# Federal Employee Viewpoint Survey Results

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2nd Level **Department of Health and Human Services Subagency** ALASKA AREA INDIAN HEALTH SERVICE Report WWW.OPM.GOV/FEVS #FEVS

# Department of Health and Human Services ALASKA AREA INDIAN HEALTH SERVICE

### 2nd Level Subagency Report

This 2022 OPM Federal Employee Viewpoint Survey Report provides summary results for the core OPM FEVS, telework, and demographic items for your subagency, including comparisons to your department or agency.

#### **Response Summary**

| Organizations                           | Surveys<br>Completed | Response<br>Rate |
|---|----------------------|------------------|
| Governmentwide                          | 557,778              | 35.3%            |
| Department of Health and Human Services | 50,317               | 64.1%            |
| INDIAN HEALTH SERVICE                   | 5,723                | 43.4%            |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15                   | 68.2%            |

#### Top 10 Positive & Negative Items and Leading & Trailing Your Comparison Group

These sections provide high level information on how your sub-agency is doing.

#### **Main Report Results**

The results include response percentages for each survey item. The definitions for the Positive, Neutral, and Negative response percentages vary in the following ways across the three primary response scales used in the survey:

Positive: Strongly Agree and Agree or Always and Most of the time or Very Good and Good or Very Satisfied and

Satisfied

Neutral: Neither Agree nor Disagree or Sometimes or Fair or Neither Satisfied nor Dissatisfied

Negative: Disagree and Strongly Disagree or Rarely and Never or Poor and Very Poor or Dissatisfied and Very

Dissatisfied

Positive, Neutral, and Negative percentages are based on the total number of responses (N) that are in these three categories. The number of *Do Not Know (DNK), No Basis to Judge, There have been no recent hires in my work unit, I do not have any accessibility needs*, where applicable, is listed separately.

Two items on the OPM FEVS (Q12 and Q34) are negatively worded, so percent positive scores include *Strongly Disagree* or *Disagree* responses and percent negative scores include *Strongly Agree* or *Agree* responses.

# **Top 10 Positive & Negative Items**

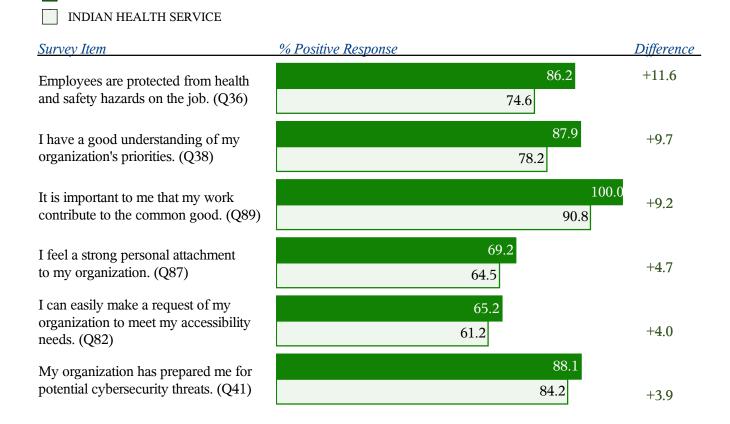
The figures below highlight the top 10 positive and negative results from the survey to help you quickly identify the most positive and most negative aspects of the organizational environment (items 1-89, excluding items 12, 15, and 34). Use this snapshot as a quick reference or overview of your OPM FEVS results.

| Highest Po | Percent Positive   | Highest | t Percent Negative   |
|------------|--|---------|--|
|            | t is important to me that my work contribute o the common good. (Q89)      | 85.0%   | Management involves employees in decisions that affect their work. (Q64)   |
|            | My organization has prepared me for optential cybersecurity threats. (Q41) | 71.6%   | My work unit commits resources to develop<br>new ideas (e.g., budget, staff, time, expert                          |
|            | have a good understanding of my organization's priorities. (Q38)           | 67.0%   | support). (Q26)  How satisfied are you with the information  |
|            | Employees are protected from health and afety hazards on the job. (Q36)    |         | you receive from management on what's going on in your organization? (Q66)   |
|            | know what is expected of me on the job. Q4)                                | 64.8%   | In my organization, arbitrary action, personal favoritism and/or political coercion are not tolerated. (Q42)       |
| I          | am held accountable for the quality of work produce. (Q11)                 | 64.8%   | In my organization, senior leaders generate<br>high levels of motivation and commitment<br>in the workforce. (Q55) |
|            | know how my work relates to the agency's goals. (Q7)                       | 56.5%   | Overall, how good a job do you feel is being   |
|            | My supervisor holds me accountable for achieving results. (Q51)            | 30.370  | done by the manager directly above your immediate supervisor? (Q59)  |
|            | identify with the mission of my organization. (Q88)                        | 52.7%   | Management makes effective changes to address challenges facing our organization. (Q63)                            |
|            | Employees in my work unit meet the needs of our customers. (Q19)           | 51.6%   | I believe the results of this survey will be used to make my agency a better place to work. (Q44)                  |
|            |  | 51.1%   | Management encourages innovation. (Q62)  |
|            |  | 49.6%   | My organization's senior leaders maintain high standards of honesty and integrity. (Q56)                           |

### **Leading Your Comparison Group**

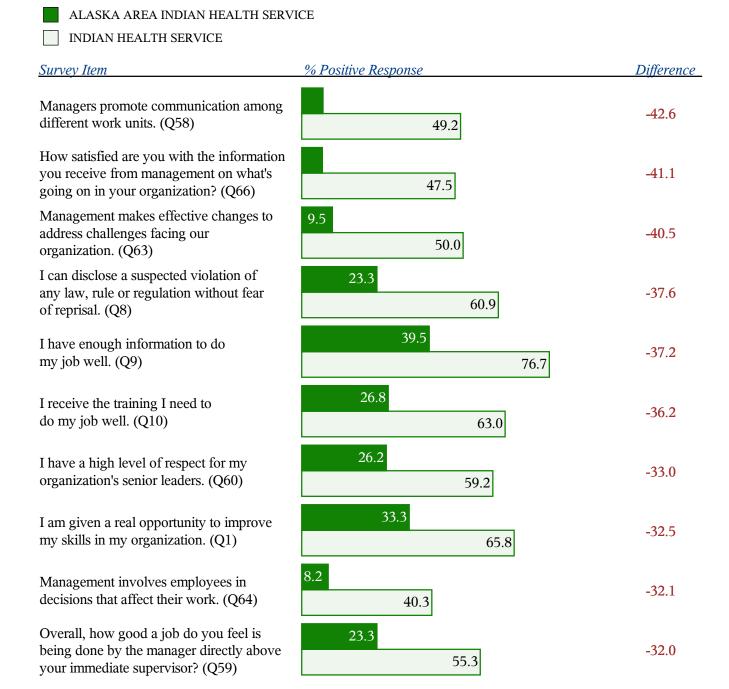
ALASKA AREA INDIAN HEALTH SERVICE

The figure below allows you to see where your subagency results are higher than your comparison group (INDIAN HEALTH SERVICE) average (items 1-89, excluding items 12, 15, and 34). Only survey items with differences of 3 percentage points or more from your comparison group average are displayed. If your subagency has more than 10 items that are higher than the average, only the 10 items with the greatest differences are shown. Percentages that are less than 8 are not displayed in the bar. A missing bar indicates 0% Positive Response for the item



### **Trailing Your Comparison Group**

The figure below allows you to see where your subagency results are lower than your comparison group (INDIAN HEALTH SERVICE) average (items 1-89, excluding items 12, 15, and 34). Only survey items with differences of 3 percentage points or more from your comparison group average are displayed. If your subagency has more than 10 items that are lower than the average, only the 10 items with the greatest differences are shown. Percentages that are less than 8 are not displayed in the bar. A missing bar indicates 0% Positive Response for the item



# **My Work Experience**

#### 1. I am given a real opportunity to improve my skills in my organization.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 554,191 | 68.0%    | 15.3%   | 16.6%    |
| Department of Health and Human Services | 50,076  | 77.1%    | 12.6%   | 10.3%    |
| INDIAN HEALTH SERVICE                   | 5,685   | 65.8%    | 18.5%   | 15.7%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 33.3%    | 43.0%   | 23.7%    |

#### 2. I feel encouraged to come up with new and better ways of doing things.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 548,783 | 63.8%    | 16.2%   | 20.0%    |
| Department of Health and Human Services | 49,638  | 73.8%    | 13.9%   | 12.3%    |
| INDIAN HEALTH SERVICE                   | 5,630   | 63.0%    | 19.4%   | 17.6%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 38.9%    | 24.0%   | 37.0%    |

#### 3. My work gives me a feeling of personal accomplishment.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 548,810 | 71.3%    | 14.6%   | 14.1%    |
| Department of Health and Human Services | 49,739  | 79.5%    | 12.1%   | 8.4%     |
| INDIAN HEALTH SERVICE                   | 5,617   | 73.1%    | 15.5%   | 11.4%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 52.0%    | 6.3%    | 41.8%    |

#### 4. I know what is expected of me on the job.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 548,738 | 81.3%    | 10.1%   | 8.5%     |
| Department of Health and Human Services | 49,588  | 86.0%    | 8.2%    | 5.8%     |
| INDIAN HEALTH SERVICE                   | 5,650   | 85.0%    | 8.9%    | 6.1%     |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 82.7%    | 6.3%    | 11.1%    |

#### 5. My workload is reasonable.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 553,302 | 61.4%    | 14.7%   | 23.8%    |
| Department of Health and Human Services | 50,000  | 65.0%    | 14.3%   | 20.7%    |
| INDIAN HEALTH SERVICE                   | 5,674   | 63.2%    | 16.2%   | 20.6%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 49.9%    | 44.5%   | 5.6%     |

# **My Work Experience (continued)**

#### 6. My talents are used well in the workplace.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 546,839 | 62.7%    | 16.7%   | 20.5%    |
| Department of Health and Human Services | 49,462  | 70.4%    | 15.2%   | 14.5%    |
| INDIAN HEALTH SERVICE                   | 5,611   | 67.3%    | 17.9%   | 14.8%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 14      | 48.5%    | 13.4%   | 38.1%    |

#### 7. I know how my work relates to the agency's goals.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 552,613 | 84.2%    | 9.3%    | 6.4%     |
| Department of Health and Human Services | 49,928  | 89.8%    | 6.8%    | 3.4%     |
| INDIAN HEALTH SERVICE                   | 5,669   | 85.4%    | 10.2%   | 4.4%     |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 81.9%    | 12.5%   | 5.6%     |

#### 8. I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 533,120 | 70.0%    | 14.3%   | 15.7%    | 23,426     |
| Department of Health and Human Services | 47,435  | 73.2%    | 15.0%   | 11.9%    | 2,762      |
| INDIAN HEALTH SERVICE                   | 5,536   | 60.9%    | 19.6%   | 19.4%    | 179        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 13      | 23.3%    | 41.6%   | 35.0%    | 2          |

### 9. I have enough information to do my job well.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 556,708 | 74.4%    | 14.0%   | 11.6%    |
| Department of Health and Human Services | 50,221  | 81.2%    | 11.3%   | 7.5%     |
| INDIAN HEALTH SERVICE                   | 5,712   | 76.7%    | 14.9%   | 8.5%     |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 39.5%    | 18.7%   | 41.8%    |

### 10. I receive the training I need to do my job well.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 556,658 | 64.7%    | 18.9%   | 16.4%    |
| Department of Health and Human Services | 50,214  | 74.4%    | 16.1%   | 9.5%     |
| INDIAN HEALTH SERVICE                   | 5,712   | 63.0%    | 22.5%   | 14.4%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 26.8%    | 44.0%   | 29.2%    |

# **My Work Experience (continued)**

#### 11. I am held accountable for the quality of work I produce.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 556,225 | 87.3%    | 8.3%    | 4.4%     |
| Department of Health and Human Services | 50,173  | 92.3%    | 5.8%    | 2.0%     |
| INDIAN HEALTH SERVICE                   | 5,705   | 86.3%    | 10.2%   | 3.6%     |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 82.1%    | 17.9%   | 0.0%     |

#### 12. Continually changing work priorities make it hard for me to produce high quality work.

| Organizations                           | N       | Positive | Neutral | Negative | NBJ<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 544,589 | 32.7%    | 25.8%   | 41.4%    | 12,053     |
| Department of Health and Human Services | 48,903  | 36.3%    | 26.5%   | 37.2%    | 1,295      |
| INDIAN HEALTH SERVICE                   | 5,615   | 23.6%    | 32.5%   | 43.9%    | 93         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 14      | 54.2%    | 32.3%   | 13.5%    | 1          |

Note: This item is negatively worded, so percent positive scores include "Strongly Disagree" or "Disagree" responses and percent negative scores include "Strongly Agree" or "Agree" responses. Percent positive scores mean that continually changing work priorities do not make it hard for employees to produce high quality work.

#### 13. I have a clear idea of how well I am doing my job.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 556,628 | 74.4%    | 15.0%   | 10.6%    |
| Department of Health and Human Services | 50,206  | 80.7%    | 12.5%   | 6.8%     |
| INDIAN HEALTH SERVICE                   | 5,707   | 74.5%    | 16.8%   | 8.7%     |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 70.3%    | 17.9%   | 11.9%    |

# My Work Unit

#### 14. The people I work with cooperate to get the job done.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 556,436 | 80.3%    | 10.3%   | 9.4%     |
| Department of Health and Human Services | 50,202  | 85.2%    | 8.5%    | 6.2%     |
| INDIAN HEALTH SERVICE                   | 5,714   | 69.5%    | 16.7%   | 13.7%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 50.5%    | 24.3%   | 25.2%    |

#### 15. In my work unit poor performers usually (select all that apply):

| Organizations                           | N       | Remain<br>In Work<br>Unit And<br>Improve<br>Over Time | Remain<br>In Work<br>Unit And<br>Continue<br>To<br>Under-<br>Perform | Leave<br>Work Unit-<br>Removed<br>or<br>Transferred | Leave<br>Work<br>Unit-<br>Quit | No Poor<br>Performers In<br>Work Unit | Do Not<br>Know |
|---|---------|---|--|---|--------------------------------|---------------------------------------|----------------|
| Governmentwide                          | 556,385 | 16.1%   | 42.2%  | 10.1%   | 6.3%                           | 19.5%                                 | 20.8%          |
| Department of Health and Human Services | 50,164  | 17.0%   | 31.6%  | 8.7%  | 5.7%                           | 24.0%                                 | 25.0%          |
| INDIAN HEALTH SERVICE                   | 5,710   | 17.0%   | 45.2%  | 8.0%  | 6.6%                           | 16.0%                                 | 19.1%          |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 19.0%   | 48.6%  | 6.4%  | 5.6%                           | 20.2%                                 | 12.1%          |

Note: Percents will add to more than 100% because respondents could choose more than one response option.

#### 16. In my work unit, differences in performance are recognized in a meaningful way.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 491,186 | 41.8%    | 27.2%   | 31.0%    | 65,222     |
| Department of Health and Human Services | 43,376  | 51.2%    | 26.6%   | 22.2%    | 6,785      |
| INDIAN HEALTH SERVICE                   | 5,341   | 37.9%    | 30.5%   | 31.6%    | 367        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 20.3%    | 31.9%   | 47.8%    | 0          |

#### 17. Employees in my work unit share job knowledge.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 553,111 | 79.9%    | 10.7%   | 9.4%     | 3,620      |
| Department of Health and Human Services | 49,895  | 82.9%    | 9.6%    | 7.5%     | 328        |
| INDIAN HEALTH SERVICE                   | 5,657   | 67.0%    | 18.1%   | 14.9%    | 56         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 14      | 41.3%    | 20.0%   | 38.7%    | 1          |

#### 18. My work unit has the job-relevant knowledge and skills necessary to accomplish organizational goals.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 550 104 |          |         |          |            |
| Governmentwide                          | 550,104 | 78.7%    | 12.5%   | 8.9%     | 6,813      |
| Department of Health and Human Services | 49,703  | 84.6%    | 9.6%    | 5.8%     | 527        |
| INDIAN HEALTH SERVICE                   | 5,632   | 73.1%    | 17.9%   | 9.0%     | 78         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 12      | 56.1%    | 15.2%   | 28.7%    | 3          |

#### 19. Employees in my work unit meet the needs of our customers.

| Organizations                           | N       | Positive | Neutral | Negative | NBJ<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 523,895 | 87.3%    | 10.6%   | 2.2%     | 27,814     |
| Department of Health and Human Services | 47,229  | 91.7%    | 7.3%    | 1.1%     | 2,598      |
| INDIAN HEALTH SERVICE                   | 5,527   | 83.2%    | 14.1%   | 2.6%     | 138        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 13      | 79.7%    | 20.3%   | 0.0%     | 2          |

#### 20. Employees in my work unit contribute positively to my agency's performance.

| Organizations                           | N       | Positive | Neutral | Negative | NBJ<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 525,899 | 84.8%    | 11.9%   | 3.3%     | 18,257     |
| Department of Health and Human Services | 48,033  | 90.8%    | 7.4%    | 1.8%     | 1,288      |
| INDIAN HEALTH SERVICE                   | 5,454   | 78.5%    | 15.7%   | 5.8%     | 132        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 12      | 62.9%    | 29.4%   | 7.6%     | 3          |

#### 21. Employees in my work unit produce high-quality work.

| Organizations                           | N       | Positive | Neutral | Negative | NBJ<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 530,983 | 82.4%    | 14.1%   | 3.4%     | 19,513     |
| Department of Health and Human Services | 48,420  | 89.2%    | 9.0%    | 1.8%     | 1,285      |
| INDIAN HEALTH SERVICE                   | 5,508   | 77.8%    | 17.5%   | 4.7%     | 133        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 12      | 71.2%    | 28.8%   | 0.0%     | 3          |

#### 22. Employees in my work unit adapt to changing priorities.

| Organizations                           | N       | Positive | Neutral | Negative | NBJ<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 530,563 | 79.6%    | 15.4%   | 5.0%     | 19,649     |
| Department of Health and Human Services | 48,133  | 85.6%    | 11.3%   | 3.1%     | 1,513      |
| INDIAN HEALTH SERVICE                   | 5,521   | 71.6%    | 19.8%   | 8.5%     | 128        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 11      | 60.6%    | 39.4%   | 0.0%     | 4          |

#### 23. New hires in my work unit (i.e. hired in the past year) have the right skills to do their jobs.

| Organizations                           | N       | Positive | Neutral | Negative | No Recent<br>Hires<br>(N) |
|---|---------|----------|---------|----------|---------------------------|
| Governmentwide                          | 470,034 | 57.7%    | 25.1%   | 17.3%    | 86,540                    |
| Department of Health and Human Services | 42,698  | 70.7%    | 20.7%   | 8.6%     | 7,492                     |
| INDIAN HEALTH SERVICE                   | 5,082   | 59.1%    | 26.8%   | 14.1%    | 635                       |
| ALASKA AREA INDIAN HEALTH SERVICE       | 10      | 41.3%    | 40.6%   | 18.1%    | 5                         |

#### 24. I can influence decisions in my work unit.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 556,440 | 63.1%    | 20.5%   | 16.4%    |
| Department of Health and Human Services | 50,180  | 69.3%    | 19.1%   | 11.6%    |
| INDIAN HEALTH SERVICE                   | 5,711   | 59.7%    | 25.0%   | 15.3%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 45.2%    | 31.3%   | 23.5%    |

#### 25. I know what my work unit's goals are.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 556,152 | 82.3%    | 10.7%   | 7.0%     |
| Department of Health and Human Services | 50,142  | 86.7%    | 8.6%    | 4.8%     |
| INDIAN HEALTH SERVICE                   | 5,705   | 82.8%    | 11.7%   | 5.6%     |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 70.0%    | 24.3%   | 5.6%     |

### 26. My work unit commits resources to develop new ideas (e.g., budget, staff, time, expert support).

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 525,068 | 50.9%    | 24.4%   | 24.7%    | 31,159     |
| Department of Health and Human Services | 47,918  | 64.4%    | 20.3%   | 15.3%    | 2,253      |
| INDIAN HEALTH SERVICE                   | 5,544   | 50.8%    | 27.7%   | 21.4%    | 160        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 14      | 28.4%    | 0.0%    | 71.6%    | 1          |

#### 27. My work unit successfully manages disruptions to our work.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 535,320 | 65.8%    | 19.4%   | 14.7%    | 21,166     |
| Department of Health and Human Services | 48,225  | 74.1%    | 16.3%   | 9.6%     | 1,966      |
| INDIAN HEALTH SERVICE                   | 5,585   | 58.5%    | 24.4%   | 17.0%    | 130        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 13      | 58.2%    | 27.2%   | 14.6%    | 2          |

#### 28. Employees in my work unit consistently look for new ways to improve how they do their work.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 528,700 | 63.9%    | 21.7%   | 14.5%    | 22,745     |
| Department of Health and Human Services | 48,040  | 73.4%    | 17.7%   | 9.0%     | 1,859      |
| INDIAN HEALTH SERVICE                   | 5,531   | 57.4%    | 25.3%   | 17.3%    | 131        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 12      | 55.3%    | 44.7%   | 0.0%     | 3          |

#### 29. Employees in my work unit incorporate new ideas into their work.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 522,485 | 64.6%    | 21.4%   | 14.0%    | 22,560     |
| Department of Health and Human Services | 47,640  | 74.6%    | 16.9%   | 8.5%     | 1,738      |
| INDIAN HEALTH SERVICE                   | 5,451   | 58.2%    | 25.3%   | 16.5%    | 133        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 13      | 37.6%    | 41.5%   | 20.9%    | 2          |

#### 30. Employees in my work unit approach change as an opportunity.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 520,226 | 54.2%    | 27.1%   | 18.6%    | 24,140     |
| Department of Health and Human Services | 47,388  | 66.0%    | 22.8%   | 11.2%    | 2,016      |
| INDIAN HEALTH SERVICE                   | 5,474   | 51.6%    | 28.2%   | 20.2%    | 115        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 13      | 51.1%    | 28.3%   | 20.6%    | 2          |

#### 31. Employees in my work unit consider customer needs a top priority.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 524,000 | 75.7%    | 15.7%   | 8.5%     | 20,970     |
| Department of Health and Human Services | 47,132  | 83.3%    | 12.0%   | 4.7%     | 2,272      |
| INDIAN HEALTH SERVICE                   | 5,544   | 73.1%    | 16.5%   | 10.4%    | 76         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 12      | 70.5%    | 14.2%   | 15.3%    | 3          |

#### 32. Employees in my work unit consistently look for ways to improve customer service.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 520,585 | 63.4%    | 24.4%   | 12.2%    | 27,607     |
| Department of Health and Human Services | 46,687  | 73.9%    | 19.0%   | 7.1%     | 2,891      |
| INDIAN HEALTH SERVICE                   | 5,541   | 60.6%    | 24.4%   | 15.0%    | 98         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 12      | 47.3%    | 45.0%   | 7.7%     | 2          |

#### 33. Employees in my work unit support my need to balance my work and personal responsibilities.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 533,626 | 69.7%    | 16.9%   | 13.5%    | 11,042     |
| Department of Health and Human Services | 48,577  | 78.6%    | 13.2%   | 8.3%     | 723        |
| INDIAN HEALTH SERVICE                   | 5,548   | 62.3%    | 22.3%   | 15.3%    | 57         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 14      | 48.2%    | 20.2%   | 31.7%    | 1          |

#### 34. Employees in my work unit are typically under too much pressure to meet work goals.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 525,943 | 41.5%    | 28.9%   | 29.6%    | 22,464     |
| Department of Health and Human Services | 47,657  | 43.1%    | 27.9%   | 29.0%    | 2,031      |
| INDIAN HEALTH SERVICE                   | 5,496   | 31.6%    | 35.2%   | 33.2%    | 145        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 13      | 30.2%    | 14.5%   | 55.3%    | 2          |

Note: This item is negatively worded, so percent positive scores include "Strongly Disagree" or "Disagree" responses and percent negative scores include "Strongly Agree" or "Agree" responses. Percent positive scores mean employees are typically not pressured to meet work goals.

### **My Organization**

#### 35. Employees are recognized for providing high quality products and services.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 533,114 | 58.6%    | 18.1%   | 23.2%    | 15,185     |
| Department of Health and Human Services | 48,601  | 68.8%    | 16.0%   | 15.2%    | 1,178      |
| INDIAN HEALTH SERVICE                   | 5,552   | 47.0%    | 24.7%   | 28.3%    | 95         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 14      | 28.6%    | 32.4%   | 38.9%    | 0          |

#### 36. Employees are protected from health and safety hazards on the job.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 533,998 | 74.8%    | 12.2%   | 13.0%    | 14,407     |
| Department of Health and Human Services | 47,809  | 84.2%    | 9.6%    | 6.2%     | 1,968      |
| INDIAN HEALTH SERVICE                   | 5,580   | 74.6%    | 14.8%   | 10.6%    | 65         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 13      | 86.2%    | 6.4%    | 7.4%     | 2          |

#### 37. My organization is successful at accomplishing its mission.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 536,041 | 78.0%    | 13.8%   | 8.2%     | 11,961     |
| Department of Health and Human Services | 48,845  | 84.0%    | 11.3%   | 4.7%     | 906        |
| INDIAN HEALTH SERVICE                   | 5,534   | 68.7%    | 21.6%   | 9.7%     | 110        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 12      | 62.4%    | 37.6%   | 0.0%     | 3          |

#### 38. I have a good understanding of my organization's priorities.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 547,830 | 77.2%    | 12.9%   | 9.8%     |
| Department of Health and Human Services | 49,722  | 83.0%    | 10.8%   | 6.2%     |
| INDIAN HEALTH SERVICE                   | 5,631   | 78.2%    | 14.9%   | 6.9%     |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 87.9%    | 12.1%   | 0.0%     |

# My Organization (continued)

#### 39. My organization effectively adapts to changing government priorities.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 530,176 | 66.7%    | 20.2%   | 13.1%    | 18,188     |
| Department of Health and Human Services | 47,994  | 77.2%    | 16.0%   | 6.8%     | 1,772      |
| INDIAN HEALTH SERVICE                   | 5,471   | 63.5%    | 26.4%   | 10.2%    | 171        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 14      | 46.9%    | 46.3%   | 6.9%     | 1          |

#### 40. My organization has prepared me for potential physical security threats.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 535,681 | 73.1%    | 14.9%   | 12.0%    | 9,875      |
| Department of Health and Human Services | 48,164  | 76.6%    | 14.9%   | 8.5%     | 1,452      |
| INDIAN HEALTH SERVICE                   | 5,577   | 69.1%    | 16.8%   | 14.1%    | 44         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 69.6%    | 6.4%    | 24.0%    | 0          |

#### 41. My organization has prepared me for potential cybersecurity threats.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 540,124 | 83.4%    | 10.9%   | 5.8%     | 5,624      |
| Department of Health and Human Services | 49,228  | 91.0%    | 6.9%    | 2.1%     | 411        |
| INDIAN HEALTH SERVICE                   | 5,585   | 84.2%    | 12.0%   | 3.8%     | 41         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 88.1%    | 0.0%    | 11.9%    | 0          |

#### 42. In my organization, arbitrary action, personal favoritism and/or political coercion are not tolerated.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 507,882 | 52.0%    | 21.2%   | 26.8%    | 37,667     |
| Department of Health and Human Services | 45,037  | 59.0%    | 21.3%   | 19.7%    | 4,562      |
| INDIAN HEALTH SERVICE                   | 5,414   | 44.1%    | 25.4%   | 30.6%    | 212        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 14      | 28.4%    | 6.8%    | 64.8%    | 1          |

#### 43. I recommend my organization as a good place to work.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 545,445 | 64.5%    | 20.1%   | 15.4%    |
| Department of Health and Human Services | 49,608  | 75.8%    | 16.0%   | 8.2%     |
| INDIAN HEALTH SERVICE                   | 5,620   | 63.3%    | 24.7%   | 12.0%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 33.3%    | 36.2%   | 30.5%    |

# **My Organization (continued)**

#### 44. I believe the results of this survey will be used to make my agency a better place to work.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 506,994 | 42.9%    | 25.7%   | 31.4%    | 38,989     |
| Department of Health and Human Services | 46,525  | 59.8%    | 22.5%   | 17.6%    | 3,119      |
| INDIAN HEALTH SERVICE                   | 5,277   | 50.4%    | 26.0%   | 23.6%    | 344        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 12      | 25.1%    | 23.3%   | 51.6%    | 3          |

# **My Supervisor**

#### 45. My supervisor is committed to a workforce representative of all segments of society.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 511,232 | 78.2%    | 14.2%   | 7.6%     | 33,009     |
| Department of Health and Human Services | 47,248  | 84.4%    | 10.4%   | 5.2%     | 2,288      |
| INDIAN HEALTH SERVICE                   | 5,358   | 69.4%    | 19.2%   | 11.4%    | 249        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 14      | 48.0%    | 25.7%   | 26.3%    | 1          |

#### 46. Supervisors in my work unit support employee development.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 537,139 | 77.0%    | 12.1%   | 10.8%    | 7,689      |
| Department of Health and Human Services | 49,077  | 83.2%    | 9.6%    | 7.2%     | 510        |
| INDIAN HEALTH SERVICE                   | 5,529   | 67.5%    | 18.2%   | 14.3%    | 85         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 14      | 42.3%    | 26.0%   | 31.7%    | 1          |

### 47. My supervisor supports my need to balance work and other life issues.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 541,245 | 83.3%    | 9.2%    | 7.5%     |
| Department of Health and Human Services | 49,292  | 87.8%    | 7.3%    | 4.9%     |
| INDIAN HEALTH SERVICE                   | 5,578   | 75.3%    | 14.3%   | 10.4%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 14      | 48.2%    | 32.8%   | 19.0%    |

#### 48. My supervisor listens to what I have to say.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 537,954 | 81.9%    | 9.3%    | 8.8%     |
| Department of Health and Human Services | 49,097  | 85.9%    | 7.8%    | 6.3%     |
| INDIAN HEALTH SERVICE                   | 5,529   | 73.9%    | 14.7%   | 11.3%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 64.1%    | 18.6%   | 17.3%    |

# My Supervisor (continued)

#### 49. My supervisor treats me with respect.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 540,128 | 86.0%    | 7.8%    | 6.3%     |
| Department of Health and Human Services | 49,219  | 88.4%    | 6.7%    | 4.9%     |
| INDIAN HEALTH SERVICE                   | 5,562   | 78.1%    | 13.3%   | 8.6%     |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 70.3%    | 18.6%   | 11.1%    |

#### 50. I have trust and confidence in my supervisor.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 537,613 | 76.2%    | 12.2%   | 11.6%    |
| Department of Health and Human Services | 49,009  | 81.3%    | 10.4%   | 8.3%     |
| INDIAN HEALTH SERVICE                   | 5,535   | 69.0%    | 16.7%   | 14.4%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 13      | 65.1%    | 27.9%   | 7.0%     |

#### 51. My supervisor holds me accountable for achieving results.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 540,106 | 86.9%    | 9.6%    | 3.5%     |
| Department of Health and Human Services | 49,216  | 91.3%    | 6.7%    | 2.0%     |
| INDIAN HEALTH SERVICE                   | 5,565   | 81.0%    | 14.2%   | 4.8%     |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 81.9%    | 18.1%   | 0.0%     |

#### 52. Overall, how good a job do you feel is being done by your immediate supervisor?

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 542,593 | 77.6%    | 13.5%   | 8.9%     |
| Department of Health and Human Services | 49,403  | 82.7%    | 11.2%   | 6.1%     |
| INDIAN HEALTH SERVICE                   | 5,598   | 68.4%    | 18.5%   | 13.1%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 64.1%    | 11.6%   | 24.3%    |

### 53. My supervisor provides me with constructive suggestions to improve my job performance.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 542,912 | 70.3%    | 17.1%   | 12.7%    |
| Department of Health and Human Services | 49,465  | 76.5%    | 14.6%   | 9.0%     |
| INDIAN HEALTH SERVICE                   | 5,607   | 64.0%    | 21.2%   | 14.8%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 51.4%    | 18.9%   | 29.7%    |

### My Supervisor (continued)

#### 54. My supervisor provides me with performance feedback throughout the year.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 537,966 | 74.6%    | 13.5%   | 11.8%    | 5,174      |
| Department of Health and Human Services | 49,079  | 78.9%    | 12.4%   | 8.7%     | 392        |
| INDIAN HEALTH SERVICE                   | 5,549   | 66.5%    | 19.2%   | 14.4%    | 58         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 52.2%    | 24.8%   | 22.9%    | 0          |

### Leadership

#### 55. In my organization, senior leaders generate high levels of motivation and commitment in the workforce.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 526,253 | 47.7%    | 23.0%   | 29.3%    | 13,759     |
| Department of Health and Human Services | 48,067  | 60.5%    | 21.2%   | 18.3%    | 1,192      |
| INDIAN HEALTH SERVICE                   | 5,421   | 44.0%    | 28.3%   | 27.7%    | 162        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 14      | 14.9%    | 20.4%   | 64.8%    | 1          |

#### 56. My organization's senior leaders maintain high standards of honesty and integrity.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 500,578 | 59.9%    | 21.3%   | 18.8%    | 35,739     |
| Department of Health and Human Services | 46,029  | 69.4%    | 19.2%   | 11.4%    | 2,953      |
| INDIAN HEALTH SERVICE                   | 5,278   | 51.2%    | 28.8%   | 20.0%    | 274        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 13      | 30.6%    | 19.8%   | 49.6%    | 1          |

### 57. Managers communicate the goals of the organization.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 529,488 | 64.3%    | 18.2%   | 17.6%    | 7,759      |
| Department of Health and Human Services | 48,377  | 73.4%    | 15.8%   | 10.8%    | 648        |
| INDIAN HEALTH SERVICE                   | 5,425   | 55.2%    | 25.3%   | 19.5%    | 117        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 13      | 30.3%    | 35.8%   | 33.8%    | 1          |

#### 58. Managers promote communication among different work units (for example, about projects, goals, needed resources).

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 519,846 | 57.6%    | 20.3%   | 22.1%    | 16,143     |
| Department of Health and Human Services | 47,620  | 66.6%    | 18.4%   | 15.0%    | 1,240      |
| INDIAN HEALTH SERVICE                   | 5,385   | 49.2%    | 27.0%   | 23.8%    | 159        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 14      | 6.6%     | 47.9%   | 45.4%    | 1          |

# **Leadership (continued)**

#### 59. Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 511,628 | 63.5%    | 20.2%   | 16.4%    | 29,177     |
| Department of Health and Human Services | 47,011  | 72.3%    | 17.2%   | 10.5%    | 2,318      |
| INDIAN HEALTH SERVICE                   | 5,258   | 55.3%    | 25.9%   | 18.9%    | 335        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 13      | 23.3%    | 20.1%   | 56.5%    | 2          |

#### 60. I have a high level of respect for my organization's senior leaders.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 531,454 | 60.8%    | 20.6%   | 18.6%    | 7,008      |
| Department of Health and Human Services | 48,660  | 71.7%    | 17.6%   | 10.7%    | 510        |
| INDIAN HEALTH SERVICE                   | 5,482   | 59.2%    | 25.3%   | 15.5%    | 79         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 26.2%    | 24.3%   | 49.5%    | 0          |

#### 61. Senior leaders demonstrate support for Work-Life programs.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 502,973 | 59.7%    | 21.7%   | 18.6%    | 32,625     |
| Department of Health and Human Services | 46,659  | 73.2%    | 17.1%   | 9.6%     | 2,303      |
| INDIAN HEALTH SERVICE                   | 5,071   | 48.2%    | 32.8%   | 19.0%    | 460        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 14      | 21.9%    | 40.2%   | 37.8%    | 1          |

#### 62. Management encourages innovation.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 517,493 | 55.9%    | 23.9%   | 20.2%    | 18,812     |
| Department of Health and Human Services | 47,421  | 66.5%    | 21.2%   | 12.3%    | 1,565      |
| INDIAN HEALTH SERVICE                   | 5,323   | 47.8%    | 31.9%   | 20.3%    | 210        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 14      | 22.0%    | 26.9%   | 51.1%    | 1          |

#### 63. Management makes effective changes to address challenges facing our organization.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 516,113 | 51.7%    | 24.0%   | 24.2%    | 20,139     |
| Department of Health and Human Services | 47,192  | 63.8%    | 21.4%   | 14.8%    | 1,780      |
| INDIAN HEALTH SERVICE                   | 5,349   | 50.0%    | 28.5%   | 21.5%    | 187        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 12      | 9.5%     | 37.8%   | 52.7%    | 2          |

# **Leadership (continued)**

#### 64. Management involves employees in decisions that affect their work.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 516,890 | 43.3%    | 23.5%   | 33.2%    | 19,739     |
| Department of Health and Human Services | 47,173  | 54.2%    | 23.0%   | 22.8%    | 1,855      |
| INDIAN HEALTH SERVICE                   | 5,356   | 40.3%    | 28.2%   | 31.5%    | 178        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 14      | 8.2%     | 6.8%    | 85.0%    | 1          |

# **My Satisfaction**

#### 65. How satisfied are you with your involvement in decisions that affect your work?

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 534,329 | 50.0%    | 25.1%   | 25.0%    |
| Department of Health and Human Services | 48,896  | 59.7%    | 23.1%   | 17.2%    |
| INDIAN HEALTH SERVICE                   | 5,510   | 50.4%    | 29.3%   | 20.3%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 32.5%    | 25.1%   | 42.4%    |

#### 66. How satisfied are you with the information you receive from management on what's going on in your organization?

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 532,752 | 52.9%    | 22.7%   | 24.5%    |
| Department of Health and Human Services | 48,770  | 63.5%    | 20.6%   | 15.9%    |
| INDIAN HEALTH SERVICE                   | 5,507   | 47.5%    | 29.5%   | 23.0%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 6.4%     | 26.6%   | 67.0%    |

#### 67. How satisfied are you with the recognition you receive for doing a good job?

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 533,049 | 54.4%    | 22.4%   | 23.2%    |
| Department of Health and Human Services | 48,791  | 63.9%    | 20.0%   | 16.2%    |
| INDIAN HEALTH SERVICE                   | 5,500   | 45.7%    | 28.4%   | 25.9%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 33.1%    | 37.7%   | 29.2%    |

#### 68. Considering everything, how satisfied are you with your job?

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 531,817 | 66.2%    | 16.8%   | 17.0%    |
| Department of Health and Human Services | 48,715  | 75.5%    | 14.2%   | 10.3%    |
| INDIAN HEALTH SERVICE                   | 5,491   | 67.9%    | 19.4%   | 12.7%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 39.5%    | 24.3%   | 36.1%    |

### My Satisfaction (continued)

#### 69. Considering everything, how satisfied are you with your pay?

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 533,799 | 55.9%    | 17.1%   | 27.0%    |
| Department of Health and Human Services | 48,844  | 62.6%    | 16.9%   | 20.5%    |
| INDIAN HEALTH SERVICE                   | 5,497   | 54.9%    | 20.8%   | 24.4%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 39.5%    | 48.9%   | 11.6%    |

#### 70. Considering everything, how satisfied are you with your organization?

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 534,146 | 60.2%    | 19.9%   | 19.9%    |
| Department of Health and Human Services | 48,851  | 72.1%    | 16.9%   | 11.0%    |
| INDIAN HEALTH SERVICE                   | 5,499   | 58.5%    | 25.7%   | 15.8%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 33.3%    | 30.0%   | 36.7%    |

### Diversity, Equity, Inclusion, and Accessibility

#### 71. My organization's management practices promote diversity (e.g., outreach, recruitment, promotion opportunities).

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 491,409 | 67.8%    | 19.5%   | 12.7%    | 44,282     |
| Department of Health and Human Services | 45,793  | 73.8%    | 16.1%   | 10.1%    | 3,254      |
| INDIAN HEALTH SERVICE                   | 5,264   | 56.5%    | 26.9%   | 16.6%    | 293        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 11      | 43.4%    | 32.0%   | 24.6%    | 4          |

#### 72. My supervisor demonstrates a commitment to workforce diversity (e.g., recruitment, promotion opportunities, development).

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 492,680 | 72.6%    | 18.4%   | 9.0%     | 43,274     |
| Department of Health and Human Services | 46,133  | 78.6%    | 14.2%   | 7.2%     | 2,932      |
| INDIAN HEALTH SERVICE                   | 5,296   | 61.0%    | 24.9%   | 14.2%    | 257        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 13      | 43.9%    | 28.2%   | 27.9%    | 2          |

#### 73. I have similar access to advancement opportunities (e.g., promotion, career development, training) as others in my work unit.

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 517,875 | 65.0%    | 15.9%   | 19.1%    | 16,670     |
| Department of Health and Human Services | 47,127  | 68.6%    | 15.5%   | 15.9%    | 1,810      |
| INDIAN HEALTH SERVICE                   | 5,421   | 53.0%    | 22.9%   | 24.1%    | 121        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 13      | 44.0%    | 13.6%   | 42.4%    | 2          |

### Diversity, Equity, Inclusion, and Accessibility (continued)

#### 74. My supervisor provides opportunities fairly to all employees in my work unit (e.g., promotions, work assignments).

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 507,104 | 69.6%    | 15.9%   | 14.4%    | 26,510     |
| Department of Health and Human Services | 46,201  | 73.2%    | 14.8%   | 11.9%    | 2,690      |
| INDIAN HEALTH SERVICE                   | 5,328   | 56.8%    | 23.2%   | 20.0%    | 206        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 13      | 37.9%    | 34.2%   | 27.9%    | 2          |

#### 75. In my work unit, excellent work is similarly recognized for all employees (e.g., awards, acknowledgements).

| Organizations                           | N       | Positive | Neutral | Negative | DNK<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 502,077 | 60.9%    | 18.1%   | 21.0%    | 32,257     |
| Department of Health and Human Services | 46,102  | 69.3%    | 16.0%   | 14.6%    | 2,856      |
| INDIAN HEALTH SERVICE                   | 5,376   | 48.8%    | 24.6%   | 26.6%    | 158        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 14      | 35.2%    | 32.7%   | 32.1%    | 1          |

#### 76. Employees in my work unit treat me as a valued member of the team.

| Organizations                           | N       | Positive | Neutral | Negative | NBJ<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 527,735 | 81.4%    | 11.1%   | 7.5%     | 6,014      |
| Department of Health and Human Services | 48,526  | 85.4%    | 9.2%    | 5.4%     | 363        |
| INDIAN HEALTH SERVICE                   | 5,494   | 72.3%    | 17.1%   | 10.7%    | 37         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 63.9%    | 18.1%   | 18.1%    | 0          |

#### 77. Employees in my work unit make me feel I belong.

| Organizations                           | N       | Positive | Neutral | Negative | NBJ<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 526,803 | 77.9%    | 13.6%   | 8.5%     | 6,595      |
| Department of Health and Human Services | 48,416  | 82.4%    | 11.4%   | 6.2%     | 444        |
| INDIAN HEALTH SERVICE                   | 5,476   | 70.0%    | 18.8%   | 11.2%    | 50         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 70.1%    | 11.9%   | 18.1%    | 0          |

#### 78. Employees in my work unit care about me as a person.

| Organizations                           | N       | Positive | Neutral | Negative | NBJ<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 518,891 | 75.6%    | 16.1%   | 8.3%     | 14,356     |
| Department of Health and Human Services | 47,778  | 80.8%    | 13.6%   | 5.6%     | 1,057      |
| INDIAN HEALTH SERVICE                   | 5,427   | 68.1%    | 21.0%   | 10.8%    | 96         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 51.1%    | 37.0%   | 11.9%    | 0          |

# Diversity, Equity, Inclusion, and Accessibility (continued)

#### 79. I am comfortable expressing opinions that are different from other employees in my work unit.

| Organizations                           | N       | Positive | Neutral | Negative | NBJ<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 523,674 | 73.8%    | 12.6%   | 13.6%    | 6,799      |
| Department of Health and Human Services | 48,093  | 77.3%    | 12.2%   | 10.5%    | 534        |
| INDIAN HEALTH SERVICE                   | 5,446   | 65.9%    | 18.1%   | 16.0%    | 62         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 63.0%    | 12.7%   | 24.3%    | 0          |

#### 80. In my work unit, people's differences are respected.

| Organizations                           | N       | Positive | Neutral | Negative | NBJ<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 517,791 | 73.7%    | 15.7%   | 10.7%    | 12,414     |
| Department of Health and Human Services | 47,634  | 78.8%    | 13.3%   | 7.9%     | 960        |
| INDIAN HEALTH SERVICE                   | 5,405   | 62.0%    | 21.8%   | 16.2%    | 93         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 45.2%    | 36.7%   | 18.1%    | 0          |

#### 81. I can be successful in my organization being myself.

| Organizations                           | N       | Positive | Neutral | Negative | NBJ<br>(N) |
|---|---------|----------|---------|----------|------------|
| Governmentwide                          | 524,357 | 72.9%    | 14.8%   | 12.3%    | 5,854      |
| Department of Health and Human Services | 48,065  | 77.8%    | 13.6%   | 8.6%     | 516        |
| INDIAN HEALTH SERVICE                   | 5,449   | 70.7%    | 18.9%   | 10.3%    | 50         |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 69.3%    | 18.9%   | 11.9%    | 0          |

### 82. I can easily make a request of my organization to meet my accessibility needs.

| Organizations                           | N       | Positive | Neutral | Negative | No Accessibility Needs (N) | NBJ<br>(N) |
|---|---------|----------|---------|----------|----------------------------|------------|
| Governmentwide                          | 328,338 | 69.6%    | 19.3%   | 11.1%    | 119,219                    | 82,121     |
| Department of Health and Human Services | 29,358  | 75.7%    | 16.8%   | 7.5%     | 11,323                     | 7,900      |
| INDIAN HEALTH SERVICE                   | 4,208   | 61.2%    | 26.1%   | 12.7%    | 761                        | 504        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 11      | 65.2%    | 26.6%   | 8.2%     | 3                          | 1          |

#### 83. My organization responds to my accessibility needs in a timely manner.

| Organizations                           | N       | Positive | Neutral | Negative | No Accessibility Needs (N) | NBJ<br>(N) |
|---|---------|----------|---------|----------|----------------------------|------------|
| Governmentwide                          | 307,344 | 64.0%    | 24.2%   | 11.8%    | 120,489                    | 101,427    |
| Department of Health and Human Services | 27,480  | 71.0%    | 21.0%   | 8.0%     | 11,397                     | 9,678      |
| INDIAN HEALTH SERVICE                   | 4,126   | 55.6%    | 30.9%   | 13.5%    | 741                        | 605        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 11      | 52.4%    | 40.1%   | 7.6%     | 4                          | 0          |

# Diversity, Equity, Inclusion, and Accessibility (continued)

#### 84. My organization meets my accessibility needs.

| Organizations                           | N       | Positive | Neutral | Negative | No Accessibility Needs (N) | NBJ<br>(N) |
|---|---------|----------|---------|----------|----------------------------|------------|
| Governmentwide                          | 311,682 | 67.1%    | 23.1%   | 9.9%     | 123,093                    | 94,153     |
| Department of Health and Human Services | 27,877  | 73.8%    | 19.9%   | 6.3%     | 11,637                     | 8,990      |
| INDIAN HEALTH SERVICE                   | 4,140   | 58.9%    | 30.3%   | 10.8%    | 770                        | 558        |
| ALASKA AREA INDIAN HEALTH SERVICE       | 11      | 52.4%    | 40.1%   | 7.6%     | 4                          | 0          |

# **Employee Experience**

#### 85. My job inspires me.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 531,023 | 59.2%    | 22.0%   | 18.8%    |
| Department of Health and Human Services | 48,724  | 71.1%    | 18.0%   | 10.9%    |
| INDIAN HEALTH SERVICE                   | 5,513   | 67.8%    | 20.6%   | 11.6%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 52.0%    | 18.6%   | 29.4%    |

#### 86. The work I do gives me a sense of accomplishment.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 528,951 | 73.0%    | 14.2%   | 12.8%    |
| Department of Health and Human Services | 48,586  | 81.4%    | 11.4%   | 7.2%     |
| INDIAN HEALTH SERVICE                   | 5,510   | 80.7%    | 12.4%   | 6.9%     |
| ALASKA AREA INDIAN HEALTH SERVICE       | 14      | 74.7%    | 6.0%    | 19.4%    |

#### 87. I feel a strong personal attachment to my organization.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 531,252 | 58.7%    | 22.6%   | 18.7%    |
| Department of Health and Human Services | 48,747  | 68.8%    | 20.3%   | 11.0%    |
| INDIAN HEALTH SERVICE                   | 5,523   | 64.5%    | 24.3%   | 11.2%    |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 69.2%    | 6.2%    | 24.6%    |

### 88. I identify with the mission of my organization.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 529,722 | 77.0%    | 15.7%   | 7.4%     |
| Department of Health and Human Services | 48,654  | 86.3%    | 10.7%   | 3.0%     |
| INDIAN HEALTH SERVICE                   | 5,513   | 81.6%    | 15.1%   | 3.3%     |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 81.7%    | 12.1%   | 6.2%     |

# **Employee Experience (continued)**

#### 89. It is important to me that my work contribute to the common good.

| Organizations                           | N       | Positive | Neutral | Negative |
|---|---------|----------|---------|----------|
| Governmentwide                          | 531,401 | 91.3%    | 6.6%    | 2.1%     |
| Department of Health and Human Services | 48,775  | 94.9%    | 4.2%    | 0.8%     |
| INDIAN HEALTH SERVICE                   | 5,510   | 90.8%    | 7.7%    | 1.4%     |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 100.0%   | 0.0%    | 0.0%     |

### **Telework**

#### 91. Please select the response that BEST describes your current remote work or teleworking schedule.

|   |         |                          |                                  | Telework                |                               |                   |
|---|---------|--------------------------|----------------------------------|-------------------------|-------------------------------|-------------------|
| Organizations                           | N       | Remote Work<br>Agreement | 3 or<br>More<br>Days Per<br>Week | 1-2 Days<br>Per<br>Week | Only 1-2<br>Days Per<br>Month | Very Infrequently |
| Governmentwide                          | 529,973 | 14.2%                    | 24.9%                            | 16.9%                   | 2.9%                          | 9.7%              |
| Department of Health and Human Services | 48,696  | 38.4%                    | 26.7%                            | 12.4%                   | 1.8%                          | 4.6%              |
| INDIAN HEALTH SERVICE                   | 5,480   | 9.1%                     | 8.0%                             | 5.5%                    | 1.4%                          | 7.0%              |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 12.7%                    | 68.9%                            | 5.6%                    | 6.5%                          | 0.0%              |

#### 91. Please select the response that BEST describes your current remote work or teleworking schedule. (continued)

|   |         | Do Not Telework                  |                     |                             |                           |
|---|---------|----------------------------------|---------------------|-----------------------------|---------------------------|
| Organizations                           | N       | Must Be<br>Physically<br>Present | Technical<br>Issues | Not Approved<br>to Telework | Choose Not to<br>Telework |
| Governmentwide                          | 529,973 | 20.1%                            | 1.2%                | 6.0%                        | 4.0%                      |
| Department of Health and Human Services | 48,696  | 10.2%                            | 0.7%                | 2.7%                        | 2.4%                      |
| INDIAN HEALTH SERVICE                   | 5,480   | 44.3%                            | 3.1%                | 12.3%                       | 9.1%                      |
| ALASKA AREA INDIAN HEALTH SERVICE       | 15      | 6.2%                             | 0.0%                | 0.0%                        | 0.0%                      |

# **Employment Demographics**

#### Where do you work?

| Response   | %     |
|--|-------|
| Headquarters                                       | 6.7%  |
| Field  | 66.7% |
| Full-time telework (e.g., home office, telecenter) | 26.7% |

#### What is your supervisory status?

| Response       | %     |
|----------------|-------|
| Senior Leader  | 0.0%  |
| Manager        | 13.3% |
| Supervisor     | 6.7%  |
| Team Leader    | 0.0%  |
| Non-Supervisor | 80.0% |

#### What is your pay category/grade?

| Response   | 0%    |
|--|-------|
| Federal Wage System                                  | 0.0%  |
| GS 1-6   | 0.0%  |
| GS 7-12  | 73.3% |
| GS 13-15   | 20.0% |
| Senior Executive Service                             | 6.7%  |
| Senior Level (SL) or Scientific or Professional (ST) | 0.0%  |
| Other  | 0.0%  |

### What is your US military service status?

| Response                                | %     |
|---|-------|
| No Prior Military Service               | 93.3% |
| Currently in National Guard or Reserves | 0.0%  |
| Retired                                 | 0.0%  |
| Separated or Discharged                 | 6.7%  |

Note: Percentages for demographic questions are unweighted.

# **Employment Demographics (continued)**

#### Are you:

| Response  | %      |
|---|--------|
| The spouse of a current active duty service member of the U.S. Armed Forces   | 0.0%   |
| The spouse of a service member who retired or separated from active duty in the U.S. Armed Forces with a disability rating of $100$ percent | 0.0%   |
| The widow(er) of a service member killed while on active duty in the U.S. Armed Forces  | 0.0%   |
| None of the categories listed   | 100.0% |

#### Have you been hired under the Military Spouse Non-Competitive Hiring Authority?

| Response | %            |
|----------|--------------|
| Yes      | <del>-</del> |
| No       |              |

Note: If the response to the previous question on if you are a military spouse was "None of the categories listed," this item was skipped.

#### How long have you been with the Federal Government (excluding military service)?

| Response           | %     |
|--------------------|-------|
| Less than 1 year   | 7.1%  |
| 1 to 3 years       | 7.1%  |
| 4 to 5 years       | 14.3% |
| 6 to 10 years      | 14.3% |
| 11 to 14 years     | 7.1%  |
| 15 to 20 years     | 7.1%  |
| More than 20 years | 42.9% |

# How long have you been with your current agency (for example, Department of Justice, Environmental Protection Agency)?

| Response           | %     |
|--------------------|-------|
| Less than 1 year   | 6.7%  |
| 1 to 3 years       | 6.7%  |
| 4 to 5 years       | 13.3% |
| 6 to 10 years      | 20.0% |
| 11 to 14 years     | 13.3% |
| 15 to 20 years     | 6.7%  |
| More than 20 years | 33.3% |

Note: Percentages for demographic questions are unweighted.

# **Employment Demographics (continued)**

### Are you considering leaving your organization within the next year, and if so, why?

| Response  | %     |
|---|-------|
| No  | 64.3% |
| Yes, to retire  | 7.1%  |
| Yes, to take another job within the Federal Government  | 21.4% |
| Yes, to take another job outside the Federal Government | 0.0%  |
| Yes, other  | 7.1%  |

#### I am planning to retire:

| Response          | %     |
|-------------------|-------|
| Less than 1 year  | 0.0%  |
| 1 year            | 0.0%  |
| 2 years           | 6.7%  |
| 3 years           | 6.7%  |
| 4 years           | 6.7%  |
| 5 years           | 6.7%  |
| More than 5 years | 73.3% |

### **Personal Demographics**

#### Are you of Hispanic, Latino, or Spanish origin?



Note: All results are suppressed when any single demographic category has fewer than 4 responses.

#### Please select the racial category or categories with which you most closely identify.

| Response                  | % |
|---------------------------|---|
| White                     |   |
| Black or African American |   |
| All other races           |   |

Note: All results are suppressed when any single demographic category has fewer than 4 responses.

#### What is your age group?

| Response           | %     |
|--------------------|-------|
| 29 years and under | 0.0%  |
| 30-39 years old    |       |
| 40-49 years old    |       |
| 50-59 years old    | 42.9% |
| 60 years or older  | 28.6% |

Note: Results are suppressed for each demographic category with fewer than 4 responses.

#### What is the highest degree or level of education you have completed?

| Response  | %     |
|---|-------|
| Less than High School/ High School Diploma/ GED | 0.0%  |
| Certification/ Some College/ Associate's Degree | 35.7% |
| Bachelor's Degree                               | 28.6% |
| Advanced Degrees (Post Bachelor's Degree)       | 35.7% |

Note: Percentages for demographic questions are unweighted. For confidentiality reasons, percentages for the 'My Personal Demographics' questions may be suppressed. Any suppressed percentages are noted.

### **Personal Demographics (continued)**

#### Are you an individual with a disability?



Note: All results are suppressed when any single demographic category has fewer than 4 responses.

#### Are you:



 $Note:\ All\ results\ are\ suppressed\ when\ any\ single\ demographic\ category\ has\ fewer\ than\ 4\ responses.$ 

#### Are you transgender?



Note: When there are fewer than thirty respondents, results are not displayed for confidentiality reasons.

#### Which one of the following best represents how you think of yourself?



Note: When there are fewer than thirty respondents, results are not displayed for confidentiality reasons.

Note: Percentages for demographic questions are unweighted. For confidentiality reasons, percentages for the 'My Personal Demographics' questions may be suppressed. Any suppressed percentages are noted.