

Nashville Area
Direct Service Tribes Advisory Committee
2nd **Quarterly Report**

Instructions: Highlight activities that support DST and the IHS priorities November - January 2018.

Area Tribal Representatives:

Councilwoman Cheryl Frye-Cromwell & Chief William Harris

Area Liaisons:

Vickie Claymore, PhD, Director of Field Operations

1. People

-Dr. Gloria Grimm joined the Nashville Area Dec. 5, 2017 as Chief Medical Officer. She is a family physician, board certified by the American Board of Family Physicians, a Fellow of the Association of American Family Physicians, and a member of the Association of American Indian Physicians. She brings a wealth of experience including 12 years as Cherokee Nations Chief Medical Officer.
-Lockport Service Unit which serves the Tuscarora and Tonawanda Nations recruited Dr. Virgilio Cantu, internal medicine on January 8, 2018 as the Clinical Director. Dr. Cantu was serving as the Acting Chief Executive Officer and Acting Clinical Director at the IHS Winnebago Hospital.
-Martha Ketcher, Nashville Area Director retired January 5, 2018. Dr. Bruce Finke is Acting AD.

2. Partnerships

-PRCDA for the Pamunkey Indian Tribe was established and a Service Unit for the Tribe called Richmond Service Unit was requested. Headquarters Service Unit committee members approved the proposed designation and we are currently waiting for final approval of the Service Unit from the IHS Director (or acting Director).
-Collaborating with the Unity South and Eastern Tribes in Opioid Task Force to support Tribal Action Plans to address the opioid crisis.
-Nashville Area began new Coder class January, 2018 to help build capacity through training of certified medical coders for Tribal Health Programs.

3. Quality

-Standardized Performance Improvement Plans through Governing Body Process. Plans all include the domains of Risk Management & Patient Safety, Professional Care/Peer Review, Infection Prevention & Control, Patient Experience, Cost Containment; Standard Clinical Quality Measures.
-Direct Service Sites successfully piloted projects on patient experience (Micmac) and patient wait times (Mashpee). These projects are being implemented at all the Nashville Direct Service Sites.

4. Resources

-Lockport Service Unit's new facility renovations completed January, 2018. Once relocated they will provide Dental and Behavioral Health Services along with Primary Care.
-Catawba Service Unit CMOP program working with Micmac Service Unit to develop CMOP program. Micmac does not have an onsite pharmacy.