

Indian Health Service (IHS)

IHS Strategic Plan 2018-2022

Workgroup Meeting 4 Summary – Goal 2

January 10, 2018

1:00pm-2:30pm ET

Meeting Format: Conference Call and Adobe Connect

Workgroup's Purpose

Provide IHS Strategic Plan recommendations to IHS senior staff, including recommending strategies for each of the draft goals and objectives.

Progress to Date

To date, the IHS Federal-Tribal workgroup has held three meetings.

- The first meeting held on November 14, 2017, provided an overview of the workgroup process from IHS Senior Leadership, an overview of the strategic plan process to date, projected timeline, and an introduction of important plan definitions.
- During the second meeting on November 29, 2017, members reviewed comments received from tribal leaders, Urban Indian Organization leaders, and IHS staff.
 - The first homework assignment was a tally sheet. The tally sheet required each individual to review and determine if a proposed strategy is a Strategy or Charter and if a Move or Reword is required.
 - Additionally, workgroup members voted to extend the workgroup meeting time (one-hour to one-hour and thirty minutes) and dates (a fifth workgroup meeting was added to the schedule).
- During the third meeting on December 13, 2017, members reviewed the proposed strategies to determine if the strategies are appropriate for the workgroup's respective goal and objectives. Based on the homework submissions, the strategies were organized in a color-coded system (i.e. Green, Yellow and White-see Meeting 2 Summary for more information). The workgroup identified the strategies and charters according to goal and objectives but did not have enough time to review the Move or Reword recommendations during meeting 3.
 - Workgroup members were sent an updated Reword and Move Excel worksheet to review including a "summary" column.

Meeting 4 Overview

The goal of today's meeting is to review the revised aggregated reword and move recommendations. The "summary" column is the first draft of a revised strategy statement. Based on the recommendations received during meeting three, similar strategies were combined and statements revised to summarize the combined strategies with recommendations to move or keep strategies based on the revisions. The summary column will be refined/edited during today's workgroup discussion.

Voting Results

Workgroup members (or their designee) reviewed a summary of recommendations and voted to accept or make changes to the recommendations. The table below includes the summary column of recommendations and the final workgroup recommendation.

Indian Health Service (IHS)

IHS Strategic Plan 2018-2022

Goal 2 Objective 1

Proposed Strategy	Summary	Workgroup Recommendation
<p>1. Implement quality standards for all levels of IHS from top of HQ down through service units.</p> <p>2. Define and implement major processes of the IHS to develop a view of the organization as a system.</p> <p>9. Provide training to all staff to implement continuous quality improvement.</p> <p>15. Operationalize quality standards for all levels of the IHS.</p> <p>17. Create standardized metrics for areas related to quality assurance.</p> <p>18. Evaluate current quality methods within IHS facilities to identify best practices in existence.</p>	<p>Reword: Integrate quality standards into governance, management, and operations at all levels of the Indian Health System.</p> <p>Combine Strategies 1, 2 and 9.</p>	<p>REWORD: "Develop and integrate quality standards (and metrics) into governance management and operations." VOTE: YES to REWORD: 100%. NEW STANDALONE STRATEGY (#9): "Provide training, coaching and mentoring to all staff to implement continuous quality improvement." VOTE: YES to STANDALONE AND REWORD: 100%.</p>
<p>3. Implement excellence and quality through encouraging innovation.</p>	<p>Delete</p>	<p>VOTE to delete as strategy to support this objective: YES: 100%.</p>
<p>6. Support the adoption and evolution of patient-centered models of care, including patient-centered medical home recognition and care integration.</p> <p>12. Expand the reach of the Improving Patient Care initiative to all Service units. As part of IPC implementation at each location, each CEO will be encouraged to initiate discussion with the Tribal partners to expand IPC procedures to tribally-run programs.</p> <p>16. Achieve Patient Centered Medical Home Certification</p>	<p>Reword: Support the adoption and evolution of patient-centered models of care through training and resources, including patient-centered medical home recognition and care integration. Combine Strategies 6, 12 and 16 and Charter 4. Recommend stay in 2.1</p>	<p>REWORD: "Support the adoption of patient-centered models of care, including patient centered medical home recognition and care integration." VOTE to REWORD: Yes 100%. VOTE to MOVE to 2.2: 100%.</p>
<p>5. Create and implement quality performance improvement capacity at all levels of the organization.</p>	<p>Delete</p>	<p>VOTE to delete as strategy to support this objective: YES: 100%.</p>
<p>7. Provide care to meet the health care needs of AI/AN communities.</p>	<p>Delete</p>	<p>VOTE to delete as strategy to support this objective: YES: 100%.</p>
<p>8. Promote innovation through grants.</p>	<p>Reword: Promote innovation through grants and contracts. Move to 3.2</p>	<p>REWORD: "Promote innovation through grants, contracts and incentives." VOTE to REWORD: YES: 100%. VOTE to MOVE to 3.2: 75%, to 2.1: 25%.</p>

Next Steps

- Members were asked to review the remainder strategies for Goal 2 and be prepared to vote to REWORD, COMBINE or MOVE strategies.

Indian Health Service (IHS)

IHS Strategic Plan 2018-2022

- Since the group did not complete their review of the REWORD and MOVE recommendations, an additional meeting is added. The workgroup will meet on January 17, 2018 to finalize REWORD and MOVE recommendations.

Homework:

- Review REWORD and MOVE worksheet and prepare vote and reword recommendations before the January 17th meeting.

Meeting Attendees

Workgroup Members

Name (last, first)

Crowe, Darren	IHS-BIL
Galindo, Minette	IHS-OCPS
Johnston, Jeffrey	IHS-OMS
Nichols, Kasie	TSGAC-OKC
Ortiz, Raho	IHS-OUIHP
Quincy, David	DSTAC-BEM
Reidhead, Ty	IHS-PHX

Other Attendees

Name (last, first)

Boney, Melissa	IHS-OPHS
Davis, Yvonne	IHS-OPHS
Frazier, CAPT Francis	IHS-OPHS
Gyekye-Kusi, Akosua	IHS-OPHS
Pittman, Robert	IHS-OPHS
Robinson, Gene	IHS-OPHS
Vogel, Lucie	IHS-OPHS
Weld, Patrick	IHS-OPHS