Nashville **Area**

Direct Service Tribes Advisory Committee

1st **Quarterly Report**

***Instructions**: Highlight activities that support DST and the IHS priorities August - October 2017.*

Area Tribal Representatives: Greg Abrahamson & Janice Clements

Area Liaisons: Terry Dean

1. People

-To ensure we recruit and retain the highest level of professional services the Portland Area continues to have numerous staff in recruiting roles, the Area worked with a private contractor and HQ IHS on developing a Portland-specific recruiting brochure, as well as other staff attending job fairs, colleges and capitalizing on any other opportunities presented to them.
-The Portland Area Service Unit's have contracted with Profound Knowledge Inc. for training on an Accelerated Model of Improvement (Ami™) training in anticipation that Service Unit Staff will be able to develop and retain this knowledge to conduct continuous quality improvement projects within their respective Service Unit's.

2. Partnerships

-The Portland Area Public Law 93-638 Training was held August 2-3, 2017 at the Portland Airport Embassy Suites. The meeting went very well with 23 different Tribal Representatives in attendance including numerous Tribal Business Council Members. The Portland Area Director conducted 1:1 meetings with 5 different Tribal Council Members (DST) on numerous issues/topics.
-Portland Area will be conducting an Area Multi Conference Series in Spokane, WA November 13-17 which will consist of AAAHC Achieving Accreditation Workshop on Nov 13, Pain Skills Intensive Seminar (in cooperation with the University of New Mexico, Medication Assisted Treatment (DATA Waiver), IHS Pain ECHO followed by the Fall Clinical Directors Meeting.

3. Quality

-All 6 Federal Service Unit's completed their 3rd Governing Board Meetings in September 2017 two of which were Governing Board Meetings (1 in person and 1 via tel-video) and one that specifically focused on the Service Unit FY2018 budget.
-At the Portland Area Quarterly CEO Meeting held in Fort Hall, ID the Indian Health Service Quality of Care Standards were officially adopted.
-A Governing Board Charter work-group has been named to develop Governing Board Charters for Portland Area Service Units that are comprehensive, consistent, and concise leading to significant improvements in Governance, Quality, Strategic Planning, Information Management, and more.

4. Resources

-While all 6 Federal SU[s in the Portland Area successfully completed re-accreditation in FY 2015 the Portland Area has developed what is called a Survey Readiness Team (ASuRT) which was established in FY 2016 to begin planning for on-going survey readiness. This plan includes planning for a cycle of annual mock surveys conducted by the ASuRT, augmented by a contracted AAAHC consultant, and a CEO and CD from other Portland Area SU's. All 6 Service Unit's have recently completed this annual cycle and continue to work towards achieving not only AAAHC re-accreditation but status as a Patient Center Medical Home (PCMH).