



Indian Health Service 2023 Agency Work Plan

The Indian Health Service’s mission is *“to raise the physical, mental, social, and spiritual health of American Indians and Alaska Natives to the highest level”*

IHS remains committed to mitigating programmatic and operational risks before they arise. The agency is also increasing its efforts to effectively communicate with tribal and urban partners on creating and establishing sustainable actions to strengthen the Indian health system. IHS is strengthening the system by developing and implementing a work plan to identify, assess, plan for and monitor organizational and programmatic risks that impact the agency.

IHS will lean on input from key stakeholders to identify the root causes of ongoing challenges, complete an environmental scan of current activities and identify resources needed to implement sustainable actions. As the work plan is implemented, IHS will publicly share performance measures, timeframes and impact.

The 2023 Agency Work Plan will focus on the following priorities:

PRIORITIES	
2023 Agency Work Plan	Patient Safety <ul style="list-style-type: none"> Standardize patient safety and adverse event policies. Enhance standardization of the credentialing system. Enhance facility manager and safety officer training agency-wide.
	Human Capital <ul style="list-style-type: none"> Further develop the Diversity, Equity, Inclusion, and Accessibility program. Improve personnel security operations. Implement a workforce development plan. Implement a workforce wellness plan that aligns with retention efforts.
	Operational <ul style="list-style-type: none"> Improve the acquisition planning process. Expand Indian Self-Determination and Education Assistance Act training. Improve internal and external communication. Improve the policy clearance process. Assess for the most effective human resources structure.
	Financial <ul style="list-style-type: none"> Further develop a national 105(l) lease program. Improve the Purchased/Referred Care financial process.
	Compliance/Regulatory <ul style="list-style-type: none"> Implement governance standardization across the agency. Ensure a foundation of enterprise risk management.
	Strategic <ul style="list-style-type: none"> Manage an adaptable strategy and long term plan. Enhance partnerships with tribes and urban Indian organizations Enhance the sharing of data across the Indian health system.

IHS has also established clear, well-defined, long-term goals that are consistent with the agency's mission and will increase performance and improve quality health care across the agency.

IHS Strategic Plan Goal 1: To ensure that comprehensive, culturally appropriate personal and public health services are available and accessible to American Indian and Alaska Native people.

IHS Strategic Plan Goal 2: To promote excellence and quality through innovation of the Indian health system into an optimally performing organization.

IHS Strategic Plan Goal 3: To strengthen IHS program management and operations.

Results of our work plan to accomplish these long-term goals will be made public to our partners and stakeholders. IHS will complete the work plan actions by December 31, 2023.

January 15, 2023