THURSDAY, September 9 LISTENING SESSION

7:30 - 8:15A.M. REGISTRATION

8:30 Welcome Dr. Yvette Roubideaux
Director, IHS

8:45 Invocation Clayton Old Elk
Senior CHS Analyst

9:00 Opening Remarks
Facilitation of Session Dr. Yvette Roubideaux
Director, IHS

9:15 Comments from Attendees Dr. Yvette Roubideaux
Director, IHS

10:15 Break

10:30 Reconvene Session Dr. Yvette Roubideaux
Director, IHS

12 Noon Lunch

1:00 Continue Session Dr. Yvette Roubideaux
Director, IHS

1:45 Close Listening Session Dr. Yvette Roubideaux
Director, IHS

BEST PRACTICES MEETING

2:00 CHS Program Overview Carl Harper
Director
Office of Resource Access & Partnerships, IHS

2:30 Director's CHS Workgroup Update Randy Grinnell
Deputy Director, IHS
Co-Chair CHS Workgroup
3:00         Break

3:15    CHS Patient Process           Terri Schmidt
        Authorization for Payment     Contract Health Service Officer
                                      Oklahoma City Area Office

4:15    Tribal CHS Claims Processing  Kathaleen Bristlin
                                      Contract Health Service Officer
                                      Bemidji Area Office

5:00     ADJOURN
CONTRACT HEALTH SERVICES LISTENING SESSION & BEST PRACTICE MEETING
Hilton Garden Inn
1400 Welton Street
Denver, Colorado
September 9 - 10, 2010

FRIDAY, September 10  CONTINUATION OF BEST PRACTICES MEETING

8:00    CHS Patient Education  Kathleen Bristlin
        Contract Health Service Officer
        Bemidji Area Office

8:30    Maximizing Patient Involvement in the CHS Referral Process
        Gila River Tribal Health Care  Ginger Fligger
        Director, Revenue Cycle
        Gila River Tribe

9:00    Fiscal Intermediary (FI) Function in CHS  Debbie Feathers
        FI Project Officer

9:30    Provider Relationships
        State Medicaid Relationships  Garfield LittleLight
        Executive Officer
        Billings Area Office

10:00   BREAK

10:15   Case Management  Terri Schmidt
        Contract Health Service Officer
        Oklahoma City Area Office

10:45   Medicare- Like Rates
        Chickasaw Tribal Program  Joni Wellington
        Resource Manager
        Chickasaw Tribe

11:15   Catastrophic Health Emergency Fund  Garfield LittleLight
        Executive Officer
        Billings Area Office

11:45  Closing Remarks

12:15  MEETING ADJOURN

For reservations call 303-603-8000 and ask for room block IHS Director's Listening Session.