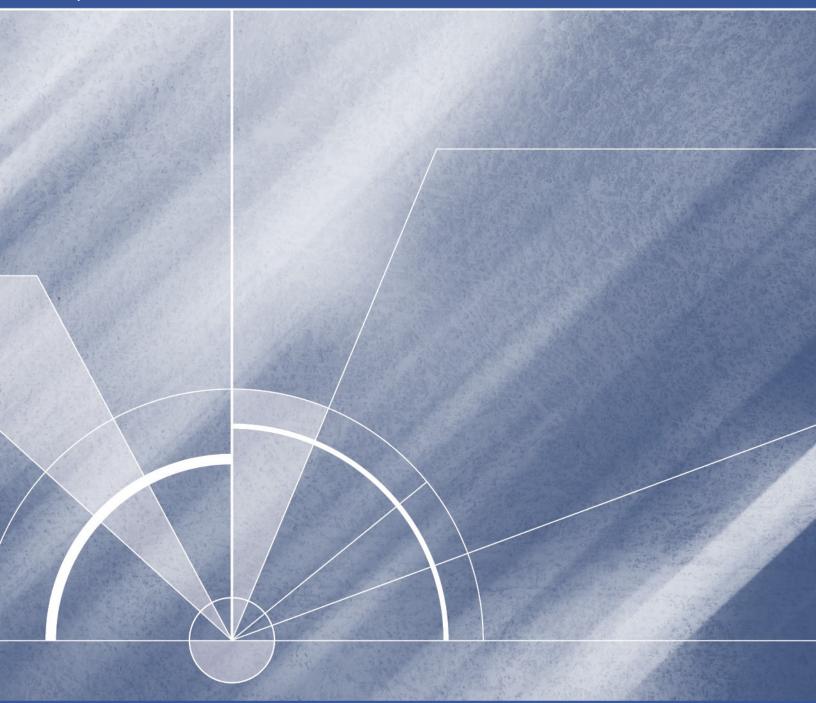
Empowering Employees. Inspiring Change.

3rd Level Subagency Comparison Report

Department of Health and Human Services
NASHVILLE AREA INDIAN HEALTH SERVICE



3rd Level Subagency Comparison Report

This 2018 Federal Employee Viewpoint Survey Report provides summary results for your subagencies, including comparisons to your department or agency.

Response Summary

	Surveys Completed	Response Rate
Department of Health and Human Services	43,029	57.2%
INDIAN HEALTH SERVICE	5,001	34.8%
NASHVILLE AREA INDIAN HEALTH SERVICE	112	61.5%
OFC OF THE AREA DIR - Nashville	47	56.0%

Your Data

A Microsoft® Excel® file containing your results is embedded. To access the workbook from Adobe® Reader®, double click on the 'pin' in the upper left corner of this page. Alternatively, you may access the workbook through the vertical navigation pane on the left side of the Adobe® Reader® window by clicking on the image of the paper clip.

Main Report Results

The results include response percentages for each survey item. The definitions for the Positive, Neutral, and Negative response percentages vary in the following ways across the three primary response scales used in the survey:

Positive: "Strongly Agree and Agree" or "Very Satisfied and Satisfied" or "Very Good and Good"

Neutral: "Neither Agree nor Disagree" or "Neither Satisfied nor Dissatisfied" or "Fair"

Negative: "Disagree and Strongly Disagree" or "Dissatisfied and Very Dissatisfied" or "Poor and Very Poor"

Positive, Neutral, and Negative percentages are based on the total number of responses (N) that are in these three categories. The number of *Do Not Know (DNK), No Basis to Judge (NBJ), Choose Not to Participate, Not Available to Me,* or *Unaware of Programs* responses, where applicable, is listed separately.

Note: Response rates are not displayed in the Response Summary table when there are fewer than 10 completed surveys. The report tables that follow do not include results for any subagency that had fewer than 10 completed surveys.

My Work Experience

1. I am given a real opportunity to improve my skills in my organization.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,760	72.9%	13.5%	13.6%
INDIAN HEALTH SERVICE	4,949	64.8%	17.8%	17.4%
NASHVILLE AREA INDIAN HEALTH SERVICE	110	66.4%	13.4%	20.1%
OFC OF THE AREA DIR - Nashville	46	69.8%	10.2%	20.0%

3rd Level Subagency Comparison Report

My Work Experience (continued)

2.	I have	enough	informa	tion to	do my	job wel	l.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,821	76.0%	12.7%	11.3%
INDIAN HEALTH SERVICE	4,961	70.9%	16.5%	12.6%
NASHVILLE AREA INDIAN HEALTH SERVICE	112	69.7%	16.1%	14.2%
OFC OF THE AREA DIR - Nashville	47	71.1%	10.7%	18.3%

3. I feel encouraged to come up with new and better ways of doing things.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,703	68.4%	15.7%	15.9%
INDIAN HEALTH SERVICE	4,938	61.4%	19.5%	19.1%
NASHVILLE AREA INDIAN HEALTH SERVICE	110	65.3%	12.5%	22.2%
OFC OF THE AREA DIR - Nashville	47	60.6%	19.6%	19.7%

4. My work gives me a feeling of personal accomplishment.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,865	78.4%	12.2%	9.4%
INDIAN HEALTH SERVICE	4,976	75.3%	14.1%	10.5%
NASHVILLE AREA INDIAN HEALTH SERVICE	112	78.4%	12.6%	9.0%
OFC OF THE AREA DIR - Nashville	47	85.2%	13.3%	1.5%

5. I like the kind of work I do.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,822	86.3%	9.3%	4.4%
INDIAN HEALTH SERVICE	4,961	90.0%	7.6%	2.4%
NASHVILLE AREA INDIAN HEALTH SERVICE	111	90.0%	7.1%	2.9%
OFC OF THE AREA DIR - Nashville	47	93.0%	7.0%	0.0%

6. I know what is expected of me on the job.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,829	83.2%	9.7%	7.1%
INDIAN HEALTH SERVICE	4,982	85.5%	9.0%	5.6%
NASHVILLE AREA INDIAN HEALTH SERVICE	112	80.6%	9.4%	10.0%
OFC OF THE AREA DIR - Nashville	47	79.3%	12.3%	8.4%

3rd Level Subagency Comparison Report

My Work Experience (continued)

7. When needed I am willing to put in the extra effort to get a job done.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,887	96.9%	2.2%	0.9%
INDIAN HEALTH SERVICE	4,978	95.7%	3.5%	0.8%
NASHVILLE AREA INDIAN HEALTH SERVICE	111	98.6%	0.8%	0.6%
OFC OF THE AREA DIR - Nashville	47	98.5%	0.0%	1.5%

8. I am constantly looking for ways to do my job better.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,871	92.7%	6.2%	1.1%
INDIAN HEALTH SERVICE	4,971	91.8%	7.3%	0.8%
NASHVILLE AREA INDIAN HEALTH SERVICE	112	97.7%	2.3%	0.0%
OFC OF THE AREA DIR - Nashville	47	98.1%	1.9%	0.0%

9. I have sufficient resources (for example, people, materials, budget) to get my job done.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,579	56.7%	15.7%	27.6%	104
INDIAN HEALTH SERVICE	4,924	49.8%	18.7%	31.5%	21
NASHVILLE AREA INDIAN HEALTH SERVICE	112	48.0%	18.9%	33.1%	0
OFC OF THE AREA DIR - Nashville	47	39.4%	20.2%	40.4%	0

10. My workload is reasonable.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,697	62.4%	16.1%	21.5%	60
INDIAN HEALTH SERVICE	4,956	59.8%	18.5%	21.7%	11
NASHVILLE AREA INDIAN HEALTH SERVICE	112	57.0%	18.9%	24.1%	0
OFC OF THE AREA DIR - Nashville	47	50.5%	26.2%	23.3%	0

11. My talents are used well in the workplace.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,424	65.4%	15.8%	18.8%	142
INDIAN HEALTH SERVICE	4,920	65.9%	18.5%	15.6%	20
NASHVILLE AREA INDIAN HEALTH SERVICE	112	65.0%	15.1%	19.9%	0
OFC OF THE AREA DIR - Nashville	47	71.8%	7.4%	20.8%	0

3rd Level Subagency Comparison Report

My Work Experience (continued)

12. I know how my work relates to the agency's goals.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,708	88.5%	7.5%	4.0%	89
INDIAN HEALTH SERVICE	4,952	87.2%	9.2%	3.6%	16
NASHVILLE AREA INDIAN HEALTH SERVICE	112	85.3%	8.7%	6.0%	0
OFC OF THE AREA DIR - Nashville	47	79.4%	12.9%	7.8%	0

13. The work I do is important.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,700	92.3%	5.7%	2.1%	93
INDIAN HEALTH SERVICE	4,964	95.3%	3.7%	0.9%	5
NASHVILLE AREA INDIAN HEALTH SERVICE	111	96.4%	1.6%	2.0%	0
OFC OF THE AREA DIR - Nashville	47	98.5%	1.5%	0.0%	0

14. Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,663	73.3%	12.5%	14.2%	196
INDIAN HEALTH SERVICE	4,964	66.9%	14.9%	18.2%	18
NASHVILLE AREA INDIAN HEALTH SERVICE	112	72.9%	12.8%	14.3%	0
OFC OF THE AREA DIR - Nashville	47	73.9%	11.5%	14.6%	0

15. My performance appraisal is a fair reflection of my performance.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,514	76.0%	11.9%	12.1%	322
INDIAN HEALTH SERVICE	4,921	70.9%	14.4%	14.8%	49
NASHVILLE AREA INDIAN HEALTH SERVICE	112	74.1%	12.5%	13.4%	0
OFC OF THE AREA DIR - Nashville	47	67.6%	18.1%	14.3%	0

16. I am held accountable for achieving results.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,655	87.3%	9.4%	3.3%	149
INDIAN HEALTH SERVICE	4,956	81.5%	13.6%	4.9%	23
NASHVILLE AREA INDIAN HEALTH SERVICE	112	84.9%	7.1%	8.0%	0
OFC OF THE AREA DIR - Nashville	47	86.5%	5.4%	8.0%	0

3rd Level Subagency Comparison Report

My Work Experience (continued)

17. I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.

		N Positive	Neutral	Negative	DNK
Department of Health and Human Services	40,69	1 67.7%	17.8%	14.5%	2,129
INDIAN HEALTH SERVICE	4,87	1 59.6%	19.3%	21.1%	102
NASHVILLE AREA INDIAN HEALTH SERVI	EE 11	1 58.0%	18.5%	23.5%	1
OFC OF THE AREA DIR - Nashville	4	7 58.9%	16.7%	24.4%	0

18. My training needs are assessed.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,489	58.5%	21.9%	19.6%	350
INDIAN HEALTH SERVICE	4,937	53.4%	24.2%	22.3%	41
NASHVILLE AREA INDIAN HEALTH SERVICE	112	50.9%	27.1%	22.0%	0
OFC OF THE AREA DIR - Nashville	47	54.4%	19.6%	26.0%	0

19. In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).

	N	Positive	Neutral	Negative	NBJ
Department of Health and Human Services	42,342	73.9%	12.3%	13.8%	575
INDIAN HEALTH SERVICE	4,910	76.0%	12.4%	11.6%	76
NASHVILLE AREA INDIAN HEALTH SERVICE	111	79.5%	8.1%	12.4%	1
OFC OF THE AREA DIR - Nashville	47	73.9%	15.9%	10.3%	0

My Work Unit

20. The people I work with cooperate to get the job done.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,866	79.8%	11.2%	9.0%
INDIAN HEALTH SERVICE	4,971	63.8%	18.8%	17.5%
NASHVILLE AREA INDIAN HEALTH SERVICE	111	64.9%	16.8%	18.3%
OFC OF THE AREA DIR - Nashville	46	63.9%	15.6%	20.5%

21. My work unit is able to recruit people with the right skills.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,473	51.1%	23.5%	25.4%	1,380
INDIAN HEALTH SERVICE	4,891	41.9%	27.9%	30.2%	79
NASHVILLE AREA INDIAN HEALTH SERVICE	109	35.3%	27.1%	37.6%	2
OFC OF THE AREA DIR - Nashville	46	36.3%	25.9%	37.8%	0

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My Work Unit (continued)

22. Promotions in my work unit are based on merit.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,434	47.5%	27.3%	25.3%	3,356
INDIAN HEALTH SERVICE	4,673	40.2%	31.7%	28.2%	298
NASHVILLE AREA INDIAN HEALTH SERVICE	106	42.6%	23.9%	33.5%	4
OFC OF THE AREA DIR - Nashville	45	31.7%	29.8%	38.5%	1

23. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	37,622	39.1%	29.7%	31.3%	5,204
INDIAN HEALTH SERVICE	4,736	32.1%	28.3%	39.5%	226
NASHVILLE AREA INDIAN HEALTH SERVICE	103	30.2%	25.5%	44.4%	7
OFC OF THE AREA DIR - Nashville	44	34.1%	27.8%	38.0%	2

24. In my work unit, differences in performance are recognized in a meaningful way.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,871	45.6%	27.7%	26.7%	2,940
INDIAN HEALTH SERVICE	4,815	37.8%	29.8%	32.4%	158
NASHVILLE AREA INDIAN HEALTH SERVICE	104	35.9%	28.6%	35.5%	6
OFC OF THE AREA DIR - Nashville	47	39.9%	27.9%	32.2%	0

25. Awards in my work unit depend on how well employees perform their jobs.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,934	54.5%	23.8%	21.7%	2,858
INDIAN HEALTH SERVICE	4,769	43.9%	27.6%	28.5%	203
NASHVILLE AREA INDIAN HEALTH SERVICE	106	38.1%	22.7%	39.2%	5
OFC OF THE AREA DIR - Nashville	45	40.3%	21.8%	38.0%	2

26. Employees in my work unit share job knowledge with each other.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,613	76.9%	12.5%	10.6%	224
INDIAN HEALTH SERVICE	4,944	61.5%	20.1%	18.4%	33
NASHVILLE AREA INDIAN HEALTH SERVICE	110	65.5%	12.9%	21.6%	1
OFC OF THE AREA DIR - Nashville	47	64.7%	16.2%	19.1%	0

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My Work Unit (continued)

27. The skill level in my work unit has improved in the past year.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,255	62.9%	25.4%	11.7%	1,526
INDIAN HEALTH SERVICE	4,861	59.6%	26.0%	14.4%	104
NASHVILLE AREA INDIAN HEALTH SERVICE	108	54.8%	32.8%	12.4%	3
OFC OF THE AREA DIR - Nashville	47	53.6%	33.0%	13.3%	0

28. How would you rate the overall quality of work done by your work unit?

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,824	87.8%	10.1%	2.1%
INDIAN HEALTH SERVICE	4,972	76.7%	19.2%	4.1%
NASHVILLE AREA INDIAN HEALTH SERVICE	111	67.3%	26.1%	6.7%
OFC OF THE AREA DIR - Nashville	47	65.7%	29.6%	4.6%

29. My work unit has the job-relevant knowledge and skills necessary to accomplish organizational goals.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,509	84.1%	10.2%	5.7%	340
INDIAN HEALTH SERVICE	4,929	75.4%	16.7%	7.9%	44
NASHVILLE AREA INDIAN HEALTH SERVICE	109	72.4%	13.2%	14.4%	2
OFC OF THE AREA DIR - Nashville	47	66.9%	15.6%	17.4%	0

My Agency

30. Employees have a feeling of personal empowerment with respect to work processes.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,289	56.1%	22.5%	21.4%	1,150
INDIAN HEALTH SERVICE	4,799	47.4%	28.1%	24.6%	91
NASHVILLE AREA INDIAN HEALTH SERVICE	108	48.1%	21.6%	30.3%	1
OFC OF THE AREA DIR - Nashville	45	46.8%	25.8%	27.4%	1

31. Employees are recognized for providing high quality products and services.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,638	61.9%	19.6%	18.6%	799
INDIAN HEALTH SERVICE	4,807	45.8%	25.3%	28.9%	86
NASHVILLE AREA INDIAN HEALTH SERVICE	109	54.1%	18.4%	27.5%	1
OFC OF THE AREA DIR - Nashville	46	44.9%	23.2%	31.9%	1

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My Agency (continued)

32. Creativity and innovation are rewarded.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,006	52.5%	25.9%	21.6%	1,303
INDIAN HEALTH SERVICE	4,726	36.5%	32.2%	31.3%	137
NASHVILLE AREA INDIAN HEALTH SERVICE	110	47.7%	25.7%	26.5%	0
OFC OF THE AREA DIR - Nashville	47	40.4%	29.8%	29.8%	0

33. Pay raises depend on how well employees perform their jobs.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	38,364	38.2%	30.0%	31.8%	4,036
INDIAN HEALTH SERVICE	4,594	34.5%	30.1%	35.4%	291
NASHVILLE AREA INDIAN HEALTH SERVICE	106	37.0%	28.7%	34.3%	4
OFC OF THE AREA DIR - Nashville	46	27.3%	29.5%	43.2%	1

34. Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,295	62.7%	24.5%	12.8%	3,126
INDIAN HEALTH SERVICE	4,629	50.3%	32.7%	17.0%	260
NASHVILLE AREA INDIAN HEALTH SERVICE	107	52.9%	27.7%	19.4%	3
OFC OF THE AREA DIR - Nashville	47	55.3%	25.8%	18.9%	0

35. Employees are protected from health and safety hazards on the job.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,551	83.1%	11.3%	5.6%	925
INDIAN HEALTH SERVICE	4,862	75.9%	15.0%	9.1%	28
NASHVILLE AREA INDIAN HEALTH SERVICE	109	80.5%	9.6%	9.9%	1
OFC OF THE AREA DIR - Nashville	47	83.6%	9.9%	6.5%	0

36. My organization has prepared employees for potential security threats.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,625	78.7%	14.0%	7.4%	736
INDIAN HEALTH SERVICE	4,840	72.3%	16.8%	10.8%	40
NASHVILLE AREA INDIAN HEALTH SERVICE	110	67.5%	16.2%	16.2%	0
OFC OF THE AREA DIR - Nashville	47	62.4%	22.7%	14.8%	0

3rd Level Subagency Comparison Report

My Agency (continued)

37. Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,540	61.4%	20.4%	18.3%	2,870
INDIAN HEALTH SERVICE	4,724	48.9%	24.5%	26.6%	156
NASHVILLE AREA INDIAN HEALTH SERVICE	108	47.9%	21.6%	30.5%	1
OFC OF THE AREA DIR - Nashville	46	46.3%	23.2%	30.5%	1

38. Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	38,275	72.0%	17.5%	10.6%	4,081
INDIAN HEALTH SERVICE	4,594	58.9%	24.1%	17.1%	278
NASHVILLE AREA INDIAN HEALTH SERVICE	100	65.0%	17.6%	17.4%	10
OFC OF THE AREA DIR - Nashville	43	59.8%	20.9%	19.3%	4

39. My agency is successful at accomplishing its mission.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,781	81.8%	13.5%	4.7%	664
INDIAN HEALTH SERVICE	4,806	64.8%	24.8%	10.4%	78
NASHVILLE AREA INDIAN HEALTH SERVICE	108	72.6%	18.0%	9.3%	1
OFC OF THE AREA DIR - Nashville	47	65.9%	23.6%	10.5%	0

40. I recommend my organization as a good place to work.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,415	75.1%	15.8%	9.1%
INDIAN HEALTH SERVICE	4,867	64.3%	24.0%	11.7%
NASHVILLE AREA INDIAN HEALTH SERVICE	109	58.1%	28.7%	13.3%
OFC OF THE AREA DIR - Nashville	46	57.2%	27.2%	15.6%

41. I believe the results of this survey will be used to make my agency a better place to work.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,657	54.8%	25.3%	19.9%	2,791
INDIAN HEALTH SERVICE	4,477	48.4%	28.2%	23.4%	393
NASHVILLE AREA INDIAN HEALTH SERVICE	101	51.4%	24.6%	24.1%	9
OFC OF THE AREA DIR - Nashville	45	49.4%	23.8%	26.8%	2

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My Supervisor

42. My supervisor supports my need to balance work and other life issues.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,174	83.9%	8.3%	7.7%	184
INDIAN HEALTH SERVICE	4,821	71.1%	14.0%	15.0%	30
NASHVILLE AREA INDIAN HEALTH SERVICE	109	81.4%	10.8%	7.9%	1
OFC OF THE AREA DIR - Nashville	46	74.6%	19.7%	5.7%	1

43. My supervisor provides me with opportunities to demonstrate my leadership skills.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,140	73.8%	13.6%	12.5%	191
INDIAN HEALTH SERVICE	4,819	63.7%	19.1%	17.2%	32
NASHVILLE AREA INDIAN HEALTH SERVICE	109	70.8%	14.7%	14.4%	0
OFC OF THE AREA DIR - Nashville	47	65.7%	21.1%	13.2%	0

44. Discussions with my supervisor about my performance are worthwhile.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,972	71.0%	15.2%	13.7%	339
INDIAN HEALTH SERVICE	4,798	62.2%	19.7%	18.1%	45
NASHVILLE AREA INDIAN HEALTH SERVICE	109	68.2%	17.4%	14.3%	0
OFC OF THE AREA DIR - Nashville	47	62.0%	25.7%	12.2%	0

45. My supervisor is committed to a workforce representative of all segments of society.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,337	75.1%	17.1%	7.8%	2,951
INDIAN HEALTH SERVICE	4,621	61.5%	23.7%	14.8%	226
NASHVILLE AREA INDIAN HEALTH SERVICE	103	67.6%	23.4%	9.1%	6
OFC OF THE AREA DIR - Nashville	45	60.8%	31.9%	7.3%	2

46. My supervisor provides me with constructive suggestions to improve my job performance.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,097	69.6%	16.5%	14.0%	218
INDIAN HEALTH SERVICE	4,816	60.2%	20.7%	19.1%	30
NASHVILLE AREA INDIAN HEALTH SERVICE	110	67.7%	16.0%	16.4%	0
OFC OF THE AREA DIR - Nashville	47	61.5%	27.1%	11.4%	0

3rd Level Subagency Comparison Report

My Supervisor (continued)

47. Supervisors in my work unit support employee development.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,714	74.6%	14.2%	11.2%	601
INDIAN HEALTH SERVICE	4,783	61.3%	20.1%	18.7%	67
NASHVILLE AREA INDIAN HEALTH SERVICE	108	70.4%	16.9%	12.7%	2
OFC OF THE AREA DIR - Nashville	46	60.2%	24.1%	15.7%	1

48. My supervisor listens to what I have to say.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,258	80.9%	10.2%	9.0%
INDIAN HEALTH SERVICE	4,826	69.2%	16.5%	14.4%
NASHVILLE AREA INDIAN HEALTH SERVICE	108	79.0%	12.6%	8.4%
OFC OF THE AREA DIR - Nashville	47	66.2%	20.8%	13.0%

49. My supervisor treats me with respect.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,230	84.3%	8.4%	7.3%
INDIAN HEALTH SERVICE	4,829	74.2%	13.7%	12.1%
NASHVILLE AREA INDIAN HEALTH SERVICE	108	83.3%	9.7%	7.0%
OFC OF THE AREA DIR - Nashville	47	73.9%	18.7%	7.4%

50. In the last six months, my supervisor has talked with me about my performance.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,245	82.2%	9.2%	8.6%
INDIAN HEALTH SERVICE	4,825	69.7%	16.1%	14.2%
NASHVILLE AREA INDIAN HEALTH SERVICE	108	79.3%	9.7%	11.0%
OFC OF THE AREA DIR - Nashville	47	75.1%	11.4%	13.5%

51. I have trust and confidence in my supervisor.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,222	73.7%	13.6%	12.6%
INDIAN HEALTH SERVICE	4,832	62.8%	18.6%	18.7%
NASHVILLE AREA INDIAN HEALTH SERVICE	108	66.5%	18.2%	15.3%
OFC OF THE AREA DIR - Nashville	47	55.8%	21.1%	23.1%

3rd Level Subagency Comparison Report

My Supervisor (continued)

52. Overall, how good a job do you feel is being done by your immediate supervisor?

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,203	76.2%	14.6%	9.2%
INDIAN HEALTH SERVICE	4,835	63.5%	21.1%	15.4%
NASHVILLE AREA INDIAN HEALTH SERVICE	108	65.4%	21.2%	13.5%
OFC OF THE AREA DIR - Nashville	47	53.8%	28.5%	17.7%

Leadership

53. In my organization, senior leaders generate high levels of motivation and commitment in the workforce.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	40,991	54.0%	23.6%	22.5%	1,035
INDIAN HEALTH SERVICE	4,676	43.0%	28.9%	28.2%	111
NASHVILLE AREA INDIAN HEALTH SERVICE	103	49.9%	21.3%	28.8%	3
OFC OF THE AREA DIR - Nashville	46	43.3%	18.3%	38.4%	0

54. My organization's senior leaders maintain high standards of honesty and integrity.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,371	61.8%	22.5%	15.7%	2,659
INDIAN HEALTH SERVICE	4,588	48.2%	28.7%	23.1%	213
NASHVILLE AREA INDIAN HEALTH SERVICE	101	52.2%	25.8%	22.0%	6
OFC OF THE AREA DIR - Nashville	46	42.6%	31.2%	26.2%	1

55. Supervisors work well with employees of different backgrounds.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,867	72.0%	17.8%	10.2%	2,051
INDIAN HEALTH SERVICE	4,587	58.6%	25.3%	16.1%	185
NASHVILLE AREA INDIAN HEALTH SERVICE	105	62.1%	25.0%	12.8%	2
OFC OF THE AREA DIR - Nashville	47	56.7%	28.3%	15.0%	0

56. Managers communicate the goals of the organization.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,299	68.8%	17.7%	13.4%	676
INDIAN HEALTH SERVICE	4,674	54.9%	25.7%	19.4%	113
NASHVILLE AREA INDIAN HEALTH SERVICE	106	61.3%	19.6%	19.1%	0
OFC OF THE AREA DIR - Nashville	46	60.5%	21.9%	17.6%	0

3rd Level Subagency Comparison Report

Leadership (continued)

57. Managers review and evaluate the organization's progress toward meeting its goals and objectives.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,561	68.5%	19.9%	11.7%	2,439
INDIAN HEALTH SERVICE	4,571	55.6%	26.8%	17.6%	216
NASHVILLE AREA INDIAN HEALTH SERVICE	103	59.9%	21.8%	18.3%	4
OFC OF THE AREA DIR - Nashville	46	52.2%	27.8%	19.9%	1

58. Managers promote communication among different work units (for example, about projects, goals, needed resources).

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	40,756	63.0%	19.5%	17.6%	1,298
INDIAN HEALTH SERVICE	4,631	49.4%	26.5%	24.1%	162
NASHVILLE AREA INDIAN HEALTH SERVICE	106	52.6%	20.2%	27.3%	1
OFC OF THE AREA DIR - Nashville	47	50.9%	20.4%	28.7%	0

59. Managers support collaboration across work units to accomplish work objectives.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	40,629	66.7%	18.7%	14.6%	1,189
INDIAN HEALTH SERVICE	4,593	51.3%	27.3%	21.4%	156
NASHVILLE AREA INDIAN HEALTH SERVICE	105	56.3%	21.4%	22.3%	1
OFC OF THE AREA DIR - Nashville	46	51.8%	23.0%	25.2%	0

60. Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,793	67.8%	19.7%	12.5%	2,181
INDIAN HEALTH SERVICE	4,421	52.9%	27.5%	19.6%	366
NASHVILLE AREA INDIAN HEALTH SERVICE	97	54.9%	21.1%	24.0%	10
OFC OF THE AREA DIR - Nashville	44	49.1%	20.6%	30.4%	3

61. I have a high level of respect for my organization's senior leaders.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,284	65.7%	20.4%	14.0%	645
INDIAN HEALTH SERVICE	4,658	56.8%	25.3%	18.0%	122
NASHVILLE AREA INDIAN HEALTH SERVICE	107	55.7%	28.8%	15.5%	0
OFC OF THE AREA DIR - Nashville	47	52.4%	25.1%	22.5%	0

3rd Level Subagency Comparison Report

Leadership (continued)

62. Senior leaders demonstrate support for Work/Life programs.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	38,629	66.9%	21.6%	11.5%	3,323
INDIAN HEALTH SERVICE	4,312	48.1%	32.8%	19.2%	463
NASHVILLE AREA INDIAN HEALTH SERVICE	99	59.3%	25.0%	15.7%	8
OFC OF THE AREA DIR - Nashville	44	44.4%	31.4%	24.2%	3

My Satisfaction

63. How satisfied are you with your involvement in decisions that affect your work?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,867	60.4%	20.6%	19.0%
INDIAN HEALTH SERVICE	4,772	53.3%	26.7%	20.0%
NASHVILLE AREA INDIAN HEALTH SERVICE	107	54.9%	24.6%	20.6%
OFC OF THE AREA DIR - Nashville	47	51.1%	25.6%	23.2%

64. How satisfied are you with the information you receive from management on what's going on in your organization?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,871	57.8%	21.7%	20.5%
INDIAN HEALTH SERVICE	4,763	47.0%	27.2%	25.8%
NASHVILLE AREA INDIAN HEALTH SERVICE	107	46.6%	25.0%	28.4%
OFC OF THE AREA DIR - Nashville	47	39.5%	26.0%	34.6%

65. How satisfied are you with the recognition you receive for doing a good job?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,832	59.9%	20.6%	19.5%
INDIAN HEALTH SERVICE	4,767	45.5%	27.2%	27.2%
NASHVILLE AREA INDIAN HEALTH SERVICE	107	44.2%	25.8%	30.0%
OFC OF THE AREA DIR - Nashville	47	37.2%	24.9%	37.9%

66. How satisfied are you with the policies and practices of your senior leaders?

	1	Positive	Neutral	Negative
Department of Health and Human Services	41,774	53.5%	28.2%	18.3%
INDIAN HEALTH SERVICE	4,764	45.6%	32.3%	22.1%
NASHVILLE AREA INDIAN HEALTH SERVICE	100	47.7%	26.9%	25.5%
OFC OF THE AREA DIR - Nashville	4	43.6%	26.4%	30.0%

3rd Level Subagency Comparison Report

My Satisfaction (continued)

67. How satisfied are you with your	opportunity to get a better	iob in vour organization?
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	N	Positive	Neutral	Negative
Department of Health and Human Services	41,793	43.3%	29.2%	27.5%
INDIAN HEALTH SERVICE	4,757	41.5%	33.1%	25.5%
NASHVILLE AREA INDIAN HEALTH SERVICE	107	37.5%	30.1%	32.4%
OFC OF THE AREA DIR - Nashville	47	35.7%	25.6%	38.6%

68. How satisfied are you with the training you receive for your present job?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,795	62.1%	22.1%	15.8%
INDIAN HEALTH SERVICE	4,761	52.7%	26.1%	21.3%
NASHVILLE AREA INDIAN HEALTH SERVICE	107	55.3%	23.5%	21.2%
OFC OF THE AREA DIR - Nashville	47	53.0%	22.6%	24.5%

69. Considering everything, how satisfied are you with your job?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,819	74.1%	14.9%	10.9%
INDIAN HEALTH SERVICE	4,760	70.8%	18.7%	10.5%
NASHVILLE AREA INDIAN HEALTH SERVICE	106	69.6%	19.6%	10.8%
OFC OF THE AREA DIR - Nashville	46	64.2%	22.9%	12.9%

70. Considering everything, how satisfied are you with your pay?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,785	65.6%	16.6%	17.8%
INDIAN HEALTH SERVICE	4,749	59.0%	19.6%	21.4%
NASHVILLE AREA INDIAN HEALTH SERVICE	106	63.5%	11.9%	24.6%
OFC OF THE AREA DIR - Nashville	46	76.2%	6.6%	17.2%

71. Considering everything, how satisfied are you with your organization?

	1	Positive	Neutral	Negative
Department of Health and Human Services	41,703	70.0%	17.9%	12.1%
INDIAN HEALTH SERVICE	4,728	59.4%	24.6%	16.0%
NASHVILLE AREA INDIAN HEALTH SERVICE	107	57.5%	22.0%	20.6%
OFC OF THE AREA DIR - Nashville	47	49.2%	24.2%	26.6%

3rd Level Subagency Comparison Report

Work/Life

72. Please select the response below that BEST describes your current teleworking schedule.

	Telework							
N	Very Infrequently	Only 1-2 Days Per Month	1-2 Days Per Week	3-4 Days Per Week	Every Work Day			
41,700	14.6%	7.3%	37.1%	7.6%	3.2%			
4,673	5.1%	1.4%	3.3%	1.6%	4.4%			
105	20.9%	6.9%	16.6%	0.0%	3.4%			
46	15.7%	5.3%	7.6%	0.0%	4.6%			
	N 41,700 4,673 105	N Infrequently 41,700 14.6% 4,673 5.1% 105 20.9%	Very 1-2 Days N Infrequently Per Month 41,700 14.6% 7.3% 4,673 5.1% 1.4% 105 20.9% 6.9%	Very 1-2 Days Per Month Per Week	Very N Infrequently Very Per Month Very Per Week Ver			

(continued)

72. Please select the response below that BEST describes your current teleworking schedule. (continued)

2. The unit defect the response below that B252 meson the sy		Do Not Telework								
	N	Must Be Physically Present	Technical Issues	Not Approved To Telework	Choose Not To Telework					
Department of Health and Human Services	41,700	14.0%	1.9%	6.0%	8.3%					
INDIAN HEALTH SERVICE	4,673	45.7%	5.0%	17.8%	15.7%					
NASHVILLE AREA INDIAN HEALTH SERVICE	105	31.2%	0.0%	8.9%	12.0%					
OFC OF THE AREA DIR - Nashville	46	44.3%	0.0%	3.9%	18.7%					

73. How satisfied are you with the following Work/Life programs in your agency? Telework

	N	Positive	Neutral	Negative	Choose Not to Participate	Not Available to Me	Unaware of Programs
Department of Health and Human Services	33,959	78.7%	13.8%	7.5%	1,867	4,679	609
INDIAN HEALTH SERVICE	1,660	35.8%	47.3%	16.8%	263	2,232	476
NASHVILLE AREA INDIAN HEALTH SERVICE	65	50.9%	25.4%	23.6%	10	25	3
OFC OF THE AREA DIR - Nashville	24	52.1%	26.7%	21.2%	6	12	2

74. How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS, for example, compressed work schedule or flexible work schedule)

	N	Positive	Neutral	Negative	Choose Not to Participate	Not Available to Me	Unaware of Programs
Department of Health and Human Services	27,464	76.3%	17.0%	6.7%	7,207	5,300	1,253
INDIAN HEALTH SERVICE	2,781	59.5%	26.2%	14.3%	271	1,274	318
NASHVILLE AREA INDIAN HEALTH SERVICE	80	59.9%	25.8%	14.3%	4	18	3
OFC OF THE AREA DIR - Nashville	33	47.3%	32.0%	20.7%	3	9	1

3rd Level Subagency Comparison Report

Work/Life (continued)

75. How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, onsite exercise, flu vaccination, medical screening, CPR training, health and wellness fair)

	N	Positive	Neutral	Negative	Choose Not to Participate	Not Available to Me	Unaware of Programs
department of Health and Human Services	35,973	77.5%	17.4%	5.2%	3,203	1,406	1,050
INDIAN HEALTH SERVICE	4,038	64.8%	24.9%	10.2%	114	347	216
NASHVILLE AREA INDIAN HEALTH SERVICE	93	65.1%	23.5%	11.4%	1	9	3
OFC OF THE AREA DIR - Nashville	40	60.9%	28.4%	10.7%	0	5	1

76. How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP, for example, short-term counseling, referral services, legal services, information services)

	N	Positive	Neutral	Negative	Choose Not to Participate	Not Available to Me	Unaware of Programs
Department of Health and Human Services	25,148	56.8%	38.3%	4.9%	11,779	696	4,023
INDIAN HEALTH SERVICE	3,322	47.1%	45.2%	7.7%	624	219	569
NASHVILLE AREA INDIAN HEALTH SERVICE	72	41.2%	48.9%	9.9%	15	5	14
OFC OF THE AREA DIR - Nashville	36	44.7%	52.1%	3.3%	1	4	5

77. How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, child care center, parenting classes and support groups, back-up care, flexible spending account)

	N	Positive	Neutral	Negative	Choose Not to Participate	Not Available to Me	Unaware of Programs
Department of Health and Human Services	17,227	41.0%	51.2%	7.9%	16,540	3,800	4,102
INDIAN HEALTH SERVICE	1,855	23.6%	62.0%	14.3%	640	1,210	1,027
NASHVILLE AREA INDIAN HEALTH SERVICE	33	20.8%	64.8%	14.4%	13	33	27
OFC OF THE AREA DIR - Nashville	15	7.2%	83.2%	9.7%	2	16	13

78. How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example, elder/adult care, support groups, speakers)

	N	Positive	Neutral	Negative	Choose Not to Participate	Not Available to Me	Unaware of Programs	
artment of Health and Human Services	14,131	34.1%	60.5%	5.5%	16,603	3,316	7,576	
AN HEALTH SERVICE	1,772	24.4%	62.8%	12.8%	584	1,121	1,246	
SHVILLE AREA INDIAN HEALTH SERVICE	35	27.8%	59.4%	12.8%	11	31	29	
C OF THE AREA DIR - Nashville	16	12.6%	78.3%	9.1%	2	16	12	

3rd Level Subagency Comparison Report

Demographic Questions

Where do you work?	
	%
Headquarters	8.5%

91.5%

What is your supervisory status?

	%	
Non-Supervisor		
Team Leader		
Supervisor		
Manager		
Senior Leader		

Note: All results are suppressed when any single demographic category has fewer than 4 responses.

Are you:

Field

	70
Male	41.7%
Female	58.3%

Are you Hispanic or Latino?

	%	
Yes		
No		

Note: All results are suppressed when any single demographic category has fewer than 4 responses.

Please select the racial category or categories with which you most closely identify.

	%
American Indian or Alaska Native	52.4%
Asian	0.0%
Black or African American	4.9%
Native Hawaiian or Other Pacific Islander	0.0%
White	35.0%
Two or more races	7.8%

Note: Percentages for demographic questions are unweighted.

3rd Level Subagency Comparison Report

Demographic Questions (continued)

What is the highest degree or level of education you have completed?

	%
Less than High School	
High School Diploma/GED or equivalent	
Trade or Technical Certificate	
Some College (no degree)	
Associate's Degree (e.g., AA, AS)	
Bachelor's Degree (e.g., BA, BS)	
Master's Degree (e.g., MA, MS, MBA)	
Doctoral/Professional Degree (e.g., Ph.D., MD, JD)	

Note: All results are suppressed when any single demographic category has fewer than 4 responses.

What is your pay category/grade?

	%
Federal Wage System	
GS 1-6	14.6%
GS 7-12	58.3%
GS 13-15	10.7%
Senior Executive Service	
Senior Level (SL) or Scientific or Professional (ST)	0.0%
Other	12.6%

Note: Results are suppressed for each demographic category with fewer than 4 responses.

How long have you been with the Federal Government (excluding military service)?

Less than 1 year 1 to 3 years	
1 to 3 years	
4 to 5 years	
6 to 10 years	
11 to 14 years	
15 to 20 years	
More than 20 years	

Note: All results are suppressed when any single demographic category has fewer than 4 responses.

Note: Percentages for demographic questions are unweighted.

3rd Level Subagency Comparison Report

Demographic Questions (continued)

How long have you been with your current agency (for example, Department of Justice, Environmental Protection Agency)?

	%
Less than 1 year	
1 to 3 years	
4 to 5 years	
6 to 10 years	
11 to 20 years	
More than 20 years	

Note: All results are suppressed when any single demographic category has fewer than 4 responses.

Are you considering leaving your organization within the next year, and if so, why?

	%
No	
Yes, to retire	
Yes, to take another job within the Federal Government	
Yes, to take another job outside the Federal Government	
Yes, other	
Note: All results are suppressed when any single demographic category has fewer than 4 responses.	

I am planning to retire:

	%
Within one year	
Between one and three years	
Between three and five years	
Five or more years	

Note: All results are suppressed when any single demographic category has fewer than 4 responses.

What is your US military service status?

	%
No Prior Military Service	76.5%
Currently in National Guard or Reserves	
Retired	
Separated or Discharged	18.6%

 $Note: \textit{Results are suppressed for each demographic category with fewer than 4 \textit{ responses}.}$

Note: Percentages for demographic questions are unweighted.

3rd Level Subagency Comparison Report

Demographic Questions (continued)

Are you an individual with a disability?		
		%
Yes		4.9%
No		95.1%

What is your age group?

	%
25 and under	
26-29	
30-39	
40-49	
50-59	
60 or older	

Note: All results are suppressed when any single demographic category has fewer than 4 responses.