patient have had in that
time period: (1-99): 3// 1

Select one of the following:

P PRINT the List

B BROWSE the List on the Screen

S Create Search Template

D Create Delimited Output file

Output Type: ?// **BROWSE**

Select one of the following:

I Include DEMO Patients

E Exclude DEMO Patients

0 Include ONLY DEMO Patients

demo Patient Inclusion/Exclusion: E// **EXCLUDE**

Patients NOT on any of the following Registers:

DIABETES REGISTER

with at least 1 visits with a DX of Diabetes between

Jan 01. 2020 and Dec 31. 2020

Page 1

PATIENT NAME	HRN	DOB	COMMUNITY	LAST Visit #	DM DXS	LAST DM DX
FETT, BOBA	1336	09/01/1977	DOWNTOWN	4/13/2020	51	4/13/2020
Seen at: DEMO HOSPITAL						
ABBOT, BUD	4321	06/14/1986	UPTOWN	8/22/2020	8	10/14/2020
Seen at: DEMO HOSPITAL						
WINKIE, WILL.	5430	09/01/1987	NIGHTGOWN	12/18/2020	23	12/24/2020
Seen at: DEMO HOSPITAL						

NEXT SCREEN

Select Action: +//

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Select Register Maintenance <TEST ACCOUNT> Option: **PM**

Select PATIENT NAME: **Fett, Boba**

Fett, Boba F 02-12-1978 XXX-XX-5996 1336

Fett, Boba is not on
the DIABETES REGISTER

Add this client to the Register? NO// **YES**

Register Data

PATIENT: Fett, Boba

AGE:

ADDRESS: P.O. BOX 1779, ALB, NM, 87119

DOB: 02/12/1978

PHONE: 555-555-6066

HRN:

PRIM CARE PROV: BULLOCK, ANN MD

RES: DOWNTOWN

STATUS: ACTIVE

WHERE FOLLOWED:

REGISTER PROV:

CASE MGR:

CONTACT:

ENTRY DATE: JAN 16, 2020

LAST EDITED: JAN 16, 2020

DIAGNOSIS: <NO DIAGNOSIS ON FILE FOR THIS PATIENT>

Comments:

LOCAL OPTION:

LOCAL OPTION TEXT

Review/Update Taxonomies

Taxonomies

- RPMS Taxonomies are data sets
- Groups of related items such as:
 - Medications
 - Lab tests
 - Diagnoses
 - Health Factors
 - Clinics
- Update locally

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ASPR Prior Years Diabetes Audit Setup (DM17-DM20) ...

Select Audit Setup <TEST ACCOUNT> Option: TU

TAXONOMIES TO SUPPORT 2021 DIABETES AUDIT REPORTING

* Update Taxonomies

- | | | |
|-----|--------------------------------|-----------------|
| 1) | BGP CMS SMOKING CESSATION MEDS | DRUG |
| 2) | BGP CREATINE KINASE TAX | LABORATORY TEST |
| 3) | BGP GPRA ESTIMATED GFR TAX | LABORATORY TEST |
| 4) | BGP PQA STATIN MEDS | DRUG |
| 5) | DM AUDIT ACARBOSE DRUGS | DRUG |
| 6) | DM AUDIT ACE INHIBITORS | DRUG |
| 7) | DM AUDIT ALT TAX | LABORATORY TEST |
| 8) | DM AUDIT ANYLIN ANALOGUES | DRUG |
| 9) | DM AUDIT ANTIPLT/ANTICOAG RX | DRUG |
| 10) | DM AUDIT ASPIRIN DRUGS | DRUG |
| 11) | DM AUDIT AST TAX | LABORATORY TEST |
| 12) | DM AUDIT BROMOCRIPTINE DRUGS | DRUG |
| 13) | DM AUDIT CESSATION HLTH FACTOR | HEALTH FACTORS |
| 14) | DM AUDIT CHOLESTEROL TAX | LABORATORY TEST |
| 15) | DM AUDIT COLESEUELAM DRUGS | DRUG |
| 16) | DM AUDIT CREATININE TAX | LABORATORY TEST |
- + Enter ?? for more actions
- Select Taxonomy D Display a Taxonomy

Updating the BGP CMS SMOKING CESSATION MEDS taxonomy

ITEM NAME

- 1) NICOTINE 21MG/24HR TRANSOERNAL
- 2) BUPROPION HCL SR 100MG TAB
- 3) BUPROPION HCL 150MG XL TAB
- 4) VARENICLINE STARTING PACK
- 5) NICOTINE POLACRILEX 2MG GUM
- 6) NICOTINE POLACRILEX 4MG GUM
- 7) NICOTINE 14MG/24HR TRANSOERNAL
- 8) NICOTINE 7MG/24HR TRANSOERNAL
- 9) NICOTINE POLACRILEX 4MG LOZENGE

+ Enter ?? for more actions

>>

A Add Taxonomy Item

R Remove an Item

Select Action: +/

Data Quality Check Report

Data Quality Check

Reviews each data item and looks for things that **might be** and/or are **definitely** incorrect.

- Two types of errors:
 - **Potential:** Value might be incorrect. Generally values that are higher or lower than expected (e.g., A1c>20).
 - **Definite:** Value is definitely incorrect **according to Audit logic**. Generally dates and skip patterns (e.g., date of diagnosis is before date of birth; received cessation counseling but not a current tobacco user).
- DMS and the WebAudit versions of report have the same checks, for the most part.
- If data are corrected:
 - in RPMS before uploading, errors will not appear in WebAudit version.
 - in WebAudit but not RPMS, errors will still appear in DMS version.
- **Be sure to verify data before making any changes in RPMS.**



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DQC 2021 Data Quality Check Report

ASPR Prior Years Diabetes Audit Setup (DM17-DM20) ...

Select Audit Setup <TEST ACCOUNT> Option: **DQC**

DIABETES AUDIT EXPORT DATA QUALITY CHECK REPORT

Audit Date 12/31/ 20 (/ / 20 to / / 20)

Facility: DEMO HOSPITAL

PATIENT NAME	HRN	DOB	SEX	AGE	VALUE	ERR TYPE
--------------	-----	-----	-----	-----	-------	----------

STILSKIN, RUMPLE		/ / 882	F	36	21	POTENTIAL
ERROR: AGE OVER 100-Age of the patient is greater than . Check to be sure this patient should be included in the audit.						

RIDDLE, TOM	34567	1/ 9/ 65	F	53		POTENTIAL
ERROR: ALL KEY DATA MISSING-Data is missing for all key fields: weight, blood pressure, A1c, LDL, uACR.						

ROGERS, SHAGGY		/ /	F	70		POTENTIAL
ERROR: ALL KEY DATA MISSING-Data is missing for all key fields: weight, blood pressure, A1c, LDL, uACR.						

+ Enter ?? for more actions >>>

+ NEXT SCREEN - PREVIOUS SCREEN Q QUIT

Select Action: +//

Create an Audit Data File

* DIABETES MANAGEMENT SYSTEM *

DEMO HOSPITAL
CURRENT USER: Cecilia Butler

MAIN MENU - 2020 DIABETES REGISTER

- RM Register Maintenance ...
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Select Diabetes Management System Option: AR

DM21	2021	Diabetes	Audit
------	------	----------	-------

DM20	2020	Diabetes	Audit
------	------	----------	-------

DM19	2019	Diabetes	Audit
------	------	----------	-------

DM18	2018	Diabetes	Audit
------	------	----------	-------

DM17	2017	Diabetes	Audit
------	------	----------	-------

Select Audit Reporting Option: DM21

```
*****  
**          DIABETES MANAGEMENT SYSTEM          **  
*****
```

Select DIABETES Register

-
- 1 DIABETES REGISTER
 - 2 IHS DIABETES
 - 3 IHS PRE-DIABETES
 - 4 PARKER DIABETES REGISTER

Which REGISTER: (1-4): 1

Register being checked to update status of deceased patients.

ASSESSMENT OF DIABETES CARE, 2020 PCC DIABETES AUDIT Enter the Official Diabetes Register: DIABETES REGISTER Enter the date of the audit. This date will be considered the ending date of the audit period. For most data items all data for the period one year prior to this date will be reviewed.

Enter the Audit Date: 12/31/2020 (DEC 31, 2020)

Select one of the following:

P Individual Patients

S Search Template of Patients

C Members of a CMS Register

E E-Audit (predefined set of patients)

Run the audit for: P// C MEMBERS OF A CMS REGISTER

Do you want to select register patients with a particular status? Y// YES

Which status: A// ACTIVE

There are 16 patients in the DIABETES REGISTER register with a status of A.

You have selected a register or template/cohort of patients. You can run the audit just for the subset of patients in the cohort or register who live in a particular community or have a particular primary care provider.

Limit the audit to a particular primary care provider
? N// NO

Limit the patients who live in a particular community
? N// NO

Select one of the following:

- 1 Indian/Alaskan Native (Classification 01)
- 2 Not Indian Alaskan/Native (Not Classification 01)
- 3 All (both Indian/Alaskan Natives and Non 01)

Select Beneficiary Population to include in the audit: 1//

1 Indian/Alaskan Native (Classification 01)

Select one of the following:

- I Include Pregnant Patients
- E Exclude Pregnant Patients

Select whether to include or exclude pregnant patients in the audit: E// Exclude Pregnant Patients

okay, hold on...this may take a few minutes.. There are 16 patients selected so far to be used in the audit.

Select one of the following:

A ALL Patients selected so far

R RANDOM Sample of the patients selected so far

Do you want to select: A// **ALL**

Select one of the following:

- 1 Print Individual Reports
- 2 Create AUDIT EXPORT file
- 3 Cumulative Audit Only
- 4 Both Individual and Cumulative Audits
- 5 SDPI Key Measures Report (2015 Version)
- 6 SDPI Key Measures Report (2016 Version)
- 7 Data Quality Check Report

Enter Print option: 1// **Create AUDIT EXPORT file**

Enter the name of the FILE to be Created (3-20 characters):

CCB 21 AUDIT

I am going to create a file called `ccb 2021 audit.txt` which will reside in the `X:\EXPORT` directory on your RPMS server.

It is the same directory that the data export globals are placed.

See your site manager for assistance in finding the file

after it is created. PLEASE jot down and remember the following file name:

 `ccb 2021 audit .txt` *****

It may be several hours (or overnight) before your report and flat file are finished.

The records that are generated and placed in file `ccb 2021 audit .txt` are in a format readable by Excel. For a definition of the format please see your user manual.

Is everything ok? Do you want to continue? Y//

Is everything ok? Do you want to continue? Y// **YES**

Select one of the following:

- I Include ALL Patients
- E Exclude DEMO Patients
- O Include ONLY DEMO Patients

Demo Patient Inclusion/Exclusion: E// **Exclude DEMO**
Patients

Won't you queue this ? Y// **YES**

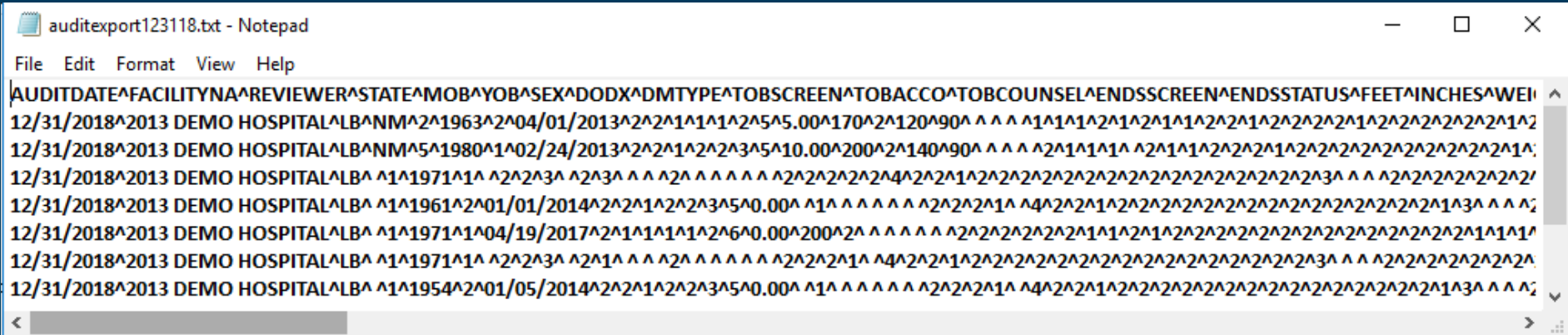
Requested Start Time: NOW// (JAN 29, 21@ : :)

Tasked with

DMS: Audit Export (Data) File

- **Create** an Audit export data file
- **Retrieve** Audit export data file
 - may require assistance from your local IT
 - make sure you give them the name of the file
 - save the file to a secure location for easy access
- **Upload** Audit export data file to the WebAudit

Sample: Audit Export Data File in the Delimited Format



```
auditexport123118.txt - Notepad
File Edit Format View Help
|AUDITDATE^FACILITYNA^REVIEWER^STATE^MOB^YOB^SEX^DODX^DM^TYPE^TOBSCREEN^TOBACCO^TOBCOUNSEL^ENDSCREEN^ENDSSTATUS^FEET^INCHES^WEI
12/31/2018^2013 DEMO HOSPITAL^LB^NM^2^1963^2^04/01/2013^2^2^1^1^1^2^5^5.00^170^2^120^90^ ^ ^ ^ 1^1^1^1^2^1^2^1^1^2^2^1^2^2^2^1^2^2^2^2^2^1^2
12/31/2018^2013 DEMO HOSPITAL^LB^NM^5^1980^1^02/24/2013^2^2^1^2^2^3^5^10.00^200^2^140^90^ ^ ^ ^ 2^1^1^1^1^2^1^1^2^2^2^1^2^2^2^2^2^2^2^2^2^2^1^
12/31/2018^2013 DEMO HOSPITAL^LB^1^1971^1^1^2^2^3^2^2^3^ ^ ^ 2^ ^ ^ ^ ^ 2^2^2^2^2^4^2^2^1^2^2^2^2^2^2^2^2^2^2^2^2^2^2^2^3^ ^ ^ 2^2^2^2^2^2^2^2^
12/31/2018^2013 DEMO HOSPITAL^LB^1^1961^2^01/01/2014^2^2^1^2^2^3^5^0.00^1^1^ ^ ^ ^ ^ 2^2^2^2^1^1^4^2^2^1^2^2^2^2^2^2^2^2^2^2^2^2^2^2^1^3^ ^ ^ 2^
12/31/2018^2013 DEMO HOSPITAL^LB^1^1971^1^04/19/2017^2^1^1^1^1^2^6^0.00^200^2^ ^ ^ ^ ^ 2^2^2^2^2^2^1^1^2^1^2^2^2^2^2^2^2^2^2^2^2^2^2^1^1^1^1
12/31/2018^2013 DEMO HOSPITAL^LB^1^1971^1^1^2^2^3^2^2^1^ ^ ^ 2^ ^ ^ ^ ^ 2^2^2^2^1^1^4^2^2^1^2^2^2^2^2^2^2^2^2^2^2^2^3^ ^ ^ 2^2^2^2^2^2^2^2^
12/31/2018^2013 DEMO HOSPITAL^LB^1^1954^2^01/05/2014^2^2^1^2^2^3^5^0.00^1^1^ ^ ^ ^ ^ 2^2^2^2^1^1^4^2^2^1^2^2^2^2^2^2^2^2^2^2^2^2^2^1^3^ ^ ^ 2^
```

Reminder:

- The Audit export file contains raw data; don't edit anything here. If desired, you can open the file using Notepad or other software that allows viewing.
- The original data file is the only one that can be uploaded into the WebAudit.



Audit 2021 Resources



Audit 2021 RPMS/DMS Resources

1. **Changes** on Audit Form and Reports integrated throughout
2. **New option:** Multiple Registers
Community DM Audit (MRDA)
3. **For additional information,** see DMS manuals for Version 2.0, Patch 14:
 - DMS User Manual
 - DMS 2021 Diabetes Audit User Addendum



Audit 2021 Resources

1. **Website:** <https://www.ihs.gov/diabetes> -> Select “IHS Diabetes Audit” from menu
 - Materials: Form, Instructions, Checklists, RPMS/DMS documentation
 - Training: Live, recorded, DMS
 - Other information and resources
2. **Support from Audit team (WebAudit and general questions):** email diabetesaudit@ihs.gov
3. **Area Diabetes Consultants/Area Audit Support**
4. **RPMS**
 - a. **Questions and support (OIT Service Desk):** <https://www.ihs.gov/Helpdesk/>
 - b. **Diabetes Management System Trainings:**
 - Recorded trainings** email RPMSTraining@ihs.gov
 - Live trainings** email wtdp@npaihb.org

Upcoming Audit 2021 Webinar

Audit 2021 Reports

- Wednesday, March 3, 2021
- 3pm ET / 2pm CT / 1pm MT / 12pm PT / 11am AKT (1 hour)
- Overview of changes to the Audit Report for 2021 and guidance for reading and reviewing Audit reports.

Will provide the opportunity to ask questions and will be recorded.