Participate in

THE HEALTH IT MODERNIZATION PROGRAM AWARENESS SURVEY

WE WANT TO HEAR FROM OUR
TRIBAL & URBAN PARTNERS

SCAN ME

Tribal Consultation and Urban Confer
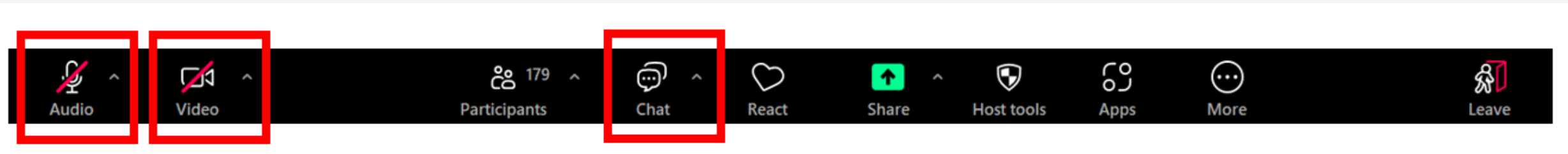## PATH EHR Scope and Capabilities

August 7, 2025

Indian Health Service
Health Information Technology
Modernization Program

Zoom Technical Notes and Support

- If you lose connectivity during the session, simply **re-click your access link** to re-join the meeting

- If you experience technical difficulties, **send a note using the chat box** on the bottom menu bar – we will assist you from there

- Enjoy the session!

Opening in a Good Way

Rebecca Liberty

Ioway Tribe of Kansas and Nebraska

Rules of Engagement

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Agenda

Health Information Technology (IT) Modernization Overview & Updates	**Mitchell Thornbrugh** *Chief Information Officer*	**1:40 - 1:45 p.m. ET**
Enterprise Collaboration Group (ECG) Update	**Dr. Howard Hays** *Chief Medical Information Officer*	**1:45 - 1:50 p.m. ET**
Modernization Focus: PATH EHR Scope and Capabilities	**Jonathan White** *GDIT Clinical Informatics Lead* **Dr. Thomas Mahoney** *Oracle Director and Healthcare Executive*	**1:50 - 2:10 p.m. ET**
Open Dialogue	**Jeanette Kompkoff** *Director of Division of Health Information Technology Modernization and Operations*	**2:10 - 2:50 p.m. ET**
Upcoming Engagement Opportunities	**Kimberly Shije** *DHITMO Organizational Change Manager*	**2:50 - 2:55 p.m. ET**
Closing	**Mitchell Thornbrugh** *Chief Information Officer*	**2:55 - 3:00 p.m. ET**

Health IT Modernization Overview & Updates

Mitchell Thornbrugh
Chief Information Officer

PATH EHR Overview

PATH EHR uses Oracle Health technology to offer a secure, scalable, and configurable solution to support high-quality health care delivery across multiple organizations.

Modern Commercial Solution

Provides a proven configurable system with optimized workflows for patient care delivery

Cloud-Hosted and Centrally Managed

Supports the logical configuration of organizations into a single, secure, and scalable cloud-hosted infrastructure for PATH EHR

Comprehensive Support Services

Includes implementation, new functionalities, issue resolution, enterprise application support, and secure cloud management

IHS and Lawton Service Unit Collaboration

The Health IT Modernization Program team collaborated closely with leaders and staff across the Lawton Service Unit to build relationships, discuss upcoming deployment activities, and understand site-specific needs.

Site Leader Kick-off
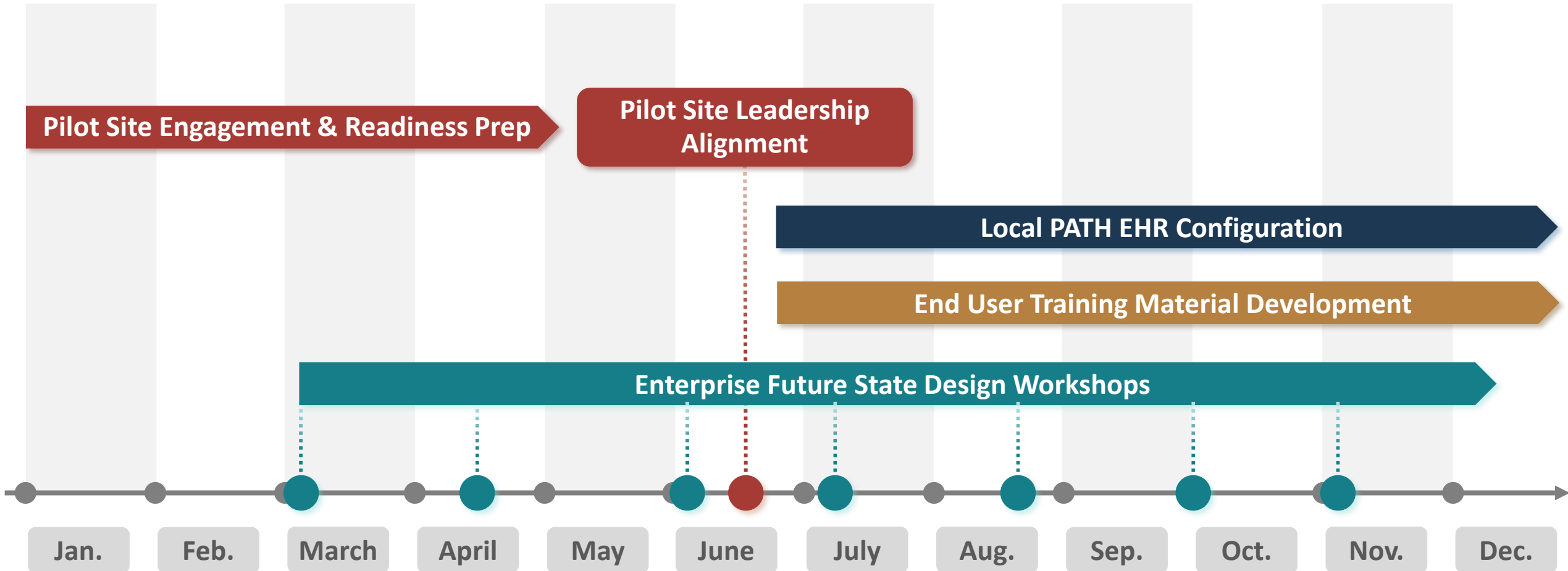*Hosted on June 10*

Pathway to PATH Event
Hosted on July 31-August 1

2025 Program Timeline

During 2025, the Program focuses on Enterprise Design Workshops and prepares for pilot site implementation

Pilot Site Engagement & Readiness Prep

Pilot Site Leadership Alignment

Local PATH EHR Configuration

End User Training Material Development

Enterprise Future State Design Workshops

| Jan. | Feb. | March | April | May | June | July | Aug. | Sep. | Oct. | Nov. | Dec. |

FY25 Recent Activities

Activities	Updates
Enterprise Design Workshops	Hosted four enterprise design workshops, continued the iterative design approach, guiding participants through the design and build of future-state workflows
Site Leader Kick-off	Hosted Lawton Service Unit Leader Kick-off on June 10 to begin preparing for PATH EHR implementation
Current State Review	Held from June through August, the CSR is a combination of hybrid and on-site assessments that analyze a pilot site's operations and business processes to inform future implementation activities
Pathway to PATH	Held in Lawton, OK on July 30-31, the event provided attendees with the opportunity to connect with Program staff and learn more about the modernization effort

Enterprise Collaboration Group (ECG) Update

Dr. Howard Hays
Chief Medical Information Officer

Enterprise Collaboration Group

The ECG is comprised of expert end-users of PATH EHR, drawn from IHS and participating tribal/urban Indian organizations, to:

Ensure that inputs for PATH EHR configuration and change management are coming from actual users of the solution

Prioritize patient safety and quality health care by building best practices into PATH EHR workflows, decision support, etc.

Address accreditation requirements to minimize risk of adverse findings

15 ECG Domain Groups meet regularly during Enterprise Design Workshops to consider recommendations for PATH EHR configuration, based on their expertise.

ECG Membership

Structure and Composition

ECG Executive Committee

Standing Members

Clinical and administrative leaders at IHS headquarters

5 Standing Members

Rotating Members

Chairs of Domain Groups, two-year terms

15 Domain Group Chairs

Domain Group Members
(I/T/U, two-year terms)

Domain-appropriate SMEs drawn from I/T/U tenants on the enterprise EHR solution

98 Domain Group Members

ECG Activities Across the Lifecycle

Pre-Enterprise Design

- **Key Design Decisions:** Regular meetings to discuss vendor-neutral EHR design choices before detailed implementation
- **Domain Preparation:** Virtual sessions for Domain Groups to understand processes, procedures, and review design workbooks
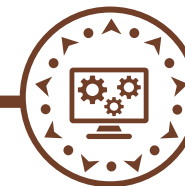
Enterprise Design

- **Design Workshops:** Extensive workshops to finalize software packages and functional domains
- **Core Team Involvement:** ECG Chairs/Members, CMIO informatics and DHITMO staff meet regularly with vendor contractors to inform design decisions

Post-Enterprise Design

- **Ongoing Reviews:** Regular Domain Group meetings to handle change requests, regular updates, and system upgrades
- **Executive Oversight:** The ECG Executive Committee will adjudicate escalated design issues and cross-domain changes

Modernization Focus: PATH EHR Scope and Capabilities

Jonathan White, GDIT *Clinical Informatics Lead*

Dr. Thomas Mahoney, Oracle *Director & Healthcare Executive*

Consultation and Confer Questions

1 What clarification do you need on PATH EHR capabilities?

2 What potential challenges do you foresee for staff or patients in implementing PATH EHR?

3 What capabilities and features of PATH EHR are most important to your organization?

A Single Patient Record in PATH EHR

Multi-tenancy allows multiple organizations to share a single software solution while keeping data secure.

Benefits

- Single patient health record
- Care coordination
- Sustainable
- Scalable
- Centralized maintenance
- Robust security
- Training and onboarding support

Key Features and Capabilities of PATH EHR

Comprehensive clinical, financial, and operational solution supporting the end-to-end continuum of care by fully replacing RPMS functionality and more.

CLINICAL	FINANCIAL	OPERATIONAL	INTEROPERABILITY	REPORTING
Full Continuum of Care	**End-to-End Revenue Cycle**	**Monitoring and Backend Support**	**Data Interoperability**	**EHR and Enterprise-Wide**
Robust patient chart application, with a full suite of applications across the continuum of health and care	From registration to claims and beyond; revenue cycle capabilities are driven from clinical workflows	End-user adoption, event and error logging, auditing, and performance improvement capabilities inherent within PATH EHR	Data can be shared in multiple ways and multiple formats, securely, quickly, and through industry-standard methods	Pre-packaged reports, ad hoc queries, from single patient record; enterprise-wide analytics based on EHR and external data sources

Value of PATH EHR for Clinicians

Modernized User Interface
Allowing for ease of navigation

Decreased No-Show Rates
Timely appointment reminders allow for earlier cancellations and increased patients presenting

Increased Time with Patients
Less time searching for disparate information and more time delivering care

Improved Efficiency & Interoperability
Industry-standard processes, reduced administrative burden, and better resource utilization

Data-Driven Clinical Decisions
Advanced analytics and population health insights for improved patient outcomes

Better Device & System Integration
Oracle EHR connectivity, supply chain integration, and integrated ancillary systems

Modernized Patient Engagement for Clinicians
Increased provider mobility through PowerChart Touch

Value of PATH EHR for Patients

Faster, More Convenient Access to Care
Shorter appointment scheduling time and streamlined telehealth workflows and referral process

Enhanced Care Coordination
Improved access to records, test results, and referrals through a Closed Loop Referral Process

Increased Patient Safety
Enhanced clinical decision support, positive patient identification, and safety measures

Seamless Care Across Systems
Integrated health data across IHS, tribal, and urban Indian organizations

Modernized Patient Engagement and User Interface
Digital consent forms, automated appointment reminders, and self-service Patient Portal

PATH EHR Solution Set

Acute & Ancillaries	Inpatient Pharmacy	Core Clinicals (EHR)	Emergency Department	Rehabilitation	Radiology	Inpatient Behavioral Health	Lab	Clinical Inventory Management	Surgery & Perioperative	Women's Health

Ambulatory	Core Clinicals (EHR)	Practice Management	Outpatient Pharmacy	Outpatient Behavioral Health	Outpatient Rehab	Patient Portal

Population Health	Population Health Management	Care Management	Reporting & Analytics

Revenue Cycle & Health Information Management	Registration	Revenue Cycle Analytics	Scheduling	Acute Case Management	Health Information Management	Document Management	Referral Management	Patient Accounting	Contract Management

Interoperability	Health Record Management	Public Health Reporting	CommonWell

Technology Solutions	Device Connectivity	Enterprise Document Management	Mobility & Connect	Interface Engine

Patient Journey

Meet Julie Parrish

- 35-Year-Old
- Married,
  Parent of 2 Children
- Chronic Conditions
  - *High Cholesterol*
  - *Migraine Headaches*

Has an upcoming appointment for

an annual check-up and to refill her

medications

Before Appointment

1 week before:
Julie logs in to her portal to remind herself, what the date and time are of her upcoming appointment

2 days before:
Julie receives a notification that she can complete pre-check-in activities for her visit

1 day before:
Julie receives an automated reminder about her upcoming appointment and indicates that she intends to attend the appointment

Day of Appointment

Julie checks in at the front desk, staff see that she completed pre-visit information **on-line minimizing the amount of intake needed**.

Her clinician reviews her chart and notes from the staff before seeing Julie. **The system prompts him that Julie is due for a flu vaccine. He also orders a lipid panel to follow-up on Julie's high cholesterol**.

During the visit Julie inquires about a "mole" on her arm that she thinks may be changing. **Her clinician uses an EHR mobile application to capture a picture of the mole directly into her chart for future reference and comparison**.

Julie consents to receiving the influenza vaccine. **Staff use bar code medication administration to ensure the medication being administered matches the medication/vaccine that was ordered**.

Julie's clinician also notes that her migraines are not well controlled despite aggressive therapies. **He enters a referral to neurology to assist with management of Julie's migraine headaches**.

Open Dialogue

Jeanette Kompkoff
Director of *DHITMO*

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Upcoming Engagement Opportunities

Kimberly Shije
DHITMO Organizational Change Manager

TC/UC Satisfaction Survey

Your input will allow the IHS to improve future events, communications, and programming.

Closing

Mitchell Thornbrugh
Chief Information Officer

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