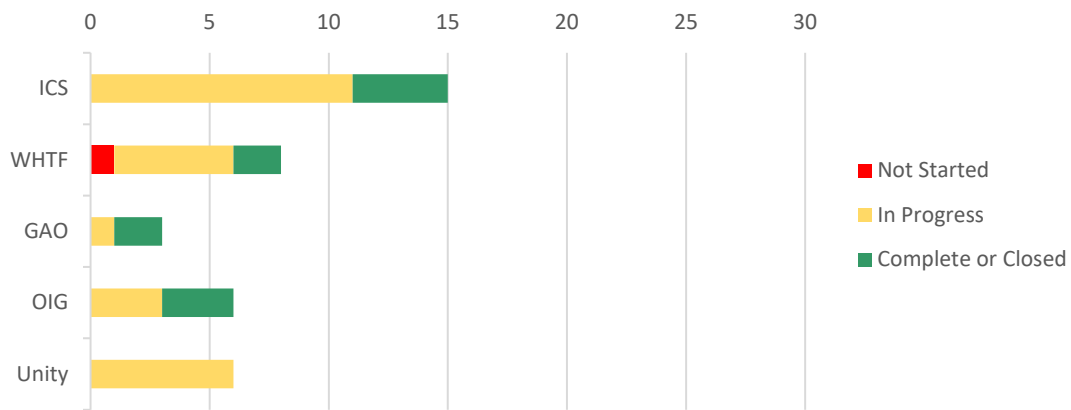


Indian Health Service Progress Report
Summary of Recommendation Implementation Status
As of 5/1/23

Total Number of Recommendations:	38
Total Complete:	8
Total In Progress:	26
Total Not Started:	1
Total Closed Without Implementation:	3












Percent of Open Actions Complete or In Progress: 97.1%


















Report	Complete	In Progress	Not Started	Closed Without Implementation
OIG	✓ 50%	● 50%	✗ 0%	● 0%
GAO	✓ 67%	● 33%	✗ 0%	● 0%
WHTF	✓ 25%	● 63%	✗ 13%	● 0%
ICS	✓ 7%	● 73%	✗ 0%	● 20%
Unity	✓ 0%	● 100%	✗ 0%	● 0%














Indian Health Service Recommendations Status Report
5/1/2023

Link to Office of Inspector General (OIG) report: <https://oig.hhs.gov/oei/reports/oei-06-19-00330.asp>
 Link to Government Accountability Office (GAO) report: <https://www.gao.gov/products/gao-21-97>
 Link to White House Task Force (WHTF) report: <https://www.justice.gov/usao-ndok/press-release/file/1297716/download>
 Link to Integrity Creative Solutions (ICS) report: <https://www.ihs.gov/foia/readingroom/>
 Link to Quality Review Unity report: https://www.ihs.gov/sites/foia/themes/responsive2017/display_objects/documents/QualityReviewUnity.pdf

Action No			Recommendation	Complete	In Progress	Not Started	Closed Without Implementation
							
Category: Culture Change							
1	OIG-OEI-06-19-00330-R4	Continue to actively promote an organizational culture of transparency and work to resolve barriers to staff reporting of abuse.					
2	OIG-OEI-06-19-00330-R5	Conduct additional outreach to Tribal communities to inform them of patient rights, solicit community concerns, and address barriers to reporting of patient abuse.					
Category: Human Resources							
3	OIG-OEI-06-19-00330-R6	As a management priority, IHS should develop and implement a staffing program for recruiting, retaining, and transitioning staff and leadership to remote hospitals.					
4	WHTF-4	Withhold retiree pay and benefits for civil service employees and USPHS Commissioned Corps officers convicted of sexual exploitation crimes against children.					
5	WHTF-9	The Secretary of HHS should commission an independent review of USPHS Commissioned Corps management practices within 180 days of this report.					
6	ICS-13	Performance Plan Modification					
7	ICS-14	Whistleblower Protection Coordinators					

			Complete	In Progress	Not Started	Closed Without Implementation
						
Category: Policy & Procedure						
8	OIG-OEI-06-19-00330-R1	Expand policies to address more types of perpetrators, victims, and abuse.				
9	ICS-3	Additional or Updated Policies Regarding Protecting Patients from Abuse				
10	ICS-16	Display Whistleblower Reporting Requirements				
11	ICS-20	Confidentiality Rules				
12	ICS-21	Annual Waiver for Medical Providers				
13	ICS-25	Storage and Retrieval of E-mails				
14	Unity P&P - 5	Screening includes background checks, abuse registry checks and personal reference checks to be conducted prior to hire				
15	Unity P&P - 15	Develop/revise a policy to address peer review for SSAs at YRTCs				
16	Unity P&P - 19	Develop/revise a policy to address Quality Assurance Performance Improvement (QAPI) regarding any new quality indicators for YRTCs				
Category: Review						
17	ICS-1	IHS Internal Administrative Review/Compliance Reviews. The agency should create a robust compliance review program, consider the creation of a self-assessment document that would be completed and certified annually by the service units and area offices, and consider the use of an outside contractor to assist with the creation of a guide.				
18	ICS-2	Human Resources Structure Review				

Action No			Recommendation	Complete	In Progress	Not Started	Closed Without Implementation
				✓	●	✗	●
Category: Senior Leadership							
19	GAO-21-97-R1	The Director of IHS should establish a process at headquarters to review area office policies related to misconduct and substandard performance to ensure that area office policies are consistent with headquarters' policies.	✓				
20	GAO-21-97-R2	The Director of IHS should establish a process at headquarters to review area office trainings related to misconduct and substandard performance to ensure that staff receive consistent information about how to address misconduct or substandard performance.	✓				
21	GAO-21-97-R3	The Director of IHS headquarters should establish a standard approach or tool to ensure that governing boards consistently document their review of information related to provider misconduct and substandard performance.		●			
22	OIG-OEI-06-19-00330-R3	Designate a central owner in IHS HQ to ensure clear roles and responsibilities for shared ownership in implementing patient abuse policies, and managing and responding to abuse reports.	✓				
23	WHTF-10	Recommend that the President task the Secretary of HHS with following up on the Task Force’s recommendations, including legislative or other actions, every ninety days until implemented.		●			
24	ICS-10	Financial Disclosure Forms		●			
25	ICS-18	External Investigative Response Team		●			
26	ICS-19	Internal Investigative Program		●			
Category: Systems							
27	OIG-OEI-06-19-00330-R2	Ensure that the new incident reporting system is effective and addresses the risks identified in the current system.	✓				
28	WHTF-6	IHS should explore the viability and benefits of expanded use of telemedicine.		●			

			Complete	In Progress	Not Started	Closed Without Implementation
						
29	WHTF-8	Develop and implement a uniform credentialing and privileging policy.				
30	ICS-8	Mentoring Program				
31	Unity Tr - 16	Create/formalize the Root Cause Analysis (RCA) process and provide training on how to properly conduct an RCA.				
32	Unity CFT - 8	Evaluate current system of documentation or explore options for EMR to assess for opportunities for streamlining/improvement of process.				
33	Unity CFT - 11	Develop or implement more effective/relevant evaluation tools. Provision of trauma informed care will require specific assessment of trauma and trauma symptomatology.				
Category: Training-Orientation						
34	WHTF-1	Require annual, in-person, standardized training of IHS employees conducted by instructors with law enforcement and/or child welfare experience.				
35	WHTF-2	Make reporting of child abuse easier and more streamlined by creating and publicizing a centralized child abuse hotline.				
36	WHTF-5	Designate all Federal employees, contractors, and volunteers at Federal facilities, including IHS, as mandatory reporters for reasonable suspicion of child abuse.				
37	ICS-6	Training for Managers and Supervisors				
38	ICS-11	Additional Employee Training		