2021 Division of Nursing Services Nurse of the Month

Nominee: LCDR Rachel Taylor

LCDR Rachel Taylor is the Risk Management Quality Assurance Officer at the Chemawa Indian Health Center. As the RM Officer, LCDR Taylor is a member of our Executive Committee and our Incident Command System. Her contributions have been critical in Chemawa's response to the COVID-19 pandemic. LCDR Taylor has been the logistics lead for the team facilitating all external operations to safely screen and treat patients outside of the building. Within the building, Rachel has been the logistics lead to assure staff safety related to an increase in infection prevention measures and social distancing. This has required extensive coordination between programs and leadership. She has been instrumental in COVID preparations to include procurement and day-to-day operations. In addition to this oversight, LCDR Taylor provided critical nursing services at our vaccine clinics resulting in the program administering over 4500 COVID vaccines. Balancing her administrative duties with providing direct patient care added additional nursing staff to respond to the high demands. LCDR Taylor was deployed by the Area Director for these exceptional nursing skills to two additional sites within the Portland Area. Deploying to Yakama Service Unit twice, Rachel provided contact tracing and COVID testing as a nurse. In addition, she was later deployed to Warm Springs Service Unit to provide direct patient care due to a critical nursing shortage. LCDR Taylor's willingness and exceptional nursing skill was essential in meeting the IHS mission.

On top of LCDR Taylor's response to the COVID-19 pandemic, she was selected by the Area Director to implement MD-staff at all six service units for credentialing and privileging. LCDR Taylor worked closely with each CEO, Clinical Director, and administrative staff to fully deploy this system. Her ability to multi-task and coordinate multiple operations at once is unparalleled. In May 2021, LCDR Rachel Taylor led the WOSU team through a successful survey with no reported deficiencies. She is a stellar nurse that has devoted her career to excellence. She is an exemplary representation of the Division of Nursing Services and deserving of this recognition.

I am pleased to nominate LCDR Rachel Taylor for the DNS IHS headquarters Nurse of the Month. LCDR Taylor is fully compliant with all requirements of federal service employees. There are no adverse or disciplinary actions pending against this individual.

LCDR Rachel Taylor is a superb nurse and leader.

Immediate Supervisor's Signature: CAPT Laura Herbison Laura J. Herbison -S Digitally signed by Laura J. Herbison -S Date: 2021.05.12 14:15:10-07/00