1. **People**

- A Third-Party Biller and a Nurse have come on-board at the Uintah & Ouray Service Unit. The Biller will help optimize revenue and the Nurse will augment patient care at the Journey Into Wellness Center. New staff appointments dramatically improve IHS’ health care delivery.
- The Phoenix Indian Medical Center CEO hosted Faezi-Marian, OMB Examiner and Ann Church, Acting Director of the Office of Finance. OMB’s site visit allowed representatives to become more familiar with the critical work and mission of the IHS, including recruitment and retention, maintenance improvements, and PIMC’s budget. Staff from the Assistant Secretary for Financial Resources of the Department of Health and Human Services also were part of this site visit.

2. **Partnerships**

- In Partnership with Gila River Community Health Education Department, a sexually transmitted infection education curriculum was provided to adolescents at Desert Visions. Gila River Health Educators and Desert Visions nursing staff continue to collaborate to increase and expand health topics to enrich the established health education curriculum.
- The Deputy Director of Nevada Operations continued to strengthen partnerships with the Nevada Medicaid Office and Department of Health & Human Services to address tribal health issues.
- The Whiteriver Service Unit Infection Control Department provided training to 98 employees from the Rainbow Treatment Center--a tribal organization delivering services under a 638 Contract.

3. **Quality**

- Colorado River Service Unit successfully completed an unannounced Joint Commission Laboratory Survey on December 5 and 6, 2017. Surveyors visited Parker and Peach Springs and conducted a thorough review using stringent standards. The laboratory is one of the most highly regulated areas of healthcare due to the impact that laboratory results have on determining correct diagnosis and monitoring treatment effectiveness.
- Installation of electronic dental record and digitex digital x-imaging begun in December, 2017 and is expected to become operational in February 2018 at the Elko Service Unit.

4. **Resources**

- HHCC purchased Automatic External Defibrilllators to be installed throughout the hospital, purchased and standardized defibrillators for the Emergency Department and Inpatient Unit, and purchased 27 infusion pumps (infusion pumps allow for medication management of critical and high risk drugs).
- Construction of the new Fort Yuma Health Center is expected to be completed in March, 2018 and the goal for staff is to start seeing patients in the new facility in April, 2018.