



August 28, 2025

Dear Tribal Leader and Urban Indian Organization Leader:

I am writing to provide information to you about Pay.gov, a new mechanism by which Tribes, Tribal Organizations, and Urban Indian Organizations (UIOs) may make payments to the Indian Health Service (IHS).

On March 25, 2025, the President signed Executive Order (EO) 14247: Modernizing Payments To and From America's Bank Account to promote the financial integrity and operational efficiency of the Federal Government. As part of IHS's efforts to meet the goals of the EO, we are setting up a service under Pay.gov.

Pay.gov is a website operated by the U.S. Department of the Treasury that allows individuals, states, and businesses to make non-tax-related payments to Federal Government agencies, such as the IHS. This service will provide an improved customer experience, enabling users to complete government forms or pay bills online using various payment methods, including bank accounts, credit/debit cards, and digital wallets. The platform ensures secure transactions through encryption, making it reliable for online payments to the Federal Government.

We expect Pay.gov to become available to Tribes, Tribal Organizations, and Urban Indian Organizations by October 1, 2025. Once the service is operational, we will provide instructions for payers to use the Pay.gov website to pay the IHS. After that time, payments by check will be phased out.

Thank you for your cooperation as we implement this new payment system across the IHS.

Sincerely,

Phillip B.
Smith -S

Digitally signed by Phillip
B. Smith -S
Date: 2025.08.28
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P. Benjamin Smith, M.B.A., M.A.
Acting Director