Indian Health Service

Division of Diabetes Treatment and Prevention



IHS Diabetes Care and Outcomes Audit Audit 2025 Reports 2/25/2025

Today's Audit Topics

- Types of WebAudit Reports and Locations
- Changes for 2025
- Reading Audit Reports
- Reviewing Reports and Graphs for Potential Data Issues
- Use of Data Reports



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Abbreviations

- ADC = Area Diabetes Consultant
- AI/AN = American Indian/Alaska Native
- Audit = IHS Diabetes Care and Outcomes Audit
- **BP =** Best Practice = SDPI Diabetes Best Practice
- **DDTP =** IHS Division of Diabetes Treatment and Prevention
- DMS = RPMS Diabetes Management System
- **GPRA =** Government Performance and Results Act
- **EMR =** Electronic Medical Record (RPMS or other)
- I/T/U = IHS, Tribal, and Urban
- **RKM =** Required Key Measure
- **RPMS = IHS Resource and Patient Management System**
- **SDPI =** Special Diabetes Program for Indians
- SOS = SDPI Outcomes System



Audit Report Basics



Results processed through the WebAudit

Input=data file or paper forms

Output=reports and graphs



What are Audit Reports (capital R)

- The Audit Report (capital R) provides a basic summary of the data elements in the Audit for *each* year.
- Results are presented as the number and percent of patients who 'meet' each report item. For example, 43% of Audited patients have mean blood pressure <130/<80.
- Audit Reports can be obtained from the WebAudit or RPMS/DMS and possibly other EMR systems.
 - Results should be the same IF run on the same patients and at the same date and time.
 - **Exception:** minor differences due to rounding.
 - IHS and Area results are provided on the WebAudit version, once all data are final.



Other Audit reports (lowercase r)

- Other Audit summary reports (lowercase r) for each year are available via the WebAudit and/or RPMS:
 - SDPI Key Measures: WebAudit and RPMS
 - Means: WebAudit only
- Graphs of Audit results over time for selected measures are available via the WebAudit only.
 - Trends Graphs
 - Means Graphs



How to get Audit reports

1. If you *do* have access to the WebAudit and/or RPMS:

- a. WebAudit: https://www.ihs.gov/diabetes/audit/
- b. RPMS: <u>https://www.ihs.gov/diabetes/audit/audit-rpms-dms-information/</u>

2. If you *do not* have WebAudit or RPMS access:

- a. Request from your facility.
- b. Contact your Area Diabetes Consultant.

NOTE: WebAudit access is limited to individuals who participate in conducting Audits OR as determined by facility staff. RPMS/DMS access is determined by facility staff.



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Fact Sheets and Publications

IHS Diabetes Audit

WebAudit Login

WebAudit Information and Account Requests

Audit 2024 Resources

Conducting An Audit

Audit Training

Audit Information RPMS/DMS

Audit Information Other EMR

Audit Help and Support

WebAudit Information and Account Requests

The WebAudit is a set of internet-based tools for Audit data entry, uploading files from electronic Audits, data processing, and reporting. The WebAudit tools can be used to conduct the Annual Audit and Interim Audits throughout the year.

With the WebAudit's point-and-click interface, users can quickly and easily enter or upload Audit data into a secure, centralized database. They can then view and edit their data, check it for errors, or download it in Excel format for local use. Summary reports are also available for the current year and previous years. Graphs with results over time in Excel format are also available for download.



- Requirements: To use the WebAudit, you must have a computer with internet access and an internet browser, such as Microsoft Edge.
- · Documentation: Once logged into the WebAudit, users will find brief instructions on each page.
- · Request Access: Each user must have their own account.
- 1. <u>Register for an IHS Web Account</u>, if you do not already have one. The Usehiame and Password for this account are separate from the account you use to log in to your local network.
- <u>Request WebAudit access</u>. Type in the Username and Password for your IHS Web Account and follow the instructions to request access.
- Most requests for WebAudit accounts will be approved in 24 hours or less. You will receive an email message when your request is approved.
- 4. Contact the IHS Audit team if you have any questions or problems.
- 5. If you already have a WebAudit account, log in and/or reset your password.



• Request Username: Contact the IHS Audit team if you have a WebAudit account but do not remember your username.





Audit Report - WebAudit

IHS Diabetes Care and Outcomes Audit - WebAudit Audit Report for 2025 (Audit Period 01/01/2024 - 12/31/2024) Facility: Test21 LB

Annual Audit

959 charts were audited from 959 patients determined to be eligible by Test21 LB. Unless otherwise specified, time period for each item is the 12-month Audit Period.

| | | # of Patients (Numerator) | # Considered (Denominator) | Percent | Area Percent | IHS Percent |
|----|-----------------------------|------------------------------|-------------------------------|------------|-----------------|----------------|
| | Sex | | | | | |
| | Male | 389 | 959 | 41% | | |
| | Female | 570 | 959 | 59% | | |
| | Unknown | 0 | 959 | 0% | | |
| Ag | je | | | | | |
| | < 20 years | 36 | 959 | 4% | | |
| | 20-44 years | 144 | 959 | 15% | | |
| | 45-64 years | 402 | 959 | 42% | | |
| | ≥ 65 years | 377 | 959 | 39% | | |
| Di | abetes Type | | | | | |
| | Type 1 | 34 | 959 | 4% | | |
| | Type 2 | 925 | 959 | 96% | | |
| Du | uration of Diabetes | | | | | |
| | < 1 year | 5 | 959 | 1% | | |
| | < 10 years | 79 | 959 | 8% | | |
| | ≥ 10 years | 506 | 959 | 53% | | |
| | Diagnosis date not recorded | 374 | 959 | 39% | | |

First several items from page 1 of 8

Audit Report – RPMS/DMS

| LMD Ja | n 14, 2025 | | Page 1 |
|---|---|-------------------------------------|---------|
| IHS Diabetes Care and O Audit Report for 2025 (Audit Facility: DEMO HOS Annu 620 patien Unless otherwise specified, time perio Period | utcomes Audit - RPMS Period 01/01/2024 to PITAL (INST) al Audit ts were audited d for each item is t | Audit 12/31/2024) he 12-month | Audit |
| | # of | # | Percent |
| | Patients | Considered | |
| | (Numerator) | (Denominato | r) |
| Sex | | | |
| Male | 242 | 620 | 39% |
| Female | 378 | 620 | 61% |
| Unknown | 0 | 620 | 0% |
| 470 | | | |
| <20 years | 26 | 620 | 4% |
| 20-44 years | 101 | 620 | 16% |
| 45-64 years | 280 | 620 | 45% |
| >=65 years | 213 | 620 | 34% |
| Diabetes Type | | | |
| Type 1 | 18 | 620 | 3% |
| Type 2 | 602 | 620 | 97% |
| Duration of Diabetes | | | |
| <1 year | 2 | 90 | 2% |
| <10 years | 34 | 90 | 38% |
| >=10 years | 39 | 90 | 43% |
| Diagnosis date not recorded | 17 | 90 | 19% |

First several items

Audit Report – General Info

- Results are presented as the number and percent of patients who 'meet' each report item.
- Items may be reported for:
 - 1. All patients
 - 2. A subgroup of patients: items reported for subgroups are indicated by keywords "In" or "If" (e.g., In patients aged 40-75). Some are also indented.
 - 3. Both above
- Order is not the same as the Audit Form.
- Patients with missing values for an item are counted in the denominator for most items.
- There are some changes to Audit Report every year. Some years these are minor, others more extensive.





Audit Report Changes for 2025



Audit Report Changes

- When: Audit Report (capital R) changes are made each year for the Annual Audit.
- Why
 - Currency To align with IHS and other national standards and reports, such as, IHS GPRA measures.
 - Consistency To be consistent with other materials from IHS and the Division of Diabetes.
 - 3. Clarity To facilitate understanding of each item on the report.
 - 4. **Completeness** To provide all the necessary information for interpreting the report items.



Audit Report Changes for 2025

- General: Minor changes to wording for some items.
- Specific items: Details on following slides.
 - Changes:
 - 1. Added Zepbound to tirzepatide taxonomy
 - 2. Added PCV21 to pneumococcal vaccine taxonomy
 - 3. Redefined complete series for Hepatitis B vaccine
 - 4. Updates to CVD report
 - Changed: SDPI RKM items



Added: New Medication





Added: New Vaccine

Pneumococcal [PCV15, PCV20, PCV21, or PPSV23] (ever):



Changed: logic for complete series Hepatitis B vaccine

Hepatitis B complete series (ever): 1 Yes 2 No 3 Immune

- Complete series can be achieved with:
 - Two doses of two-dose vaccine (Heplisav-B)
 - Three doses of three-dose vaccine (Engerix-B, PreHevbrio, Recombivax-HB, Twinrix)
 - Total of three doses using a combination of two and three dose vaccines



CVD Report changes:

| Cardiovascular Disease (CVD) | | | |
|--|----|----|-----|
| CVD diagnosed ever | 16 | 75 | 21% |
| CVD and mean BP <130/<80 Add: CVD and mean BP <140/<90 | 5 | 16 | 31% |
| CVD and not current tobacco user* *Excludes patients not screened for tobacco use | 11 | 15 | 73% |
| CVD and aspirin or other antiplatelet/anticoagulant therapy currently prescribed | 9 | 16 | 56% |
| CVD and GLP-1 receptor agonist currently prescribed | 4 | 16 | 25% |
| CVD and SGLT-2 inhibitor currently prescribed Add: CVD and GLP-1 receptor agonist and/or SGLT-2 | 3 | 16 | 19% |
| CVD and statin currently prescribed [*] *Excludes patients with an allergy, intolerance, or contraindication | 13 | 16 | 81% |



How to Read Audit Reports



Audit 2025 Report Header - WebAudit

IHS Diabetes Care and Outcomes Audit - WebAudit Audit Report for 2025 (Audit Period 01/01/2024 - 12/31/2024) Facility: Test21 LB

Annual Audit

959 charts were audited from 959 patients determined to be eligible by Test21 LB. Unless otherwise specified, time period for each item is the 12-month Audit Period.

- 2025: Audit "version"
- 01/01/2024-12/31/2024: Audit (time) period for which data are reviewed
- Annual (vs. Interim) Audit
- Number of patients included out of how many eligible



Example 1: One response – Foot exam

Audit Form – page 1



Audit Report – page 4

| | # of Patients (Numerator) | # Considered (Denominator) | Percent | Area Percent | IHS Percent | |
|--|------------------------------|-------------------------------|---------|-----------------|----------------|--|
| Retinopathy | | | | | | |
| Diagnosed ever | 4 | 90 | 4% | | | |
| Lower Extremity Amputation | | | | | | |
| Any type ever (e.g., toe, partial foot, above or below knee) | 4 | 90 | 4% | | | |
| Exams | | | | | | |
| Foot exam - comprehensive or complete | 31 | 90 | 34% | | | |
| Eye exam - dilated exam or retinal imaging | 7 | 90 | 8% | | | |
| Dental exam | 4 | 90 | 4% | | | |
| Diabetes-Related Education | | | | | | |
| Nutrition - by any provider (RD and/or other) | 36 | 90 | 40% | | | |
| Nutrition – by RD | 0 | 90 | 0% | | | |
| Physical Activity | 33 | 90 | 37% | | | |
| Other diabetes education | 38 | 90 | 42% | | | |
| Any of above | 40 | 90 | 44% | | | |

Exams



90

34%

Example 1 continued – Foot exam

| | # of Patients (Numerator) | # Considered (Denominator) | Percent | Area Percent | IHS Percent |
|---------------------------------------|------------------------------|-------------------------------|---------|-----------------|----------------|
| Exams | | | | | |
| Foot exam – comprehensive or complete | 31 | 90 | 34% | | |

• Percent calculation for <u>foot exams</u>:

Numerator = 31 = number of patients Audited that had a foot exam Denominator = 90 = number of patients Audited

• All patients either had a foot exam documented or not.



Example 2: Number put in a category – A1C

| PAGE 2 ACE Inhibitor or ARB Prescribed (as of the end of the Auth period): □ Yes □ No Comment prescribed medicates index: add standards benerging medicates, entering transmit, remper Applin or Other Antiplatelet/Anticoogulant Therapy Prescribed (as of the end of the Auth period): □ No Common prescribed (as of the end of the Auth period): □ No Common prescribed (as of the end of the Auth period): □ No Common prescribed medicates induct: \def the \def the □ No Common prescribed medicates induct: \def the \def the \def the □ No Common prescribed medicates induct: \def the \def the < | Hepatitis C (HCV) HEV disguesed (ever): D: Yes D: No Hind diagnosed with HCV, screened at least once (ever): (res. Disguesed (ever): Disguesed (ever): D: Ves D: No Amputation Lower externity (ever), any type (e.g., tee, partial heet, above or below innee): |
|--|--|
| boratory Data (most recent | result during Audit period) % |
| Correct provided reductor induction consisted (Swatch, Evenant, Ev | Li Ves Li Ves Tid, Tidap, DTaP, or DT (in paot 30 years): Li Yes I b No Tidap (event: Li Yes Li No Hepatitis & complete series (even): D: Ves D: Ves D: No C: Incomplete series (even): D: Ves Shingris/secondinant.coster veccine (02V) complete veries [over]: Li Yes D: No |
| The Northon De Nogelse | Laboratory Data (most recent result during Audit period) A1C:N A1C Date obtained |

Audit Report – page 1

| | | # of Patienta (Numerator) | # Considered (Denominator) | Percent | Area Percent I | IHS Percent | | | |
|------|---|------------------------------|-------------------------------|----------------|--------------------|-------------------------------|---------|-----------------|----------------|
| | | | | # of P (Num | atients erator) | # Considered (Denominator) | Percent | Area Percent | IHS Percent |
| Bloo | d Sugar Control | | | | | | | | |
| A | IC <7.0 | | | | 22 | 90 | 24% | | |
| A | IC 7.0-7.9 | | | | 14 | 90 | 16% | | |
| A | IC 8.0-8.9 | | | | 3 | 90 | 3% | | |
| A | IC 9.0-9.9 | | | | 7 | 90 | 8% | | |
| A | IC 10.0-10.9 | | | | 8 | 90 | 9% | | |
| A | IC ≥11.0 | | | | 8 | 90 | 9% | | |
| No | ot tested or no valid result | | | | 28 | 90 | 31% | | |
| A1 | IC <8.0 | | | | 36 | 90 | 40% | | |
| A1 | IC >9.0 | | | | 23 | 90 | 26% | | |
| | Severely Obese (BMI #40.0) | 13 | 90 | 14% | _ | | | | |
| | Blood Sugar Control | | | | | | | | |
| | A1C <7.0 | 22 | 90 | 24% | | | | | |
| | A1C 7.0-7.9 | 14 | 90 | 18% | | | | | |
| | A1C 8.0-8.0 | 3 | 90 | 3% | | | | | |
| | A1C 9.0-9.9 | 7 | 90 | 8% | | | | | |
| | A1C 10.0-10.8 | 8 | 90 | 9% | | | | | |
| | ATC 211.0 | Б | 90 | 9% | | | | | |
| | Not leaded or no valid result | 28 | 90 | 31% | | | | | |
| | A1C <6.0 | 36 | 90 | 40% | | | | | |
| | A1C>R0 | 23 | 90 | 26% | | | | | |
| | Blood Pressure (BP) - Based on one when or mean of two or | three values | | | | | | | |
| | +130+50 | 23 | 90 | 28% | | | | | |
| | 130/60 - <140/<90 | 19 | 90 | 21% | | | | | |
| | 140/90 <100/<100 | 24 | 90 | 27% | | | | | |
| | 100/100 or higher | 5 | 90 | 7% | | | Nicha . | SALT. | |
| | BP category undetermined | 15 | 90 | 20% | | | 13 | 100 | _ |
| | | | | | | 9 | 11.5 | 2011 2 | |

Example 2 continued – A1C

| | # of Patients (Numerator) | # Considered (Denominator) | Percent |
|-------------------------------|------------------------------|-------------------------------|---------|
| Blood Sugar Control | | | |
| A1C <7.0 | 45 | 90 | 50% |
| A1C 7.0-7.9 | 21 | 90 | 23% |
| A1C 8.0-8.9 | 10 | 90 | 11% |
| A1C 9.0-9.9 | 5 | 90 | 6% |
| A1C 10.0-10.9 | 3 | 90 | 3% |
| A1C ≥11.0 | 5 | 90 | 6% |
| Not tested or no valid result | 1 | 90 | 1% |
| A1C <8.0 | 66 | 90 | 73% |
| A1C >9.0 | 13 | 90 | 14% |

• Percent calculation for A1C<7.0:

45 / 90= 0.50 0.50*100 = 50%

Numerator = 45 = number of patients Audited with A1C<7.0 Denominator = 90 = number of patients Audited

- Notes:
 - All patients counted in one main category and can also be in <8.0 or >9.0
 - Sum of Percent for all main categories = 100%
 - Important to individualize A1C goals



Example 3: Skip pattern – Tobacco Use

Audit Form – page 1



Audit Report – page 2

1HS Diabetes Care and Outcomes Audit - WebAudit Audit Report for 2025 (Audit Period 01/01/2024 - 12/31/2024) Facility: Test21 L8

Annual Audit

959 charts were audited from 959 patients determined to be elipible by Test21 L8. Unless otherwise specified, time period for each item is the 12-month Audit Period.

| bacco and Nicotine Use | | | | | | |
|--|-----|-----|-----|-----|-----|------------|
| bacco use | | | | | | |
| Screened | | | | 514 | 959 | 54% |
| If screened, user | | | | 93 | 514 | 18% |
| If user, counseled | | | | 55 | 93 | 59% |
| <140/<90 | 428 | 959 | 45% | | | |
| Hypertension | | | | | | |
| Diagnosed ever | 712 | 959 | 74% | | | |
| Disgnosed hypertension and mean BP <130/<80 | 232 | 712 | 33% | | | |
| Diagnosed hypertension and mean BP $<\!140/\!<\!90$ | 378 | 712 | 53% | | | |
| Diagnosed hypertension and 4CE initiative or ABE compative prescribed | 392 | 712 | 55% | | | |
| Tobacco and Nicotine Use | | | | | | |
| Tobacco use | | | | | | |
| Screened | 514 | 959 | 54% | | | |
| If screened, user | 93 | 514 | 18% | | | |
| If user, counseled | 55 | 93 | 59% | | | |
| Electronic nicotine delivery system (ENDS) use | | | | | | |
| Screened | 0 | 959 | 0% | | | |
| If screened, user | 0 | 0 | 0% | | | |
| User of both tobacco and ENDS* | 0 | D | 0% | | | |
| User of tobacco and/or ENDS* | 0 | 0 | 0% | | | |
| *Excludes patients not screened for both tobacco and ENDS use | | | | | | |
| | | | | | | |



Example 3 continued – Tobacco Use

| Tobacco and Nicotine Use | # of Patients (Numerator) | # Considered (Denominator) | Percent |
|--------------------------|------------------------------|-------------------------------|------------|
| Tobacco use | | _ | |
| Screened | 514 | 959 | 54% |
| If screened, user | 93 | 514 | 18% |
| If user, counseled | 55 | 93 | 59% |

| Screened | If screened, user | If user, counseled |
|--|--|---|
| 514 / 959= 0.54 0.54*100 = 54% | 93 / 514 = 0.18 0.18*100 = 18% | 55 / 93 = 0.59 0.59*100 = 59% |
| Numerator = 514 = number of patients Audited that were Screened | Numerator = 93 = number of patients Audited that were Screened and are Users | Numerator = 55 = number of patients Audited that were Screened and are Users and were Counseled |
| Denominator = 959 = number patients Audited | Denominator = 514 = number patients Audited that were Screened | Denominator = 93 = number of patients Audited that were Screened and are Users |
| | | |



Example 3 continued – Tobacco Use

| Tobacco and Nicotine Use | # of Patients (Numerator) | # Considered (Denominator) | Percent |
|--------------------------|------------------------------|-------------------------------|------------|
| Tobacco use | | | |
| Screened | 514 | 959 | 54% |
| If screened, user | 93 | 514 | 18% |
| If user, counseled | 55 | 93 | 59% |

Screened

514 / 959 = 0.54 0.54*100 = 54%

Numerator = 514 = number of patients Audited that were Screened

Denominator = 959 = number patients Audited

If screened, user

93 / 514 = 0.18 0.18*100 = 18%

Numerator = 93 = number of patients Audited that were Screened **and** are Users

Denominator = 514 = number patients Audited that were Screened

If user, counseled

55 / 93 = 0.59 0.59*100 = 59%

Numerator = 55 = number of patients Audited that were Screened **and** are Users **and** were Counseled

Denominator = 93 = number of patients Audited that were Screened **and** are Users

Example 3 continued – Tobacco Use

| A HILLE | Tobacco and Nicot | ine Use | # of Pat (Numer | tients # ator) (D | Considered enominator) | Percent |
|--|-------------------|--|---|-------------------------------------|---|------------|
| | Tobacco use | | | | - | |
| | Screened | | | 514 | 959 | 54% |
| | If screened, us | er | | 93 | 514 | 18% |
| | If user, coun | seled | | 55 | 93 | 59% |
| Screened | | If screened, user | If user, counse | eled | | |
| 514 / 959 = 0.54 0.54*100 = 54% | | 93 / 514 = 0.18 0.18*100 = 18% | 55 / 93= 0.59 0.59*100 = 59 |) % | | |
| Numerator = 514 = number of patients Audited that were Screened | | Numerator = 93 = number of patients Audited that were Screened and are Users | Numerator = 5 Audited that w Users and wer | 5= numbe vere Scree e Counsel | er of patier ned and ar ed | its e |
| Denominator = 959 Audited | = number patients | Denominator = 514 = number patients Audited that were Screened | Denominator = Audited that w Users | =93= nur vere Scree | nber of pat ned and ar | ients e |
| | | Indian Health Service Division of | Diabetes Treatme | nt and Preve | ention (< | (CAR) |

Example 4: All that Apply – DM Therapy

Audit Form – page 1

IHS Diabetes Care and Outcomes Audit, 2025

NOTE: It is highly recommended that you review the Audit 2025 Instructions prior to conducting an Audit.

Audit Period Ending Date: 12 / 31 / 2024

Facility Name: **Reviewer initials:** State of residence: _____ Month/Year of Birth: Ser. □1 Male □ 2 Female Unknown Date of Diabetes Diagnosis: DM Type: Di Type 1 🗆 2 Type 2 Tobacco/Nicotine Use (during Audit period) Tobacco Screened for tobacco use: — 🗆 1 Yes D: No Tobacco user: = 🗆 1 Yes - 🗆 2 No Tobacco cessation counseling/education received: 🗆 1 Yes D No Electronic Nicotine Delivery Systems (ENDS)* Screened for ENDS use: - 🗆 1 Yes □2 No ENDS user: I Yes □z No *ENDS include: vapes, vaporizers, vape pens, hookah pens, electronic cigarettes (e-cigarettes or e-cigs), and e-pipes which contain nicotine. **Vital Statistics** Height (last recorded) : ____ ft Weight (last in Audit period): lbs Hypertension (documented diagnosis ever): 1 Yes □₂ No Blood pressure [last 3 during Audit period]: Systolic Diastolic _/____ mmHg /____mmHg / mmHg

Examinations (during Audit period) Foot (comprehensive or "complete", including evaluation of sensation and vascular status): D: Yes 2 No Eye (dilated exam or retinal imaging): Di Yes □z No Dental: I Yes D: No Depression Screened for depression (during Audit period) 🗆 1 Yes 🗆 2 No Depression an active diagnosis (during Audit period): 🗋 1 Yes D: No Education (during Audit period) Nutrition: L1 RD □3 Both RD and Other □2 Other 14 None Physical activity □: Yes E2 No Other diabetes: 1 Yes D2 No **Diabetes Therapy** Select all prescribed (as of the end of the Audit period): □1 None of the following D: Insulin 3 Metformin (Stoophage, others) 4 Sulfonylurea (glipkide, glyburide, glimepiride) S DPP-4 inhibitor (alogiptin (Vesina), Enagliptin (Tvatjesta), saxagliptin (Ovphre), sitagliptin (Jenavie)) GLP-1 receptor agonist (dulagilutide (Troficity), exerutide (Synthe-Bydurean), licoplutide (Victora, Saxenda), lisisenatide (Adipuin), semaglutide (Ozempic, Rybekus, Wegovy)) 7 SGLT-2 inhibitor (benagliflexin (trenzewy), canaglifloxin (treetene). dapaglificcin (Farxiga), empaglificcin (Jordianor), ertuglificcin (Steplatro), sotagliflozin (inpefo)) Dis Pioglitazone (Actor) or rosiglitazone (Avandia) STirzepatide [Mounjara, Zeptound] Dip Acarbose (Presse) or miglitol (staret) Das Repaglinide (Prandic) or nateglinide (Storted 12 Pramintide (symbol) □13 Bromocriptine (Getaset) Dia Colesevelam Invatoret

CONTINUED ON PAGE 2. Be sure to complete both pages for all Audited patients. Page 1 of 2





Example 4 continued – DM Therapy

Audit Report WebAudit – page 3

IMS Dislockes Care and Dottemory Audii - WebAudii Ausit Report for 2025 (Audit Pennol 01/01/2024 - 11/31/2024) Facility: Testility Annual Audit 20 charts were audited from 50 patients datem ned to be all gible 5- facilities Longs otherwise scatched, the period streach bern is the Domotify Audi

| | C of Palacats (Rumerobor) | 2 Consultated (Denominator) | Percent | Percent | |
|--|------------------------------|--------------------------------|---------|---------|--|
| Diabetes Treatment | | | | | |
| Number of diabetes medications currently prescribed | | | | | |
| None | 14 | 90 | 16% | | |
| One medication | 21 | 90 | 23% | | |
| Two medications | 20 | 90 | 2.2% | | |
| three medications | 23 | 90 | 26% | | |
| Four or more medications | 12 | 90 | 13% | | |
| Diabetes meds currently prescribed, alone or in combination | | | | | |
| Insuln | 7.5 | 90 | 26% | | |
| Metformin [Choophage, others] | 34 | 90 | 38% | | |
| Sulfonylurea (glyburide, glipizide, ethers) | 16 | 90 | 18% | | |
| DP2-4 inhibitor (elogilatin (Vesive), linegiptin (Tredjenta), saxegiptin (Orgivea), sitagiptin (Zenevia)) | 11 | 90 | 12% | | |
| CIP-1 receptor oganos (dalaclatele (<i>trainsty</i>), exensi de (<i>Nyetus,</i> Bysbroen), traglatido (Victoria, Savendo), Existenatido (Aslyvin), somoglatido (Ozompic, Rybelsos, Wegovy() | 46 | 90 | 51% | | |
| 99LT-2 inhibitor (bekegilficin (Brenzewy), canegilficin (Brenzew), daraqifican (razawa), empositican (Madamoe), et aşlıfican (Stajistra), setaşifican (Inpăta)) | 27 | 90 | 30% | | |
| Piogitezone (Actas) or rosigitezone (Avandia) | 11 | 90 | 12% | | |
| Tirzepetide [Mounjaro, Zepbound] | 2 | 90 | 2% | | |
| Acarbose (Precose) or implified [Gijosei] | 0 | 90 | 0% | | |
| Repaylinde [Panda] or noteglinde [Stadar] | 16 | 90 | 16% | | |
| Pramintide (Symth) | 0 | 90 | 0% | | |
| Bromocriptine [Cycloset] | 0 | 90 | 0% | | |
| Colesevelam [Welchol] | 8 | 90 | 0% | | |
| Statin Preacribed (Currently) | | | | | |

| | | # of Patients (Numerator) | # Considered (Denominator) | Percent |
|----|---|------------------------------|-------------------------------|---------|
| Di | abetes Treatment | | | |
| Nu | mber of diabetes medications currently prescribed | | | |
| | None | 14 | 90 | 16% |
| | One medication | 21 | 90 | 23% |
| | Two medications | 20 | 90 | 22% |
| | Three medications | 23 | 90 | 26% |
| | Four or more medications | 12 | 90 | 13% |
| Di | abetes meds currently prescribed, alone or in combination | | | |
| | Insulin | 23 | 90 | 26% |
| | Metformin [Glucophage, others] | 34 | 90 | 38% |
| | Sulfonylurea [glyburide, glipizide, others] | 16 | 90 | 18% |
| | DPP-4 inhibitor [alogliptin (<i>Nesina</i>), linagliptin (<i>Tradjenta</i>), saxagliptin (<i>Onglyza</i>), sitagliptin (<i>Januvia</i>)] | 11 | 90 | 12% |
| | GLP-1 receptor agonist [dulaglutide (<i>Trulicity</i>), exenatide (<i>Byetta,</i> <i>Bydureon</i>), liraglutide (<i>Victoza, Saxenda</i>), lixisenatide (<i>Adlyxin</i>), semaglutide (<i>Ozempic, Rybelsus, Wegovy</i>)] | 46 | 90 | 51% |
| | SGLT-2 inhibitor [bexagliflozin (<i>Brenzavvy</i>), canagliflozin (<i>Invokana</i>), dapagliflozin (<i>Farxiga</i>), empagliflozin (<i>Jardiance</i>), ertugliflozin (<i>Steglatro</i>), sotagliflozin (<i>Inpefa</i>)] | 27 | 90 | 30% |
| | Pioglitazone [Actos] or rosiglitazone [Avandia] | 11 | 90 | 12% |
| | Tirzepatide [Mounjaro, Zepbound] | 2 | 90 | 2% |
| | Acarbose [Precose] or miglitol [Glyset] | 0 | 90 | 0% |
| | Repaglinide [Prandin] or nateglinide [Starlix] | 16 | 90 | 18% |
| | Pramlintide [Symlin] | 0 | 90 | 0% |
| | Bromocriptine [Cycloset] | 0 | 90 | 0% |
| | Colesevelam [Welchol] | 0 | 90 | 0% |



Example 4 continued – DM Therapy

1

2

Two sections for this item:

- 1. Number of medications
- 2. Which medications

Notes:

- Sum of percentages for section 1=100%
- Sum of percentages for section 2 can be >100% because patients can be on more than one med

| | # of Patients (Numerator) | # Considered (Denominator) | Percent |
|---|------------------------------|-------------------------------|---------|
| Diabetes Treatment | | | |
| Number of diabetes medications currently prescribed | | | |
| None | 14 | 90 | 16% |
| One medication | 21 | 90 | 23% |
| Two medications | 20 | 90 | 22% |
| Three medications | 23 | 90 | 26% |
| Four or more medications | 12 | 90 | 13% |
| Diabetes meds currently prescribed, alone or in combination | | | |
| Insulin | 23 | 90 | 26% |
| Metformin [Glucophage, others] | 34 | 90 | 38% |
| Sulfonylurea [glyburide, glipizide, others] | 16 | 90 | 18% |
| DPP-4 inhibitor [alogliptin (<i>Nesina</i>), linagliptin (<i>Tradjenta</i>), saxagliptin (<i>Onglyza</i>), sitagliptin (<i>Januvia</i>)] | 11 | 90 | 12% |
| GLP-1 receptor agonist [dulaglutide (<i>Trulicity</i>), exenatide (<i>Byetta, Bydureon</i>), liraglutide (<i>Victoza, Saxenda</i>), lixisenatide (<i>Adlyxin</i>), semaglutide (<i>Ozempic, Rybelsus, Wegovy</i>)] | 46 | 90 | 51% |
| SGLT-2 inhibitor [bexagliflozin (<i>Brenzavvy</i>), canagliflozin (<i>Invokana</i>), dapagliflozin (<i>Farxiga</i>), empagliflozin (<i>Jardiance</i>), ertugliflozin (<i>Steglatro</i>), sotagliflozin (<i>Inpefa</i>)] | 27 | 90 | 30% |
| Pioglitazone [Actos] or rosiglitazone [Avandia] | 11 | 90 | 12% |
| Tirzepatide [Mounjaro, Zepbound] | 2 | 90 | 2% |
| Acarbose [Precose] or miglitol [Glyset] | 0 | 90 | 0% |
| Repaglinide [Prandin] or nateglinide [Starlix] | 16 | 90 | 18% |
| Pramlintide [Symlin] | 0 | 90 | 0% |
| Bromocriptine [Cycloset] | 0 | 90 | 0% |
| Colesevelam [Weichoi] | 0 | 90 | 0% |



Cardiovascular Disease (CVD) Report

| CVD diagnosed ever | 43 | 90 | 48% | |
|--|------|----|-----|--|
| CVD and mean BP <130/<80 | 18 | 43 | 42% | |
| CVD and mean BP <140/<90 | 31 | 43 | 72% | |
| CVD and not current tobacco user* *Excludes patients not screened for tobacco use | 27 | 43 | 63% | |
| CVD and aspirin or other antiplatelet/anticoagulant therapy currently prescribed | 30 | 43 | 70% | |
| CVD and GLP-1 receptor agonist currently prescribed | 3 19 | 43 | 44% | |
| CVD and SGLT-2 inhibitor currently prescribed | 13 | 43 | 30% | |
| CVD and GLP-1 receptor agonist and/or SGLT-2 inhibitor currently prescribed | 25 | 43 | 58% | |
| CVD and statin currently prescribed* | 33 | 41 | 80% | |
| *Excludes patients with an allergy, intolerance, or contraindication | | | | |

Note: Report shows use of medications that are recommended for cardioprotective effect in people with CVD.





| C | nronic Kidney Disease (CKD) (In age \geq 18 years) | | | | |
|---|--|----------|------------|----------|--|
| | CKD ² | 242 | 928 | 26% | |
| | CKD ² and mean BP <130/<80 | 104 | 242 | 43% | |
| | CKD ² and mean BP <140/<90 | 168 | 242 | 69% | |
| Г | CKD ² and ACE inhibitor or ARB currently prescribed | 174 | 242 | 72% | |
| | CKD ² and GLP-1 receptor agonist currently prescribed | 1 | 242 | 0% | |
| | CKD ² and SGLT-2 inhibitor currently prescribed | 0 | 242 | 0% | |
| | CKD Stage | | | | |
| | Normal: eGFR \geq 60 mL/min and UACR <30 mg/g | 94 | 928 | 10% | |
| | Stages 1 and 2: eGFR \geq 60 mL/min and UACR \geq 30 mg/g | 77 | 928 | 8% | |
| | Stage 3: eGFR 30-59 mL/min | 108 | 928 | 12% | |
| | - | | | | |
| | Stage 4: eGFR 15-29 mL/min | 23 | 928 | 2% | |
| | Stage 4: eGFR 15-29 mL/min Stage 5: eGFR <15 mL/min | 23 34 | 928 928 | 2% 4% | |

²Chronic Kidney Disease (CKD): eGFR<60 or Quantitative UACR≥30

Indian Health Service Division of Diabetes Treatment and Prevention



Note: Report shows use of medications that are recommended for renal protective effect in people with CKD

WebAudit Using Reports & Reviewing Data


Look at your data.





Report Review

• Print or pull up on screen:

- Annual Audit Reports from the WebAudit for 2024 and 2025.
- Trends Graphs from the WebAudit.

| Indian Health | Service | | Search IHS | ٩ |
|--|---------------------------------------|---|---|--|
| ጅ ፓ/ሚያ ጸ The Federal Health Program fo የሚያ ኒሞ | r American Indians and Alaska Natives | | A to Z Index | mployee Resources 🌩 Feedback |
| About IHS Locations for Patients | for Providers Community Health | Careers@IHS Newsroom | | My Account |
| Diabetes WebAudit / Reports | | | | |
| Diabetes WebAudit | Reports | | | |
| Facility Administration | | | | L I.I. |
| Data Processing | | ப | | 1111 |
| Reports | | Audit Reports | Trends Graphs | Means Graphs |
| Data Download | | Onscreen and PDF reports for | Excel file with a trends table | Excel file with a table of means |
| Audit Reports | | single years, including the main Audit Report, Means, and SDPI | and graphs of results over time for selected report items. | and graphs of the means over time for selected Audit items. |
| Trends Graphs | | Key Measures reports. | | |
| Means Graphs | | | B | |
| Audit Resources | | | | |
| Data Systems | | | | |
| Sign Out | | | | |



| Diabetes WebAudit | Audit Reports |
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| Data Processing | Annual Audit ~ Go |
| Reports | Select Facilities then click "Go". |
| Data Download | (Hold down CTRL key to select more than one facility.) |
| Audit Reports | Test04 KLS |
| Trends Graphs | Test10 RS Test21 LB |
| Means Graphs | Ψ. |
| Audit Resources | Select a Year then click "Go". |
| Data Systems | 2025 ~ Go |
| Sign Out | Facility: Test04 KLS 2025 Annual Audit Select one or more reports: Annual Audit Report Annual Audit Means Report Annual Audit SDPI Key Measures Report View Report(s) |



| Diabetes WebAudit | Trends Graphs |
|-------------------------|---------------|
| Facility Administration | Notice |
| Data Processing | |
| Reports | Coming Soon |
| Data Download | |
| Audit Reports | |
| Trends Graphs | |
| Means Graphs | |



Trends Graphs

Trends Graphs and Reports can be helpful to:

- Help analyze and visualize your data over time.
- Data displayed over time can help to understand the actual performance of a particular process, especially in relation to a target or a goal.
- Tell the story for improvements and possible potential issues.





Trends Graphs

- Available in the WebAudit only.
- Two tabs: Data and Graphs.

Data (all 2025 Report items)

| Report Item [Subgroup, if applicable] | 2021% | 2022% | 2023% | 2024% | 2025% | DIFF 2025-2024 |
|--|-------|-------|-------|-------|-------|----------------|
| Number of Records | | | | | | |
| Sex: Male | 34 | 51 | 45 | 63 | 50 | -13 |
| Sex: Female | 66 | 49 | 55 | 37 | 50 | 13 |
| Sex: Unknown | 0 | 0 | 0 | 0 | | 0 |
| Age: < 20 years | 0 | 0 | 0 | 1 | 3 | 2 |
| Age: 20-44 years | 39 | 17 | 13 | 27 | 33 | 6 |
| Age: 45-64 years | 46 | 57 | 37 | 43 | 32 | -9 |
| Age: 65 years and older | 15 | 25 | 49 | 29 | 32 | 3 |
| Diabetes Type: 1 | 0 | 5 | 1 | 7 | 7 | 0 |
| Diabetes Type: 2 | 100 | 95 | 99 | 93 | 93 | 0 |
| Duration of Diabetes: < 1 year | 1 | 2 | 1 | 3 | 12 | 9 |
| Duration of Diabetes: < 10 years | 31 | 38 | 24 | 64 | 60 | -4 |
| Duration of Diabetes: 10 years or more | 67 | 51 | 64 | 17 | 16 | -1 |
| ↔ Data Graphs (+) | | | | | | |

Graphs (selected outcomes)







Trends Graph Example Document

| 8 | b •c*•a | Table Tools | | Tends | Graphs2024_1 | estilZempleße | (a,232(2492)41 | ata - Ercel | } | | | | | | | | 8 | - 0 | × |
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| 1 11 | EM# Report Item (Subgroup, if applicable) 2008 % 2 | 2009 % 20 | 10 % 2 | 011% 2 | 012 % 2 | 013 % 2 | 014 % 20 | 15% 2 | 016 % 20 | 017 % 201 | 8 % 2019 | % 2 | 020% | 2021% | 022% | 023% | 2024% | DIFF 2024- | -20 |
| 2 | 0 Number of Records | | | | | | | | | | | | | | | | | | |
| 3 | 1 Male 33 | 32 | 35 | 36 | 35 | 38 | 37 | 40 | 45 | 41 | 53 | 47 | 41 | 40 | 51 | 45 | 39 | ń. | |
| 4 | 2 Female 67 | 68 | 65 | 64 | 65 | 63 | 63 | 60 | 55 | 59 | 47 | 53 | 59 | 60 | 49 | 55 | 61 | | |
| 5 | 3 Unknown | | | | | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 6 | 4 Age: < 20 years 2 | 2 | 1 | 1 | 1 | 0 | 1 | 1 | . 1 | 0 | 1 | 0 | 4 | 4 | 0 | 0 | 4 | 1 | |
| 7 | 5 Age: 20-44 years 23 | 24 | 25 | 25 | 25 | 31 | 24 | 18 | 21 | 2 | 22 | 17 | 14 | 15 | 17 | 13 | 16 | ķ. | |
| 8 | 6 Age: 45-64 years 48 | 46 | 44 | 48 | 46 | 45 | 51 | 55 | V 53 | 53 | 52 | 43 | 41 | 42 | 58 | 37 | 45 | Ç. | |
| 9 | 7 Age: 65 years and older 27 | 29 | 30 | 27 | 28 | 24 | 24 | 26 | 25 | 45 | 26 | 40 | 41 | 39 | 25 | 49 | 34 | f | - |
| 10 | 8 Diabetes Type: 1 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 1 | 3 | 4 | 5 | 1 | 3 | £ | |
| 11 | 9 Diabetes Type: 2 100 | 100 | 100 | 100 | 100 | 100 | 100 | 99 | 100 | 99 | 99 | 99 | 96 | 96 | 94 | 99 | 97 | <u>(</u> | |
| 12 | 10 Duration of Diabetes: < 1 year 8 | 4 | 4 | 4 | 3 | 0 | 2 | 6 | 7 | 4 | 8 | 3 | 0 | 1 | 2 | 1 | 1 | 8 | |
| 13 | 11 Duration of Diabetes: < 10 years 62 | 57 | 54 | 51 | 46 | 46 | 44 | 45 | 60 | 39 | 53 | 39 | 6 | 8 | 38 | 24 | 11 | 1 | 198 |
| 14 | 12 Duration of Diabetes: 10 years or more 38 | 43 | 46 | 49 | 54 | 54 | 56 | 54 | 40 | 58 | 47 | 58 | 55 | 53 | 50 | 64 | 67 | ĥ. | |
| 15 | 13 Duration of Diabetes: Unknown 0 | 0 | 0 | 0 | 0 | 0 | 1 | 2 | 0 | 3 | 0 | 3 | 39 | 39 | 13 | 12 | 22 | ě. | |
| 16 | 14 BMI Category: Normal (< 25.0) 9 | 12 | 12 | 12 | 14 | 16 | 13 | 5 | 6 | 10 | 4 | 4 | 4 | 5 | 16 | 7 | 9 | 6 | |
| 17 | 15 BMI Category: Overweight (25.0-29.9) 22 | 24 | 21 | 24 | 22 | 25 | 28 | 18 | 23 | 25 | 16 | 14 | 11 | 13 | 18 | 18 | 20 | ê | . 10 |
| 18 | 16 BMI Category: Obese (30.0 or above) 68 | 62 | 64 | 62 | 62 | 59 | 59 | 74 | 67 | 65 | 80 | 48 | 34 | 41 | 59 | 47 | 64 | 16 | |
| 19 | 17 BMI Category: Unknown 1 | 2 | 2 | 2 | 2 | 0 | 0 | 2 | 4 | 1 | 1 | 34 | 52 | 41 | 7 | 28 | 7 | 8 | |
| 20 | 18 BMI Category: Severely Obese (40.0 or above) 22 | 21 | 19 | 17 | 14 | 17 | 15 | 23 | 17 | 13 | 24 | 14 | 10 | 13 | 14 | 16 | 20 | lj. | |
| 21 | 19 Blood Sugar Control: A1C < 7.0 36 | 32 | 36 | 26 | 14 | 16 | 16 | 32 | 31 | 38 | 33 | 23 | 5 | 13 | 24 | 27 | 20 | Ê | |
| 22 | 20 Blood Sugar Control: A1C 7.0-7.9 20 | 18 | 13 | 16 | 17 | 11 | 15 | 14 | 16 | 20 | 22 | 13 | 5 | 9 | 19 | 17 | 14 | 1 | |
| 23 | 21 Blood Sugar Control: A1C 8.0-8.9 11 | 4 | 11 | 11 | 12 | 14 | 10 | 11 | 10 | 13 | 11 | 8 | 5 | 7 | 11 | 11 | 11 | 5 | |
| 24 | 22 Blood Sugar Control: A1C 9.0-9.9 8 | 7 | 5 | 11 | 6 | 5 | 15 | 18 | 10 | 10 | 11 | 7 | 3 | 6 | 14 | 6 | 9 | | |
| 25 | 23 Blood Sugar Control: A1C 10.0-10.9 7 | 8 | 10 | 7 | 10 | 15 | 11 | 11 | 8 | 5 | 8 | 7 | 2 | 4 | 7 | 2 | 6 | 6 | |



Trends Graph Example Document

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| 1 | 2009 % 20 | 010 % 2 | 011 % 2 | 2012 % 20 | 13 % 20 | 014 % | 2015 % 20 | 16 % 20 | 17 % 20 | 18 % 2 | 019% 2 | 2020% 2 | 021% 2 | 2022% | 2023% 2 | 024% DIF | FF 2024-2023 | Trend Line | 2008 N | 2009 N 20 | 010 N 2 | 011 N | 2012 N 2 | 013 |
| 2 | | | | | | | | | | | | | | | | | | | 46 | 44 | 45 | 44 | 44 | |
| 3 | 32 | 35 | 36 | 35 | 38 | 37 | 40 | 45 | 41 | 53 | 47 | 41 | 40 | 51 | 45 | 39 | -6 | | 46 | 44 | 45 | 44 | 44 | |
| 4 | 68 | 65 | 64 | 65 | 63 | 63 | 60 | 55 | 59 | 47 | 53 | 59 | 60 | 49 | 55 | 61 | 6 | | 92 | 92 | 84 | 78 | 81 | |
| 5 | | | | | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | - | | | 12 | | _ |
| 6 | 2 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 4 | 4 | 0 | 0 | 4 | 4 | | - 3 | 3 | 1 | 1 | 1 | |
| 1 | 24 | 25 | 25 | 25 | 31 | 24 | 18 | 21 | 2 | 22 | 1/ | 14 | 15 | 17 | 13 | 16 | 3 | | 32 | 32 | 32 | 30 | 31 | |
| 8 | 40 | 44 | 48 | 40 | 45 | 51 | 20 | 33 | 53 | 52 | 43 | 41 | 42 | 25 | 37 | 45 | 8 | | 00 | 52 | 57 | 33 | 80 | - |
| 30 | 29 | | 21 | 28 | 29 | 24 | 20 | 25 | 40 | 20 | 40 | .41 | 39 | 25 | 49 | 34 | C1- | ~~~~ | 3/ | 39 | 39 | 33 | 30 | |
| 11 | 100 | 100 | 100 | 100 | 100 | 100 | 00 | 100 | 00 | 00 | 99 | 96 | 96 | 94 | 00 | 97 | -2 | | / 138 | 136 | 129 | 122 | 125 | - |
| 32 | 4 | 4 | 4 | 3 | 0 | 2 | 6 | 7 | 4 | 8 | 3 | 0 | 1 | 2 | 1 | 1 | 0 | -m | 11 | 5 | 5 | 5 | 4 | |
| 13 | 57 | 54 | 51 | 46 | 46 | 44 | 45 | 60 | 39 | 53 | 39 | 6 | 8 | 38 | 24 | 11 | -13 | | 85 | 77 | 70 | 62 | 58 | |
| 14 | 43 | 46 | 49 | 54 | 54 | 56 | 54 | 40 | 58 | 47 | 58 | 55 | 53 | 50 | 64 | 67 | 3 | | 53 | 59 | 59 | 60 | 67 | |
| 15 | 0 | 0 | 0 | 0 | 0 | 1 | 2 | 0 | 3 | 0 | 3 | 39 | 39 | 13 | 12 | 22 | 10 | | 1 | 0 | 0 | 0 | 0 | |
| 16 | 12 | 12 | 12 | 14 | 16 | 13 | 5 | 6 | 10 | 4 | 4 | 4 | 5 | 16 | 7 | 9 | 2 | m | 125 | 16 | 16 | 15 | 17 | |
| 17 | 24 | 21 | 24 | 22 | 25 | 28 | 18 | 23 | 25 | 16 | 14 | 11 | 13 | 18 | 18 | 20 | 2 | | - 30 | 33 | 27 | 29 | 28 | |
| 18 | 62 | 64 | 62 | 62 | 59 | 59 | 74 | 67 | 65 | 80 | 48 | 34 | 41 | 59 | 47 | 64 | 17 | | 94 | 84 | 83 | 76 | 78 | |
| 19 | 2 | 2 | 2 | 2 | 0 | 0 | 2 | 4 | 1 | 1 | 34 | 52 | 41 | 7 | 28 | 7 | -21 | | 2 | 3 | 3 | 2 | 2 | |
| 20 | 21 | 19 | 17 | 14 | 17 | 15 | 23 | 17 | 13 | 24 | 14 | 10 | 13 | 14 | 16 | 20 | 4 | m | - 31 | 28 | 25 | 21 | 17 | |
| 21 | 32 | 36 | 26 | 14 | 16 | 16 | 32 | 31 | 38 | 33 | 23 | 5 | 13 | 24 | 27 | 20 | -7 | n | 50 | 44 | 46 | 32 | 18 | |
| 22 | 18 | 13 | 16 | 17 | 11 | 15 | 14 | 16 | 20 | 22 | 13 | 5 | 9 | 19 | 17 | 14 | -3 | ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~ | 28 | 25 | 17 | 20 | 21 | |
| 23 | 4 | 11 | 11 | 12 | 14 | 10 | 11 | 10 | 13 | 11 | 8 | 5 | 7 | 11 | 11 | 11 | 0 | m | 15 | 6 | 14 | 14 | 15 | |
| 24 | 7 | 5 | 11 | 6 | 5 | 15 | 18 | 10 | 10 | 11 | 7 | 3 | 6 | 14 | 6 | 9 | 3 | m | 11 | 9 | 7 | 13 | 8 | |
| 25 | 8 | 10 | 7 | 10 | 15 | 11 | 11 | 8 | 5 | 8 | 7 | 2 | 4 | 7 | 2 | 6 | 4 | ~~~~ | 10 | 11 | 13 | 8 | 13 | |
| 26 | 9 | 13 | 16 | 22 | 23 | 19 | 12 | 19 | 8 | 9 | 7 | 6 | 10 | 10 | 6 | 16 | 10 | m | 9 | 12 | 17 | 20 | 28 | |
| 25 | 21 | 12 | 12 | 18 | 17 | 15 | 2 | 47 | 59 | 0 | 34 | 74 | 51 | 15 | 31 | 23 | -8 | | 15 | 29 | 15 | 15 | 22 | |
| 28 | 51 | 49 | 43 | 31 | 21 | - 31 | 46 | 41 | 58 | 55 | 36 | 10 | 22 | 43 | 44 | 34 | -10 | | /8 | 69 | 63 | 52 | 39 | |



Trends Graph Example Document

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| 22 Examp Dontal | 23 | 20 | 30 | 34 | 27 | 33 | 24 | 10 | 45 | 27 | 79 | 94 | 13 | 36 | 30 | 33 | 30 |
| 92 Diabeter Education: Nutrition by any provider | 35 | 37 | 41 | 47 | 34 | 32 | 41 | 50 | 61 | 22 | 74 | 45 | 11 | 23 | 57 | 29 | 46 |
| 84 Diabetes Education: Nutrition by RD | 30 | 20 | 21 | 47 | 28 | 22 | 24 | 37 | 27 | 11 | 9 | | 2 | 16 | 10 | 17 | 25 |
| 25 Diabates Education: Normal activity | 20 | 20 | 30 | 42 | 20 | 20 | 72 | 96 | 91 | 07 | 00 | 53 | 7 | 21 | 72 | 40 | 22 |
| 85 Diabetes Education: Physical activity 86 Diabetes Education: Other | 20 | 20 | 30 | 90 | 79 | 60 | 73 | 05 | 93 | 71 | 90 | 57 | 22 | 45 | 69 | -49 | 70 |
| 87 Diabetes Education: Other | 02 | 04 | 00 | 0.0 | 07 | 74 | 00 | 93 | 0.4 | 09 | 00 | 51 | 25 | 40 | 00 | 55 | 76 |
| 92 Immunications: Influence | 0 | 0 | 0 | 0 | 02 | | 00 | 0 | 0 | - 0 | 0 | 0 | 0 | 29 | 42 | 46 | 50 |
| 90 Immunizations: Innuenza | | | 0 | 0 | 0 | | ~ | | | | | | | - 30 | | 78 | |
| 90 Immunizations: Totacus /Dishtharia in part 10 years | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | .0 | 0 | 0 | 67 | 79 | 66 | 07 |
| 01 Immunizations: Telan over | 0 | | 0 | 0 | | 0 | | 0 | 0 | 0 | 0 | 0 | 0 | 55 | 24 | 95 | 94 |
| 92 Immunizations: Hapatitis 8 over [Not hepatitis 9 | | _ | | | | | | 0 | 0 | 0 | 0 | 0 | 0 | 22 | 43 | 53 | 21 |
| immune) | | | | | | | | | | | | , and a second s | ×. | ~ | | 33 | (** |
| 93 Immunizations: Hepatitis B immune ever | | | | | - N | 1 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 94 Immunizations: Hepatitis B ever or immune | | | | | | | | - ALTER | | | | | - 07/ | | 7.0 | - | 71 |
| 95 Immunizations: Shingrix complete series ever | | | | | | | | | | | | 1 | - | 0 | 25 | 36 | 0 |
| 96 Depression: Screened | | | | | | | | | | | | | _ | | | 73 | |
| 97 Depression: Active diagnosis | | - | | | | | | | 1 | | | | - | | - | 3 | 1.1 |
| 98 Depression: Screened and/or active diagnosis | | | | | | | | | | | | | | | | 73 | |
| 99 Lipid Evaluation: LDL tested | 67 | 57 | 74 | 77 | 71 | 74 | 81 | 84 | 92 | 80 | 86 | 59 | 14 | 39 | 82 | 57 | 60 |
| 100 Lipid Evaluation: LDL <100 | 40 | 40 | 33 | 39 | 46 | 41 | 60 | 43 | 47 | 56 | 63 | 34 | 11 | 29 | 65 | 48 | 45 |
| 101 Lipid Evaluation: LDL 100-189 | 27 | 17 | 40 | 38 | 25 | 33 | 22 | 38 | 44 | 22 | 23 | 24 | 3 | 10 | 17 | 9 | 15 |
| 102 Lipid Evaluation: LDL >=190 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 3 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 103 Lipid Evaluation: LDL unknown | 33 | 43 | 26 | 23 | 29 | 26 | 19 | 16 | 8 | 20 | 14 | 41 | 86 | 61 | 18 | 43 | 40 |
| 104 Lipid Evaluation: HDL tested | 71 | 59 | 74 | 78 | 67 | 66 | 53 | 93 | 89 | 80 | 86 | 59 | 14 | 39 | 82 | 57 | 61 |
| 105 Lipid Evaluation: HDL <50 [Females] | 61 | 47 | 58 | 56 | 43 | 43 | 37 | 67 | 61 | 36 | 54 | 43 | 7 | 21 | 51 | 31 | 31 |
| 106 Lipid Evaluation: HDL >= 50 [Females] | 10 | 12 | 19 | 24 | 16 | 20 | 12 | 27 | 28 | 46 | 34 | 17 | 6 | 19 | 33 | 14 | 29 |
| 107 Lipid Evaluation: HDL Unknown [Females] | 29 | 41 | 23 | 19 | 41 | 37 | 51 | 7 | 11 | 18 | 12 | 40 | 87 | 60 | 16 | 55 | 40 |
| 108 Lipid Evaluation: HDL <40 [Males] | 39 | 36 | 38 | 43 | 36 | 28 | 33 | 48 | 46 | 25 | 36 | 26 | 7 | 17 | 27 | 40 | 28 |
| 109 Lipid Evaluation: HDL >=40 [Males] | 33 | 23 | 31 | 30 | 45 | 42 | 28 | 44 | 42 | 51 | 48 | 32 | 7 | 22 | 53 | 33 | 35 |
| 110 Lipid Evaluation: HDL Unknown [Males] | 28 | 41 | 31 | 27 | 18 | 31 | 39 | 8 | 12 | 24 | 16 | 42 | 86 | 61 | 20 | 28 | 38 |
| Data Graphs (+) | | | | | | | | | 1-[+] | | | | | | 10 | | |

| 11 A | | C | D | E | F | G | H | | | K | . L | M | N | 0 | P | Q | R | S | T | U | v | w | AJ | AK | AL |
|------|---|--------|--------|----------|--------|--------|--------|----------|---------|--------|----------|--------|-------|-------|-------|---------|-------|-------|--------------|---------------|--------|--------|-------|-------|-------|
| ITEM | Report Item [Subgroup, if applicable] | 2008 % | 2009 5 | 6 2010 % | 2011 % | 2012 % | 2013 9 | 6 2014 % | 2015 % | 2016 9 | 6 2017 % | 2018 % | 2019% | 2020% | 2021% | 2022% | 2023% | 2024% | DIFF 2024-20 | 23 Trend Line | 2008 N | 2009 N | 2022N | 2023N | 2024N |
| | 8 Diabetes Type: 1 | 4 | 4 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 4 | 3 | 2 | -1 | | 14 | 15 | 19 | 13 | 14 |
| 1 | 9 Diabetes Type: 2 | 96 | 96 | 96 | 96 | 97 | 97 | 97 | 97 | 97 | 97 | 97 | 97 | 97 | 97 | 96 | 97 | 98 | 1 | | 366 | 358 | 471 | 487 | 583 |
| 1 | 10 Duration of Diabetes: < 1 year | 3 | -4 | 5 | 8 | 6 | 4 | 2 | 0 | 1 | 1 | 5 | 3 | 2 | 0 | 4 | 4 | 6 | 2 | ~~ | 13 | 16 | 22 | 19 | 33 |
| | 11 Duration of Diabetes: < 10 years | 57 | 55 | 55 | 54 | 51 | 47 | 45 | 41 | 42 | 41 | 48 | 44 | 41 | 31 | 43 | 46 | 49 | 3 | ~~~ | 215 | 206 | 212 | 229 | 290 |
| | 12 Duration of Diabetes: 10 years or more | 41 | 42 | 42 | 42 | 42 | 42 | 40 | 45 | 55 | 49 | 50 | 49 | 52 | 53 | 54 | 52 | 47 | -5 | | 157 | 155 | 267 | 261 | 279 |
| | 13 Duration of Diabetes: Unknown | 2 | 3 | 3 | 5 | 7 | 11 | 15 | 15 | 3 | 10 | 2 | 7 | 7 | 17 | 2 | 2 | 5 | 3 | m | 8 | 12 | 11 | 10 | 28 |
| - > | Data Graphs + | | | | | | | | intern. | | | | | | | , and a | | | 11200 | | | | | | |

- Item# and Report Items #164
- Percentages for each audit measure by year.
 - Viewed from year to year for comparison.
 - Some sites go back as far as 2008.
- Diff 2024-2023 (current will be 2025-2024)
 - Large variations (increase or decrease) may indicate a potential issue in the data.
- Trend Line can provide for a visual of the percentages from year to year.
- Numerator values for Report Items are listed from year to year.





Look for anything unusual.





Report Review – General Guidance

- Examine:
 - Number of patients:
 - Number included in Audit should be equal to or smaller than number of eligible patients.
 - Number Audited and eligible for 2025 vs. 2024: Are they similar or "very" different with good reason?
 - Missing data: Are there unexpectedly large amounts of missing data for any items?
 - Extreme values: Are there rows with *unexpectedly* low (near 0%) or high (near 100%) values?



Facility Status Report

Example: Registry Number vs Number of Records

| А | B | C | D | E | F | G | н | 1 | J | К |
|--------|---------------|--------------|--------------|--------------|-------------|----------------------|----------|-------------------|-----------------|-------------|
| | | | | | | NUMBER OF RECORDS | REGISTRY | NUMBER OF RECORDS | REGISTRY NUMBER | % REGISTERY |
| AREA 🖛 | FACILITY NAME | SOURCE SYSTE | OTHER SOURCE | AUDIT TYPE - | DATA LOCKED | 2024 💌 | 2024 💌 | 2025 🔽 | 2025 🔽 | AUDITED 🔽 |
| US | Some Place | Other | Cerner | Electronic | Yes | 395 | 395 | 450 | 450 | 100% |
| US | Some Where | RPMS | | Electronic | Yes | 2605 | 2605 | 2539 | 2555 | 100% |
| US | Not Sure | RPMS | | Electronic | Yes | 670 | 680 | 868 | 650 | 134% |
| US | Any Where | RPMS | | Electronic | Yes | 250 | 250 | 110 | 150 | 73% |

Concerns:

- "very different"
- "what's the reason?"



Report Review – General Guidance

Review Trends Graphs: Look for "big" changes from 2024 to 2025.

• Data tab: Review DIFF 2025-2024 column.

| ITEM# | Report Item [Subgroup, if applicable] | 2023% | 2024% | | 2025% | DIFF 2025-2024 |
|-------|---------------------------------------|-------|-------|----|-------|----------------|
| 80 | Exams: Foot | 4 | 0 | 33 | 50 | 17 |
| 81 | Exams: Eye | 5 | 3 | 40 | 48 | 8 |
| 82 | Exams: Dental | 2 | 4 | 27 | 15 | -12 |
| • | Data Graphs + | | | | | |

• Graphs tab: Look for "spikes" up or down from 2024 to 2025.



Trends Graph – look at the Trends for anything unusual.

| Report Item [Subgroup, if applicable] | 2024% | 2025% | DIFF 2025-2024 | 2024N | 2025N |
|---|-------|-------|----------------|-------|-------|
| Diabetes Education: Nutrition by any provider | 76 | 23 | -53 | 487 | 154 |
| Diabetes Education: Nutrition by RD | 76 | 19 | -57 | 487 | 131 |
| Diabetes Education: Physical activity | 38 | 8 | -30 | 243 | 58 |
| Diabetes Education: Other | 31 | 23 | -8 | 199 | 147 |
| Diabetes Education: Any | 79 | 27 | -51 | 499 | 183 |

| Report Item (Subgroup, if applicable) | | | | | | | | | | | |
|--|-------|-------|-------|-------|-------|----------------|-------|-------|-------|-------|----|
| ······································ | 2021% | 2022% | 2023% | 2024% | 2025% | DIFF 2025-2024 | 2022N | 2023N | 2024N | 2025N | |
| Diabetes Treatment: Repaglinide or Nateglinide | | 0 | 0 | 0 | 1 | 15 | 14 | 0 | 0 | 6 | 96 |
| Diabetes Treatment: Amylin analog | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Diabetes Treatment: Bromocriptine | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Diabetes Treatment: Colesevelam | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

- What do you see?
- What would you do with this, if you saw this in your Trends Graph?



Share your Audit data with others in your Program.





Electronic Audits – Common Issue #1

Issue: Very low percentage of patients with education provided. What you'll see in the WebAudit (example):

| Diabetes-Related Education | | | | |
|---|----|-----|----|--|
| Nutrition – by any provider (RD and/or other) | 3 | 468 | 1% | |
| Nutrition – by RD | 3 | 468 | 1% | |
| Physical Activity | 21 | 468 | 4% | |
| Other diabetes education | 2 | 468 | 0% | |
| Any of above | 25 | 468 | 5% | |

Solution:

- Requires troubleshooting in your EMR.
- Could be an issue with data entry, coding, or where EMR is "looking" for this information.



Electronic Audits – Common Issue #2

Issue: Very low percentage of patients with results for a lab test. What you'll see in the WebAudit (example):

| LDL cholesterol | 0 | 291 | 0% | |
|-------------------------------|-----|-----|---------------|--|
| LDL <100 mg/dl | 0 | 291 | 0% | |
| LDL 100-189 mg/dl | 0 | 291 | 0% | |
| LDL ≥190 mg/dI | 0 | 291 | 0% | |
| Not tested or no valid result | 291 | 291 | 1 00 % | |

Solution:

- Requires troubleshooting in your EMR.
- In RPMS, most likely due to lab taxonomy updates needed.



Electronic Audits – Common Issue #3

Issue: Large number of patients missing all key data fields What you'll see in the WebAudit (example):

| Edit | WebAudit ID | Yr/Mo of Birth | Sex | Date of Diagnosis | Field Name | Value | Error Type | Error Message | Comments |
|------|----------------|-------------------|-----|----------------------|---------------------------------|-------|---------------|---|-------------|
| Ø | 2318 | 1958 / 10 | М | 04/02/2014 | Multiple – See error message | None | Potential | Record is missing data for ALL of the key fields: weight, blood pressure, A1C, LDL value, and uACR value. | Add comment |
| Ø | 2075 | 1948 / 9 | М | 04/06/2007 | Multiple – See error message | None | Potential | Record is missing data for ALL of the key fields: weight, blood pressure, A1C, LDL value, and uACR value. | Add comment |

Solution:

- Could result from patients not truly eligible (should be removed) OR patients only having telehealth visits during Audit period (okay).
- Add Comments: noted this was a Telehealth visit.
- If necessary, create and upload a new data file.



Clean up the data.





Data Quality Checks and More



WebAudit: Data Quality Check Report

| Diabetes WebAudit / Data Processing | | | | |
|-------------------------------------|--------------------------------|--------------------------------|-------------------------------|---------------------------------|
| Diabetes WebAudit | Data Processing | | | |
| Facility Administration | | | | |
| Data Processing | | | Ľ | |
| Data Entry | Data Entry | Upload Data | View/Edit Data | Data Quality Check |
| Upload Data | Enter data from a manual Audit | Upload Audit Data File from an | View and edit data entered or | Check for potential data errors |
| View/Edit Data | (paper Audit forms). | electronic Audit. | uploaded. | in data entered or uploaded. |
| Data Quality Check | | | | |
| Reports | | b ³ | | |
| Audit Resources | | | | |
| Data Systems | | | | |
| Sign Out | | | | |
| Sign Out | | | | |



Data Quality Check

The Data Quality Check feature reviews each data item and looks for things that might be and/or are definitely incorrect.

- Two types of errors:
 - **Potential**: Value might be incorrect.
 - Values that are higher or lower than expected.
 - Example: A1c<2
 - **Definite**: Value is definitely incorrect according to Audit logic.
 - Often related to dates and skip patterns.
 - Example: Date of Diabetes Diagnosis is before year of birth (YOB).

Note: Data Quality Check Reports are in both RPMS and the WebAudit.



Data Quality Check

- Two report sections:
 - Summary: Number of errors for each data field.
 - List: Details for each error.
- Review the Summary and then the List. Look for:
 - 1. Large number of errors for one or more fields. If found:
 - a. Stop and explore possible reasons.
 - b. Create and upload a new data file, if necessary.
 - 2. Small number of errors for one or more fields. If found:
 - a. Review each one.
 - b. Determine if corrections are necessary.



Report Review – Issues Identified and Corrections

- If any issues are found during review, correct data as needed in RPMS or in the WebAudit.
- For Electronic Audits:
 - Best to correct in EMR (RPMS or other), create a new data file, and reupload into the WebAudit.
 - If corrections are made in the WebAudit, they may also need to be made in your EMR.

NOTE: Corrections made in WebAudit will be lost if a new data file is uploaded.

- For Manual Audits:
 - Make changes to individual records in the WebAudit.



Data Quality Check Summary - WebAudit

Summary of Audit Potential Data Errors for 2025 Facility: Test10 RS 2025 Annual Audit



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| Field Name < 🗸 | Number of Potential Errors |
|------------------------------|----------------------------|
| Date of Diabetes Diagnosis | 13 |
| DM Therapy: All | 1 |
| DM Therapy: Insulin | 4 |
| DM Therapy: Metformin | 1 |
| Duration of Diabetes | 1 |
| Multiple – See error message | 18 |
| Year of Birth | 1 |



Data Quality Check Details - WebAudit

List of Audit Potential Data Errors for 2025 Facility: Test10 RS

2025 Annual Audit

There are 20 records for this facility. 39 Potential Data Errors were found. Table sorted by Field Name ascending.

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| Edit | WebAudit ID | Yr/Mo of Birth | Sex | Date of Diagnosis | Field Name | Value | Error Type | Error Message | Comments |
|------|----------------|-------------------|-----|----------------------|------------------------------------|------------|---------------|--|-------------|
| | ~~ | ~~ | 0 | ~~ | ~~ | | ~~ | | ~~ |
| Ø | 1006 | 1960 / 1 | U | | Date of Diabetes Diagnosis | None | Potential | Missing value. Enter a value if possible. | Add comment |
| 8 | 1007 | 1936 / 3 | М | 01/13/1935 | Date of Diabetes Diagnosis | 01/13/1935 | Definite | Date of Diagnosis is earlier than Date of Birth. You must check both dates and change one or both dates. | Add comment |
| 8 | 1007 | 1936 / 3 | м | 01/13/1935 | Duration of Diabetes | 89 | Definite | Invalid value greater than age of patient). You must check values for Year of Birth and Date of Diagnosis and change one or both dates. | Add comment |
| 8 | 1008 | 1940 / 11 | М | | Multiple – See error message | None | Potential | Record is missing data for ALL of the key fields: weight, blood pressure, A1C, LDL value, and uACR value. | Add comment |



Data Quality Check – WebAudit Thoughts and Tips

- Important to add Comments to validate the data if it looks unusual.
 - Example: A lab value may be truly low or truly high.
- Possible error in data capture and reporting in the data file, if multiple errors noted.
 - Maybe related to created data file (non-RPMS).
 - Possible taxonomy issue. (RPMS)
- Possibly a data entry issue with Manual Entry.



Data Quality Check: Note comments added

| C | 1002 | 1975 / 11 | F | 12/01/2010 | Triglycerides | 4250.0 | Potential | Value is unusually high (greater than 4000). Check this value and change if necessary. | This value is correct and verified with lab. This patient has a history of unusual lipid values. |
|---|------|--------------|---|------------|---------------|--------|-----------|--|--|
| | | | | | | - | | | Edit Remove |



Reminder of New DMS Feature

** DIABETES MANAGEMENT SYSTEM **

VERSION 2.0 (Patch 18) DEMO HOSPITAL (INST) IHS DIABETES QA AUDIT MENU

- DXNR Patients with DM Diagnosis and not on Register
- INA List Possible Inactive Pts in the DM Register
- PLDX Patients w/no Diagnosis of DM on Problem List

FRPT Find a Register Patient by YOB, MOB, Birth Sex



Data Quality Check – WebAudit Missing Data

List of Audit Potential Data Errors for 2025 Facility: Test04 KLS 2025 Annual Audit

There are 2 records for this facility. 57 Potential Data Errors were found. Table sorted by Field Name ascending.

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| Edit | WebAudit ID | Yr/Mo of Birth | Sex | Date of Diagnosis | Field Name | Value | Error Type | Error Message | Comments |
|------|----------------|----------------------|-----|----------------------|------------------------------------|-------|---------------|---|-------------|
| | ~~ | ~~ | 0 | ~~ | ~~ | | ~~ | | ~~ |
| 8 | 1001 | 1981 / 8 | М | | ACE Inhibitor/ARB Use | None | Potential | Missing value. Enter a value if possible. | Add comment |
| 8 | 1002 | 1975 / 11 | F | 12/01/2010 | ACE Inhibitor/ARB Use | None | Potential | Missing value. Enter a value if possible. | Add comment |
| Ø | 1001 | 1981 / 8 | м | | Active diagnosis of depression | None | Potential | Missing value. Enter a value if possible. | Add comment |
| 8 | 1002 | 1975 / 11 | F | 12/01/2010 | Active diagnosis of depression | None | Potential | Missing value. Enter a value if possible. | Add comment |
| C | 1002 | 1975 / 11 | F | 12/01/2010 | Amputation: Lower extremity (ever) | None | Potential | Missing value. Enter a value if possible. | Add comment |
| Ø | 1001 | 1981 / 8 | М | | Amputation: Lower extremity (ever) | None | Potential | Missing value. Enter a value if possible. | Add comment |

Data Clean-up Process = Teamwork

• Audit due date: April 29, 2025

- Includes data clean-up from the programs.
- Area Diabetes Consultants will review data in their Areas.
- DDTP will do data reviews that may be in tandem or after Area reviews.
- Final data clean-up after reporting and feedback from ADCs and programs.
 - Reports are run to look for data outliers, and additional data clean-up is performed.
 - Process usually completed by end of May or beginning of June.



Using Your Data

Ways to use Audit Data:

- Quality Assurance/Performance Improvement
- Validates and/or help to identify whether activities are helping to meet program goals.
- Interim Audits can help to see progress across the year.
- Program Planning
- Much more.



At the end of the day...

- This is your data story thank you for sharing.
- It may not be perfect, but having the best data possible helps the story to be clear to those who read it.
- There may be up and downs.
- There may lessons learned.
- There may be a new path or journey that needs to be determined depending on whether goals are being met.









Audit Resources

1. IHS Diabetes Audit

- Materials: Form, Instructions, Checklists, RPMS/DMS documentation
- Training: Live, recorded, DMS
- Other information and resources
- Website: https://www.ihs.gov/Diabetes/audit/
- 2. Other:
 - RPMS DMS recorded trainings
 - Link: https://www.ihs.gov/rpms/training/recording-and-material-library/



Audit Support

1. Area Diabetes Consultants

- Area Audit Support
- Link to access ADC list: <u>Area Diabetes Consultants</u>

2. DDTP Audit team

- WebAudit & general questions
- Email: <u>diabetesaudit@ihs.gov</u> (goes to Dorinda Wiley-Bradley and Kristy Klinger)
- 3. RPMS (OIT Service Desk): https://www.ihs.gov/Helpdesk/
 - Specific to RPMS: DMS (BDM) and Visual DMS program support
 - Installation, program functionalities and service issues
 - On this webpage page go to: <u>IHS IT Self Service Portal</u>




Questions?



Indian Health Service Division of Diabetes Treatment and Prevention