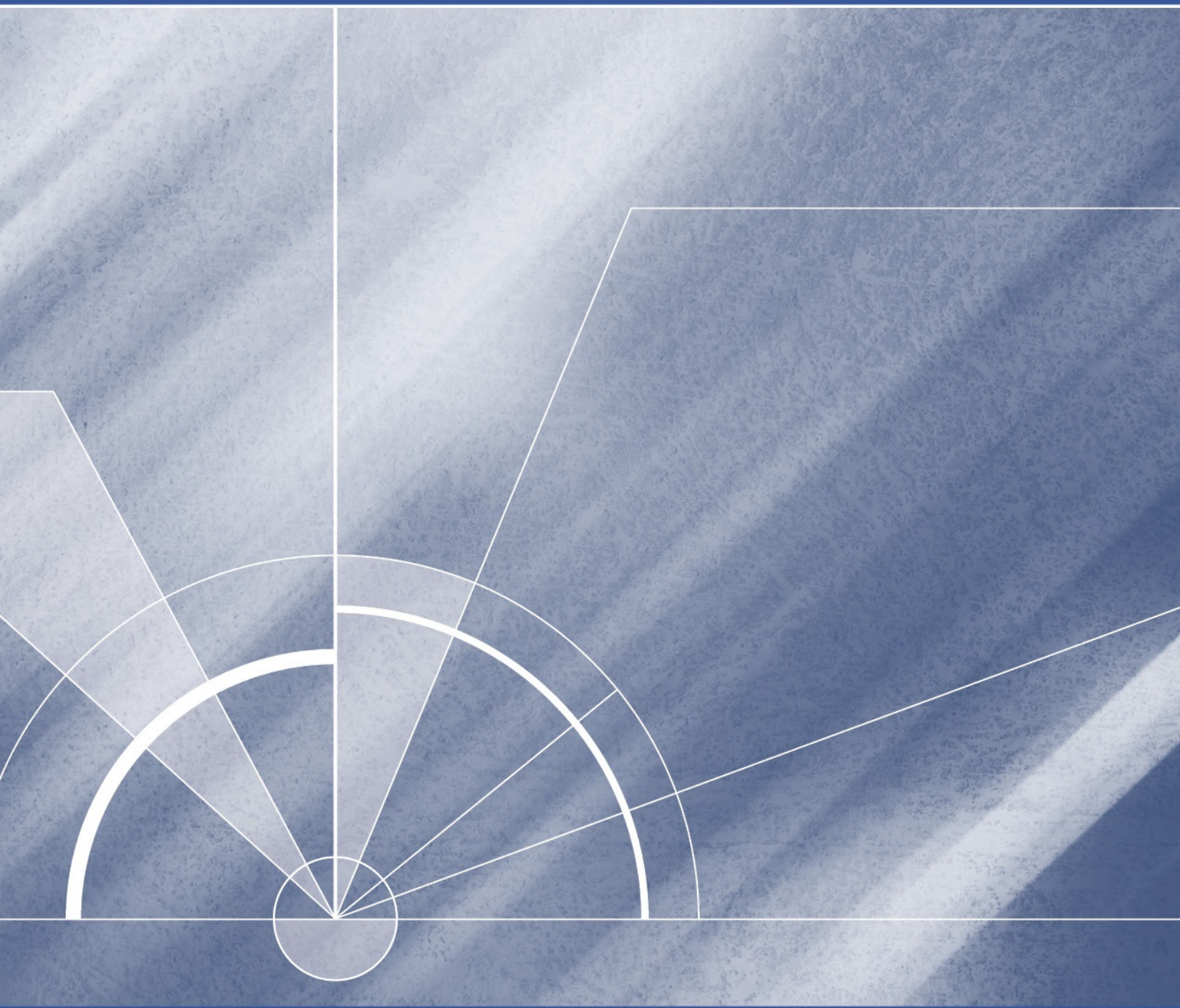


2018


Federal Employee Viewpoint Survey
Empowering Employees. Inspiring Change.

3rd Level
Subagency
Comparison
Report

Department of Health and Human Services
Great Plains Area Office



Department of Health and Human Services

Great Plains Area Office

3rd Level Subagency Comparison Report

This 2018 Federal Employee Viewpoint Survey Report provides summary results for your subagencies, including comparisons to your department or agency.

Response Summary

	Surveys Completed	Response Rate
Department of Health and Human Services	43,029	57.2%
INDIAN HEALTH SERVICE	5,001	34.8%
Great Plains Area Office	649	30.6%
OFC OF THE AREA DIRECTOR	649	30.6%

Your Data

A Microsoft® Excel® file containing your results is embedded. To access the workbook from Adobe® Reader®, double click on the 'pin' in the upper left corner of this page. Alternatively, you may access the workbook through the vertical navigation pane on the left side of the Adobe® Reader® window by clicking on the image of the paper clip.

Main Report Results

The results include response percentages for each survey item. The definitions for the Positive, Neutral, and Negative response percentages vary in the following ways across the three primary response scales used in the survey:

Positive: *"Strongly Agree and Agree"* or *"Very Satisfied and Satisfied"* or *"Very Good and Good"*

Neutral: *"Neither Agree nor Disagree"* or *"Neither Satisfied nor Dissatisfied"* or *"Fair"*

Negative: *"Disagree and Strongly Disagree"* or *"Dissatisfied and Very Dissatisfied"* or *"Poor and Very Poor"*

Positive, Neutral, and Negative percentages are based on the total number of responses (N) that are in these three categories. The number of *Do Not Know (DNK)*, *No Basis to Judge (NBJ)*, *Choose Not to Participate*, *Not Available to Me*, or *Unaware of Programs* responses, where applicable, is listed separately.

Note: Response rates are not displayed in the Response Summary table when there are fewer than 10 completed surveys. The report tables that follow do not include results for any subagency that had fewer than 10 completed surveys.

My Work Experience

1. I am given a real opportunity to improve my skills in my organization.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,760	72.9%	13.5%	13.6%
INDIAN HEALTH SERVICE	4,949	64.8%	17.8%	17.4%
Great Plains Area Office	646	59.8%	16.6%	23.5%
OFC OF THE AREA DIRECTOR	646	59.8%	16.6%	23.5%

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

My Work Experience (continued)

2. I have enough information to do my job well.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,821	76.0%	12.7%	11.3%
INDIAN HEALTH SERVICE	4,961	70.9%	16.5%	12.6%
Great Plains Area Office	643	65.6%	19.3%	15.2%
OFC OF THE AREA DIRECTOR	643	65.6%	19.3%	15.2%

3. I feel encouraged to come up with new and better ways of doing things.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,703	68.4%	15.7%	15.9%
INDIAN HEALTH SERVICE	4,938	61.4%	19.5%	19.1%
Great Plains Area Office	645	52.7%	21.1%	26.2%
OFC OF THE AREA DIRECTOR	645	52.7%	21.1%	26.2%

4. My work gives me a feeling of personal accomplishment.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,865	78.4%	12.2%	9.4%
INDIAN HEALTH SERVICE	4,976	75.3%	14.1%	10.5%
Great Plains Area Office	647	72.8%	15.4%	11.8%
OFC OF THE AREA DIRECTOR	647	72.8%	15.4%	11.8%

5. I like the kind of work I do.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,822	86.3%	9.3%	4.4%
INDIAN HEALTH SERVICE	4,961	90.0%	7.6%	2.4%
Great Plains Area Office	648	90.0%	7.2%	2.8%
OFC OF THE AREA DIRECTOR	648	90.0%	7.2%	2.8%

6. I know what is expected of me on the job.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,829	83.2%	9.7%	7.1%
INDIAN HEALTH SERVICE	4,982	85.5%	9.0%	5.6%
Great Plains Area Office	644	83.5%	10.0%	6.5%
OFC OF THE AREA DIRECTOR	644	83.5%	10.0%	6.5%

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

My Work Experience (continued)

7. When needed I am willing to put in the extra effort to get a job done.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,887	96.9%	2.2%	0.9%
INDIAN HEALTH SERVICE	4,978	95.7%	3.5%	0.8%
Great Plains Area Office	648	96.0%	2.8%	1.2%
OFC OF THE AREA DIRECTOR	648	96.0%	2.8%	1.2%

8. I am constantly looking for ways to do my job better.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,871	92.7%	6.2%	1.1%
INDIAN HEALTH SERVICE	4,971	91.8%	7.3%	0.8%
Great Plains Area Office	645	92.7%	6.2%	1.2%
OFC OF THE AREA DIRECTOR	645	92.7%	6.2%	1.2%

9. I have sufficient resources (for example, people, materials, budget) to get my job done.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,579	56.7%	15.7%	27.6%	104
INDIAN HEALTH SERVICE	4,924	49.8%	18.7%	31.5%	21
Great Plains Area Office	640	43.0%	18.9%	38.1%	3
OFC OF THE AREA DIRECTOR	640	43.0%	18.9%	38.1%	3

10. My workload is reasonable.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,697	62.4%	16.1%	21.5%	60
INDIAN HEALTH SERVICE	4,956	59.8%	18.5%	21.7%	11
Great Plains Area Office	642	54.4%	20.7%	24.9%	2
OFC OF THE AREA DIRECTOR	642	54.4%	20.7%	24.9%	2

11. My talents are used well in the workplace.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,424	65.4%	15.8%	18.8%	142
INDIAN HEALTH SERVICE	4,920	65.9%	18.5%	15.6%	20
Great Plains Area Office	642	63.8%	16.3%	20.0%	1
OFC OF THE AREA DIRECTOR	642	63.8%	16.3%	20.0%	1

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

My Work Experience (continued)

12. I know how my work relates to the agency's goals.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,708	88.5%	7.5%	4.0%	89
INDIAN HEALTH SERVICE	4,952	87.2%	9.2%	3.6%	16
Great Plains Area Office	641	87.2%	8.6%	4.3%	2
OFC OF THE AREA DIRECTOR	641	87.2%	8.6%	4.3%	2

13. The work I do is important.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,700	92.3%	5.7%	2.1%	93
INDIAN HEALTH SERVICE	4,964	95.3%	3.7%	0.9%	5
Great Plains Area Office	647	94.1%	4.6%	1.3%	0
OFC OF THE AREA DIRECTOR	647	94.1%	4.6%	1.3%	0

14. Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,663	73.3%	12.5%	14.2%	196
INDIAN HEALTH SERVICE	4,964	66.9%	14.9%	18.2%	18
Great Plains Area Office	645	62.7%	15.8%	21.5%	1
OFC OF THE AREA DIRECTOR	645	62.7%	15.8%	21.5%	1

15. My performance appraisal is a fair reflection of my performance.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,514	76.0%	11.9%	12.1%	322
INDIAN HEALTH SERVICE	4,921	70.9%	14.4%	14.8%	49
Great Plains Area Office	639	67.8%	15.9%	16.4%	5
OFC OF THE AREA DIRECTOR	639	67.8%	15.9%	16.4%	5

16. I am held accountable for achieving results.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,655	87.3%	9.4%	3.3%	149
INDIAN HEALTH SERVICE	4,956	81.5%	13.6%	4.9%	23
Great Plains Area Office	644	79.8%	12.5%	7.7%	1
OFC OF THE AREA DIRECTOR	644	79.8%	12.5%	7.7%	1

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

My Work Experience (continued)

17. I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	40,691	67.7%	17.8%	14.5%	2,129
INDIAN HEALTH SERVICE	4,871	59.6%	19.3%	21.1%	102
Great Plains Area Office	633	52.6%	18.2%	29.2%	12
OFC OF THE AREA DIRECTOR	633	52.6%	18.2%	29.2%	12

18. My training needs are assessed.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,489	58.5%	21.9%	19.6%	350
INDIAN HEALTH SERVICE	4,937	53.4%	24.2%	22.3%	41
Great Plains Area Office	643	49.4%	20.7%	29.9%	4
OFC OF THE AREA DIRECTOR	643	49.4%	20.7%	29.9%	4

19. In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).

	N	Positive	Neutral	Negative	NBJ
Department of Health and Human Services	42,342	73.9%	12.3%	13.8%	575
INDIAN HEALTH SERVICE	4,910	76.0%	12.4%	11.6%	76
Great Plains Area Office	638	73.4%	11.9%	14.7%	9
OFC OF THE AREA DIRECTOR	638	73.4%	11.9%	14.7%	9

My Work Unit

20. The people I work with cooperate to get the job done.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,866	79.8%	11.2%	9.0%
INDIAN HEALTH SERVICE	4,971	63.8%	18.8%	17.5%
Great Plains Area Office	647	59.6%	19.5%	20.8%
OFC OF THE AREA DIRECTOR	647	59.6%	19.5%	20.8%

21. My work unit is able to recruit people with the right skills.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,473	51.1%	23.5%	25.4%	1,380
INDIAN HEALTH SERVICE	4,891	41.9%	27.9%	30.2%	79
Great Plains Area Office	638	35.8%	29.5%	34.8%	8
OFC OF THE AREA DIRECTOR	638	35.8%	29.5%	34.8%	8

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

My Work Unit (continued)

22. Promotions in my work unit are based on merit.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,434	47.5%	27.3%	25.3%	3,356
INDIAN HEALTH SERVICE	4,673	40.2%	31.7%	28.2%	298
Great Plains Area Office	609	35.6%	31.9%	32.5%	35
OFC OF THE AREA DIRECTOR	609	35.6%	31.9%	32.5%	35

23. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	37,622	39.1%	29.7%	31.3%	5,204
INDIAN HEALTH SERVICE	4,736	32.1%	28.3%	39.5%	226
Great Plains Area Office	627	28.6%	27.2%	44.2%	18
OFC OF THE AREA DIRECTOR	627	28.6%	27.2%	44.2%	18

24. In my work unit, differences in performance are recognized in a meaningful way.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,871	45.6%	27.7%	26.7%	2,940
INDIAN HEALTH SERVICE	4,815	37.8%	29.8%	32.4%	158
Great Plains Area Office	630	32.7%	28.3%	39.0%	16
OFC OF THE AREA DIRECTOR	630	32.7%	28.3%	39.0%	16

25. Awards in my work unit depend on how well employees perform their jobs.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,934	54.5%	23.8%	21.7%	2,858
INDIAN HEALTH SERVICE	4,769	43.9%	27.6%	28.5%	203
Great Plains Area Office	623	42.3%	25.2%	32.4%	23
OFC OF THE AREA DIRECTOR	623	42.3%	25.2%	32.4%	23

26. Employees in my work unit share job knowledge with each other.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,613	76.9%	12.5%	10.6%	224
INDIAN HEALTH SERVICE	4,944	61.5%	20.1%	18.4%	33
Great Plains Area Office	644	59.3%	20.6%	20.1%	1
OFC OF THE AREA DIRECTOR	644	59.3%	20.6%	20.1%	1

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

My Work Unit (continued)

27. The skill level in my work unit has improved in the past year.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,255	62.9%	25.4%	11.7%	1,526
INDIAN HEALTH SERVICE	4,861	59.6%	26.0%	14.4%	104
Great Plains Area Office	634	58.2%	25.3%	16.5%	12
OFC OF THE AREA DIRECTOR	634	58.2%	25.3%	16.5%	12

28. How would you rate the overall quality of work done by your work unit?

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,824	87.8%	10.1%	2.1%
INDIAN HEALTH SERVICE	4,972	76.7%	19.2%	4.1%
Great Plains Area Office	645	72.3%	22.6%	5.1%
OFC OF THE AREA DIRECTOR	645	72.3%	22.6%	5.1%

29. My work unit has the job-relevant knowledge and skills necessary to accomplish organizational goals.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,509	84.1%	10.2%	5.7%	340
INDIAN HEALTH SERVICE	4,929	75.4%	16.7%	7.9%	44
Great Plains Area Office	636	71.1%	18.7%	10.2%	8
OFC OF THE AREA DIRECTOR	636	71.1%	18.7%	10.2%	8

My Agency

30. Employees have a feeling of personal empowerment with respect to work processes.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,289	56.1%	22.5%	21.4%	1,150
INDIAN HEALTH SERVICE	4,799	47.4%	28.1%	24.6%	91
Great Plains Area Office	627	38.6%	30.6%	30.8%	6
OFC OF THE AREA DIRECTOR	627	38.6%	30.6%	30.8%	6

31. Employees are recognized for providing high quality products and services.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,638	61.9%	19.6%	18.6%	799
INDIAN HEALTH SERVICE	4,807	45.8%	25.3%	28.9%	86
Great Plains Area Office	630	38.8%	25.1%	36.1%	6
OFC OF THE AREA DIRECTOR	630	38.8%	25.1%	36.1%	6

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

My Agency (continued)

32. Creativity and innovation are rewarded.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,006	52.5%	25.9%	21.6%	1,303
INDIAN HEALTH SERVICE	4,726	36.5%	32.2%	31.3%	137
Great Plains Area Office	616	29.2%	32.1%	38.7%	17
OFC OF THE AREA DIRECTOR	616	29.2%	32.1%	38.7%	17

33. Pay raises depend on how well employees perform their jobs.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	38,364	38.2%	30.0%	31.8%	4,036
INDIAN HEALTH SERVICE	4,594	34.5%	30.1%	35.4%	291
Great Plains Area Office	605	32.6%	28.6%	38.8%	32
OFC OF THE AREA DIRECTOR	605	32.6%	28.6%	38.8%	32

34. Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,295	62.7%	24.5%	12.8%	3,126
INDIAN HEALTH SERVICE	4,629	50.3%	32.7%	17.0%	260
Great Plains Area Office	606	44.6%	35.5%	19.9%	27
OFC OF THE AREA DIRECTOR	606	44.6%	35.5%	19.9%	27

35. Employees are protected from health and safety hazards on the job.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,551	83.1%	11.3%	5.6%	925
INDIAN HEALTH SERVICE	4,862	75.9%	15.0%	9.1%	28
Great Plains Area Office	632	68.1%	20.8%	11.1%	3
OFC OF THE AREA DIRECTOR	632	68.1%	20.8%	11.1%	3

36. My organization has prepared employees for potential security threats.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,625	78.7%	14.0%	7.4%	736
INDIAN HEALTH SERVICE	4,840	72.3%	16.8%	10.8%	40
Great Plains Area Office	632	69.1%	17.4%	13.6%	2
OFC OF THE AREA DIRECTOR	632	69.1%	17.4%	13.6%	2

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

My Agency (continued)

37. Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,540	61.4%	20.4%	18.3%	2,870
INDIAN HEALTH SERVICE	4,724	48.9%	24.5%	26.6%	156
Great Plains Area Office	614	42.0%	27.1%	30.9%	18
OFC OF THE AREA DIRECTOR	614	42.0%	27.1%	30.9%	18

38. Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	38,275	72.0%	17.5%	10.6%	4,081
INDIAN HEALTH SERVICE	4,594	58.9%	24.1%	17.1%	278
Great Plains Area Office	604	50.9%	22.3%	26.8%	28
OFC OF THE AREA DIRECTOR	604	50.9%	22.3%	26.8%	28

39. My agency is successful at accomplishing its mission.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,781	81.8%	13.5%	4.7%	664
INDIAN HEALTH SERVICE	4,806	64.8%	24.8%	10.4%	78
Great Plains Area Office	628	55.2%	28.8%	16.0%	5
OFC OF THE AREA DIRECTOR	628	55.2%	28.8%	16.0%	5

40. I recommend my organization as a good place to work.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,415	75.1%	15.8%	9.1%	
INDIAN HEALTH SERVICE	4,867	64.3%	24.0%	11.7%	
Great Plains Area Office	632	57.4%	28.1%	14.6%	
OFC OF THE AREA DIRECTOR	632	57.4%	28.1%	14.6%	

41. I believe the results of this survey will be used to make my agency a better place to work.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,657	54.8%	25.3%	19.9%	2,791
INDIAN HEALTH SERVICE	4,477	48.4%	28.2%	23.4%	393
Great Plains Area Office	596	42.1%	28.5%	29.4%	35
OFC OF THE AREA DIRECTOR	596	42.1%	28.5%	29.4%	35

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

My Supervisor

42. My supervisor supports my need to balance work and other life issues.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,174	83.9%	8.3%	7.7%	184
INDIAN HEALTH SERVICE	4,821	71.1%	14.0%	15.0%	30
Great Plains Area Office	624	67.8%	14.8%	17.4%	3
OFC OF THE AREA DIRECTOR	624	67.8%	14.8%	17.4%	3

43. My supervisor provides me with opportunities to demonstrate my leadership skills.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,140	73.8%	13.6%	12.5%	191
INDIAN HEALTH SERVICE	4,819	63.7%	19.1%	17.2%	32
Great Plains Area Office	621	61.2%	18.8%	20.1%	4
OFC OF THE AREA DIRECTOR	621	61.2%	18.8%	20.1%	4

44. Discussions with my supervisor about my performance are worthwhile.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,972	71.0%	15.2%	13.7%	339
INDIAN HEALTH SERVICE	4,798	62.2%	19.7%	18.1%	45
Great Plains Area Office	622	57.8%	20.3%	21.8%	4
OFC OF THE AREA DIRECTOR	622	57.8%	20.3%	21.8%	4

45. My supervisor is committed to a workforce representative of all segments of society.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,337	75.1%	17.1%	7.8%	2,951
INDIAN HEALTH SERVICE	4,621	61.5%	23.7%	14.8%	226
Great Plains Area Office	594	58.0%	25.7%	16.2%	31
OFC OF THE AREA DIRECTOR	594	58.0%	25.7%	16.2%	31

46. My supervisor provides me with constructive suggestions to improve my job performance.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,097	69.6%	16.5%	14.0%	218
INDIAN HEALTH SERVICE	4,816	60.2%	20.7%	19.1%	30
Great Plains Area Office	621	56.6%	20.4%	23.0%	4
OFC OF THE AREA DIRECTOR	621	56.6%	20.4%	23.0%	4

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

My Supervisor (continued)

47. Supervisors in my work unit support employee development.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,714	74.6%	14.2%	11.2%	601
INDIAN HEALTH SERVICE	4,783	61.3%	20.1%	18.7%	67
Great Plains Area Office	619	54.2%	23.6%	22.2%	7
OFC OF THE AREA DIRECTOR	619	54.2%	23.6%	22.2%	7

48. My supervisor listens to what I have to say.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,258	80.9%	10.2%	9.0%
INDIAN HEALTH SERVICE	4,826	69.2%	16.5%	14.4%
Great Plains Area Office	623	67.2%	17.0%	15.8%
OFC OF THE AREA DIRECTOR	623	67.2%	17.0%	15.8%

49. My supervisor treats me with respect.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,230	84.3%	8.4%	7.3%
INDIAN HEALTH SERVICE	4,829	74.2%	13.7%	12.1%
Great Plains Area Office	621	72.7%	14.1%	13.2%
OFC OF THE AREA DIRECTOR	621	72.7%	14.1%	13.2%

50. In the last six months, my supervisor has talked with me about my performance.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,245	82.2%	9.2%	8.6%
INDIAN HEALTH SERVICE	4,825	69.7%	16.1%	14.2%
Great Plains Area Office	619	66.1%	17.4%	16.5%
OFC OF THE AREA DIRECTOR	619	66.1%	17.4%	16.5%

51. I have trust and confidence in my supervisor.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,222	73.7%	13.6%	12.6%
INDIAN HEALTH SERVICE	4,832	62.8%	18.6%	18.7%
Great Plains Area Office	622	59.0%	19.1%	21.9%
OFC OF THE AREA DIRECTOR	622	59.0%	19.1%	21.9%

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

My Supervisor (continued)

52. Overall, how good a job do you feel is being done by your immediate supervisor?

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,203	76.2%	14.6%	9.2%
INDIAN HEALTH SERVICE	4,835	63.5%	21.1%	15.4%
Great Plains Area Office	623	59.4%	22.3%	18.4%
OFC OF THE AREA DIRECTOR	623	59.4%	22.3%	18.4%

Leadership

53. In my organization, senior leaders generate high levels of motivation and commitment in the workforce.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	40,991	54.0%	23.6%	22.5%	1,035
INDIAN HEALTH SERVICE	4,676	43.0%	28.9%	28.2%	111
Great Plains Area Office	607	36.0%	26.9%	37.0%	12
OFC OF THE AREA DIRECTOR	607	36.0%	26.9%	37.0%	12

54. My organization's senior leaders maintain high standards of honesty and integrity.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,371	61.8%	22.5%	15.7%	2,659
INDIAN HEALTH SERVICE	4,588	48.2%	28.7%	23.1%	213
Great Plains Area Office	597	37.8%	30.6%	31.6%	23
OFC OF THE AREA DIRECTOR	597	37.8%	30.6%	31.6%	23

55. Supervisors work well with employees of different backgrounds.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,867	72.0%	17.8%	10.2%	2,051
INDIAN HEALTH SERVICE	4,587	58.6%	25.3%	16.1%	185
Great Plains Area Office	595	51.7%	27.9%	20.4%	19
OFC OF THE AREA DIRECTOR	595	51.7%	27.9%	20.4%	19

56. Managers communicate the goals of the organization.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,299	68.8%	17.7%	13.4%	676
INDIAN HEALTH SERVICE	4,674	54.9%	25.7%	19.4%	113
Great Plains Area Office	598	47.6%	29.7%	22.7%	17
OFC OF THE AREA DIRECTOR	598	47.6%	29.7%	22.7%	17

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

Leadership (continued)

57. Managers review and evaluate the organization's progress toward meeting its goals and objectives.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,561	68.5%	19.9%	11.7%	2,439
INDIAN HEALTH SERVICE	4,571	55.6%	26.8%	17.6%	216
Great Plains Area Office	600	48.5%	30.0%	21.5%	19
OFC OF THE AREA DIRECTOR	600	48.5%	30.0%	21.5%	19

58. Managers promote communication among different work units (for example, about projects, goals, needed resources).

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	40,756	63.0%	19.5%	17.6%	1,298
INDIAN HEALTH SERVICE	4,631	49.4%	26.5%	24.1%	162
Great Plains Area Office	598	43.3%	27.6%	29.1%	19
OFC OF THE AREA DIRECTOR	598	43.3%	27.6%	29.1%	19

59. Managers support collaboration across work units to accomplish work objectives.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	40,629	66.7%	18.7%	14.6%	1,189
INDIAN HEALTH SERVICE	4,593	51.3%	27.3%	21.4%	156
Great Plains Area Office	597	45.7%	29.1%	25.2%	16
OFC OF THE AREA DIRECTOR	597	45.7%	29.1%	25.2%	16

60. Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,793	67.8%	19.7%	12.5%	2,181
INDIAN HEALTH SERVICE	4,421	52.9%	27.5%	19.6%	366
Great Plains Area Office	568	46.1%	28.2%	25.8%	49
OFC OF THE AREA DIRECTOR	568	46.1%	28.2%	25.8%	49

61. I have a high level of respect for my organization's senior leaders.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,284	65.7%	20.4%	14.0%	645
INDIAN HEALTH SERVICE	4,658	56.8%	25.3%	18.0%	122
Great Plains Area Office	597	46.1%	27.9%	26.0%	19
OFC OF THE AREA DIRECTOR	597	46.1%	27.9%	26.0%	19

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

Leadership (continued)

62. Senior leaders demonstrate support for Work/Life programs.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	38,629	66.9%	21.6%	11.5%	3,323
INDIAN HEALTH SERVICE	4,312	48.1%	32.8%	19.2%	463
Great Plains Area Office	551	38.0%	36.8%	25.3%	63
OFC OF THE AREA DIRECTOR	551	38.0%	36.8%	25.3%	63

My Satisfaction

63. How satisfied are you with your involvement in decisions that affect your work?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,867	60.4%	20.6%	19.0%
INDIAN HEALTH SERVICE	4,772	53.3%	26.7%	20.0%
Great Plains Area Office	615	47.0%	26.6%	26.4%
OFC OF THE AREA DIRECTOR	615	47.0%	26.6%	26.4%

64. How satisfied are you with the information you receive from management on what's going on in your organization?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,871	57.8%	21.7%	20.5%
INDIAN HEALTH SERVICE	4,763	47.0%	27.2%	25.8%
Great Plains Area Office	611	36.2%	29.5%	34.3%
OFC OF THE AREA DIRECTOR	611	36.2%	29.5%	34.3%

65. How satisfied are you with the recognition you receive for doing a good job?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,832	59.9%	20.6%	19.5%
INDIAN HEALTH SERVICE	4,767	45.5%	27.2%	27.2%
Great Plains Area Office	611	39.4%	28.0%	32.6%
OFC OF THE AREA DIRECTOR	611	39.4%	28.0%	32.6%

66. How satisfied are you with the policies and practices of your senior leaders?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,774	53.5%	28.2%	18.3%
INDIAN HEALTH SERVICE	4,764	45.6%	32.3%	22.1%
Great Plains Area Office	614	37.7%	32.9%	29.4%
OFC OF THE AREA DIRECTOR	614	37.7%	32.9%	29.4%

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

My Satisfaction (continued)

67. How satisfied are you with your opportunity to get a better job in your organization?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,793	43.3%	29.2%	27.5%
INDIAN HEALTH SERVICE	4,757	41.5%	33.1%	25.5%
Great Plains Area Office	612	36.7%	33.4%	29.9%
OFC OF THE AREA DIRECTOR	612	36.7%	33.4%	29.9%

68. How satisfied are you with the training you receive for your present job?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,795	62.1%	22.1%	15.8%
INDIAN HEALTH SERVICE	4,761	52.7%	26.1%	21.3%
Great Plains Area Office	612	48.2%	23.1%	28.7%
OFC OF THE AREA DIRECTOR	612	48.2%	23.1%	28.7%

69. Considering everything, how satisfied are you with your job?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,819	74.1%	14.9%	10.9%
INDIAN HEALTH SERVICE	4,760	70.8%	18.7%	10.5%
Great Plains Area Office	614	67.0%	18.6%	14.3%
OFC OF THE AREA DIRECTOR	614	67.0%	18.6%	14.3%

70. Considering everything, how satisfied are you with your pay?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,785	65.6%	16.6%	17.8%
INDIAN HEALTH SERVICE	4,749	59.0%	19.6%	21.4%
Great Plains Area Office	613	58.8%	19.4%	21.8%
OFC OF THE AREA DIRECTOR	613	58.8%	19.4%	21.8%

71. Considering everything, how satisfied are you with your organization?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,703	70.0%	17.9%	12.1%
INDIAN HEALTH SERVICE	4,728	59.4%	24.6%	16.0%
Great Plains Area Office	608	51.7%	25.3%	23.0%
OFC OF THE AREA DIRECTOR	608	51.7%	25.3%	23.0%

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

Work/Life

72. Please select the response below that BEST describes your current teleworking schedule.

	Telework					
	N	Very Infrequently	Only 1-2 Days Per Month	1-2 Days Per Week	3-4 Days Per Week	Every Work Day
Department of Health and Human Services	41,700	14.6%	7.3%	37.1%	7.6%	3.2%
INDIAN HEALTH SERVICE	4,673	5.1%	1.4%	3.3%	1.6%	4.4%
Great Plains Area Office	601	2.8%	0.9%	0.4%	0.6%	3.3%
OFC OF THE AREA DIRECTOR	601	2.8%	0.9%	0.4%	0.6%	3.3%

(continued)

72. Please select the response below that BEST describes your current teleworking schedule. (continued)

	Do Not Telework				
	N	Must Be Physically Present	Technical Issues	Not Approved To Telework	Choose Not To Telework
Department of Health and Human Services	41,700	14.0%	1.9%	6.0%	8.3%
INDIAN HEALTH SERVICE	4,673	45.7%	5.0%	17.8%	15.7%
Great Plains Area Office	601	54.1%	4.8%	15.8%	17.4%
OFC OF THE AREA DIRECTOR	601	54.1%	4.8%	15.8%	17.4%

73. How satisfied are you with the following Work/Life programs in your agency? Telework

					Choose Not to Participate	Not Available to Me	Unaware of Programs
	N	Positive	Neutral	Negative			
Department of Health and Human Services	33,959	78.7%	13.8%	7.5%	1,867	4,679	609
INDIAN HEALTH SERVICE	1,660	35.8%	47.3%	16.8%	263	2,232	476
Great Plains Area Office	190	19.2%	62.2%	18.6%	33	306	62
OFC OF THE AREA DIRECTOR	190	19.2%	62.2%	18.6%	33	306	62

74. How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS, for example, compressed work schedule or flexible work schedule)

					Choose Not to Participate	Not Available to Me	Unaware of Programs
	N	Positive	Neutral	Negative			
Department of Health and Human Services	27,464	76.3%	17.0%	6.7%	7,207	5,300	1,253
INDIAN HEALTH SERVICE	2,781	59.5%	26.2%	14.3%	271	1,274	318
Great Plains Area Office	363	52.0%	32.7%	15.3%	29	168	33
OFC OF THE AREA DIRECTOR	363	52.0%	32.7%	15.3%	29	168	33

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

Work/Life (continued)

75. How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, onsite exercise, flu vaccination, medical screening, CPR training, health and wellness fair)

	N	Positive	Neutral	Negative	Choose Not to Participate	Not Available to Me	Unaware of Programs
Department of Health and Human Services	35,973	77.5%	17.4%	5.2%	3,203	1,406	1,050
INDIAN HEALTH SERVICE	4,038	64.8%	24.9%	10.2%	114	347	216
Great Plains Area Office	502	61.6%	26.2%	12.3%	10	57	37
OFC OF THE AREA DIRECTOR	502	61.6%	26.2%	12.3%	10	57	37

76. How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP, for example, short-term counseling, referral services, legal services, information services)

	N	Positive	Neutral	Negative	Choose Not to Participate	Not Available to Me	Unaware of Programs
Department of Health and Human Services	25,148	56.8%	38.3%	4.9%	11,779	696	4,023
INDIAN HEALTH SERVICE	3,322	47.1%	45.2%	7.7%	624	219	569
Great Plains Area Office	437	43.0%	48.1%	8.8%	58	40	70
OFC OF THE AREA DIRECTOR	437	43.0%	48.1%	8.8%	58	40	70

77. How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, child care center, parenting classes and support groups, back-up care, flexible spending account)

	N	Positive	Neutral	Negative	Choose Not to Participate	Not Available to Me	Unaware of Programs
Department of Health and Human Services	17,227	41.0%	51.2%	7.9%	16,540	3,800	4,102
INDIAN HEALTH SERVICE	1,855	23.6%	62.0%	14.3%	640	1,210	1,027
Great Plains Area Office	257	22.1%	60.0%	17.9%	57	162	131
OFC OF THE AREA DIRECTOR	257	22.1%	60.0%	17.9%	57	162	131

78. How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example, elder/adult care, support groups, speakers)

	N	Positive	Neutral	Negative	Choose Not to Participate	Not Available to Me	Unaware of Programs
Department of Health and Human Services	14,131	34.1%	60.5%	5.5%	16,603	3,316	7,576
INDIAN HEALTH SERVICE	1,772	24.4%	62.8%	12.8%	584	1,121	1,246
Great Plains Area Office	244	21.9%	62.4%	15.7%	51	153	157
OFC OF THE AREA DIRECTOR	244	21.9%	62.4%	15.7%	51	153	157

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

Demographic Questions

Where do you work?

	%
Headquarters	6.0%
Field	94.0%

What is your supervisory status?

	%
Non-Supervisor	67.9%
Team Leader	8.2%
Supervisor	17.9%
Manager	5.3%
Senior Leader	0.7%

Are you:

	%
Male	28.4%
Female	71.6%

Are you Hispanic or Latino?

	%
Yes	3.0%
No	97.0%

Please select the racial category or categories with which you most closely identify.

	%
American Indian or Alaska Native	60.0%
Asian	--
Black or African American	0.8%
Native Hawaiian or Other Pacific Islander	--
White	28.9%
Two or more races	9.6%

Note: Results are suppressed for each demographic category with fewer than 4 responses.

Note: Percentages for demographic questions are unweighted.

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

Demographic Questions (continued)

What is the highest degree or level of education you have completed?

	%
Less than High School	--
High School Diploma/GED or equivalent	--
Trade or Technical Certificate	--
Some College (no degree)	--
Associate's Degree (e.g., AA, AS)	--
Bachelor's Degree (e.g., BA, BS)	--
Master's Degree (e.g., MA, MS, MBA)	--
Doctoral/Professional Degree (e.g., Ph.D., MD, JD)	--

Note: All results are suppressed when any single demographic category has fewer than 4 responses.

What is your pay category/grade?

	%
Federal Wage System	4.8%
GS 1-6	23.0%
GS 7-12	57.6%
GS 13-15	9.0%
Senior Executive Service	0.0%
Senior Level (SL) or Scientific or Professional (ST)	0.0%
Other	5.6%

How long have you been with the Federal Government (excluding military service)?

	%
Less than 1 year	3.3%
1 to 3 years	18.5%
4 to 5 years	8.3%
6 to 10 years	22.6%
11 to 14 years	10.7%
15 to 20 years	13.1%
More than 20 years	23.5%

Note: Percentages for demographic questions are unweighted.

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

Demographic Questions (continued)

How long have you been with your current agency (for example, Department of Justice, Environmental Protection Agency)?

	%
Less than 1 year	5.0%
1 to 3 years	23.3%
4 to 5 years	10.2%
6 to 10 years	22.8%
11 to 20 years	20.8%
More than 20 years	18.0%

Are you considering leaving your organization within the next year, and if so, why?

	%
No	65.5%
Yes, to retire	5.3%
Yes, to take another job within the Federal Government	14.1%
Yes, to take another job outside the Federal Government	5.6%
Yes, other	9.5%

I am planning to retire:

	%
Within one year	3.9%
Between one and three years	8.4%
Between three and five years	9.7%
Five or more years	78.0%

What is your US military service status?

	%
No Prior Military Service	86.8%
Currently in National Guard or Reserves	1.0%
Retired	1.0%
Separated or Discharged	11.2%

Note: Percentages for demographic questions are unweighted.

Department of Health and Human Services
Great Plains Area Office
3rd Level Subagency Comparison Report

Demographic Questions (continued)

Are you an individual with a disability?

	%
Yes	11.9%
No	88.1%

What is your age group?

	%
25 and under	2.5%
26-29	6.0%
30-39	16.9%
40-49	24.0%
50-59	33.9%
60 or older	16.9%

Note: Percentages for demographic questions are unweighted.