

## 2024 Nurse of the Quarter 2: Exemplary Leadership

The [Division of Nursing Services](#) is pleased to announce the recipient of the [Nurse of the Quarter](#) for Exemplary Leadership for 2024, second quarter is Ophelia Tsosie, MSN, RN, from the [Chinle Service Unit](#) in the IHS [Navajo Area](#).

In addition to being the Assistant Chief Nurse Executive (CNE) for the emergency department and operation room in the Chinle Comprehensive Healthcare Facility (CCHCF), Ms. Ophelia Tsosie wears many hats throughout the hospital. She assists in the OCU, OPD, and various immunization clinics that are held here for the community. She plays the role as CNE when they are out of the work area. She is currently supervisor over the Emergency department, Urgent care, and Tour Coordinators. Ms. Ophelia Tsosie has taken over as Incident Commander multiple times in states of emergency for the hospital.

She was a driving force in the COVID-19 efforts at CCHCF and steadily made improvements in her departments and the Respiratory Care Unit during the pandemic. These innovative changes have resulted in increased access to care, improved patient flow, increased GPRA measures, positive feedback from staff, increased preventive health care, and increased staff productivity.

She is an advocate for the progression of each employee's professional journey, making sure they have access to individualized training, as well as ensuring that they are confident in their contribution to the hospital and performing at the top of their licensure. She is a positive influence for all staff, always professional, sympathetic, empathetic, unbiased, and supportive.

Ms. Ophelia Tsosie has been a mentor to many, allowing others to glean from her experience, character, and wisdom. She provides mentees with a professional foundation that can be used throughout their careers. Her grace under pressure has created positive outcomes and increased patient-centered care here at Chinle Comprehensive Healthcare Facility.

