

Indian Health Service Press Release

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IHS Rosebud Hospital accredited by The Joint Commission

IHS Rosebud Hospital has <u>earned The Joint Commission's Gold Seal of Approval®</u> for Hospital Accreditation by demonstrating continuous compliance with performance standards. Additionally, Rosebud Hospital received Primary Care Medical Home certification, which focuses on care coordination, access to care, and how effectively a primary care clinician and interdisciplinary team work in partnership with the patient and their family. These achievements reflect IHS' commitment to providing safe and quality patient care at Rosebud Hospital.

"I am proud of the teamwork and tireless efforts of the Rosebud staff in achieving this milestone," said Rear Adm. Michael D. Weahkee, IHS principal deputy director. "This prestigious accomplishment demonstrates the commitment across IHS and the Department of Health and Human Services to fulfilling the IHS mission of raising the physical, mental, social and spiritual health of American Indians and Alaska Natives to the highest level. We remain dedicated to sustaining and continuing the improvements we have made at Rosebud Hospital."

The IHS Rosebud Hospital underwent a rigorous, unannounced onsite review to evaluate compliance with standards spanning several areas including emergency services, environment of care, and infection prevention and control.

Earlier this year, IHS established the Office of Quality, which has made significant strides in addressing priority areas for quality improvement agency wide including implementing credentialing and privileging software; hiring an IHS credentialing program manager at headquarters; awarding a new contract for an adverse events reporting and tracking system; and aligning quality standards and measures across service sites. The Office of Quality supports IHS hospitals and health centers by providing resources and tools for quality assurance and improvement to attain and maintain compliance with Centers for Medicare & Medicaid Services regulations and accreditation standards.

At IHS Rosebud Hospital specifically, efforts have focused on recruiting and retaining permanent staff in several key leadership positions, integrating quality improvement and infection control measures across disciplines, and instilling a culture of pride, focus, and responsibility among staff.

The Joint Commission's standards are developed in consultation with health care experts and providers, measurement experts and patients. They are informed by scientific literature and expert consensus to help health care organizations measure, assess and improve performance. The surveyors also conducted onsite observations and interviews.

"As a private accreditor, The Joint Commission surveys health care organizations to protect the public by identifying deficiencies in care and working with those organizations to correct them as quickly and sustainably as possible," says Mark Pelletier, RN, MS, chief operating officer, Accreditation and Certification Operations, and chief nursing executive, The Joint Commission. "We commend IHS Rosebud Hospital for its continuous quality improvement efforts in patient safety and quality of care."

The IHS, an agency in the <u>U.S. Department of Health and Human Services</u>, provides a comprehensive health service delivery system for approximately 2.6 million American Indians and Alaska Natives. Our mission is to raise the physical, mental, social, and spiritual health of American Indians and Alaska Natives to the highest level. Follow the agency via social media on Facebook and Twitter.