

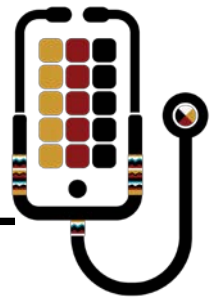
HHS // IHS

HEALTH INFORMATION TECHNOLOGY

MODERNIZATION

PROJECT

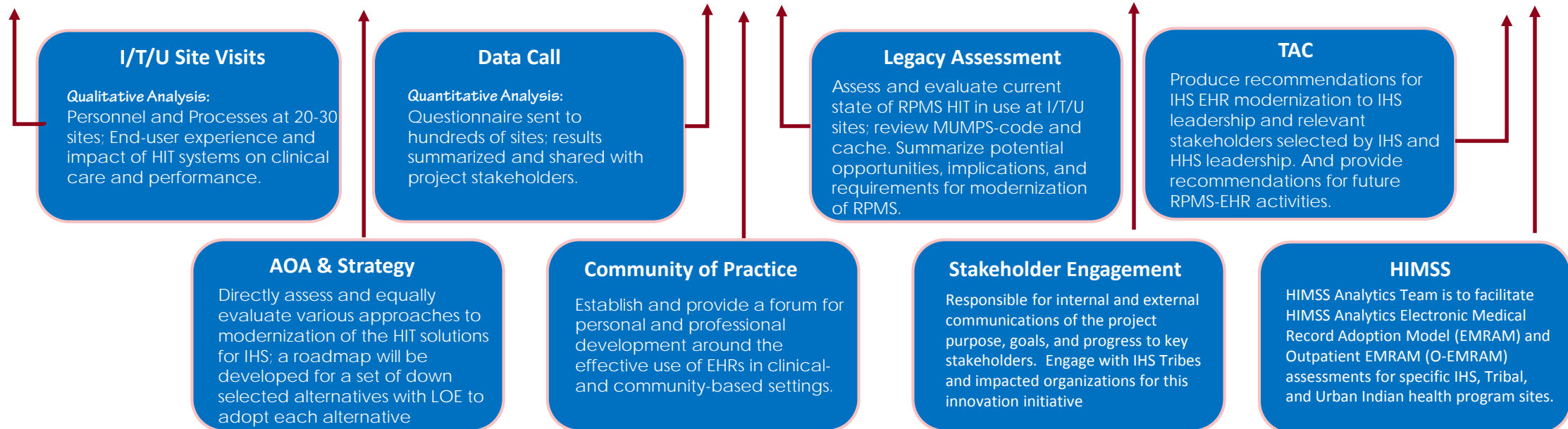
Goals, Objectives, & Focus Areas



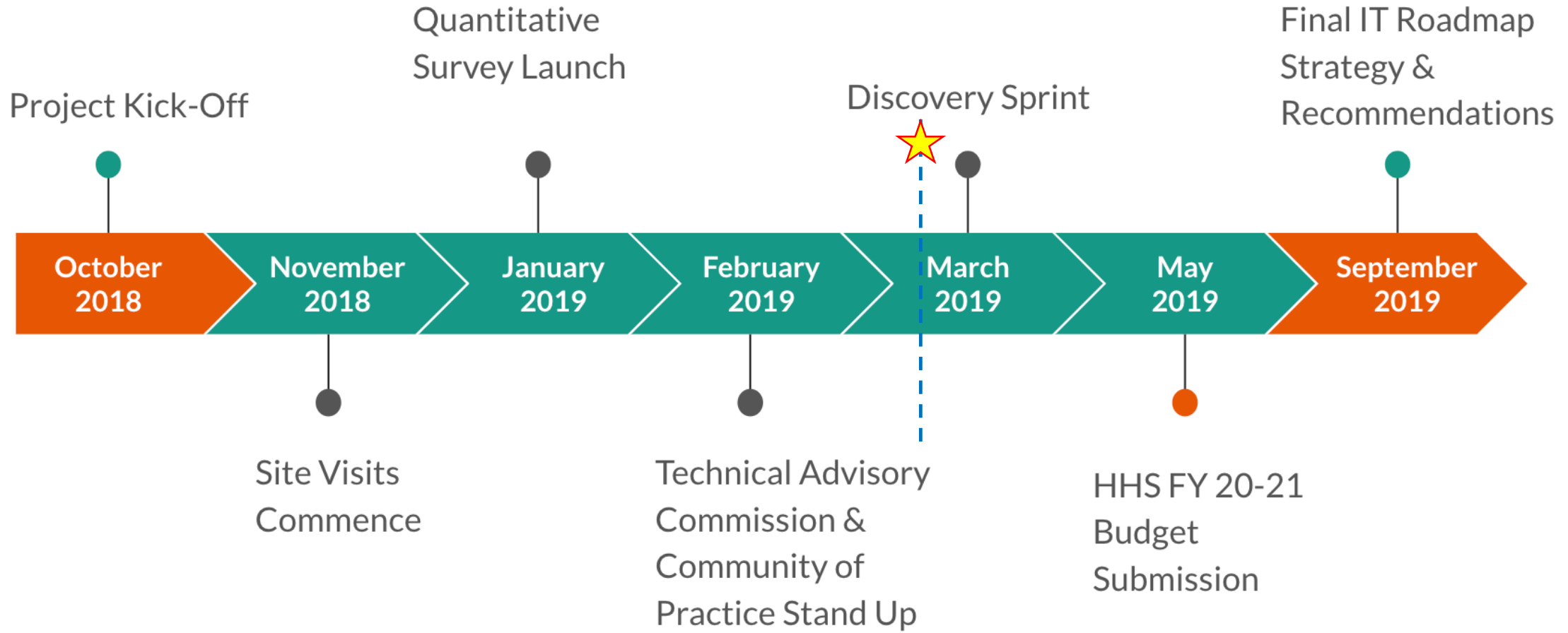
The Department of Health and Human Services (HHS) Immediate Office of the Secretary (IOS) Office of the Chief Technology Officer (CTO) is committed to deploying new methods in discovering operational solutions to provide alternatives for achieving modernization of Health Information Technologies (HIT). HHS Office of CTO is working in a collaborative environment with IHS and the Office of the National Coordinator (ONC) to achieve this goal.

What does Health IT Modernization look like for Health for IHS?

By utilizing internal and external expertise informed by tribal leadership, we will identify and evaluate HIT solution options and provide guidance to IHS, HHS, and tribal leaders on next steps in the modernization process.



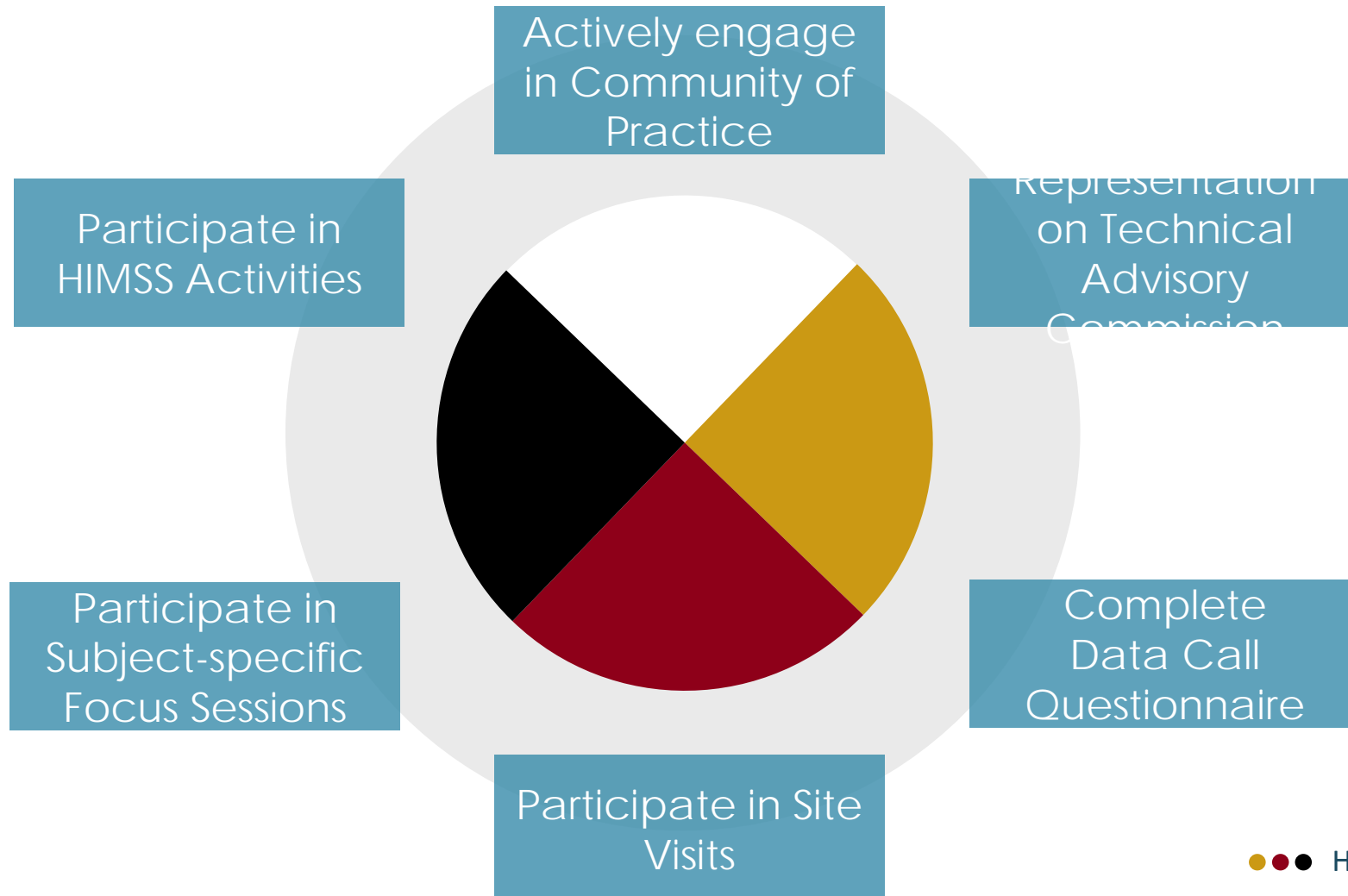
Project Timeline & Major Milestones



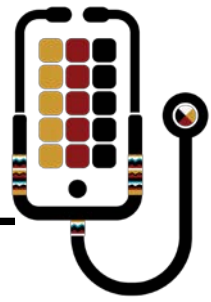
Stakeholder Engagement



Capturing and incorporating the voice of all stakeholders is vital to the success of the HHS // IHS HIT Modernization Project. The I/T/U community will have the opportunity to engage in the following



Project Highlights & Site Findings



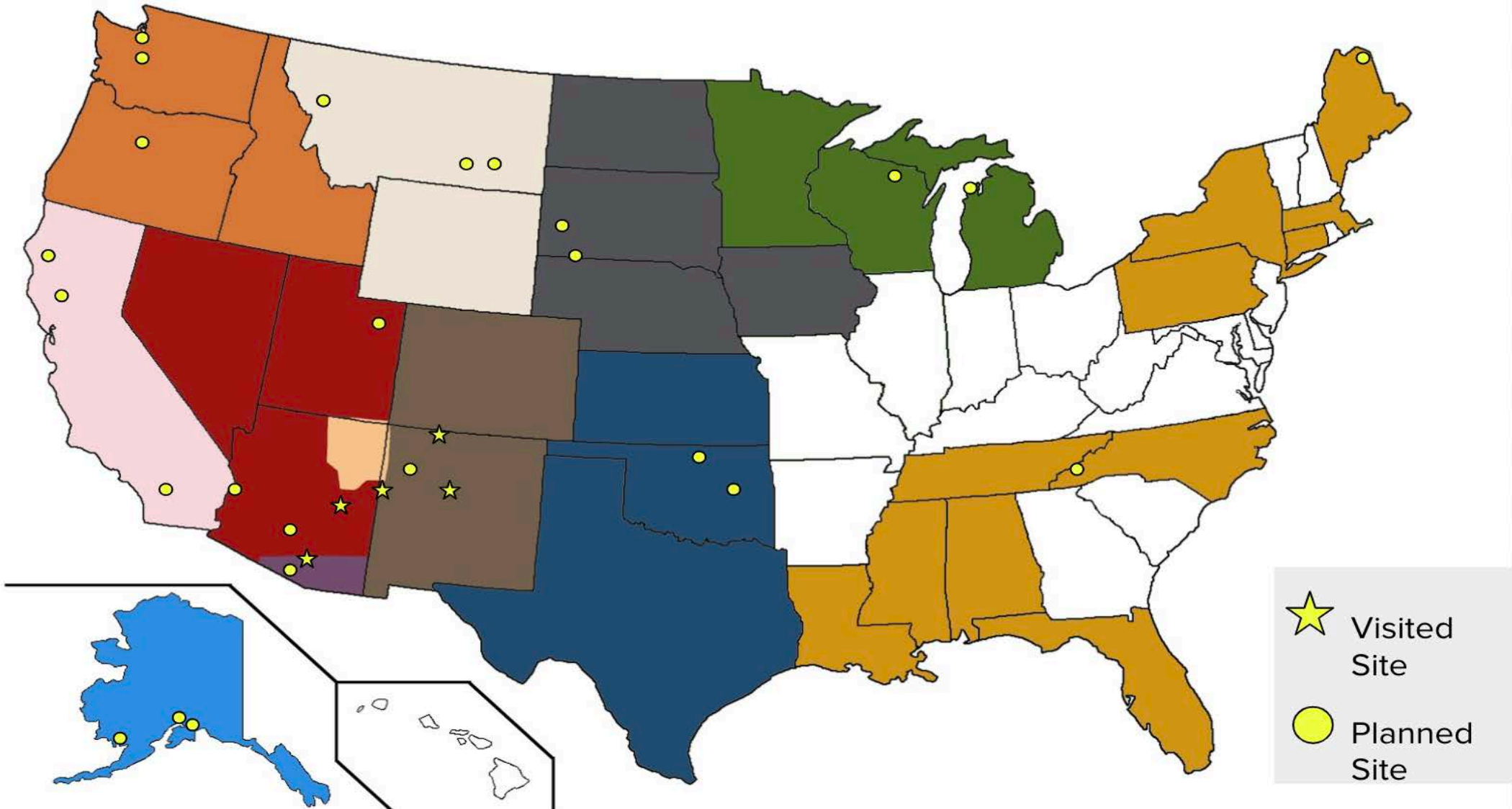
Project Highlights

- ✓ 36 Sites Targeted for Visits across all 12 IHS areas
- ✓ Legacy Assessment team fully engaged, actively understanding RPMS architecture, including a platform walk-through
- ✓ Technical Advisory Commission (TAC) secured several key participants from academia, government, and healthcare industry (CMO, CIO, VP)
- ✓ Community of Practice (CoP) well received by stakeholder organizations to share best practices, HIT information, and uses of technology
- ✓ 6 Site Visits to date with Human Center Design methodology being utilized

Site Visit Findings

- “It’s important to focus on the interoperability and the interface because that is where the rubber meets the road. Because RPMS does not always talk to the others.”
- “I feel like it works if you know how to use it. It’s not an intuitive program. The training isn’t helpful—it’s either so basic I don’t need it or it’s not helpful. It’s not intuitive.”
- “I have a dream that maybe one day we won’t have all these million of databases and EHRs, everything will be in the same place.”
- Information appears to be lost, and users cannot track it enough to understand what happened and prevent it from happening in the future.

Upcoming Site Visits

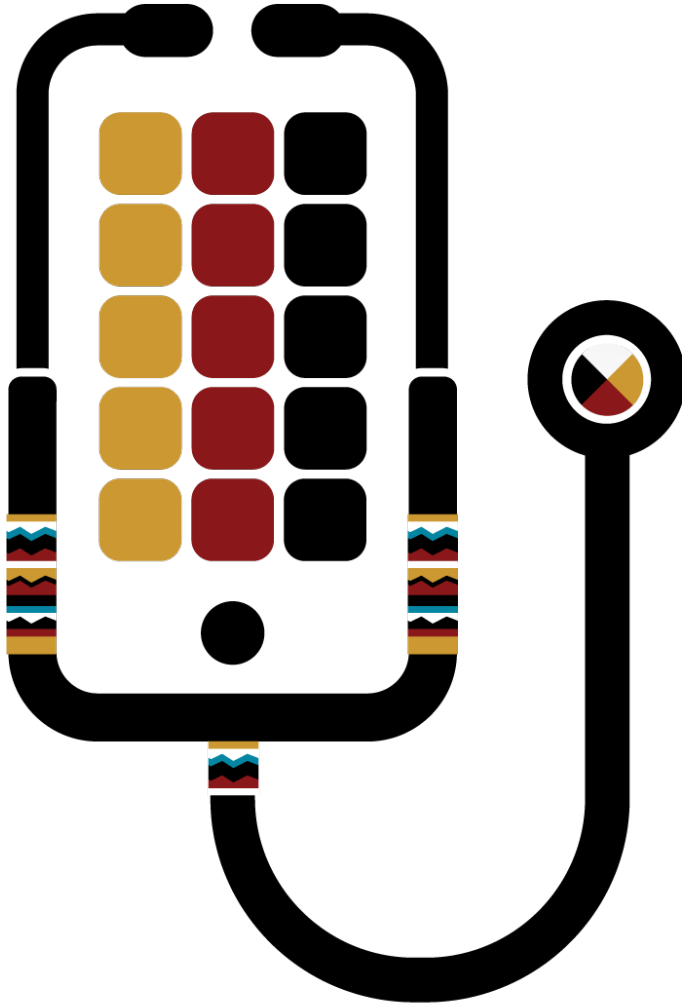


Summary & Expectations of Results



1. Recommendation will be going directly to HHS Office of CTO and shared with IHS Executive Management and Stakeholder groups
2. Teams are actively working with Tribes and want to engage as many of these stakeholder groups possible for initiative-centric feedback
3. NIHB has played a very helpful role in identifying and connecting the right tribal partners, which we value and hope for continued support
4. Team is focused on Qualitative and Quantitative analysis with a priority of aligning the communities' needs with Innovative solutions

Contact Information



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