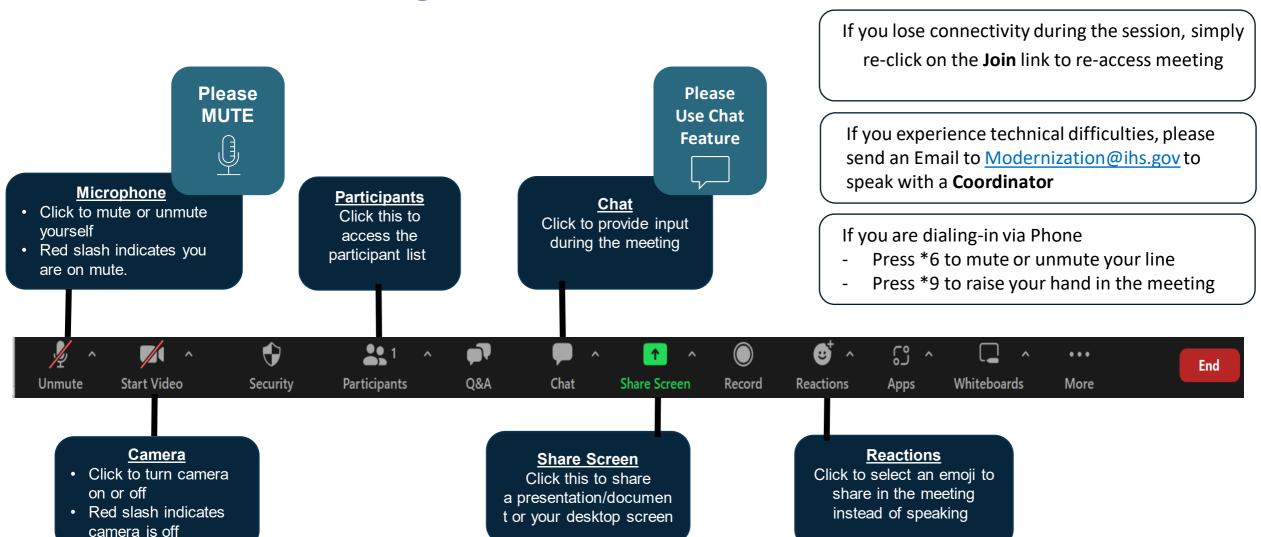




October 10, 2024



Zoom Meeting Guide



Meeting Technical Notes

Disclaimer



Focus Groups (FGs) inform and support decisions and governance of the Health Information Technology (IT) Modernization Program. FGs are NOT decision-making bodies and at NO time will focus groups provide consensus, recommendations or advice to the Agency that would trigger Federal Advisory Committee Act (FACA), 5 U.S.C. App. § 1-16 additional legal requirements.

Meeting Courtesies



- Participation in the focus group is voluntary and has no term limits
- Be prompt, be prepared, and be ready with constructive feedback
- Share constructive individual feedback via engagement during the meeting
- Communicate with grace and respect for all participants
- Be engaged, listen attentively and actively, share ideas, ask questions, contribute
- It's all right to refrain from discussing specific topics if you are uncomfortable
- All responses are valid—there are no right or wrong answers
- Maintain others' privacy by not discussing details outside the group
- Any topics or ideas not directly related to the current agenda will be 'promptly parked' and revisited at an appropriate time



Welcome & Introductions

Eric J. Newland - Data Management & Analytics Focus Group Facilitator

Charles Cross - IHS, DHITMO Engineering Branch Chief

Vanessa Weaver - IHS, Dir. Div. of Data Management & Analytics

Overview



Purpose

The Focus Group will help the Executive Steering Committee (ESC) to understand the strategies used by other Federal agencies, Tribes, and Urban Indian Organizations to modernize their Health IT capabilities resulting in performance changes in healthcare delivery. The participants from the Focus Groups in Data Management and Analytics will review and suggest strategies on an individual basis that support effective data use, security and privacy controls, and standards.

Agenda

- Introductions
- Data Policy Access
 - Security Management
 - Consent Management
- Closing Remarks

Desired Outcomes

- Improve shared understanding among Focus Group Participants
- Capture issues and lessons learned data
- Improve the system and tool to support the patient's and healthcare teams' utilization of a new electronic health record
- Your input is important and provides valuable information and understanding the end-user needs necessary to support the modernization efforts

Health IT Modernization Guiding Principles





DESIGN

solutions that deliver culturally appropriate care, quality, safety, and improved patient outcomes



PARTNER

across I/T/U for collaborative decision-making that is fully informed by clinical and business users in the field



EMPHASIZE

usability and human-centered design



CONFIGURE

solutions to meet organizational requirements with minimal customization



ENGAGE

patients in their health journey through improved patient access



UTILIZE

recognized best practices across clinical and business processes



ADOPT

enterprise technology solutions that support continuity of care



PROVIDE

timely and complete communication, training, and tools to support a successful deployment

July 2024 Focus Group Highlights



July 11, 2024 – Focus Group Summary

- 35 participated, which is a 17% increase from the kickoff meeting, but a 34% decrease from the July Data Management Focus Group Meeting.
- Data Integration Challenges:
 - Mr. Charles Cross highlighted IHS's interest in identifying potential challenges and pitfalls in data integration
 - Discussion on experiences related to data movement in and out of clinical EHR and ancillary systems
- Four Directions Warehouse (4DW):
 - An introductory discussion on the Four Directions Warehouse (4DW) was conducted
 - A future Focus Group will explore this topic in greater detail
- Data Flow Concerns:
 - Concerns were discussed about data flow, specifically focusing on internal and external pharmacy orders
- Data Ownership and Security:
 - Issues were raised regarding data ownership and security responsibilities at tribal sites
- ETL Processes:
 - There was a robust discussion on Extraction, Transfer, and Loading (ETL) processes
- Security vs. Clinic Efficiency:
 - Discussion on the tension between balancing security measures and maintaining clinic efficiency





Topic 1 Discussion & Questions





Topic 2 Discussion & Questions

References

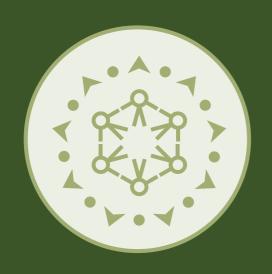


• IHS Health Modernization webpage:

https://www.ihs.gov/hit/

Focus Groups webpage:

https://www.ihs.gov/hit/get-involved/focus-groups/



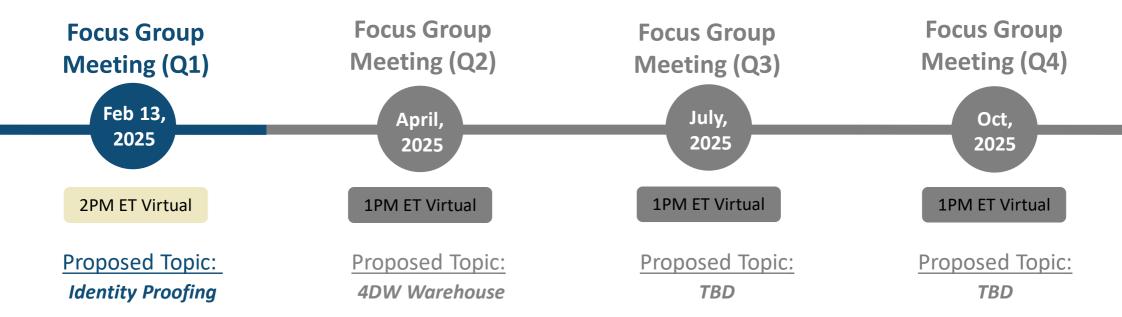
Planning for Next Meeting

Eric J. Newland - *Data Management & Analytics Focus Group Facilitator*

Upcoming 2025 Focus Group Sessions



Each Focus Group session is held every 3 months (quarterly)



*Subject to change based on participation

Submit Topic Requests to Modernization@ihs.gov



Upcoming Engagements

Eric J. Newland - *Data Management & Analytics Focus Group Facilitator*

Statement of Interest



The IHS desires to learn which tribal and urban health care entities have an interest in becoming a tenant on the shared system.

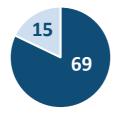
Opportunity for Tribes and urban Indian organizations to formally express interest in participating in the PATH EHR solution



The IHS shared a <u>Statement of Interest</u> form where tribal and urban health care entities can indicate their interest in partnering with the IHS on the shared enterprise solution. The Statement of Interest is **NON-BINDING** and will connect partners to support system configuration, organizational assessment, and implementation planning.

The Statement of Interest was attached to a <u>Dear Tribal Leader and Urban</u> <u>Indian Organization Leader letter</u> published on June 29, 2023.

The IHS has received 84 Statement of Interest documents to date.



69 tribal partners and
15 urban Indian organizations
have submitted a Statement of
Interest to date



52% already use commercial health IT solutions other than or alongside RPMS



69% of respondents desire to implement early in the Modernization Program

As of October 2, 2024





TRIBAL CONSULTATION AND URBAN CONFER

Site Readiness and Training

NOVEMBER 7, 2024 1:30-3:00 p.m. ET_

Hybrid event via Zoom or in person at the IHS Headquarters located in Rockville, MD.



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Stay informed on the Health IT Modernization Program at www.IHS.gov/HIT or by following us on social media







