

Participate in

THE HEALTH IT MODERNIZATION PROGRAM AWARENESS SURVEY

SCAN ME



**WE WANT TO HEAR FROM OUR
TRIBAL AND URBAN
PARTNERS!**

Tribal Consultation and Urban Confer Pilot Site Implementation Pathway

November 6, 2025

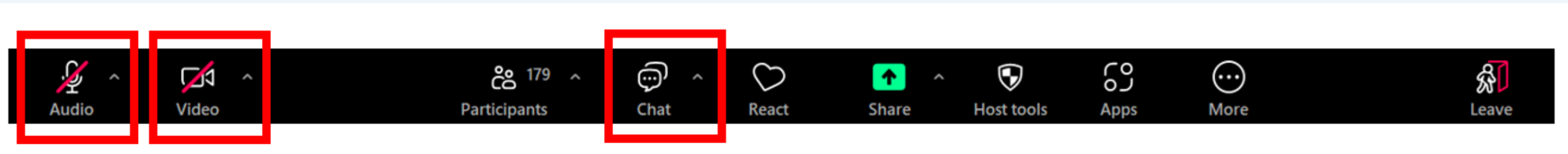
Indian Health Service
Health Information Technology
Modernization Program



Zoom Technical Notes and Support



- If you lose connectivity during the session, simply **re-click your access link** to re-join the meeting
- If you experience technical difficulties, **send a note using the chat box** on the bottom menu bar – we will assist you from there



- Enjoy the session!



Opening in a Good Way

Mahlea Locklear

Lumbee Tribe of North Carolina

Rules of Engagement

- 1 Active participation is welcome **from tribal and urban Indian organization representatives only**
- 2 Before commenting or asking a question, **please state your name and the Tribe or urban Indian organization** you are representing either verbally or in the Zoom chat
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Agenda

Health Information Technology (IT) Modernization Overview & Updates	Mitchell Thornbrugh <i>Chief Information Officer</i>	1:40 - 1:50 p.m. ET
Modernization Focus: Pilot Site Implementation Pathway	Dr. Howard Hays <i>Chief Medical Information Officer</i>	1:50 - 2:10 p.m. ET
Open Dialogue	Kimberly Shije <i>DHITMO Organizational Change Manager</i>	2:10 - 2:50 p.m. ET
Upcoming Engagement Opportunities	Kimberly Shije <i>DHITMO Organizational Change Manager</i>	2:50 - 2:55 p.m. ET
Closing	Mitchell Thornbrugh <i>Chief Information Officer</i>	2:55 - 3:00 p.m. ET



Health IT Modernization Overview & Updates

Mitchell Thornbrugh
Chief Information Officer

Health IT Modernization Program

Vision



Provide the best possible EHR, managed by its users, for its users, that will drive high-quality health care through sustainable, modern, and easy-to-use tools

PATH EHR Key Priorities

Unify patient health records to improve access

Build *with* our tribal and urban partners, not *for* them

Coordinate care across providers and sites

Support end users with training and resources

Empower patients in their health journey

Ensure sustainability of the system

Protect data with robust security

Localize to meet the needs of each site



PATH EHR Solution Set



Acute & Ancillaries

Inpatient Pharmacy

Core Clinicals (EHR)

Emergency Department

Rehabilitation

Radiology

Inpatient Behavioral Health

Lab

Clinical Inventory Management

Surgery & Perioperative

Women's Health



Ambulatory

Core Clinicals (EHR)

Practice Management

Outpatient Pharmacy

Outpatient Behavioral Health

Outpatient Rehab

Patient Portal



Population Health

Population Health Management

Care Management

Reporting & Analytics



Revenue Cycle & Health Information Management

Registration

Revenue Cycle Analytics

Scheduling

Acute Case Management

Health Information Management

Document Management

Referral Management

Patient Accounting

Contract Management



Interoperability

Health Record Management

Public Health Reporting

CommonWell



Technology Solutions

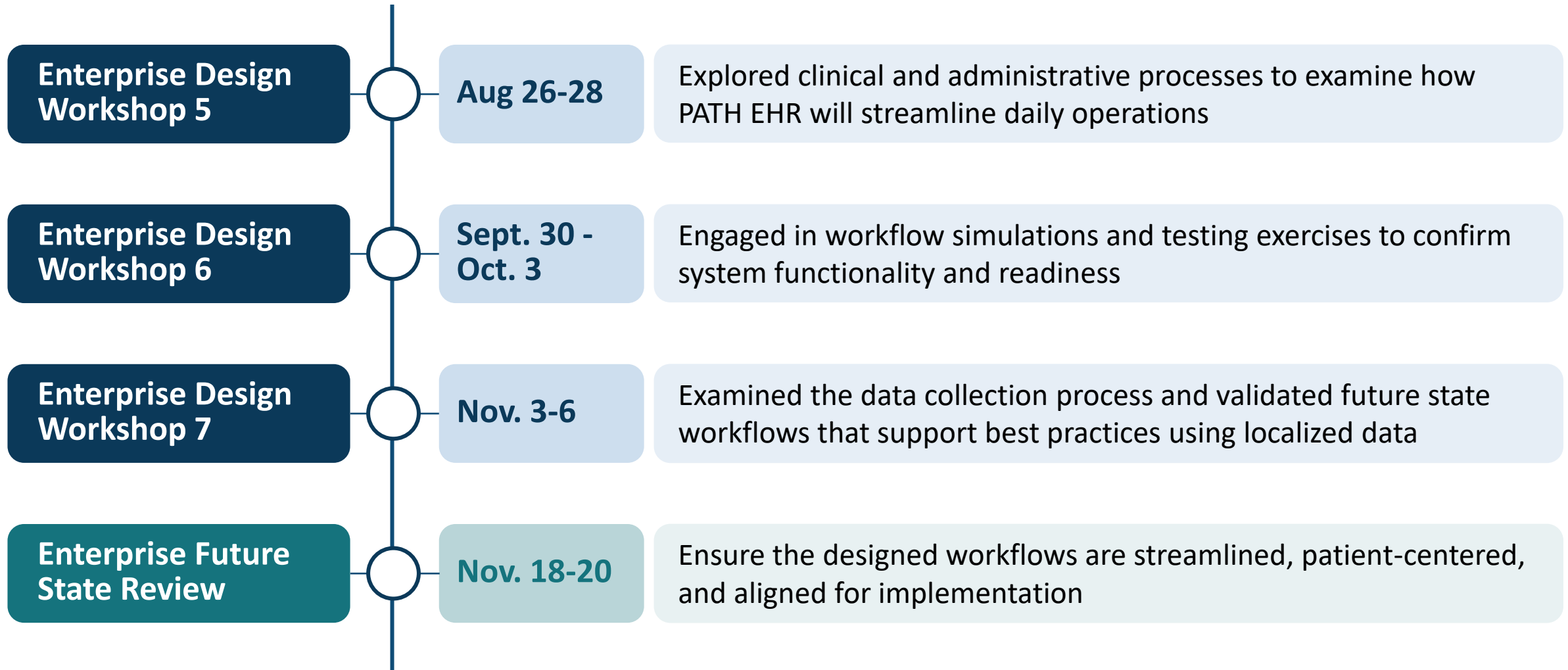
Device Connectivity

Enterprise Document Management

Mobility & Connect

Interface Engine

Enterprise Recent Activities



Pilot Site Recent Activities





Modernization Focus: Pilot Site Implementation Pathway

Dr. Howard Hays
Chief Medical Information Officer

Consultation and Confer Questions



1

What clarifications or additional information would be helpful regarding pilot site implementation?

2

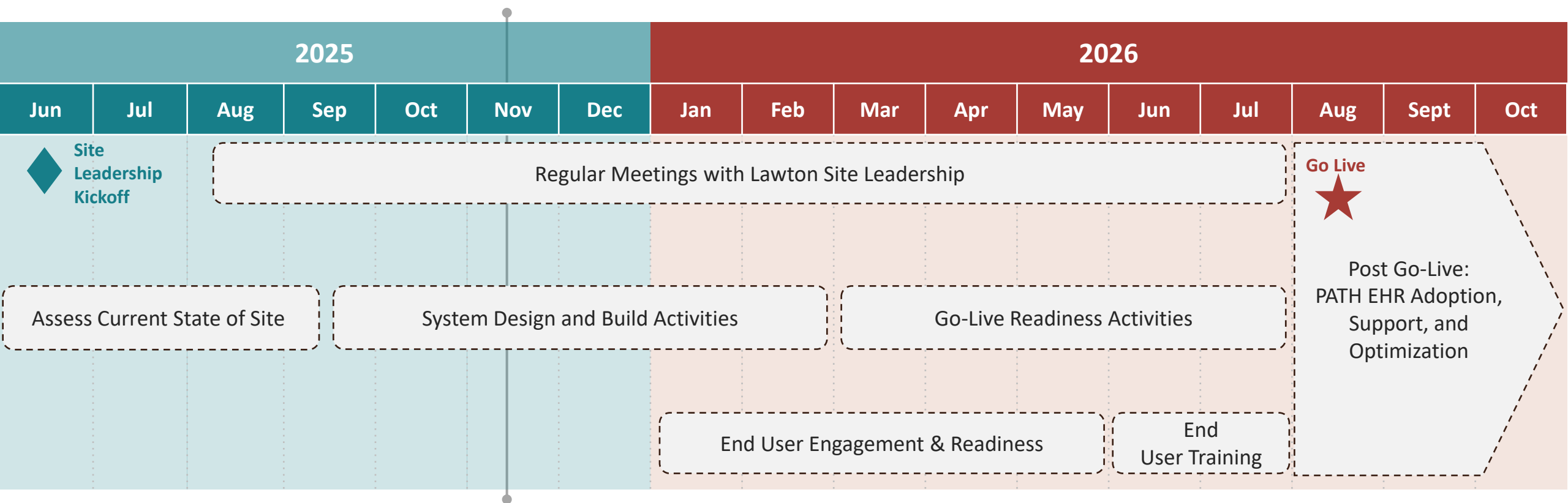
What information is most valuable for you to understand PATH EHR implementation for your site?

3

What additional information or context would be helpful to better understand PATH EHR capabilities at your site?

Lawton Deployment Timeline

The PATH Team is partnering with Lawton leaders and staff to ensure all key activities are complete to support Go-Live

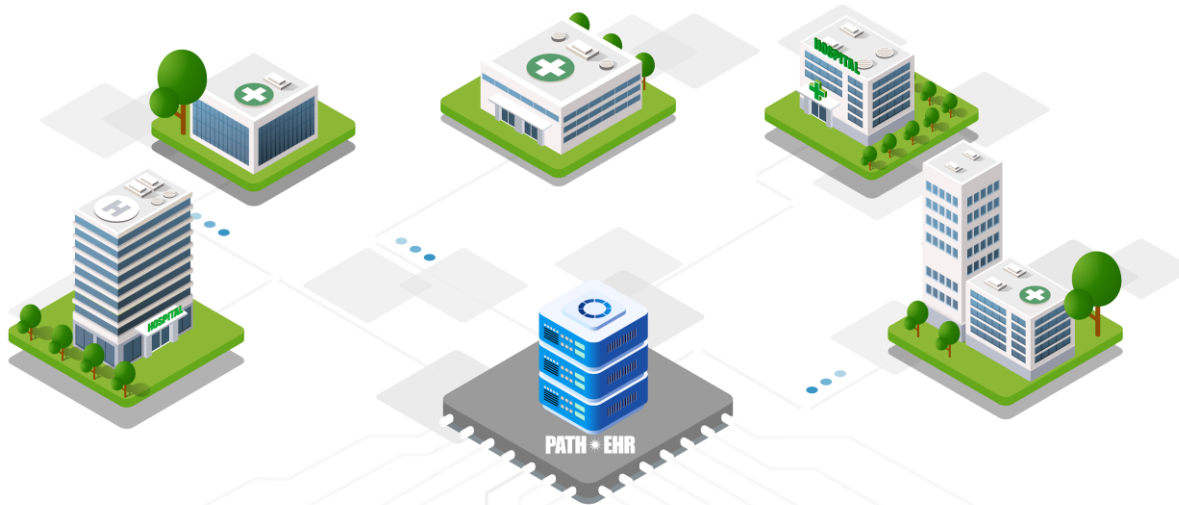


Building PATH EHR

Establishing an enterprise foundation with intentional local flexibility

Enterprise:

The standardized PATH EHR foundation built with input from subject matter experts to support consistent, high-quality care across Indian Country.



Impact: Centralized PATH EHR build and maintenance ensure secure, reliable performance, streamlined updates, and strong data integrity.

Localization:

Defined elements of PATH EHR that are intentionally configured at the site level to fit local operations, resources, and clinical processes.



Impact: Local-level adjustments follow defined standards to maintain system integrity while keeping PATH EHR relevant and effective for site users.

Enterprise Design + Localization

Enterprise and local configurations complement each other to support sites across Indian Country

A single, unified health record across multiple facilities ensures that every care team, regardless of venue of care, has access to the same up-to-date patient information.



PATH EHR **Enterprise Design**
creates system-wide standards for...



Seamless Patient and Care-Team
Communications



Consistency in Clinical Orders and
Decision Support



Modernized Workflows (Processes) and
Care Documentation



While **Localization** enables
individual sites to...

Facilitate team-based communications that
fit local processes in care coordination

Optimize clinical orders based on local
services and staffing

Support clinicians to tailor certain views
and use quick templates for documentation

Transforming Patient Care

Supported by PATH EHR



The patient sends a question about an upcoming appointment from the patient portal, and the **Clinic Nurse** sees it in real-time in PATH EHR.



Leveraging team-based communication tooling **specific to their clinic care team**, the patient receives a timely response.

The **Provider** prepares for the patient's visit, reviews the record and sees the clinic nurse's note answering the patient's question.



With clinical information **organized in the Provider's preferred workflow**, they see what they need, when they need it.

During the visit, the **Provider** determines the appropriate care plan and places the necessary orders for locally available services.



The ordering process is **further streamlined through personalization capabilities**, like provider favorites, supporting timely, coordinated care for patients.

The **Provider** completes the documentation for the visit.

The Patient can see their visit summary in their patient portal.



Tools like **quick keyboard shortcuts and auto-fill options** allow providers to quickly capture the care provided.



Open Dialogue

Kimberly Shije

DHITMO Organizational Change Manager

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Consultation and Confer Questions



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Upcoming Engagement Opportunities

Kimberly Shije

DHITMO Organizational Change Manager

Engage with the Modernization Program



MODERNIZATION LISTSERV

Email Updates

We invite you to sign up for the Modernization Listserv to receive email updates, including upcoming engagement opportunities



Sign up for email updates to stay connected to the Modernization Program at IHS.gov/HIT

IHS MODERNIZATION WEBSITE

Resource Hub

Documents, Presentations, Modernization Blog Posts, Modernization Tribal/Urban Leader Letters, Modernization Video Series, and Social Media



Visit IHS.gov/HIT/Resource-Hub to find all resources related to the Modernization Program



Closing

Mitchell Thornbrugh

Chief Information Officer



IHS Mission

To raise the physical, mental, social, and spiritual health of American Indians and Alaska Natives to the highest level



IHS Vision

Build healthy communities and quality health care systems through strong partnerships and culturally responsive practices

Questions?

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