IHS Strategic Plan 2018-2022

WORKGROUP SESSION 1
NOVEMBER 14, 2017
What is a Mission Statement?

A **mission statement** is a statement of the purpose of an organization; its reason for existing; a written declaration of an organization's core purpose and focus that normally remains unchanged over time.
IHS Mission (Draft)

Mission

To raise the physical, mental, social, and spiritual health of American Indians and Alaska Natives to the highest level.

Questions to Consider

• Should it be changed?
• If changed, should there be wording changes?
• If changed, should they be new ideas or major changes?
IHS Mission - To raise the physical, mental, social, and spiritual health of American Indians and Alaska Natives to the highest level.

<table>
<thead>
<tr>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>➢ Important to freshen up from time to time (i.e. mental to behavioral health). Consider adding 1-2 other statements.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Word changes</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Use highest potential</td>
</tr>
<tr>
<td>• Use behavioral instead of mental</td>
</tr>
<tr>
<td>• Use psycho-social instead of social</td>
</tr>
<tr>
<td>• Highest level does not tie back to specific number of percentage.</td>
</tr>
<tr>
<td>• How to measure spiritual – is it appropriate for federal government</td>
</tr>
<tr>
<td>• Use potential instead of highest level.</td>
</tr>
<tr>
<td>• Use culturally humble/relevant</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>➢ Additional concepts</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Add cultural sensitivity/relevant/humble</td>
</tr>
<tr>
<td>• To provide high quality programs, services functions and activities to all AI/AN physical and psycho-social health to reach full potential</td>
</tr>
<tr>
<td>• environment</td>
</tr>
<tr>
<td>• Tie mission to HHS’s</td>
</tr>
<tr>
<td>• Add preamble</td>
</tr>
<tr>
<td>• Tie to tribal consultation</td>
</tr>
<tr>
<td>• Add quality.</td>
</tr>
</tbody>
</table>
What is a Vision Statement?

A vision statement is an organization's declaration of its mid-term and long-term goals. Vision statements are often confused with mission statements. Some organizations provide one or the other, and some provide a single message that combines elements of both.
IHS Vision (Draft)

Vision

A health system that promotes Tribal ownership and pride.

Questions to Consider

• Is a vision necessary?
• Are there alternatives to the words ownership and pride?
• Should it be more inclusive?
• Should new concepts be added?
IHS Vision - A health system that promotes Tribal ownership and pride.

- Not needed – 3

- Word changes
  - Ownership – 12
    - Partner rather than ownership
    - Ownership confusing with self-determination, direct service, self-governance, sovereignty and actual status of ownership
    - A health system that attracts combined ownership and creates healthy communities for the next generation
    - Indian Health Care for Indian People in a supportive healing environment that foster Tribal ownership and pride
  - What creates pride and how to measure
  - Reflect all ITU and AI/AN
    - Seamless integration of ITU system

- Additional concepts

  - Accountability/Leadership
    - Mention employees
      - A health system that promotes employees engagement, patient outcomes and tribal confidence
  - A holistic system that is a valued part of Tribal communities
  - Promote tribal sovereignty 2
  - Resources
    - Reflects quality and a well-resourced healthcare system – 2
    - Address funding and resources – 3
  - Native focus
    - A native focused health system that delivers high quality adequately staffed services in a culturally humble manner
    - Native focused health system providing high quality in culturally humble manner
    - Incorporate tribal medicine
IHS Vision – Comments (continued)

- **Additional concepts (continued)**
  - **Healthy Life**
    - To Lead in the evolution of healthcare to enable every Native America/Alaska Native to enjoy a better, healthier life
    - Focus on strong/healthy
    - An effective and high quality health system improving overall health
    - Provide quality health care, preventative health services, and assist in improving the health environment in order to raise the health status of individual AI/AN’s within a culturally sensitive
    - Supportive and reliable Tribal public health system partner focused on protecting and improving health while recognizing and respecting Tribal sovereignty.
    - A health system that promotes healthy communities.
Framework Definitions

Goals
Broad Initiatives that enable the plan’s mission to be realized

Objectives
Changes, outcomes, and impact a plan is trying to achieve

Strategies
Related activities to fulfill strategic objectives

Measures
How IHS will measure progress or success on the strategy
Goal 1 (Draft)

Goal 1: To ensure that comprehensive, culturally acceptable personal and public health services are available and accessible to American Indian and Alaska Native people.

Word changes:
- Use Federally Recognized Tribes and Alaska natives
- Use culturally appropriate, respectful, responsive, informed, sensitive
Goal 2 (Draft)

Goal 2: To promote excellence and quality through innovation of the Indian health system into an optimally performing organization.

Word changes:
- Emphasize innovation.
- Broader than “health care system to include water and sewer
Goal 3 (Draft)

Goal 3: Strengthen IHS program management and operations.

Word changes:
- Streamline and strengthen IHS program management and operations to support the delivery of health care services in diverse settings.