

2022 Division of Nursing Services Nurse of the Month: July

I am pleased to nominate LT Hollis Reed, Clinical Nurse Supervisor of the Catawba Service Unit (CSU), for the Nurse of the Month Award. Nurse Supervisor LT Reed carries out the mission of the Indian Health Service every day, raising the physical, mental, social, and spiritual health of American Indians and Alaska Natives to the highest level. As the Clinical Nurse Supervisor, she oversees five employees, provides direct nursing care for 1,987 patients, manages the nursing budget, and orders supplies for the medical department. While balancing her mission critical position at the CSU, she also carries the title of Office Ambassador for the USPHS Region 4. She not only functions as the Clinical Nurse Supervisor at the CSU, but she is also the Laboratory Manager creating and maintaining 31 lab policies with a \$132,000 budget. As the Clinical Nurse Supervisor, she is responsible for a \$70,000 budget, creating and maintaining 110 nursing policies; has led the clinical staff to meet 16 National Government Performance and Results Act measures during the COVID-19 pandemic; assisted departments on obtaining a three-year AAAHC accreditation with Medical Home acknowledgement.

To improve the health of the Catawba Tribe during the COVID-19 pandemic, she raised awareness of the importance of being vaccinated by educating the Tribe and organizing COVID-19 vaccine clinics for both children and adults. She has completed a total of 147 COVID-19 vaccine clinics, bringing the total number of vaccinated patients to 1,797. In addition, she facilitated the distribution of 1,066 COVID home testing kits, 8,400 cloth masks, and 18,960 N95 masks to the community. As Immunization Coordinator for the Vaccines for Children (VFC) Program, Hollis has significantly increased the standard vaccination of children and, as of last month, she has received 100% compliance, saving the CSU thousands of dollars. Through collaborative efforts leveraging community resources, she has increased mammogram screenings among community members. She was able to schedule a free mammogram bus for the months of April, May, and June. This resulted in 42 mammogram screenings, which allowed for a saving of about \$4,560.36 to the CSU. Additionally, LT Reed has collaborated with Levine Cancer Institute to schedule a lung bus in May completing 25 patient screenings, saving the CSU \$3,118.11. 20. There are plans for the lung bus to return onsite quarterly.

LT Hollis Reed initiated the Reach Out & Read Program at the CSU back in 2019, which officially launched in 2022, making the CSU one out of a limited number of eligible program sites to participate in this program. Her dedication and perseverance made this project come to life at the CSU, which will help deliver key information about the importance of reading at routine well child check-ups. This in turn helps children improve their language, listening, and communication skills. The Reach Out & Read Program at the CSU will be featured in the Commissioned Officer Association Frontline newsletter in the month of July.

Even though LT Reed serves as multiple head roles, she is not afraid to volunteer to assist different areas of the clinic when short-staffed, such as completing lab draws, rectifying results, and processing all point-of-care testing. This is proof that LT Reed goes above and beyond to better the service and health of the CSU and IHS, making her a great candidate for this award. She shows commitment and willingness to learn by furthering her professional and educational development through her continued education. As an example, she expects to earn her Graduate Certificate in Public Health in 2022. We truly admire her leadership, sense of duty, and positive impact, and the CSU undoubtedly would not have been as successful in providing care to patients without her, especially during the COVID-19 pandemic.