



DEC 16 2022

Dear Tribal Leader and Urban Indian Organization Leader:

I am writing to update you on the Indian Health Service (IHS) Health Information Technology (IT) Modernization, and to invite individuals from Tribes and Urban Indian Organizations to provide feedback on the replacement of the Resource and Patient Management System.

A Request for Proposals was released for industry consideration on August 4, 2022. The IHS expects to receive final proposals from qualified vendors on January 4, 2023.

An important part of the evaluation process for the industry proposals and solutions will be a series of video demonstrations of the vendors' products, in the form of representative clinical scenarios. The IHS is seeking a wide range of health IT system users from the IHS, Tribal, and Urban Indian Organization (I/T/U) sites to participate in and provide input on these demonstrations.

Each vendor will provide recorded demonstrations of how their products support five specific clinical scenarios:

Scenario 1 – Complicated Outpatient. Demonstration of an ambulatory visit for a complicated outpatient from beginning to end.

Scenario 2 – Uncomplicated Admission. Follow a patient through a brief hospitalization that begins in the Emergency Department and includes a period of Observation.

Scenario 3 – Prenatal Care. Demonstrate those features of the proposed solution that are specific to the delivery of prenatal care services.

Scenario 4 – Well Child Care. Demonstrate those features of the proposed solution that are specific to the delivery of well child care services.

Scenario 5 – Population Health. Demonstrate five use cases where a general user can query the system for specific population information.

We are asking I/T/U healthcare organizations, especially those who are anticipating a potential transition to the modernized electronic health record solution, to contribute staff and colleagues to serve as Advisors for this effort. Advisors will need to meet the following criteria:

- Advisors should be current users of health IT within your organization. Although the scenarios will be clinical, the focus of the demonstrations will be on usability, so anyone who uses health IT in their daily work should be able to provide their impressions.

- Advisors will attest to having no potential conflicts of interest with health IT product vendors or system integrators who could possibly be a bidder or a partner in the IHS modernization acquisition. Examples include, but are not limited to, employees of these companies, individuals whose spouse or immediate family member is an employee, or individuals with a significant financial interest in these companies.
- Advisors will also attest to non-disclosure agreements covering their participation in the demonstration events.
- Advisors will need to agree to view and provide input on all vendor demonstrations for the scenarios they have selected. The number of proposals is unknown at present, but the time commitment could range from four (4) to twenty (20) hours total over a period of several weeks beginning in late January 2023.
- Due to the time commitment, Advisors should seek approval by their chain of command to participate in these demonstrations

Interested I/T/U staff can register at <https://www.ihs.gov/hit/demos> to participate in the product demonstrations. Please pass this opportunity along to health IT users in your organizations who may be interested. The registration website is open, and will remain open until January 5, 2023.

Product demonstrations are expected to begin during the week of January 23, 2023. Individuals who register and meet the criteria described above will receive further information about dates and times of the demonstrations they have selected. Advance notice will be provided to ensure participants can plan their calendars accordingly.

We are excited to be approaching this point in the Health IT Modernization journey, and we hope that a large number of future users of the new system will join us as Advisors.

If you have questions, please contact Mr. Mitchell Thornbrugh, Chief Information Officer, IHS, by telephone at (240) 620-3117, or by e-mail at mitchell.thornbrugh@ihs.gov.

Sincerely,

Roselyn Tso
Director