

Great Plains Area
Direct Service Tribes Advisory Committee
3rd **Quarterly Report**

Instructions: Highlight activities that support DST and the IHS priorities.

Area Tribal Representative(s):

Clay Moran, Trenton Indian Service Area; Jerilyn Church, GPTCHB

Area Liaison(s):

Linda Bedeau, OTP; Ada Funmaker, OTP; Sandy Nelson, OTP

1. People

1. January 31 - February 2: The IHS Acting Director, IHS CMO, and IHS Acting Deputy Director for Quality visited the IHS hospitals at Rosebud, Pine Ridge, and Rapid City and met with IHS staff and Tribes.
2. January 29: The IHS Deputy Director and IHS Deputy Director for Field Operations visited the Omaha and Winnebago Tribes.
3. The GPA Deputy CMO has been providing medical support at the Pine Ridge Hospital throughout the first and second quarters of FY2018.

2. Partnerships

1. March 26: A meeting on the new Sioux San replacement facility in Rapid City to get feedback and input from the public and any interested parties in the development of mitigation measures to offset the adverse effect of the undertaking. The GPA Executive Officer attended the meeting.
2. March 28: The Acting Area Director held a quarterly Tribal consultation meeting in Rapid City.
3. Expanding Telehealth: Tele-ED services have been operational at six GPA hospitals since June. Tele-specialty services are operational at Sioux San (Rapid City), Eagle Butte, Ft. Yates, Rosebud, and Belcourt hospitals.
4. Winnebago Tribe of Nebraska and IHS are in ISDEAA Title V discussions re: Winnebago SU.

3. Quality

Please see attached/following page.

4. Resources

On September 27, 2017, IHS awarded two contracts to provide ED management and staffing services at four hospitals: Rosebud and Pine Ridge IHS Hospitals in South Dakota, Omaha Winnebago Hospital in Nebraska, and Fort Yates Hospital in North Dakota. Contracts were awarded to two vendors: Central Care Incorporated (CCI) of Alexandria, Virginia, and Tribal Emergency Medicine (Tribal-EM) of Scottsdale, Arizona. The contracts are designed to be more flexible than the original 2016 ED contract in order to meet the individual needs of each facility. The new contractors began servicing the emergency departments at Rosebud, Pine Ridge and Omaha Winnebago Hospitals on November 17, 2017.

Quality:

The GPA is actively addressing the following objectives in conjunction with the IHS Quality Framework.

1. Strengthening hospital Governing Board (GB) bylaws and processes. New GB bylaws have been implemented for GPA. GB meetings are being held more frequently than in the past (monthly in some cases), and half of those meetings are being held face-to-face with Area leadership engaged and on the ground in the Tribal communities. Improving communication among the Service Units, Area Offices, Headquarters, and tribal partners. The GPA Acting Director is onsite at each service unit at least twice a year for the Governing Board meetings and invites the Tribal leaders to participate in a one-on-one, face-to-face meeting during that time.
2. IHS awarded a hospital accreditation contract to The Joint Commission (TJC) in September 2017 to align accreditation standards across all IHS hospitals. TJC accredited GPA Hospitals: Quentin N. Burdick Memorial Health Care Facility in Belcourt, ND, Cheyenne River Health Center in Eagle Butte, SD and Fort Yates Hospital in Fort Yates (Standing Rock), ND. Joint Commission Resources (JCR) completed all initial gap analyses on Centers for Medicare & Medicaid Services (CMS) Conditions of Participation (CoP) compliance at GPA hospitals not already Joint Commission accredited by October 2016. Corrective Action Plans (CAP) for gap analysis findings were developed and were implemented by applicable GPA hospitals with technical assistance from JCR. Trainings on Emergency Medical Treatment & Labor Act (EMTALA) and Quality Assessment/Performance Improvement (QAPI) were provided in 2016, in addition to online access to JCR's "CMS Access" website for CMS compliance support materials and guidance. The contract with JCR to support GPA hospitals with on demand coaching and technical assistance on CAP development for recent CMS survey findings was completed on January 7, 2018.
3. QIN/QIO Recent Trainings: were held in January 2018 for Fort Yates Hospital, Quentin N Burdick Memorial Health Facility, Cheyenne River Hospital, Sioux San/Rapid City Hospital, and Rosebud Hospital.
4. During February, the following IHS facilities held full Governing Body meetings; Lower Brule, Fort Thompson, Rosebud, and Rapid City.
5. Pine Ridge Hospital passed their first step towards CMS recertification in February 2018.