

# 2021 National Combined Councils Virtual Conference

August 2021 | 1:00pm-2:30pm (ET)

August 12 Registration: [https://kauffmaninc.zoom.us/webinar/register/WN\\_8yeLqCUJR0-DLojtCZvV8Q](https://kauffmaninc.zoom.us/webinar/register/WN_8yeLqCUJR0-DLojtCZvV8Q)

August 19 Registration: [https://kauffmaninc.zoom.us/webinar/register/WN\\_FfYMoh6kRoSxmAnQYMhECw](https://kauffmaninc.zoom.us/webinar/register/WN_FfYMoh6kRoSxmAnQYMhECw)

August 26 Registration: [https://kauffmaninc.zoom.us/webinar/register/WN\\_oiuet7YaTNq1LdF5MRnP5Q](https://kauffmaninc.zoom.us/webinar/register/WN_oiuet7YaTNq1LdF5MRnP5Q)

## *Balancing Quality Healthcare through Innovation & Resiliency*

The purpose of the 2021 National Combined Councils Virtual Meeting is to bring together subject matter experts from multiple clinical and administrative disciplines throughout Indian Health Service to discuss, collaborate, and build healthy working relationships to advance the mission of improving the health of American Indians and Alaska Natives. Best practices will be shared, common challenges will be discussed, and solutions will be developed.

### Conference Outcome Measures:

- Engage in thought-provoking, innovative, cross-council discussions about current issues in Indian Health
- Generate innovative strategies to address health care issues
- Design quality and safety initiatives through collaborative recommendations with senior leadership
- Share insights and best practices that result in building a resilient healthcare workforce

**Target Audience:** NCC Council Members, Healthcare Administrators, Clinical Administrators, Nurse Administrators, Behavioral Health Administrators and other interested health care team members from the Indian Health Service, Tribal, Urban (I/T/U) Indian Health Care System.

### Agenda

August 12, 2021	August 19, 2021	August 26, 2021
<b>Leadership Updates</b>	<b>Building Community Within IHS: Strategies to Create a People-Centered Workplace</b>	<b>Team-based Approaches to Safe Opioid Prescribing</b>
<b>Presenters</b>		
Elizabeth Fowler, Acting Director, Indian Health Service	Natasha Flurry, Joyce Hamilton, Dr. Heather Zimmel, Robert Gemmell, Cynthia Claus, Dr. Ksenija Topic, Barbara Roland, Donna Enfield, Kibbe Conti	CAPT Cindy Gunderson, LCDR Kristin Allmaras, LCDR Brandon Anderson, Kari Josefson, DNP, Nicole Larsen, RN
<b>Session Description</b>		
This presentation will focus on updates, goals, and priorities for IHS.	Developing a people-centered organizational culture: An organizational culture that focuses on employees to trust, leverages the talent within the IHS	Re-branding of the Data Waiver Training to a team-based and/or system-based approach to enhance organizational access to care
<b>Objectives</b>		
At the end of this activity, the healthcare team should be able to:		
<ol style="list-style-type: none"> <li>1. Examine the agency's current goals and priorities and the impact on American Indian/Alaska Native communities.</li> <li>2. Ensure comprehensive, culturally appropriate health services are available and accessible to address urgent health issues.</li> <li>3. Recognize efforts on the COVID-19 response and post pandemic recovery on health care delivery.</li> </ol>	<ol style="list-style-type: none"> <li>1. Promote a people-centered workplace through relationships with the people with whom we work.</li> <li>2. Examine best practices for implementing people-centered workplaces within IHS workplaces</li> <li>3. Integrate effective strategies for people-centered workplaces</li> </ol>	<ol style="list-style-type: none"> <li>1. Consider the benefits and opportunities for team-based approaches to safe opioid prescribing.</li> <li>2. Identify key components of effective team-based care and methods to develop care teams to impact opioid stewardship.</li> <li>3. Examine recent clinical practice guideline changes that support access to integrated models for Medications for Opioid Use Disorder (MOUD).</li> </ol>

## Instructions for Obtaining Continuing Education Credit:

There are no fees to participate. To receive a certificate of continuing education, you must electronically register for the session, participate in the entire live activity and complete the online evaluation form within two weeks of the presentation. You will be able to print your certificate after completing the evaluation.

### ACCREDITATION:



JOINTLY ACCREDITED PROVIDER  
INTERPROFESSIONAL CONTINUING EDUCATION

In support of improving patient care, IHS Clinical Support Center is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



IPCE CREDIT™

This activity was planned by and for the health care team, and learners will receive up to 4.5 Interprofessional Continuing Education (IPCE) credits for learning and change.

### Physicians

The IHS Clinical Support Center designates this live activity for a maximum of 4½ *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

### Pharmacists

This activity provides up to 4.5 hours of knowledge-based continuing pharmacy education credit (CPE). Pharmacy CPE credits will be delivered via the CPE Monitor system.

### Nurses

This activity is designated up to 4.5 contact hours for nurses.

### Physician Assistants



The IHS Clinical Support Center has been authorized by the American Academy of PAs (AAPA) to award AAPA Category 1 CME credit for activities planned in accordance with AAPA CME Criteria. This activity is designated for 4.5 AAPA Category 1 CME credits. PAs should only claim credit commensurate with the extent of their participation.

### Social Workers



As a Jointly Accredited Organization, the Indian Health Service Clinical Support Center is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. The IHS Clinical Support Center maintains responsibility for this course. Social workers completing this course receive up to 4.5 continuing education credits.

### Psychologists



Continuing Education (CE) credits for psychologists are provided through the co-sponsorship of the American Psychological Association (APA) Office of Continuing Education in Psychology (CEP) and the IHS Clinical Support Center. The IHS Clinical Support Center maintains responsibility for the content of the program. Psychologists completing this course receive up to 4.5 continuing education credits.

### Registered Dietitians



The Indian Health Service (IHS) Nutrition and Dietetics Training Program (NDTP) is accredited by the Commission on Dietetic Registration to sponsor continuing professional education for Registered Dietitians. This activity has been awarded 4.5 CEUs. Each attendee should only count the number of hours for each activity attended.

A total of 4.5 hours of continuing dental education (CDE) is available by the IHS Division of Oral Health, an accredited sponsor of continuing education under the American Dental Association Continuing Education Recognition Program (CERP). To claim CDE credit, please log into the IHS CDE website at [www.ihs.gov/CDE](http://www.ihs.gov/CDE) after August 26, 2021, then select course DE0465, enter the

course completion code of "IHS," select the sessions you attended, complete the post-course evaluation, and print your CDE certificate. The August 12<sup>th</sup> and 19<sup>th</sup> webinars are available for 3.0 hours of CDE credit under subject code 130 – electives, while the August 26<sup>th</sup> webinar is available for 1.5 hours of CDE credit under subject code 340 – pain management. If you have any concerns or questions about this continuing dental education experience, please contact [IHSCDECoordinator@ihs.gov](mailto:IHSCDECoordinator@ihs.gov).

**Disclosure Statement:** As a jointly accredited provider of continuing education, the IHS Clinical Support Center must ensure balance, independence, objectivity, and scientific rigor in its educational activities. Course directors/coordinators, planning committee members, faculty, reviewers and all others who are in a position to control the content of this educational activity are required to disclose all relevant financial relationships with any ineligible company related to the subject matter of the educational activity. Safeguards against commercial bias have been put in place. Faculty will also disclose any off-label and/or investigational use of pharmaceuticals or instruments discussed in their presentation. All those who are in a position to control the content of this educational activity have completed the disclosure process and have indicated that they do not have any relevant financial relationships or affiliations with any manufacturers or commercial products to disclose.

There is no commercial interest support for this educational activity.

### Zoom First Time Users

If you have never attended a Zoom meeting before, you can download the Zoom desktop client here:

<https://zoom.us/support/download>.

[To view video tutorials on how to connect, audio options, and other Zoom features, click here.](#)

### Hardware Requirements for Zoom

#### Operating Systems

- macOS X with macOS 10.9 or later
- Windows 10
- Windows 8 or 8.1
- Windows 7
- Ubuntu 12.04 or higher
- Mint 17.1 or higher
- Red Hat Enterprise Linux 6.4 or higher
- Oracle Linux 6.4 or higher
- CentOS 6.4 or higher
- Fedora 21 or higher
- OpenSUSE 13.2 or higher
- ArchLinux (64-bit only)

#### Mobile

- Surface PRO 2 or higher and running Win 8.1 or higher
- iOS 8.0 or later, iPadOS 13 or later, and Android 5.0x or later
- Blackberry devices

### Internet Speed/Additional Requirements

Bandwidth: 600Kbps for participants, meeting attendees, and end users of Zoom applications.

### Privacy Policies

Before you begin the training, you can review the IHS Privacy Policy (<https://www.ihs.gov/privacypolicy/>).

You can also review the Survey Monkey Privacy Policy for details on how user information submitted in the evaluation is protected. <http://www.surveymonkey.com/mp/policy/privacy-policy/>

### Additional Information/Technical Support

Email [IHSDCCS@ihs.gov](mailto:IHSDCCS@ihs.gov) if you have questions or need assistance registering.