PHS Indian Health Hospital 3200 Canyon Lake Drive Rapid City, SD 57702 605-355-2236

Mar 12, 2016

Document number: 162-CEED-2403

TO: JANE SR DEMO 30 E MAIN

RAPID CITY, SD 57701

Re: Patient: JANE SR DEMO CHART: 999992 RAPID CITY HOSPITAL

Contract Health Services request for services on Mar 12, 2016.

Date request received: Mar 12, 2016 Provider of services: RHRC HOSPITAL Amount Denied: \$3,000.00 (EST.)

Provider of services: RAPID CITY ER SERVICES PA

Amount Denied: \$500.00 (EST.)

Provider of services: RC FIRE EMERGENCY SERVICES

Amount Denied: \$700.00 (EST.)

Provider of services: RADIOLOGY ASSOCIATES

Amount Denied: \$500.00 (EST.)

Provider of services: CLINICAL LABORATORY OF B.H.

Amount Denied: \$100.00 (EST.)

Provider of services: RH MEDICAL CLINIC ASPEN

Amount Denied: \$500.00 (EST.)

Provider of services: RH MEDICAL CLINIC WHPB

Amount Denied: \$500.00 (EST.)

Provider of services: WEST RIVER ANESTHESIOLOGY

Amount Denied: \$100.00 (EST.)

Provider of services: RHRC HOSPITALISTS
Amount Denied: \$500.00 (EST.)

Dear JANE SR DEMO,

We have been requested to authorize payment for medical services received from the above provider(s). Please understand that after careful review of the Contract Health Service rules and regulations, we must advise you the RAPID CITY HOSPITAL will not authorize paymen[[J

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for the following reason(s):

Indian Descent/Membership

You did not provide proof of tribal enrollment or tribal descendancy of a federally-recognized tribe. Please provide documentation of Indian

descent so a decision of eligibility can be made on your request for CHS payment.

Primary Denial Comments:
PLEASE PROVIDE PROOF OF ENROLLMENT, OR
DESCENDANCY (BIRTH CERTIFICATE), IN A FEDERALLY
RECOGNIZED TRIBE TO THE RAPID CITY SERVICE UNIT.

Residency

You are neither a full-time student nor a transient who is temporarily away from the "home of record" CHS delivery area. You must submit a notarized statement from the school registrar indicating that you are enrolled and considered a full-time student to ACHSNFAC or submit proof of information that you have not been away from your "home of record" CHS delivery area for more than 180 days.

Other Denial Comments:
YOU CURRENT ADDRESS _____ RESIDES OUT OF
THE PRC DELIVERY AREA.

Residency

You do not live within your tribe's CHS delivery area and/or maintain close economic and social ties with the tribe(s) where you currently reside.

In states where the whole state is a CHSDA, you do not live within the SU healthcare delivery area. [42 CFR 136.23]

Other Denial Comments:
PLEASE SUBMIT PROOF OF RESIDENCY DOCUMENT TO THE
PRC OFFICE WITHIN (30) DAYS OF THIS LETTER.
DOCUMENT MAY BE A CURRENT LEASE AGREEMENT,
UTILITY BILL, OR DRIVER'S LICENSE.

Notification

You or someone acting on your behalf (such as a family member or name of medical provider) di[[J

JANE SR DEMO

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not obtain prior authorization for your non-emergency services from the IHS/tribal facility. For this reason the IHS/Tribal facility cannot approve CHS payment. [42 CFR 136.24(b)]

Other Denial Comments: THERE IS NO APPROVED REFERRAL ON FILE FOR DATE OF SERVICE

Notification

You or someone acting on your behalf (such as a family member or name of medical provider) did not notify the IHS/tribal facility of your emergency within 72 hours from the date you received these services or admission, therefore the IHS/Tribal facility cannot authorize CHS payment. [42 CFR 136.24(c)]

Medical Priority

Medical Priority [Per 42 Code of Federal Regulations(CFR) 136.23(e)]

Contract Health Services is limited to services

that are medically indicated and within the established Indian Health Service Medical Priorities. The medical service(s) you were provided did not fall within these priorities based on the medical information received and reviewed by the IHS medical provider. Therefore, your request for payment of these services is not approved.

Other Denial Comments: PRIORITY

Alternate Resource Available
IHS/Tribal Facility Was Available and Accessible
[Per 42 Code of Federal Regulations(CFR)
136.23(a)]

The following IHS/Tribal facility, RAPID CITY HOSPITAL, was able to provide the services you received.

Other Denial Comments: THE RAPID CITY SERVICE UNIT WAS AVALIABLE FOR SERVICES.

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JANE SR DEMO

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Alternate Resource Available [Per 42 Code of Federal Regulations (CFR)136.61]

You are currently enrolled in a program that will pay for your health care services.

You are currently enrolled with:

INSURANCE ID NO. EFF. DATE TRM. DATE

Medicaid 000123456 03/01/2012 700 GOVERNORS DRIVE PIERRE, SD 57501-2291

Which the provider(s) must bill on your behalf. This letter is for information only; your provider(s) have been notified of your insurance.

Other Denial Comments: LIST INSURANCE (1,2,3)

RECONSIDERATION AND APPEAL [Per 42 CFR 136.25]. You may appeal the denial in writing. Please submit a statement supporting the reason for the appeal. NOTE: If you fail to submit a written appeal within (30) days of receipt of this letter, payment will be denied through the CHS program. If you have additional information that may affect our decision, please submit it in writing within 30 days of receipt of this letter to:

JOE AMIOTTE, CEO 3200 CANYON LAKE DR RAPID CITY, SD 57702 605-355-2236

If you do not have additional information, you may appeal in writing, within 30 days of receipt of this letter:

JAMES DRIVING HAWK AREA DIRECTOR, ACTING FEDERAL BUILDING, ROOM 309 115 4TH AVENUE SE ABERDEEN, SD 57401 605-226-7581

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JANE SR DEMO

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Sincerely,

JOE AMIOTTE, CEO 3200 CANYON LAKE DR RAPID CITY, SD 57702 605-355-2236

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*** CONFIDENTIAL PATIENT INFORMATION ***

CHS DENIAL DENIAL FACT SHEET

Document number: 162-CEED-2403

JANE SR DEMO

CHART: 999992 RAPID CITY HOSPITAL

30 E MAIN

RAPID CITY SD 57701

DATE OF SERVICES: Mar 12, 2016.

REQUEST MADE TO: RAPID CITY HOSPITAL

DATE REQUEST REC: Mar 12, 2016 TYPE OF SERVICE: OUTPATIENT

PRIORITY: I EMERGENT/ACUTELY URGENT CARE

DATE OF ISSUE: Mar 12, 2016 ISSUED BY: SHEPPARD, NICO

DENIAL REASON(S)

PRIMARY DENIAL REASON: Indian Descent/Membership

Residency Residency Notification Notification Medical Priority

Alternate Resource Available Alternate Resource Available

TYPE CODE DIAGNOSIS (No diagnosis on file)

VENDOR(S) RHRC HOSPITAL PO BOX 3450

CHARGES \$3,000.00 (EST.)

RAPID CITY SD 57709

\$500.00 (EST.)

RAPID CITY ER SERVICES PA PO BOX 912882

DENVER CO 80291-2882

RC FIRE EMERGENCY SERVICES 10 MAIN STREET RAPID CITY SD 57701		\$700.00	(EST.)
RADIOLOGY ASSOCIATES 11460 N. MERIDIAN ST. CARMEL IN 46032		\$500.00	(EST.)
CLINICAL LABORATORY OF B.H. PO BOX 238 RAPID CITY SD 57709-0238		\$100.00	(EST.)
RH MEDICAL CLINIC ASPEN PO BOX 3450 RAPID CITY SD 57709		\$500.00	(EST.)
RH MEDICAL CLINIC WHPB PO BOX 3450 RAPID CITY SD 57709		\$500.00	(EST.)
WEST RIVER ANESTHESIOLOGY PO BOX 2760 RAPID CITY SD 57709-2760		\$100.00	(EST.)
RHRC HOSPITALISTS PO BOX 3450 RAPID CITY SD 57709		\$500.00	(EST.)
	TOTAL:	\$6,400.00	

*** CONFIDENTIAL PATIENT INFORMATION **[[_