

**OKLAHOMA CITY AREA INDIAN HEALTH SERVICE
Direct Service Tribes Advisory Committee
FY2023 1ST Quarter Report
October- December 2022**

Oklahoma City Area DSTAC Report, 2nd Quarter FY 2023

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Goal 1: To ensure that comprehensive, culturally appropriate personal and public health services are available and accessible to American Indian and Alaska Native people

Lawton Service Unit (LSU) was able to hire employees in key roles such as nurses, pharmacists, medical support assistants,

Hired a revenue cycle director who began in October. The position was vacant for the last 3-4 years. The recruitment of this position will allow for full-time focus on continuous collection improvement

LSU Recognized departments for their hard work, dedication and excellent patient care

- October 20 Breast Cancer Awareness Event
- October 2-8 National Health Care Supply Chain Week - recognized Material Management staff
- October 16-22 National Pharmacy Week
- October 26 Pumpkin Carving Contest
- November 5 - 2nd Annual Bob Zumwalt Memorial Run/ Walk Anadarko
- November Native American Heritage Month
Staff participated in Rock your Ribbon Skirt, Rock your Mocs, Native Bling, and Tribal T-Shirt Days
- November 9 Walk for Veterans
- November – Radiologic Technology Week
- November – Nurse Practitioner Week

PHN and Nursing services continue to partner with local tribes for community COVID-19 testing and vaccination events

Claremore Service Unit

10/12- 10/14/2022: Claremore held Re-igniting the Spirit of Caring with 25 employees in attendance.

10/21/2022: Annual Pink Out day at Claremore Indian Hospital in recognition of Breast Cancer.

10/26/2022: Chili and Dessert cook off at Claremore Indian Hospital hosted by Respiratory and the Employee Association.

10/31/2022: CIH Employee Association hosts “seat or treat” and costume contest for employees.

11/10/2022: A total of 4 RN care managers, the Health Promotion nurse manager and the AMC nurse manager attended the Comprehensive Care Manager course hosted by Bailey medical center in Owasso.

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11/17/2022-11/18/2022: Our Infection Preventionist, Occupational Health RN, and Health Promotion Nurse Manager attended the 2022 Acute Disease- Investigating Public Health series in OKC.

12/7/2022: First Annual employee Christmas tree was approved and placed in the main lobby of Claremore Indian Hospital.

12/13/2022: Claremore Employee Awards ceremony was hosted at 320 on Main. Staff were recognized by their peers and leaderships for exceptional service.

16/16/2022: Annual Christmas cookie party hosted by leadership and ugly sweater contest hosted by the Employee Association.

Objective 1.2: Build, strengthen, and sustain collaborative relationships.

12/1/2022: Claremore Indian Hospital Health Protection team celebrated World Aids Day by having a booth in the CIH lobby with information on HIV/AIDS, giving out home test kits, and continuing to provide education related to “stop the stigma.” Individuals who visited the booth received red ribbons in support of World Aids Day. The team distributed 24 HIV self-test kits to patients and visitors.

12/23/2022: The HIV Clinic presented an HIV Clinic presentation on updates. One of the biggest topics was where do we go from here. There was a lot on information given and a lively discussion on what to work on for the future.

There was a suggestion that we obtain standing orders for the HIV Clinic for new patient’s labs. There was also

Mention of “Golden Ticket” – a discreet way to ask for testing/no MD order needed. Rebecca Geiger, as a future possibility, mentioned this for HIS. Davida Vann, RN from ED is going to speak with her providers about obtaining labs for specific patients that may need HIV/STI testing. HIV team will continue to attend events next year to spread the word for testing. Discussion with CAC and Dr. Little in obtaining an HIV panel. Partner treatment was discussed for STI’s. Will look at process for treatment. Non-bene chart made for patient to obtain testing and treatment. Telehealth visits for HIV patients.

11/29/2022 CIH Nurse Educator completed ACLS certification of an employee from Wewoka service unit. She plans to continue to offer ACLS, PALS, and BLS certification of employees throughout the OKC area as we are a designated training center for AHA.

12/7/2022: Saint Francis Clinical Resource Nurse and NICU Outreach Coordinator on site for hands on OB skills. Approximately 20 attended the training throughout the day, which included staff from OB, Pediatrics, ER, ICU, and nursing administration. The scenarios covered were pre-eclampsia seizure and newborn resuscitation.

Objective 1.3: Increase access to quality health care services.

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Clinton Service Unit

- *El Reno Facility Grand Opening and Mural Unveiling:* In collaboration with the Cheyenne and Arapaho Tribes, the Grand Opening for the new El Reno Indian Health Center was held on October 18, 2022 at 10:30am including an unveiling of a mural by Chief Gordon Yellowman.
- *El Reno Physical Therapy Department:* On October 29th The El Reno Indian Health Center partnered with the Cheyenne and Arapaho Tribes to hold the first “Haunted Hustle 5K Fun Run/Walk”. The event highlighted the theme for Physical Therapy month “Choose to Move” and had fifty-nine (59) participants. The Service Unit plans to make this an annual event.
- *20th Annual Diabetes Wellness Elder’s Conference:* The event was held on November 3rd at the Canadian County Expo Center in El Reno, Ok. Staff from the Service Unit were in attendance to provide information on services such as Optometry, Podiatry, Medicare/Medicaid, and PRC.
- *Sonography:* Ultrasound services were restored within the service unit in November 2022. Services are available at the Clinton facility but plans to expand ultrasound to El Reno are underway as well.
- *Pediatrics:* Dr. Brooke Mueller officially joined the El Reno team. Dr. Mueller received her medical degree from the University of Oklahoma in 2019 and completed her residency at the Children’s Hospital of Colorado in July of this year.
- *Mammography:* With the restoration of ultrasound services, we have now resumed diagnostic mammograms in addition to our screening mammograms. Additionally, the mammogram van was in El Reno on 12/12/22 with 16 women attending and in Watonga on 12/21/22 with 15 women attending.
- *Community Blood Drives:* Clinton hosted and had a very successful OBI blood drive in December which resulted in 15 registered, two deferred and 13 total donations, including two first time donors.
- *Podiatry and Audiology:* Both services began part-time services in El Reno in October 2022. Currently, both services will be offered two full days a month. We will monitor demand and adjust service frequency as necessary.
- *Flu immunization:* CSU received their first doses of the flu vaccine in September and held drive thru events at each facility and in the following communities in October: Hammon, Clinton, Elk City, Geary, El Reno and Canton.
- *Mobile Medical Unit:* This quarter, the MMU team provided health care to patients living in or near the Elk City area. The next community scheduled is Canton on January 12, 2023.
- *Public Health Nursing:* The PHN department staff attended 12 events in December and gave a total of 164 vaccines at these events.

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- *Public Health Emergency's Impact on Medicaid Members:* With the Unwinding of the Medicaid under the PHE, the Patient Benefits Coordinators continue to actively work with patients to assist in re-application of Medicaid and have also coordinated with Blue Cross Blue Shield representatives to provide outreach events at all three facilities.
- *Medicare Enrollment:* The Patient Benefit Coordinators also assisted patients with understanding open enrollment and identifying the best Medicare options for their individual needs.

Goal 2: To promote excellence and quality through innovation of the Indian health system into an optimally performing organization

Clinton Service Unit

- *Behavioral Health:* Four mental health professionals completed CBT training for youth ages 6 to 12 years old. This training provided competencies and skills to deliver psychotherapy services for this age range but has also shown to be effective for adolescents from 12-18 years of age as well. Preparations are underway to start providing youth specific services in the coming months.
Telemed-Behavioral Health: In November 2022, the Behavioral Health department began a pilot program offering mental health services via tele-health. This will allow for one mental health professional who will be working remotely full time to see patients for psychotherapy via tele-health. The results have been very successful with high productivity and low no-show rates.
- *Planning-El Reno Saturday Clinic and Expanded Hours:* CSU is committed to providing access to care for our patients outside of standard operating hours. We are actively working on building the infrastructure to provide expanded hours and/or a Saturday clinic at the El Reno facility. Our major limiting step in accomplishing this is recruiting the additional staff, across the various departments, to provide this access.
- *Endocrinology:* The CSU will be adding an Endocrinologist to the team of specialty providers. Initial availability will include two days a month at the Clinton facility and two days a month at the El Reno facility with future plans to increase to twice a month.
- *Laboratory Services:* The El Reno laboratory services underwent a successful accreditation review in November 2022. Also, as of 11/04/22, all lab locations have been testing Influenza A+B, RSV, and Strep A on the Abbott ID NOW analyzers. We are seeing Positive Flu results within 3 minutes.

Goal 3: To strengthen IHS program management and operations

Clinton Service Unit

- *Cultural History and Education:* One of the strategic goals for the New Year is to provide cultural education to all new staff as well as existing staff. CSU is partnering with the Tribe to create a video that will provide information to increase the cultural knowledge and understanding of our staff. Our goal for this initiative is to increase empathy through education so we can better serve our patients.

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- *Telehealth Platform:* CSU served as a beta test site for IHS' new telehealth platform. Our clinical director has been on the IHS national committee and his involvement has led us to being a test site for the new system.
- *Commission on Native Children:* El Reno hosted the Commission on Native Children on October 4, 2022. The site visit went well and we appreciated the commission's interest in the facility.
- *Active Shooter Training:* We coordinated a meeting with county, city and Cheyenne and Arapaho Tribal Leaders for an active shooter training. The training was held at the Lucky Star Casino Administration Building in Concho and was well received by all parties involved.
- *Telefax Server:* The service unit implemented fax server to enhance the fax service for both incoming and outgoing faxes. The implementation has been well received and has increased accountability while also increasing productivity for heavy end user departments such as PRC.