

# IHS Strategic Plan 2018-2022

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WORKGROUP SESSION 1

NOVEMBER 14, 2017



# What is a Mission Statement?

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A **mission statement** is a statement of the purpose of an organization; its reason for existing; a written declaration of an organization's core purpose and focus that normally remains unchanged over time.



# IHS Mission (Draft)

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## Mission

To raise the physical, mental, social, and spiritual health of American Indians and Alaska Natives to the highest level.

## Questions to Consider

- Should it be changed?
- If changed, should there be wording changes?
- If changed, should they be new ideas or major changes?



# IHS Mission - To raise the physical, mental, social, and spiritual health of American Indians and Alaska Natives to the highest level.



## Comments

➤ Important to freshen up from time to time (i.e. mental to behavioral health). Consider adding 1-2 other statements.

➤ Word changes

- Use highest potential
- Use behavioral instead of mental
- Use psycho-social instead of social
- Highest level does not tie back to specific number of percentage.
- How to measure spiritual – is it appropriate for federal government
- Use potential instead of highest level.
- Use culturally humble/relevant

➤ Additional concepts

- Add cultural sensitivity/relevant/humble
- To provide high quality programs, services functions and activities to all AI/AN physical and psycho-social health to reach full potential
- environment
- Tie mission to HHS's
- Add preamble
- Tie to tribal consultation
- Add quality.



# What is a Vision Statement?

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A **vision statement** is an organization's declaration of its mid-term and long-term goals. **Vision statements** are often confused with mission **statements**. Some organizations provide one or the other, and some provide a single message that combines elements of both.



# IHS Vision (Draft)

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## Vision

A health system that promotes Tribal ownership and pride.

## Questions to Consider

- Is a vision necessary?
- Are there alternatives to the words ownership and pride?
- Should it be more inclusive?
- Should new concepts be added?



# IHS Vision - A health system that promotes Tribal ownership and pride.



- Not needed – 3
- Word changes
  - Ownership – 12
    - Partner rather than ownership
    - Ownership confusing with self-determination, direct service, self-governance, sovereignty and actual status of ownership
    - A health system that attracts combined ownership and creates healthy communities for the next generation
    - Indian Health Care for Indian People in a supportive healing environment that foster Tribal ownership and pride
  - What creates prides and how to measure
  - Reflect all ITU and AI/AN
    - Seamless integration of ITU system
- Additional concepts
  - Accountability/Leadership
    - Mention employees
    - A health system that promotes employees engagement, patient outcomes and tribal confidence
  - A holistic system that is a valued part of Tribal communities
  - Promote tribal sovereignty 2
  - Resources
    - Reflects quality and a well-resourced healthcare system – 2
    - Address funding and resources – 3
  - Native focus
    - A native focused health system that delivers high quality adequately staffed services in a culturally humble manner
    - Native focused health system providing high quality in culturally humble manner
    - Incorporate tribal medicine



# IHS Vision – Comments (continued)

## ➤ Additional concepts (continued)

- Healthy Life
  - To Lead in the evolution of healthcare to enable every Native America/Alaska Native to enjoy a better, healthier life
  - Focus on strong/healthy
  - An effective and high quality health system improving overall health
  - Provide quality health care, preventative health services, and assist in improving the health environment in order to raise the health status of individual AI/AN's within a culturally sensitive
  - Supportive and reliable Tribal public health system partner focused on protecting and improving health while recognizing and respecting Tribal sovereignty.
  - A health system that promotes healthy communities.





# Framework Definitions

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## **Goals**

Broad Initiatives that enable the plan's mission to be realized

## **Objectives**

Changes, outcomes, and impact a plan is trying to achieve

## **Strategies**

Related activities to fulfill strategic objectives

## **Measures**

How IHS will measure progress or success on the strategy



# Goal 1 (Draft)

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Goal 1: To ensure that comprehensive, culturally acceptable personal and public health services are available and accessible to American Indian and Alaska Native people.

Word changes:

- Use Federally Recognized Tribes and Alaska natives
- Use culturally appropriate, respectful, responsive, informed, sensitive



## Goal 2 (Draft)

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Goal 2: To promote excellence and quality through innovation of the Indian health system into an optimally performing organization.

### Word changes:

- Emphasize innovation.
- Broader than “health care system to include water and sewer



# Goal 3 (Draft)

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Goal 3: Strengthen IHS program management and operations.

## Word changes:

- Streamline and strengthen IHS program management and operations to support the delivery of health care services in diverse settings