# National Combined Council Agenda March 28 – 30, 2023

Hosted by National Nurse Leadership Council

**3/28/2023** 1:00 pm ET – 2:00pm ET one presentation topic (40-45 minutes present and 10-15 minutes Q/A or discussion)

Social Determinants of Health integration - CAPT Jana Towne, RN, BSN, MHA

#### Objective Description:

There is clear evidence that multiple social determinants of health have a negative impact on low income and poverty populations across the country.

Discover how social determinants of health impact tribal communities in a multifaceted way and discuss strategies to collaborate with other systems in reducing disparities.

**3/28/2023** 2:00 pm ET – 3:00pm ET one presentation topic (40-45 minutes present and 10-15 minutes Q/A or discussion)

Interprofessional Academic Collaboration Improvements – Dr. Loretta Christensen, MD, MBA, MSJ, FACS Chief Medical Officer

#### Objective Description:

Academic partnerships strengthen resources, enhance clinical excellence and improve access to care. The shared knowledge of evidence-based practice for IHS care delivery, positively impacts healthcare personnel and improves patient outcomes. Collaborative partnerships provide access to exceptional multidisciplinary clinician resources, technology, tools, and protocols and help identify areas for quality improvement. These collaborative partnerships position IHS facilities for meeting requirements for federal compliance, national accreditation, and state-level or association recognition. Focus on current partnerships and speak on value added, discuss how the partnerships came about and review areas for collaboration for consideration across IHS.

## 3:00pm ET – 3:30pm ET **BREAK**

**3/28/2023** 3:30pm ET – 5:00pm ET one presentation topic (45 minutes for panel) more in-depth presentation for 60 to 75 minutes and 15 to 30 minutes Q/A or discussion)

Public Health Emergency Response Collaboration - CAPT Holly Van Lew; Dr. Ryan Close; and, CDR Nicholas Laughton

## Objective Description:

The COVID-19 pandemic generated a growing interest in and facilitated the implementation of emergency management strategies within public health practice. To optimize the benefits that organizational emergency response efforts may offer, it is important to focus on both widespread integration as part of an organization's management philosophy and culture, as well as project level activities at all stages of the emergency management cycle.

There is clear evidence that collaborations during public health emergencies improve communication and workload across agencies. Discuss the organizational coalitions that assisted the Indian Health Service address the Covid Pandemic highlighting successes.

Discuss opportunities for continued improvement to approaches that will improve future planning:

- Post Covid
- Communicable Diseases (RSV/Influenza/Monkeypox/Syphilis)
- Vaccine Preventable Diseases/Immunizations
- Jurisdictional HUB

# National Combined Council Agenda March 28 – 30, 2023

Hosted by National Nurse Leadership Council

3/29/2023 1:00 pm ET – 2:00pm ET one presentation topic (40-45 minutes present and 10-15 minutes Q/A or discussion)

**Expanding and defining Care Team role(s) clarity in PCMH Highest level of licensure:** 

Philippe Champagne, MD, Physician Senior Advisor, Office of Quality, Headquarters; Michelle Beshaw, Physician Assistant, Clinton Service Unit, Oklahoma Area; Deonda Roberson, Clinton Service Unit, Oklahoma Area

## Objective Description:

Implementation of Patient Centered Medical Home has been shown to improve patient outcomes with the primary care model. Multidisciplinary healthcare teams need to plan, adopt and implement activities ensuring patient planning to maximize primary care visits. Review different models and implementation at services units to develop strategies that would improve expansion and spread.

- Standardized methodology
- Accountability building effective employer/employee relationship

3/29/2023 2:00 pm ET – 3:00pm ET one presentation topic (40-45 minutes present and 10-15 minutes Q/A or discussion)

Culture of Safety - Microaggressions at Work (Work Place Violence) - Beth Glassford, RN, MSHA, FACHE, CJCP

## Objective Description:

Workplace violence is increasing across the healthcare continuum. Interprofessional healthcare teams need to have an understanding of foundational awareness towards de-escalating behaviors involving patients and colleagues. Review behaviors that ambiguously disempower or marginalize colleagues or patients and discuss strategies that would increase moral and decrease work place violence.

## 3:00pm ET – 3:30pm ET **BREAK**

3/29/2023 3:30pm ET – 5 or 5:30pm ET one presentation topic (more in-depth presentation for 60 to 75 minutes and 15 to 30 minutes Q/A or discussion)

Improving Methodology in Accreditation Quality - Dr. Kathy Leonhardt, MD, MPH, CPHQ, CPPS Principal Consultant, International Quality and Patient Safety, and Dr. Lisa Majewski, PHD, MSN, RN

#### Objective Description:

There is consistent evidence that shows that accreditation programs improve the process of care provided by healthcare services. There is considerable evidence to show that accreditation programs improve clinical outcomes of a wide spectrum of clinical conditions. Accreditation programs should be supported as a tool to improve the quality of healthcare services. Explore how the agency could strategize to ensure consistent methodologies are utilized across the system.

# National Combined Council Agenda March 28 – 30, 2023

Hosted by National Nurse Leadership Council

**3/30/2023** 1:00 pm ET – 2:00pm ET one presentation topic (40-45 minutes present and 10-15 minutes Q/A or discussion)

Strengthen HR Systems in support of a strong workforce - Denise Odegaard, HR Specialist

#### Objective Description:

Professional and quality care models help personnel, teams, and HR deliver its mission, services and values, to ultimately strengthen its workforce across IHS

- Define current state of HR systems and identify its strengths and areas for improvement.
- Discuss avenues for improvement to meet the objective of improving the workforce across IHS.
- Review potential courses of action (COA) at each level to impact HR system changes that would be most impactful.

**03/30/2023** 2:00 pm ET – 3:00pm ET one presentation topic (40-45 minutes present and 10-15 minutes Q/A or discussion)

IHS National E3 Vaccine Strategy - Dr. Matthew Clark

## Objective Description

The IHS National E3 Vaccine Strategy is to ensure that EVERY patient at EVERY encounter will be offered EVERY recommended vaccine, when appropriate. This presentation will provide an overview of the components of the E3 Strategy and Operational Plan to assist local federal direct care and participating tribal and Urban Indian Organization sites in developing and sharing innovative strategies to improve immunization rates for all ACIP-recommended vaccines in Indian Country.

## 3:00pm ET - 3:30pm ET **BREAK**

**3/30/2023** 3:30pm ET – 5 or 5:30pm ET one presentation topic (more in-depth presentation for 60 to 75 minutes and 15 to 30 minutes Q/A or discussion)

EHR Modernization (last session) - Mitch Thornbrugh and Jeanette Kompkoff

## Objective Description:

The agency is in the process of modernizing the electronic health record to meet the needs of the healthcare system. This will provide a forum to communicate the updates across the agency.

Positions the organization for future success by identifying new opportunities; builds the organization by developing or improving products or services. Takes calculated risks to accomplish organizational objectives.