

Participate in

THE HEALTH IT MODERNIZATION PROGRAM AWARENESS SURVEY

SCAN ME



**WE WANT TO HEAR FROM OUR
TRIBAL AND URBAN
PARTNERS!**

Tribal Consultation and Urban Confer Roadmap to Cohorts

August 6, 2026

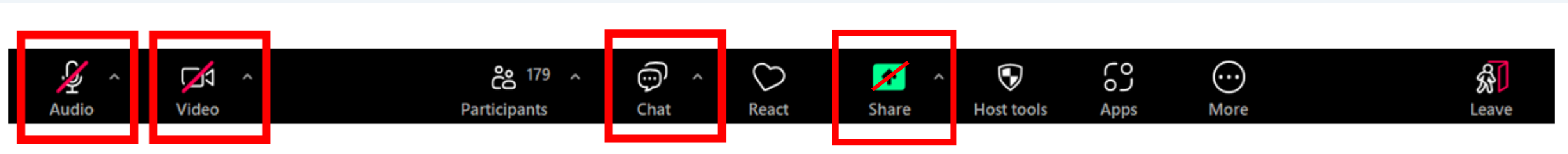
Indian Health Service
Health Information Technology
Modernization Program



Zoom Technical Notes and Support



- If you lose connectivity during the session, simply **re-click your access link** to re-join the meeting
- If you experience technical difficulties, **send a note using the chat box** on the bottom menu bar – we will assist you from there



- Enjoy the session!



Opening in a Good Way

Mugzy Schlender

*Ojibwe Nation - Lac Courte Oreilles
Tribe of Lake Superior Chippewa*

Rules of Engagement



- 1** Active participation is welcome **from tribal and urban Indian organization representatives only.**
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Agenda

Health Information Technology (IT) Modernization Overview & Updates	Dr. Howard Hays <i>Chief Medical Information Officer</i>	1:40 - 1:45 p.m. ET
Pilot Site Update	Jeanette Kompkoff <i>Director of Division of Health Information Technology Modernization and Operations</i>	1:45 - 1:55 p.m. ET
Modernization Focus: Roadmap to Cohorts	Mitchell Thornbrugh <i>Chief Information Officer</i>	1:55 – 2:10 p.m. ET
Open Dialogue	Kimberly Shije <i>Organizational Change Manager</i>	2:10 - 2:55 p.m. ET
Upcoming Engagement Opportunities and Closing	Kimberly Shije <i>Organizational Change Manager</i>	2:55 - 3:00 p.m. ET



Health IT Modernization Overview & Updates

Dr. Howard Hays
Chief Medical Information Officer

Health IT Modernization Program

Vision



Provide the best possible EHR, managed by its users, for its users, that will drive high-quality health care through sustainable, modern, and easy-to-use tools

PATH EHR Key Priorities

Unify patient health records to improve access

Build *with* our tribal and urban partners, not *for* them

Coordinate care across providers and sites

Support end users with training and resources

Empower patients in their health journey

Ensure sustainability of the system

Protect data with robust security

Localize to meet the needs of each site



Clinician Perspectives on PATH EHR





Pilot Site Update

Jeanette Kompkoff

*Director of Division of Health Information
Technology Modernization and Operations*

PATH EHR Lawton Timeline

The PATH Team partners with Lawton leaders and staff to track activities needed for Go-Live.

LEGEND:

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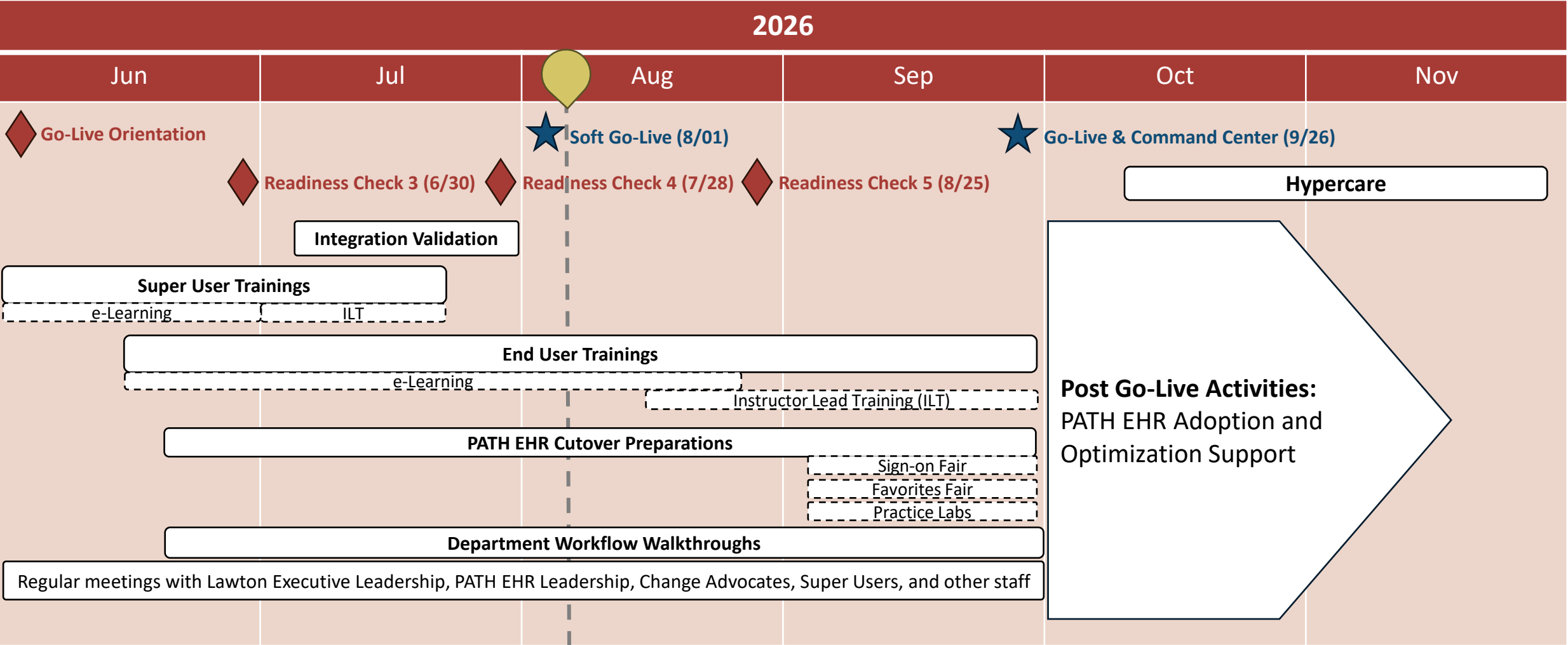
Key Milestone Event

▭

Recurring Activity

★

Soft Go-Live/Go-Live



Go-Live Phases

Going live with PATH EHR will occur in two phases.



Soft Go-Live

When specifically trained staff begin using PATH EHR for registration and scheduling tasks ahead of go-live.

Key Activities

- Schedule patient follow-ups for after go-live
- Update patient insurance information
- Validate and correct migrated patient data

Planned for Lawton: Early August 2026

Go-Live

When all patient care transitions from RPMS to PATH EHR and all new patient encounters start in PATH EHR.

Key Activities

- Staff will prepare active inpatient/planned surgical patient charts with orders and relevant documentation
- Full clinical workflows active in PATH EHR
- RPMS remains operational only to close out prior referrals, labs, claims, etc.

Planned for Lawton: Late September 2026

Lawton Preparing for PATH EHR Go-Live

Lawton Service Unit is preparing for PATH EHR go-live in late September 2026.



Operational & Clinical Readiness

- ✓ Inventory of equipment and devices
- ✓ Align vendors and partners
- ✓ Assess current workflows and identify changes needed for PATH EHR
- ✓ Define user roles and workflow responsibilities
- ✓ Participate in workflow validation, scenario testing, and contingency planning
- ✓ Document risks and mitigation plans

Why it Matters: Ensures critical operations continue smoothly and minimizes disruptions to patient care



Training & Adoption

- ✓ Equip super users and change advocates to support peers through adoption
- ✓ Prepare training spaces and environments
- ✓ Deliver role-based training and hands-on practice
- ✓ Prepare staff for new documentation of workflows
- ✓ Identify and incorporate change impacts
- ✓ Prepare and align support staff

Why it Matters: Builds confidence, reduces learning curves, and helps staff be prepared for go-live

Lawton Training for PATH EHR

Each staff member must complete primary and secondary role training to gain access to PATH EHR and protect patient safety.

493

Tracked e-Learning
Curriculums

540

Staff registered for
Instructor-Led Training (ILT)

4

Weeks of Practice
Labs

User Role Analysis
development &
management

Super User
Program
development

e-Learning
curriculum
creation &
deployment

Instructor-
Led Training
registration

ILT launch &
daily
rescheduling

Practice Labs
launch

Sign-On &
Favorites
Fairs rollout



Modernization Focus: Roadmap to Cohorts

Mitchell Thornbrugh
Chief Information Officer

Consultation and Confer Questions



1

What additional information or content would be helpful to determine readiness at your site?

2

What questions do you have about requirements or level of commitment needed to support PATH EHR implementation?

3

What questions or recommendations do you have regarding the cohort identification process?

Cohort 1 Formation Criteria

Identifying sites that help establish a strong foundation for Cohort 1.

Facility Type

*Ambulatory
(standalone or with
satellites)*

Federal or Tribal

*Two federal sites and
One tribal site*

Dependencies

*Driven by funding and
relevant timelines*

Preparing for PATH EHR

Sites can begin preparing now to support future readiness

Organizational Readiness

- Leadership engagement, governance, and decision-making
- Site readiness team, champions, and subject matter experts
- Staffing capacity, resource planning, and change readiness

Recommended Actions

- ✓ Align facility leadership and identify key staff roles
- ✓ Assess future-state opportunities for improvement
- ✓ Review local governance policy and documentation

Operational Readiness

- Clinical, administrative, and business workflows
- User roles, responsibilities, and access requirements
- Data quality, cleanup, and operational processes

Recommended Actions

- ✓ Document and review current workflows
- ✓ Validate user roles and access needs
- ✓ Identify data cleanup and process improvement opportunities

Technical Readiness

- Devices, peripherals, and workstation deployment
- Network infrastructure, connectivity, and performance
- Systems, interfaces, and technical dependencies

Recommended Actions

- ✓ Complete device and equipment inventories
- ✓ Assess availability of network and infrastructure documentation
- ✓ Document interfaces and technical dependencies

Understanding the Commitment

PATH EHR implementation requires significant leadership involvement and staff participation

Implementation will require:

- Staff time and participation
- Leadership and staff communication
- Ongoing meetings with leaders, subject matter experts, etc.
- Documentation of staff roles and workflows
- Training and readiness activities
- Temporary productivity adjustments



Potential Impacts to Consider:

- Increased workload leading up to implementation
- Short-term operational disruptions
- Potential for revenue fluctuations during transition
- Potential short-term reduction in patient visits

From Cohorts to Sustainment

Building a long-term PATH EHR implementation model with localized flexibility for adoption across all I/T/U sites

What future success looks like:

A repeatable implementation approach

Consistent readiness and go-live experiences

Strong partnership between sites, leadership, and implementation teams

Ongoing training, support, and sustainment over time

How we get there:

Apply lessons learned from the pilot site and each cohort

Refine tools, workflows, and readiness with every implementation

Strengthen site engagement approaches

Build a repeatable implementation model with flexibility for localization at each site



Open Dialogue

Kimberly Shije

Organizational Change Manager

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Upcoming Engagement Opportunities & Closing

Kimberly Shije

Organizational Change Manager

Engage with the Modernization Program

MODERNIZATION LISTSERV

Email Updates

We invite you to sign up for the Modernization Listserv to receive email updates, including upcoming engagement opportunities.



Sign up for email updates to stay connected to the Modernization Program at [IHS.gov/HIT](https://www.ihs.gov/HIT).

IHS MODERNIZATION WEBSITE

Resource Hub

We encourage you to explore Modernization resources, including presentations, blog posts, Tribal/Urban Leader Letters, videos, and more.



Visit [IHS.gov/HIT/Resource-Hub](https://www.ihs.gov/HIT/Resource-Hub) to find all resources related to the Modernization Program.

TC/UC SATISFACTION SURVEY

*Your input will allow the IHS to improve future events,
communications, and programming.*

SCAN ME





IHS Mission

To raise the physical, mental, social, and spiritual health of American Indians and Alaska Natives to the highest level



IHS Vision

Build healthy communities and quality health care systems through strong partnerships and culturally responsive practices

Questions?

Please email the Modernization Program at modernization@ihs.gov.

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