Phoenix **Area**

Direct Service Tribes Advisory Committee

4th **Quarterly Report**

***Instructions**: Highlight activities that support DST and the IHS priorities August - October 2017.*

Area Tribal Representatives: Alfred Lomahquahu, Jr

Area Liaisons: Randall Morgan

1. People

• The PHX Area has implemented a systematic supervisor training program, providing supervisor basics training to over 30 managers in the last quarter and focused training to over 50 managers.
• Six Pharmacy CoSteps were placed in the PHX Area (2 in Whiteriver, 1 in Parker, 1 in Salt River, 1 at PIMC, and 1 at Area) to recruit pharmacy students to work in the Indian Health System.
• The PHX Area has supported multiple deployments of Commissioned Officers to assist with the multiple Hurricane relief efforts underway by the United States Public Health Service.

2. Partnerships

• Salt River Pima Maricopa Indian Community successfully entered into a PL 93-638 contract under Title V to operate their primary care clinic.
• Hopi Health Care Center entered into a collaborative agreement with Northern Arizona Health Care (FMC) to support on-site Obstetrics, Emergency Department, and other training of HHCC nurses to support care provided in the northern region of the state.

3. Quality

• Ft. Yuma & Elko Service Unit passed their 3-year surveys from the Accreditation Association for Ambulatory Health Care (AAAHC), maintaining designation as a Medical Home. Elko achieved accreditation as a Patient Centered Dental Home for the first time.
• The Hopi Health Care Center had a successful survey with The Joint Commission, with indications that they will receive a full 3-year accreditation, and become the first Critical Access Hospital in the IHS with Patient Centered Medical Home Accreditation.
• Hopi Health Care Center hired a new Quality Manager to assist with improving care.

4. Resources

• PHX Area successfully awarded in the last quarter, new medical equipment purchases of over $5.5M in new equipment consisting of 100 different products. This will assist service units to provide care with updated equipment.
• PHX Area third party collections ended the FY with $221 million, increased by 6% over the previous year.
• All facilities within the PHX Area continued to approve and pay for Purchased/Referred Care emergent and specialty services at all priority levels (Medical Priority Levels 1 through 4).