

Phoenix Area
Direct Service Tribes Advisory Committee
3rd **Quarterly Report**

Instructions: Highlight activities that support DST and the IHS priorities February - April 2018.

Area Tribal Representatives:

Area Liaisons:

Vacant

Randall Morgan, Director, Office of Self Determination

1. People

- CAPT Diana Dunninghan from the Phoenix Indian Medical Center was named as IHS's National Chief Clinical Consultant for Pediatrics by the IHS Chief Medical Officer.
- Phoenix Indian Medical Center Registered Nurse, Ms. Cynthia Farr, was named the Daisy Award honoree. The Daisy Award Program is a national recognition program that celebrates nurses who provide extraordinary compassionate and skillful care every day. Ms. Farr was recognized by the patients and families she serves.

2. Partnerships

- The Elko Service Unit (ESU) provided training to the Goshute Tribe in the areas of patient registration, scheduling and data entry. The Goshute Tribe provides health services to some ESU patients in eastern Nevada through an Indian self determination contract.
- In an effort to share best practices to fight addictive disease, Nevada Skies (YRTC) was honored to host clinical and administrative leaders from Cherokee Nation Jack Brown Treatment Center. YRTC leadership shared best practices inclusive of the evidenced based clinical approach (DBT) coupled with cultural, traditional and spiritual practices utilized to treat addictive disease in adolescents.

3. Quality

- The newly constructed Fort Yuma Health Center is slated to be operational this quarter. The Quechan Tribe's Alcohol and Drug Addiction Program will have space in the new facility and their presence will greatly enhance the integration of care between primary care, mental health and substance abuse services.
- The Hopi Health Care Center received the Dr. Daniel T. Cloud Outstanding Practice Award for the highest immunization coverage statewide for toddlers, i.e., 90 percent as reported to the Arizona State Immunization Information System.

4. Resources

The WRSU Compliance Officer, Coding specialists, Billing specialists and a Pharmacy representative conducted a Pharmacy Internal Audit in January 2017. The internal audit identified missed opportunities and a corrective action plan was implemented. Since the audit, Pharmacy revenue collections have increased 21%. On-going monitoring continues to ensure improvements are sustained.