



SEP 24 2018

Dear Urban Indian Organization Leader:

I am writing to you to distribute the Indian Health Service (IHS) Headquarters Information Technology (IT) Service Catalog approved on April 3, 2018 (enclosed). The IT Service Catalog provides up-to-date descriptions of the programs, services, functions, and activities (PSFAs) carried out by the Headquarters Office of Information Technology (OIT) and information on how Urban Indian Organizations can access OIT support services.

The IHS OIT conducted three in-person Tribal Consultation and Urban Confer sessions and 12 Webinars on the IT Service Catalog during 2017. The joint Consultation and Confer sessions were productive and resulted in numerous opportunities for Tribes, Urban Indian Organizations, and OIT leadership to engage in open and meaningful discussions.

Previously, OIT functions were categorized in four areas. Due to the interoperability and interdependence of our current IT systems, the functions have been simplified into three major support options:

OIT Major Function Service Categories previously in effect since 2002	New OIT Major Function Service Categories in the IT Service Catalog, version 1.0
National Database Services	National Patient Information Reporting System (NPIRS)
Telecommunications Management Services	Infrastructure, Office Automation & Telecommunications (IOAT)
Software Development and Maintenance Service	Resources & Patient Management System (RPMS)
System Support/Training Services	

Thank you for your support and partnership. If you have questions, please contact Mr. Randall Hughes, OIT, by telephone at (301) 348-3402 or by e-mail at randall.hughes@ihs.gov.

Sincerely,

/Michael D. Weahkee/

RADM Michael D. Weahkee, MBA, MHSA
Assistant Surgeon General, U.S. Public Health Service
Acting Director

Enclosure: IT Service Catalog version 1.0 April 2018