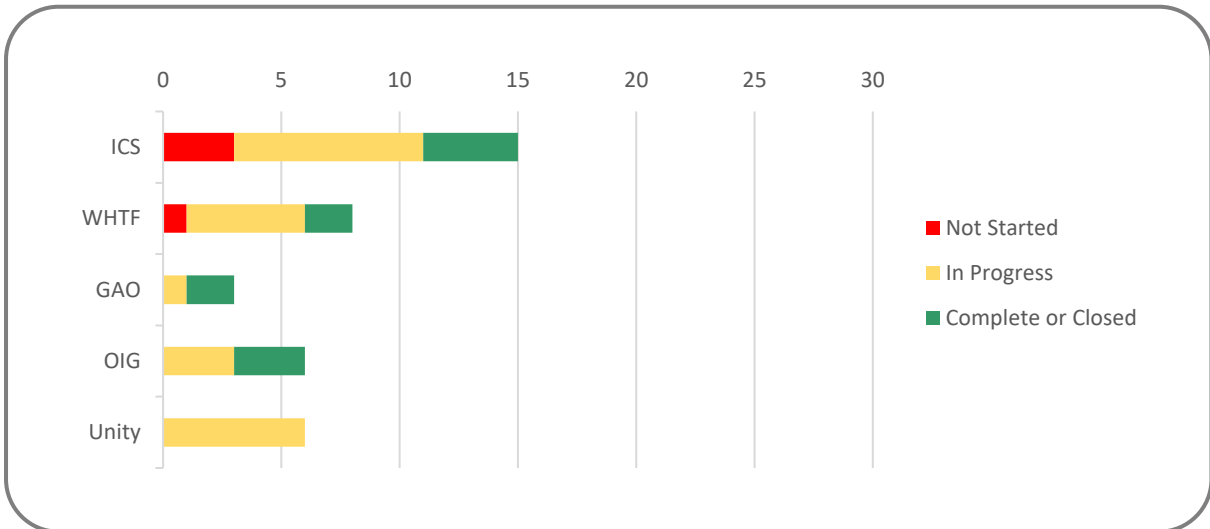


Indian Health Service Progress Report
 Summary of Recommendation Implementation Status
 As of 2/1/23

Total Number of Recommendations: 38
 Total Complete: 8
 Total In Progress: 23
 Total Not Started: 4
 Total Closed Without Implementation: 3

Percent of Open Actions Complete or In Progress: 88.6%























Report	Complete	In Progress	Not Started	Closed Without Implementation
OIG	✓ 50%	● 50%	✗ 0%	● 0%
GAO	✓ 67%	● 33%	✗ 0%	● 0%
WHTF	✓ 25%	● 63%	✗ 13%	● 0%
ICS	✓ 7%	● 53%	✗ 20%	● 20%
Unity	✓ 0%	● 100%	✗ 0%	● 0%














Indian Health Service Recommendations Status Report
As of 2/1/23

Link to Office of Inspector General (OIG) report: <https://oig.hhs.gov/oei/reports/oei-06-19-00330.asp>
 Link to Government Accountability Office (GAO) report: <https://www.gao.gov/products/gao-21-97>
 Link to White House Task Force (WHTF) report: <https://www.justice.gov/usao-ndok/press-release/file/1297716/download>
 Link to Integritas Creative Solutions (ICS) report: <https://www.ihs.gov/foia/readingroom/>
 Link to Quality Review Unity report: https://www.ihs.gov/sites/foia/themes/responsive2017/display_objects/documents/QualityReviewUnity.pdf

		Complete	In Progress	Not Started	Closed Without Implementation
Category: Culture Change					
1	OIG-OEI-06-19-00330-R4				
2	OIG-OEI-06-19-00330-R5				
Category: Human Resources					
3	OIG-OEI-06-19-00330-R6				
4	WHTF-4				
5	WHTF-9				
6	ICS-13				
7	ICS-14				
Category: Policy & Procedure					
8	OIG-OEI-06-19-00330-R1				
9	ICS-3				

			Complete	In Progress	Not Started	Closed Without Implementation
Action No		Recommendation	Complete	In Progress	Not Started	Closed Without Implementation
10	ICS-16	Display Whistleblower Reporting Requirements	✔	●	✘	●
11	ICS-20	Confidentiality Rules			✘	●
12	ICS-21	Annual Waiver for Medical Providers				●
13	ICS-25	Storage and Retrieval of E-mails				●
14	Unity P&P - 5	Screening includes background checks, abuse registry checks and personal reference checks to be conducted prior to hire		●		
15	Unity P&P - 15	Develop/revise a policy to address peer review for SSAs at YRTCs		●		
16	Unity P&P - 19	Develop/revise a policy to address Quality Assurance Performance Improvement (QAPI) regarding any new quality indicators for YRTCs		●		
Category: Review						
17	ICS-1	IHS Internal Administrative Review/Compliance Reviews. The agency should create a robust compliance review program, consider the creation of a self-assessment document that would be completed and certified annually by the service units and area offices, and consider the use of an outside contractor to assist with the creation of a guide.		●		
18	ICS-2	Human Resources Structure Review		●		
Category: Senior Leadership						
19	GAO-21-97-R1	The Director of IHS should establish a process at headquarters to review area office policies related to misconduct and substandard performance to ensure that area office policies are consistent with headquarters' policies.	✔			
20	GAO-21-97-R2	The Director of IHS should establish a process at headquarters to review area office trainings related to misconduct and substandard performance to ensure that staff receive consistent information about how to address misconduct or substandard performance.	✔			

Action No	Recommendation	Complete	In Progress	Not Started	Closed Without Implementation
					
21	GAO-21-97-R3 The Director of IHS headquarters should establish a standard approach or tool to ensure that governing boards consistently document their review of information related to provider misconduct and substandard performance.				
22	OIG-OEI-06-19-00330-R3 Designate a central owner in IHS HQ to ensure clear roles and responsibilities for shared ownership in implementing patient abuse policies, and managing and responding to abuse reports.				
23	WHTF-10 Recommend that the President task the Secretary of HHS with following up on the Task Force's recommendations, including legislative or other actions, every ninety days until implemented.				
24	ICS-10 Financial Disclosure Forms				
25	ICS-18 External Investigative Response Team				
26	ICS-19 Internal Investigative Program				
Category: Systems					
27	OIG-OEI-06-19-00330-R2 Ensure that the new incident reporting system is effective and addresses the risks identified in the current system.				
28	WHTF-6 IHS should explore the viability and benefits of expanded use of telemedicine.				
29	WHTF-8 Develop and implement a uniform credentialing and privileging policy.				
30	ICS-8 Mentoring Program				
31	Unity Tr - 16 Create/formalize the Root Cause Analysis (RCA) process and provide training on how to properly conduct an RCA.				
32	Unity CFT - 8 Evaluate current system of documentation or explore options for EMR to assess for opportunities for streamlining/improvement of process.				

Action No	Recommendation	Complete	In Progress	Not Started	Closed Without Implementation
					
33	Unity CFT - 11 Develop or implement more effective/relevant evaluation tools. Provision of trauma informed care will require specific assessment of trauma and trauma symptomatology.		 		
Category: Training-Orientation					
34	WHTF-1 Require annual, in-person, standardized training of IHS employees conducted by instructors with law enforcement and/or child welfare experience.				
35	WHTF-2 Make reporting of child abuse easier and more streamlined by creating and publicizing a centralized child abuse hotline.				
36	WHTF-5 Designate all Federal employees, contractors, and volunteers at Federal facilities, including IHS, as mandatory reporters for reasonable suspicion of child abuse.				
37	ICS-6 Training for Managers and Supervisors				
38	ICS-11 Additional Employee Training		