March/April 2021 │ 1:00pm-2:30pm (ET)

March 17 – https://www.zoomgov.com/meeting/register/vJIsd-mppz4tH6rb5P7RR7YOVfLKwThxDwM
March 24 – https://www.zoomgov.com/meeting/register/vJItde2oqjMpE5MFF7hQKvASmi68btmNfWI
April 7 – https://www.zoomgov.com/meeting/register/vJIsd-iqqDktGf9wfKbhLXANUgKyD1h4DXQ

Building a Foundation for the Future

The purpose of the 2022 National Combined Councils Virtual Meeting is to bring together subject matter experts from multiple clinical and administrative disciplines throughout Indian Health Service to discuss, collaborate, and build healthy working relationships to advance the mission of improving the health of American Indians and Alaska Natives. Best practices will be shared, common challenges will be discussed, and solutions will be developed.

Conference Outcome Measures:
▪ Engage in thought-provoking, innovative, cross-council discussions about current issues in Indian Health.
▪ Evaluate best practices for succession planning, team building, and evolving technology to address health care issues.
▪ Develop quality and safety initiatives through collaborative recommendations with senior leadership.
▪ Share insights and best practices that improve the organization and result in improved health outcomes

Target Audience: NCC Council Members, Healthcare Administrators, Clinical Administrators, Nurse Administrators, Behavioral Health Administrators and other interested health care team members from the Indian Health Service, Tribal, Urban (I/T/U) Indian Health Care System.

Agenda

March 17, 2022	March 24, 2022	April 7, 2022
Introduction to Succession Planning and IHS Leadership Updates	**IHS Health Information Technology Modernization Update**	**Leadership Styles that Support Effective Communication and Workforce Development**
Presenters		
Lisa Gyorda, Duane Phillips and Elizabeth Fowler, Acting IHS Deputy Director	Mitchell Thornbrugh, IHS Chief Information Officer, Howard Hays, MD, MSPH, FAAFP, FAMIA, Chief Medical Information Officer, and Andrea Scott, IHS Deputy CIO	Daniel Frye, Bemidji Area Director, Bryce Redgrave, Billings Area Director, and Marcy Ronyak, Director, IHS Division of Clinical & Community Services
Session Description		
This presentation will focus on the importance of succession planning and updates, goals, and priorities for IHS. Consistent, skilled, and well-trained leadership is essential to recruiting and retaining well-qualified healthcare teams and administrative professionals.	This presentation will provide an update on Health Information Technology Modernization at IHS. Presenters will share how IHS intends to follow industry best practices throughout the modernization lifecycle and how the program will engage clinicians and other end-users to build shared best practices into the new system. The presentation will address many of the questions raised by IHS staff in a recent survey conducted by the planning committee.	This presentation will focus on evidence-based leadership styles, utilization of effective communication, and the importance of supporting workforce development to retain institutional knowledge.

Objectives

At the end of this activity, the healthcare team should be able to:

1. Evaluate best practices for implementing a succession plan. 2. Determine effective strategies for succession planning and continuity of healthcare services in Indian country. 3. Examine the agency's current goals and priorities and the impact on American Indian/ Alaska Native communities.	1. Examine the evidence basis for how organizational change management improves the success of major Health IT implementations. 2. Recognize how consensus development around best practice clinical workflows can contribute to improvements in patient safety and quality of care. 3. Participate in the development of an organization-specific clinical HIT implementation model.	1. Examine leadership styles that support effective communication within the health care system. 2. Ensure appropriate workforce development to retain institutional knowledge and support quality health care. 3. Incorporate emergency response preparedness to mitigate the impacts of future public health crisis across the health care system.

Instructions for Obtaining Continuing Education Credit:

There are no fees to participate. To receive a certificate of continuing education, you must electronically register for the session, participate in the entire live activity and complete the online evaluation form within two weeks of the presentation. You will be able to print your certificate after completing the evaluation.

ACCREDITATION:

In support of improving patient care, IHS Clinical Support Center is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

This activity was planned by and for the health care team, and learners will receive up to 4.5 Interprofessional Continuing Education (IPCE) credits for learning and change.

Physicians

The IHS Clinical Support Center designates this live activity for a maximum of 4½ *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Pharmacists

This activity provides up to 4.5 hours of knowledge-based continuing pharmacy education credit (CPE).
Pharmacy CPE credits will be delivered via the CPE Monitor system.

Nurses

This activity is designated up to 4.5 contact hours for nurses.

Physician Assistants

The IHS Clinical Support Center has been authorized by the American Academy of PAs (AAPA) to award AAPA Category 1 CME credit for activities planned in accordance with AAPA CME Criteria. This activity is designated for 4.5 AAPA Category 1 CME credits. PAs should only claim credit commensurate with the extent of their participation.

Social Workers

As a Jointly Accredited Organization, the Indian Health Service Clinical Support Center is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. The IHS Clinical Support Center maintains responsibility for this course. Social workers completing this course receive up to 4.5 continuing education credits.

Psychologists

Continuing Education (CE) credits for psychologists are provided through the co-sponsorship of the American Psychological Association (APA) Office of Continuing Education in Psychology (CEP) and the IHS Clinical Support Center. The IHS Clinical Support Center maintains responsibility for the content of the program. Psychologists completing this course receive up to 4.5 continuing education credits.

Dentists

A total of 4.5 hours of continuing dental education (CDE) is available by the IHS Division of Oral Health, an accredited sponsor of continuing education under the American Dental Association Continuing Education Recognition Program (CERP). To claim CDE credit, please log into the IHS CDE website at www.ihs.gov/CDE after April 7, 2022, then select course number DE0620, enter the course completion code "**Future**," select the sessions you attended, complete the post-course evaluation, and print your CDE certificate.

Special Note: Partial credit (minimum of 1.5 hours) is allowable; however, once a participant enters the completion code, they may not get credit for future sessions, so they should wait until they have completed participating in NCC before entering the completion code and requesting credit.

If you have any concerns or questions about this continuing dental education experience, please contact IHSCDECoordinator@ihs.gov.

Disclosure Statement: As a jointly accredited provider of continuing education, the IHS Clinical Support Center must ensure balance, independence, objectivity, and scientific rigor in its educational activities. Course directors/coordinators, planning committee members, faculty, reviewers and all others who are in a position to control the content of this educational activity are required to disclose the existence of all financial relationships with ineligible companies within the prior 24 months. Safeguards against commercial bias have been put in place. Faculty will also disclose any off-label and/or investigational use of pharmaceuticals or instruments discussed in their presentation. All those who are in a position to control the content of this educational activity have completed the disclosure process and have indicated that they do not have any relevant financial relationships or affiliations with any manufacturers or commercial products to disclose.

There is no commercial interest support for this educational activity.

Zoom First Time Users

If you have never attended a Zoom meeting before, you can download the Zoom desktop client here: https://zoom.us/support/download.

To view video tutorials on how to connect, audio options, and other Zoom features, click here.

Hardware Requirements for Zoom

Operating Systems

-macOS X with macOS 10.9 or later
-Windows 10
-Windows 8 or 8.1
-Windows 7
-Ubuntu 12.04 or higher
-Mint 17.1 or higher

-Red Hat Enterprise Linux 6.4 or higher
-Oracle Linux 6.4 or higher
-CentOS 6.4 or higher
-Fedora 21 or higher
-OpenSUSE 13.2 or higher
-ArchLinux (64-bit only)

Mobile

-Surface PRO 2 or higher and running Win 8.1 or higher
-iOS 8.0 or later, iPadOS 13 or later, and Android 5.0x or later
-Blackberry devices

Internet Speed/Additional Requirements

Bandwidth: 600Kbps for participants, meeting attendees, and end users of Zoom applications.

Privacy Policies

Before you begin the training, you can review the IHS Privacy Policy (https://www.ihs.gov/privacypolicy/).
You can also review the Survey Monkey Privacy Policy for details on how user information submitted in the evaluation is protected.
http://www.surveymonkey.com/mp/policy/privacy-policy/

Additional Information/Technical Support

Email marcy.ronyak@ihs.gov if you have questions or need assistance registering.