

Oklahoma City Area
Direct Service Tribes Advisory Committee
2nd Quarterly Report

Instructions: Highlight activities that support DST and the IHS priorities November - January 2018.

Area Tribal Representatives:

Nicolas Barton, Cheyenne and Arapaho Tribes Bruce Pratt, Pawnee Nation

Area Liaisons:

Jennifer LaMere, Oklahoma City Area Federal Liaison

1. People

The Clinton Service Unit (CSU) Pharmacy Staff participated in the National Drug Take Back Day. In honor of Veteran's Day, the CSU took time to recognize patients, staff, and community members who are veterans and active duty service members. As a result of Hurricane Maria, the USPHS was activated. Two rapid deployment force teams were deployed to San Juan, Puerto Rico. Four officers from the Pawnee Indian Health Center were included on the deployment. The Lawton Indian Hospital (LIH) welcomes Dr. Dawn Henderson, a board certified obstetrician/gynecologist. Her clinical acumen will expand the GYN-surgical offering to include uro-gynecological procedures. The OCA Office has hired a Chief Medical Officer (Dr. Gregory Woittee).

2. Partnerships

The 5th Annual Big Event & Monster Dash was held at Clinton Indian Health Center in collaboration with the Cheyenne-Arapaho Tribes, Custer County Health Department, Blue Cross/Blue Shield, Southwest Oklahoma State University, and Oklahoma Blood Institute. There were 225 attendees. The LIH PRC and Optometry departments created a Plan-Do-Study-Act (PDSA) to coordinate, research, and submit applications to the New Eyes for the Needy program. This program provides glasses to impoverished eligible American Indians. Eligible American Indians were screened and applications submitted for the New Eyes Program. As a result, 37 individuals received a voucher for a new pair of glasses at no cost.

3. Quality

Ms. Barbara Roland, LCSW submitted the Lawton Indian Hospital for the Zero Suicide Initiative grant. As a result of her efforts and the quality of the submission, the LIH was awarded \$1.2 million over a 3-year time period. Integrated behavioral health activities will be an instrumental component of achieving the goals of the Zero Suicide Initiative. The Claremore Indian Hospital (CIH) had a successful tri-annual, unannounced accreditation with deemed status survey from the Joint Commission. The CIH achieved Joint Commission Primary Care Medical Home in December 2017. Clinton SU nursing staff participated in a "nursing skills fair" to complete competency evaluations and learn best practices from one another.

4. Resources

The LIH Revenue Enhancement Team works very closely to improve aspects of the entire revenue cycle. Each department continually identifies areas of improvement to maintain an efficient and effect revenue process. The activities and improvements that had the greatest impact include: restructuring of accounts receivable, coding increase in onsite staffing, and implementation of electronic billing processes. The most notable improvement, which is indicative of the overall improvement in the revenue cycle, is the decrease in days to collection from 81 days in FY15 to 21 days in FY17.