Indian Health Service
All Tribal and Urban Indian Organization Leaders Call

CHRIS MANDREGAN
DEPUTY DIRECTOR FOR FIELD OPERATIONS
AUGUST 1, 2019
Agenda

• **IHS Update**  
  Chris Mandregan, IHS Deputy Director for Field Operations

• **National Shortage Designation Modernization Project: Auto-HPSAs**  
  Elisa Gladstone, Senior Advisor, Bureau of Health Workforce  
  Health Resources and Services Administration

• **Q&A**
Welcome

Chris Mandregan
Deputy Director for Field Operations
Indian Health Service
IHS Personnel Updates

Roselyn Tso
Navajo Area Director
Indian Health Service

Sharon McKiernan, MD, FAAP
Deputy Director
Division of Clinical and Community Services
Indian Health Service

Goal 1: Access to Care, Obj. 1.1: Recruit, develop, and retain a dedicated, competent, and caring workforce
HHS Office of Inspector General Reports

IHS fully cooperated with OIG in these reviews because we believe they highlight important issues and we want to ensure the best care for our patients. Some of the steps we have taken to address recommendations in the reports include:

• Implementing an agency-wide leadership program; establishing the Office of Quality; implementing the Strategic Plan; and working to improve policies regarding accountability, receipt, management, and dispensing of opioids.

• **IHS Needs To Improve Oversight of Its Hospitals' Opioid Prescribing and Dispensing Practices and Consider Centralizing Its Information Technology Functions**

• **Case Study: Indian Health Service Management of Rosebud Hospital Emergency Department Closure and Reopening**

Goal 2: Quality, Obj. 2.1: Create quality improvement capability at all levels of the organization.
IHS Update

• IHS and Tribal Health Care Facilities’ Needs Assessment Report to Congress
  ◦ An updated report of IHS and tribal health care facilities’ needs is due in 2021
  ◦ Due to the extensive lead time needed to complete the draft and clearance process for the report, we have asked data to be provided by December 31, 2019
  ◦ Dear Tribal Leader Letter, July 5, 2019

• IHS Opioid Grant Program to distribute the FY 2019 opioid funding
  ◦ Deadline to provide comments has been extended to September 3, 2019
  ◦ Dear Tribal Leader and Urban Indian Organization Leader, July 26, 2019
IHS Update

• HRSA Rural Residency Planning and Development Program
  ◦ Recipients with a focus on Indian Country include the Cherokee Nation and Meharry Medical College. Massachusetts General Hospital will establish a residency program at the Rosebud IHS hospital, expanding the relationship developed through the Rural Health Leadership fellowship program, which provides world class training to early-career clinicians who seek to work with rural communities to improve health.
  ◦ See complete list of all grant recipients here.
Funding Opportunities

- **Patient Centered Medical Home**
  - There is currently an available funding opportunity for PCMH accredited sites to develop and implement a quality improvement innovation or demonstration project that addresses social determinants of health in Indian, tribal and urban communities. One project will be awarded $100,000. Contact Susan.anderson@ihs.gov for more information.

- **SAMHSA Tribal Opioid Response Grants**
  - Application deadline: August 6, 2019

- **Urban Indian Education and Research Program**
  - Application deadline: August 15, 2019

- **CMS Connecting Kids to Coverage, HEALTHY KIDS AI/AN**
  - Application deadline: September 16, 2019
Upcoming Events

August 6-8: Alaska Native Health Board Mega Meeting - Anchorage, AK
August 4-6: ACOG, Best Practices in Women’s Health, Oklahoma City, OK
August 6-9: Diabetes in Indian Country Conference - Oklahoma City, OK
August 7-8: HHS Region 5 Tribal Consultation - Milwaukee, WI
August 20-22: HHS Region 6,7,8 Tribal Consultation - Denver, CO
August 24-30: National Clinical & Community-Based Services Conference - Tigard, OR
September 4: Department of Labor Listening Session - Phoenix, AZ
September 5-8: 2019 U.S. Conference on AIDS - Washington, D.C.
Upcoming Events

All Tribal and Urban Indian Organizations Call

Thursday, September 5, 2019
3:30 pm Eastern Time

Conference Call: 800-857-5577
Participant Passcode: 6703929
Webinar Adobe Connect: https://ihs.cosocloud.com/r4k6jib09mj
Participant Password: ihs123

Follow IHS on Twitter, Facebook and LinkedIn to see more of what the IHS is doing in your community and around the country.
National Shortage Designation Modernization Project: Auto-HPSAs

August 1, 2019
The Shortage Designation Modernization Project utilizes the existing HPSA scoring criteria. No changes to the criteria have been made.
### Impact on National Health Service Corps*

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<tr>
<th>Current Participants and Those Awarded in 2019</th>
<th>Future Participants</th>
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<tr>
<td>• Will <strong>not</strong> be impacted by national update of Auto-HPSA scores.</td>
<td>• HRSA plans to use the updated scores for the first time in the 2020 National Health Service Corps application cycle.</td>
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<td>• Will <strong>not</strong> have to leave their current sites, even if the sites’ scores goes down.</td>
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<td>• If eligible, can receive continuation awards at their current sites, even if the sites’ score goes down.</td>
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*Due to a $15 million set aside for providers at ITUs in FY 19, NHSC anticipates that it will be able to fund nearly all applicants serving at ITUs, regardless of HPSA score.*
Auto-HPSA Update Key Messages

• No changes to HPSA scores have occurred at this time.
• Current participants and those awarded this year will not be impacted.
• There is the flexibility to use your own data to be rescored.
• IHS and HRSA are working together to reduce the reporting burden on Tribal and Urban Indian organizations.
• The national update is a foundational step; the process will continue.
• HRSA is committed to working with Tribes and Urban Indian facilities individually to address your concerns.
Milestone and Tentative Timeline

**July 2019**
- Update Preview 8

**August 2019**
- Update Preview 9: Results will reflect the poverty data provided by IHS
- National Update of Auto-HPSAs
- Online portal available to request rescores

**September 2019**
- 2018 UDS data expected to be available in SDMS
- Online portal available to request rescores
- September 30, 2019 deadline to guarantee rescore before January 1, 2020

**October 2019**
- Revised AI/AN poverty data expected to be available in SDMS
- Online portal available to request rescores (rescore not guaranteed*)

**November 2019**
- Online portal available to request rescores (rescore not guaranteed*)

**December 2019**
- Online portal available to request rescores (rescore not guaranteed*)

**January 2020**
- Updated scores used for the first time--NHSC Loan Repayment Application Cycle

*HRSA has up to 90 days to review and approve a HPSA score.
## Facility-specific Data: Following the National Update

### ITUs: Facility-specific and Supplemental Data

- Number of patient zip codes by zip code
- Percent of patients with known income at or below 100% FPL
- Patient ages
- Data showing that less than 50% of patients have access to fluoridated water
- Data showing that the alcohol misuse rate is in the worst quartile for the nation, region or state
- Data showing that the substance misuse rate is in the worst quartile for the nation, region or state

Organizations will be able to submit facility data immediately following the national update of Auto-HPSAs through an online portal. Data may be submitted on a continual basis.

[Direct link to online portal webinar for ITUs](https://hrsa.connectsolutions.com/pekeq29snoru/)
ITU Feedback and Mitigating Actions

• Allow for variable data sources and accommodate the uniqueness of ITUs
  • Update will not affect current NHSC participants
  • Flexibility for ITUs to submit facility-specific data immediately following the national update
  • IHS-provided data, where the data are beneficial to ITUs (Do No Harm approach)
  • AI/AN-specific poverty data in Shortage Designation Management System (SDMS) (anticipated in October)

• Increase Tribal representation and engage in formal Consultation activities
  • Participation in HHS Regional Consultations and HRSA Consultation
  • ITU-specific technical assistance

• Modify HPSA scoring methodology to account for differences in American Indian/Alaska Native health
  • Following the national update, stakeholder engagement focused on scoring
## Auto-HPSA resources

### Upcoming Regional Tribal Consultation Meetings
- Region 5: August 7-8 in Milwaukee
- Regions 6, 7, and 8: August 20-22 in Denver
- *Regions 1, 2, 3, and 4 to be rescheduled*

### Upcoming HRSA Tribal Consultation
- September 16, 2019
- 8:30 AM to 11:30 AM (PDT)
- Pechanga Casino and Resort
- Temecula, CA

### Dear Tribal Leader and Urban Indian Organization Leader Letters
- April 3, 2019
- May 21, 2019

### SDMP webpage: [https://bhw.hrsa.gov/sdmp](https://bhw.hrsa.gov/sdmp)
- FAQs
- April 30, 2019 webinar: Overview of the project and data sources
- June 25, 2019 webinar: Training on online Auto-HPSA portal

### Individual Technical Assistance and briefings: SDMP@hrsa.gov
Health Workforce Connector (HWC)

Where Health Care Professionals Connect with Sites!
View more than 20,000 NHSC and Nurse Corps-approved sites with nearly 5,000 job vacancies.

https://connector.hrsa.gov/connector/
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• HRSA is committed to working with Tribes and Urban Indian facilities individually to address your concerns.
• Contact us at SDMP@hrsa.gov with questions or to request individual briefings or Technical Assistance.