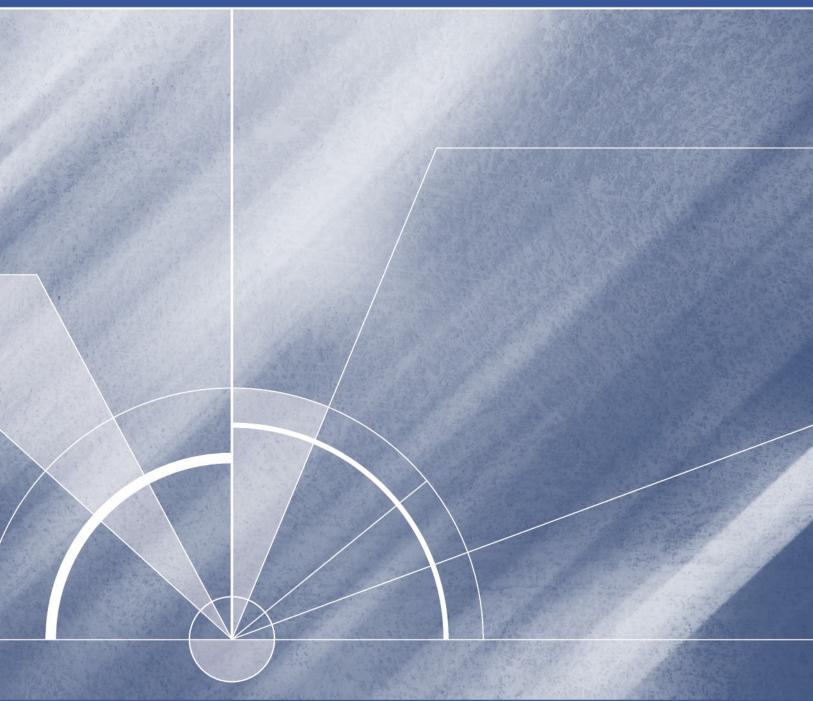
Empowering Employees. Inspiring Change.

3rd Level Subagency Comparison Report

Department of Health and Human Services
OFFICE OF CLINICAL & PREVENTIVE SERVICES



3rd Level Subagency Comparison Report

This 2018 Federal Employee Viewpoint Survey Report provides summary results for your subagencies, including comparisons to your department or agency.

Response Summary

	Surveys Completed	Response Rate
Department of Health and Human Services	43,029	57.2%
INDIAN HEALTH SERVICE	5,001	34.8%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	93.3%
DIVISION OF BEHAVIORAL HEALTH	20	95.2%
DIVISION OF CLINICAL & COMMUNITY SERVICES	<10	
DIVISION OF DIABETES TREATMENT & PREVENTION	<10	
DIVISION OF NURSING SERVICES	<10	
DIVISION OF ORAL HEALTH	<10	

Your Data

A Microsoft® Excel® file containing your results is embedded. To access the workbook from Adobe® Reader®, double click on the 'pin' in the upper left corner of this page. Alternatively, you may access the workbook through the vertical navigation pane on the left side of the Adobe® Reader® window by clicking on the image of the paper clip.

Main Report Results

The results include response percentages for each survey item. The definitions for the Positive, Neutral, and Negative response percentages vary in the following ways across the three primary response scales used in the survey:

Positive: "Strongly Agree and Agree" or "Very Satisfied and Satisfied" or "Very Good and Good"

Neutral: "Neither Agree nor Disagree" or "Neither Satisfied nor Dissatisfied" or "Fair"

Negative: "Disagree and Strongly Disagree" or "Dissatisfied and Very Dissatisfied" or "Poor and Very Poor"

Positive, Neutral, and Negative percentages are based on the total number of responses (N) that are in these three categories. The number of *Do Not Know (DNK), No Basis to Judge (NBJ), Choose Not to Participate, Not Available to Me,* or *Unaware of Programs* responses, where applicable, is listed separately.

Note: Response rates are not displayed in the Response Summary table when there are fewer than 10 completed surveys. The report tables that follow do not include results for any subagency that had fewer than 10 completed surveys.

My Work Experience

1. I am given a real opportunity to improve my skills in my organization.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,760	72.9%	13.5%	13.6%
INDIAN HEALTH SERVICE	4,949	64.8%	17.8%	17.4%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	84.1%	7.4%	8.5%
DIVISION OF BEHAVIORAL HEALTH	20	100.0%	0.0%	0.0%

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My Work Experience (continued)

2.	I have	enough	infori	nation i	to do	my jo	b well.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,821	76.0%	12.7%	11.3%
INDIAN HEALTH SERVICE	4,961	70.9%	16.5%	12.6%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	66.7%	12.0%	21.2%
DIVISION OF BEHAVIORAL HEALTH	20	67.9%	6.2%	25.9%

3. I feel encouraged to come up with new and better ways of doing things.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,703	68.4%	15.7%	15.9%
INDIAN HEALTH SERVICE	4,938	61.4%	19.5%	19.1%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	68.3%	18.7%	13.1%
DIVISION OF BEHAVIORAL HEALTH	20	73.1%	23.8%	3.1%

4. My work gives me a feeling of personal accomplishment.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,865	78.4%	12.2%	9.4%
INDIAN HEALTH SERVICE	4,976	75.3%	14.1%	10.5%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	71.1%	20.4%	8.5%
DIVISION OF BEHAVIORAL HEALTH	20	75.7%	21.2%	3.1%

5. I like the kind of work I do.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,822	86.3%	9.3%	4.4%
INDIAN HEALTH SERVICE	4,961	90.0%	7.6%	2.4%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	87.8%	10.7%	1.5%
DIVISION OF BEHAVIORAL HEALTH	20	90.3%	6.6%	3.1%

6. I know what is expected of me on the job.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,829	83.2%	9.7%	7.1%
INDIAN HEALTH SERVICE	4,982	85.5%	9.0%	5.6%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	72.8%	14.1%	13.1%
DIVISION OF BEHAVIORAL HEALTH	20	76.2%	11.4%	12.4%

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My Work Experience (continued)

7. When needed I am willing to put in the extra effort to get a job done.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,887	96.9%	2.2%	0.9%
INDIAN HEALTH SERVICE	4,978	95.7%	3.5%	0.8%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	95.6%	4.4%	0.0%
DIVISION OF BEHAVIORAL HEALTH	20	96.9%	3.1%	0.0%

8. I am constantly looking for ways to do my job better.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,871	92.7%	6.2%	1.1%
INDIAN HEALTH SERVICE	4,971	91.8%	7.3%	0.8%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	92.5%	7.5%	0.0%
DIVISION OF BEHAVIORAL HEALTH	20	93.8%	6.2%	0.0%

9. I have sufficient resources (for example, people, materials, budget) to get my job done.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,579	56.7%	15.7%	27.6%	104
INDIAN HEALTH SERVICE	4,924	49.8%	18.7%	31.5%	21
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	44.8%	13.7%	41.5%	0
DIVISION OF BEHAVIORAL HEALTH	20	35.1%	15.9%	49.0%	0

10. My workload is reasonable.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,697	62.4%	16.1%	21.5%	60
INDIAN HEALTH SERVICE	4,956	59.8%	18.5%	21.7%	11
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	62.3%	13.5%	24.2%	0
DIVISION OF BEHAVIORAL HEALTH	20	64.7%	9.3%	26.0%	0

11. My talents are used well in the workplace.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,424	65.4%	15.8%	18.8%	142
INDIAN HEALTH SERVICE	4,920	65.9%	18.5%	15.6%	20
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	68.3%	16.1%	15.6%	0
DIVISION OF BEHAVIORAL HEALTH	20	79.3%	3.1%	17.6%	0

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My Work Experience (continued)

12. I know how my work relates to the agency's goals.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,708	88.5%	7.5%	4.0%	89
INDIAN HEALTH SERVICE	4,952	87.2%	9.2%	3.6%	16
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	84.4%	10.0%	5.6%	0
DIVISION OF BEHAVIORAL HEALTH	20	80.2%	11.5%	8.3%	0

13. The work I do is important.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,700	92.3%	5.7%	2.1%	93
INDIAN HEALTH SERVICE	4,964	95.3%	3.7%	0.9%	5
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	91.6%	6.9%	1.5%	0
DIVISION OF BEHAVIORAL HEALTH	20	100.0%	0.0%	0.0%	0

14. Physical conditions (for example, noise level, temperature, lighting, cleanliness in the workplace) allow employees to perform their jobs well.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,663	73.3%	12.5%	14.2%	196
INDIAN HEALTH SERVICE	4,964	66.9%	14.9%	18.2%	18
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	75.5%	9.0%	15.5%	0
DIVISION OF BEHAVIORAL HEALTH	20	79.5%	6.2%	14.3%	0

15. My performance appraisal is a fair reflection of my performance.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,514	76.0%	11.9%	12.1%	322
INDIAN HEALTH SERVICE	4,921	70.9%	14.4%	14.8%	49
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	70.7%	19.1%	10.1%	0
DIVISION OF BEHAVIORAL HEALTH	20	63.8%	30.0%	6.2%	0

16. I am held accountable for achieving results.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,655	87.3%	9.4%	3.3%	149
INDIAN HEALTH SERVICE	4,956	81.5%	13.6%	4.9%	23
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	90.0%	10.0%	0.0%	0
DIVISION OF BEHAVIORAL HEALTH	20	93.8%	6.2%	0.0%	0

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My Work Experience (continued)

17. I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	40,691	67.7%	17.8%	14.5%	2,129
INDIAN HEALTH SERVICE	4,871	59.6%	19.3%	21.1%	102
OFFICE OF CLINICAL & PREVENTIVE SERVICES	41	65.9%	26.2%	7.9%	1
DIVISION OF BEHAVIORAL HEALTH	19	75.8%	17.4%	6.8%	1

18. My training needs are assessed.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,489	58.5%	21.9%	19.6%	350
INDIAN HEALTH SERVICE	4,937	53.4%	24.2%	22.3%	41
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	61.6%	20.3%	18.1%	0
DIVISION OF BEHAVIORAL HEALTH	20	65.9%	17.4%	16.7%	0

19. In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (for example, Fully Successful, Outstanding).

	N	Positive	Neutral	Negative	NBJ
Department of Health and Human Services	42,342	73.9%	12.3%	13.8%	575
INDIAN HEALTH SERVICE	4,910	76.0%	12.4%	11.6%	76
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	68.1%	19.2%	12.7%	0
DIVISION OF BEHAVIORAL HEALTH	20	58.5%	30.1%	11.5%	0

My Work Unit

20. The people I work with cooperate to get the job done.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,866	79.8%	11.2%	9.0%
INDIAN HEALTH SERVICE	4,971	63.8%	18.8%	17.5%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	75.2%	11.1%	13.7%
DIVISION OF BEHAVIORAL HEALTH	20	57.6%	22.7%	19.8%

21. My work unit is able to recruit people with the right skills.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,473	51.1%	23.5%	25.4%	1,380
INDIAN HEALTH SERVICE	4,891	41.9%	27.9%	30.2%	79
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	57.9%	24.8%	17.3%	0
DIVISION OF BEHAVIORAL HEALTH	20	53.1%	32.4%	14.5%	0

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My Work Unit (continued)

22. Promotions in my work unit are based on merit.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,434	47.5%	27.3%	25.3%	3,356
INDIAN HEALTH SERVICE	4,673	40.2%	31.7%	28.2%	298
OFFICE OF CLINICAL & PREVENTIVE SERVICES	40	48.0%	35.6%	16.4%	2
DIVISION OF BEHAVIORAL HEALTH	20	45.2%	38.1%	16.7%	0

23. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	37,622	39.1%	29.7%	31.3%	5,204
INDIAN HEALTH SERVICE	4,736	32.1%	28.3%	39.5%	226
OFFICE OF CLINICAL & PREVENTIVE SERVICES	39	36.4%	39.8%	23.8%	3
DIVISION OF BEHAVIORAL HEALTH	19	32.6%	33.2%	34.2%	1

24. In my work unit, differences in performance are recognized in a meaningful way.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,871	45.6%	27.7%	26.7%	2,940
INDIAN HEALTH SERVICE	4,815	37.8%	29.8%	32.4%	158
OFFICE OF CLINICAL & PREVENTIVE SERVICES	40	45.7%	25.7%	28.6%	2
DIVISION OF BEHAVIORAL HEALTH	19	39.2%	29.8%	31.0%	1

25. Awards in my work unit depend on how well employees perform their jobs.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,934	54.5%	23.8%	21.7%	2,858
INDIAN HEALTH SERVICE	4,769	43.9%	27.6%	28.5%	203
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	56.5%	29.3%	14.2%	0
DIVISION OF BEHAVIORAL HEALTH	20	51.1%	34.4%	14.5%	0

26. Employees in my work unit share job knowledge with each other.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,613	76.9%	12.5%	10.6%	224
INDIAN HEALTH SERVICE	4,944	61.5%	20.1%	18.4%	33
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	78.3%	14.1%	7.6%	0
DIVISION OF BEHAVIORAL HEALTH	20	74.1%	22.8%	3.1%	0

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My Work Unit (continued)

27. The skill level in my work unit has improved in the past year.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,255	62.9%	25.4%	11.7%	1,526
INDIAN HEALTH SERVICE	4,861	59.6%	26.0%	14.4%	104
OFFICE OF CLINICAL & PREVENTIVE SERVICES	41	60.4%	22.3%	17.3%	1
DIVISION OF BEHAVIORAL HEALTH	20	62.6%	20.7%	16.7%	0

28. How would you rate the overall quality of work done by your work unit?

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,824	87.8%	10.1%	2.1%
INDIAN HEALTH SERVICE	4,972	76.7%	19.2%	4.1%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	84.2%	15.8%	0.0%
DIVISION OF BEHAVIORAL HEALTH	20	85.4%	14.6%	0.0%

29. My work unit has the job-relevant knowledge and skills necessary to accomplish organizational goals.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,509	84.1%	10.2%	5.7%	340
INDIAN HEALTH SERVICE	4,929	75.4%	16.7%	7.9%	44
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	84.7%	3.0%	12.2%	0
DIVISION OF BEHAVIORAL HEALTH	20	77.1%	6.2%	16.7%	0

My Agency

30. Employees have a feeling of personal empowerment with respect to work processes.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,289	56.1%	22.5%	21.4%	1,150
INDIAN HEALTH SERVICE	4,799	47.4%	28.1%	24.6%	91
OFFICE OF CLINICAL & PREVENTIVE SERVICES	41	52.2%	23.0%	24.8%	1
DIVISION OF BEHAVIORAL HEALTH	19	46.2%	26.6%	27.2%	1

31. Employees are recognized for providing high quality products and services.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,638	61.9%	19.6%	18.6%	799
INDIAN HEALTH SERVICE	4,807	45.8%	25.3%	28.9%	86
OFFICE OF CLINICAL & PREVENTIVE SERVICES	41	67.8%	16.1%	16.1%	1
DIVISION OF BEHAVIORAL HEALTH	20	74.1%	17.6%	8.3%	0

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My Agency (continued)

32. Creativity and innovation are rewarded.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,006	52.5%	25.9%	21.6%	1,303
INDIAN HEALTH SERVICE	4,726	36.5%	32.2%	31.3%	137
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	65.0%	16.3%	18.7%	0
DIVISION OF BEHAVIORAL HEALTH	20	69.5%	15.9%	14.6%	0

33. Pay raises depend on how well employees perform their jobs.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	38,364	38.2%	30.0%	31.8%	4,036
INDIAN HEALTH SERVICE	4,594	34.5%	30.1%	35.4%	291
OFFICE OF CLINICAL & PREVENTIVE SERVICES	38	40.1%	42.4%	17.5%	4
DIVISION OF BEHAVIORAL HEALTH	18	33.6%	45.3%	21.1%	2

34. Policies and programs promote diversity in the workplace (for example, recruiting minorities and women, training in awareness of diversity issues, mentoring).

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,295	62.7%	24.5%	12.8%	3,126
INDIAN HEALTH SERVICE	4,629	50.3%	32.7%	17.0%	260
OFFICE OF CLINICAL & PREVENTIVE SERVICES	39	71.0%	22.4%	6.7%	3
DIVISION OF BEHAVIORAL HEALTH	18	76.8%	23.2%	0.0%	2

35. Employees are protected from health and safety hazards on the job.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,551	83.1%	11.3%	5.6%	925
INDIAN HEALTH SERVICE	4,862	75.9%	15.0%	9.1%	28
OFFICE OF CLINICAL & PREVENTIVE SERVICES	40	90.5%	7.9%	1.6%	2
DIVISION OF BEHAVIORAL HEALTH	18	93.0%	7.0%	0.0%	2

36. My organization has prepared employees for potential security threats.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,625	78.7%	14.0%	7.4%	736
INDIAN HEALTH SERVICE	4,840	72.3%	16.8%	10.8%	40
OFFICE OF CLINICAL & PREVENTIVE SERVICES	39	86.1%	12.3%	1.6%	3
DIVISION OF BEHAVIORAL HEALTH	17	86.8%	13.2%	0.0%	3

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My Agency (continued)

37. Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,540	61.4%	20.4%	18.3%	2,870
INDIAN HEALTH SERVICE	4,724	48.9%	24.5%	26.6%	156
OFFICE OF CLINICAL & PREVENTIVE SERVICES	40	55.8%	15.3%	28.9%	2
DIVISION OF BEHAVIORAL HEALTH	19	61.6%	14.8%	23.6%	1

38. Prohibited Personnel Practices (for example, illegally discriminating for or against any employee/applicant, obstructing a person's right to compete for employment, knowingly violating veterans' preference requirements) are not tolerated.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	38,275	72.0%	17.5%	10.6%	4,081
INDIAN HEALTH SERVICE	4,594	58.9%	24.1%	17.1%	278
OFFICE OF CLINICAL & PREVENTIVE SERVICES	38	75.4%	13.3%	11.3%	4
DIVISION OF BEHAVIORAL HEALTH	17	79.4%	10.9%	9.8%	3

39. My agency is successful at accomplishing its mission.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,781	81.8%	13.5%	4.7%	664
INDIAN HEALTH SERVICE	4,806	64.8%	24.8%	10.4%	78
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	69.5%	7.5%	23.0%	0
DIVISION OF BEHAVIORAL HEALTH	20	70.5%	0.0%	29.5%	0

40. I recommend my organization as a good place to work.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,415	75.1%	15.8%	9.1%
INDIAN HEALTH SERVICE	4,867	64.3%	24.0%	11.7%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	65.1%	19.0%	15.9%
DIVISION OF BEHAVIORAL HEALTH	20	75.7%	3.1%	21.2%

41. I believe the results of this survey will be used to make my agency a better place to work.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,657	54.8%	25.3%	19.9%	2,791
INDIAN HEALTH SERVICE	4,477	48.4%	28.2%	23.4%	393
OFFICE OF CLINICAL & PREVENTIVE SERVICES	38	50.3%	24.2%	25.5%	4
DIVISION OF BEHAVIORAL HEALTH	19	60.2%	11.6%	28.2%	1

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My Supervisor

42. My supervisor supports my need to balance work and other life issues.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,174	83.9%	8.3%	7.7%	184
INDIAN HEALTH SERVICE	4,821	71.1%	14.0%	15.0%	30
OFFICE OF CLINICAL & PREVENTIVE SERVICES	41	84.9%	8.8%	6.3%	1
DIVISION OF BEHAVIORAL HEALTH	19	81.0%	12.2%	6.8%	1

43. My supervisor provides me with opportunities to demonstrate my leadership skills.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,140	73.8%	13.6%	12.5%	191
INDIAN HEALTH SERVICE	4,819	63.7%	19.1%	17.2%	32
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	81.4%	6.0%	12.6%	0
DIVISION OF BEHAVIORAL HEALTH	20	82.4%	6.2%	11.5%	0

44. Discussions with my supervisor about my performance are worthwhile.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,972	71.0%	15.2%	13.7%	339
INDIAN HEALTH SERVICE	4,798	62.2%	19.7%	18.1%	45
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	67.2%	14.6%	18.2%	0
DIVISION OF BEHAVIORAL HEALTH	20	64.8%	12.3%	22.9%	0

45. My supervisor is committed to a workforce representative of all segments of society.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,337	75.1%	17.1%	7.8%	2,951
INDIAN HEALTH SERVICE	4,621	61.5%	23.7%	14.8%	226
OFFICE OF CLINICAL & PREVENTIVE SERVICES	41	75.1%	21.8%	3.1%	1
DIVISION OF BEHAVIORAL HEALTH	19	70.2%	26.5%	3.2%	1

46. My supervisor provides me with constructive suggestions to improve my job performance.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	42,097	69.6%	16.5%	14.0%	218
INDIAN HEALTH SERVICE	4,816	60.2%	20.7%	19.1%	30
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	72.7%	15.6%	11.6%	0
DIVISION OF BEHAVIORAL HEALTH	20	64.8%	17.6%	17.6%	0

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My Supervisor (continued)

47. Supervisors in my work unit support employee development.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,714	74.6%	14.2%	11.2%	601
INDIAN HEALTH SERVICE	4,783	61.3%	20.1%	18.7%	67
OFFICE OF CLINICAL & PREVENTIVE SERVICES	41	85.9%	10.9%	3.2%	1
DIVISION OF BEHAVIORAL HEALTH	19	83.1%	13.5%	3.4%	1

48. My supervisor listens to what I have to say.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,258	80.9%	10.2%	9.0%
INDIAN HEALTH SERVICE	4,826	69.2%	16.5%	14.4%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	82.4%	7.5%	10.1%
DIVISION OF BEHAVIORAL HEALTH	20	79.3%	3.1%	17.6%

49. My supervisor treats me with respect.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,230	84.3%	8.4%	7.3%
INDIAN HEALTH SERVICE	4,829	74.2%	13.7%	12.1%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	80.8%	13.1%	6.1%
DIVISION OF BEHAVIORAL HEALTH	20	76.2%	17.6%	6.2%

50. In the last six months, my supervisor has talked with me about my performance.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,245	82.2%	9.2%	8.6%
INDIAN HEALTH SERVICE	4,825	69.7%	16.1%	14.2%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	83.9%	13.1%	3.0%
DIVISION OF BEHAVIORAL HEALTH	20	82.4%	14.6%	3.1%

51. I have trust and confidence in my supervisor.

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,222	73.7%	13.6%	12.6%
INDIAN HEALTH SERVICE	4,832	62.8%	18.6%	18.7%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	79.3%	7.5%	13.2%
DIVISION OF BEHAVIORAL HEALTH	20	76.2%	3.1%	20.7%

3rd Level Subagency Comparison Report

My Supervisor (continued)

52. Overall, how good a job do you feel is being done by your immediate supervisor?

	N	Positive	Neutral	Negative
Department of Health and Human Services	42,203	76.2%	14.6%	9.2%
INDIAN HEALTH SERVICE	4,835	63.5%	21.1%	15.4%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	81.2%	7.1%	11.7%
DIVISION OF BEHAVIORAL HEALTH	20	70.9%	11.4%	17.6%

Leadership

53. In my organization, senior leaders generate high levels of motivation and commitment in the workforce.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	40,991	54.0%	23.6%	22.5%	1,035
INDIAN HEALTH SERVICE	4,676	43.0%	28.9%	28.2%	111
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	57.0%	19.2%	23.8%	0
DIVISION OF BEHAVIORAL HEALTH	20	59.3%	20.9%	19.8%	0

54. My organization's senior leaders maintain high standards of honesty and integrity.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,371	61.8%	22.5%	15.7%	2,659
INDIAN HEALTH SERVICE	4,588	48.2%	28.7%	23.1%	213
OFFICE OF CLINICAL & PREVENTIVE SERVICES	41	77.5%	13.7%	8.8%	1
DIVISION OF BEHAVIORAL HEALTH	19	78.6%	12.8%	8.6%	1

55. Supervisors work well with employees of different backgrounds.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,867	72.0%	17.8%	10.2%	2,051
INDIAN HEALTH SERVICE	4,587	58.6%	25.3%	16.1%	185
OFFICE OF CLINICAL & PREVENTIVE SERVICES	41	73.2%	22.1%	4.6%	1
DIVISION OF BEHAVIORAL HEALTH	19	74.9%	25.1%	0.0%	1

56. Managers communicate the goals of the organization.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,299	68.8%	17.7%	13.4%	676
INDIAN HEALTH SERVICE	4,674	54.9%	25.7%	19.4%	113
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	82.4%	10.5%	7.1%	0
DIVISION OF BEHAVIORAL HEALTH	20	82.4%	9.3%	8.3%	0

3rd Level Subagency Comparison Report

Leadership (continued)

57. Managers review and evaluate the organization's progress toward meeting its goals and objectives.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,561	68.5%	19.9%	11.7%	2,439
INDIAN HEALTH SERVICE	4,571	55.6%	26.8%	17.6%	216
OFFICE OF CLINICAL & PREVENTIVE SERVICES	41	73.3%	19.0%	7.7%	1
DIVISION OF BEHAVIORAL HEALTH	19	73.2%	23.6%	3.2%	1

58. Managers promote communication among different work units (for example, about projects, goals, needed resources).

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	40,756	63.0%	19.5%	17.6%	1,298
INDIAN HEALTH SERVICE	4,631	49.4%	26.5%	24.1%	162
OFFICE OF CLINICAL & PREVENTIVE SERVICES	39	60.6%	22.6%	16.8%	3
DIVISION OF BEHAVIORAL HEALTH	18	60.1%	24.4%	15.5%	2

59. Managers support collaboration across work units to accomplish work objectives.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	40,629	66.7%	18.7%	14.6%	1,189
INDIAN HEALTH SERVICE	4,593	51.3%	27.3%	21.4%	156
OFFICE OF CLINICAL & PREVENTIVE SERVICES	41	59.4%	32.8%	7.8%	1
DIVISION OF BEHAVIORAL HEALTH	20	47.3%	46.5%	6.2%	0

60. Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	39,793	67.8%	19.7%	12.5%	2,181
INDIAN HEALTH SERVICE	4,421	52.9%	27.5%	19.6%	366
OFFICE OF CLINICAL & PREVENTIVE SERVICES	39	77.4%	8.6%	14.0%	3
DIVISION OF BEHAVIORAL HEALTH	18	84.5%	0.0%	15.5%	2

61. I have a high level of respect for my organization's senior leaders.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	41,284	65.7%	20.4%	14.0%	645
INDIAN HEALTH SERVICE	4,658	56.8%	25.3%	18.0%	122
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	83.8%	7.6%	8.6%	0
DIVISION OF BEHAVIORAL HEALTH	20	85.4%	0.0%	14.6%	0

3rd Level Subagency Comparison Report

Leadership (continued)

62. Senior leaders demonstrate support for Work/Life programs.

	N	Positive	Neutral	Negative	DNK
Department of Health and Human Services	38,629	66.9%	21.6%	11.5%	3,323
INDIAN HEALTH SERVICE	4,312	48.1%	32.8%	19.2%	463
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	73.5%	15.9%	10.7%	0
DIVISION OF BEHAVIORAL HEALTH	20	72.6%	18.1%	9.3%	0

My Satisfaction

63. How satisfied are you with your involvement in decisions that affect your work?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,867	60.4%	20.6%	19.0%
INDIAN HEALTH SERVICE	4,772	53.3%	26.7%	20.0%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	65.9%	12.9%	21.2%
DIVISION OF BEHAVIORAL HEALTH	20	62.8%	11.2%	26.0%

64. How satisfied are you with the information you receive from management on what's going on in your organization?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,871	57.8%	21.7%	20.5%
INDIAN HEALTH SERVICE	4,763	47.0%	27.2%	25.8%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	70.6%	16.2%	13.2%
DIVISION OF BEHAVIORAL HEALTH	20	61.4%	27.2%	11.4%

65. How satisfied are you with the recognition you receive for doing a good job?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,832	59.9%	20.6%	19.5%
INDIAN HEALTH SERVICE	4,767	45.5%	27.2%	27.2%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	64.3%	24.1%	11.5%
DIVISION OF BEHAVIORAL HEALTH	20	65.0%	28.9%	6.2%

66. How satisfied are you with the policies and practices of your senior leaders?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,774	53.5%	28.2%	18.3%
INDIAN HEALTH SERVICE	4,764	45.6%	32.3%	22.1%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	62.4%	29.7%	7.8%
DIVISION OF BEHAVIORAL HEALTH	20	56.0%	34.3%	9.8%

3rd Level Subagency Comparison Report

My Satisfaction (continued)

67. How satisfied are you with your opportunity to get a better job in your organ

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,793	43.3%	29.2%	27.5%
INDIAN HEALTH SERVICE	4,757	41.5%	33.1%	25.5%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	57.2%	26.1%	16.7%
DIVISION OF BEHAVIORAL HEALTH	20	59.7%	20.5%	19.8%

68. How satisfied are you with the training you receive for your present job?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,795	62.1%	22.1%	15.8%
INDIAN HEALTH SERVICE	4,761	52.7%	26.1%	21.3%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	75.9%	17.0%	7.1%
DIVISION OF BEHAVIORAL HEALTH	20	65.9%	22.6%	11.5%

69. Considering everything, how satisfied are you with your job?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,819	74.1%	14.9%	10.9%
INDIAN HEALTH SERVICE	4,760	70.8%	18.7%	10.5%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	70.3%	17.1%	12.6%
DIVISION OF BEHAVIORAL HEALTH	20	74.0%	11.4%	14.6%

70. Considering everything, how satisfied are you with your pay?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,785	65.6%	16.6%	17.8%
INDIAN HEALTH SERVICE	4,749	59.0%	19.6%	21.4%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	41	77.9%	13.3%	8.8%
DIVISION OF BEHAVIORAL HEALTH	20	85.4%	3.1%	11.5%

71. Considering everything, how satisfied are you with your organization?

	N	Positive	Neutral	Negative
Department of Health and Human Services	41,703	70.0%	17.9%	12.1%
INDIAN HEALTH SERVICE	4,728	59.4%	24.6%	16.0%
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	64.0%	24.1%	11.9%
DIVISION OF BEHAVIORAL HEALTH	20	67.4%	14.5%	18.1%

3rd Level Subagency Comparison Report

Work/Life

72. Please select the response below that BEST describes your current teleworking schedule.

		Telework						
	N	Very Infrequently	Only 1-2 Days Per Month	1-2 Days Per Week	3-4 Days Per Week	Every Work Day		
	41,700	14.6%	7.3%	37.1%	7.6%	3.2%		
	4,673	5.1%	1.4%	3.3%	1.6%	4.4%		
RVICES	42	16.0%	4.6%	23.0%	4.5%	44.3%		
	20	20.5%	3.1%	20.5%	0.0%	49.7%		
					(co	ontinued)		

72. Please select the response below that BEST describes your current teleworking schedule. (continued)

72. I teuse setect the response below that BEST describes your current	i teteworking scr	ieuuie. (com	iiiieuj					
		Do Not Telework						
	N	Must Be Physically Present	Technical Issues	Not Approved To Telework	Choose Not To Telework			
Department of Health and Human Services	41,700	14.0%	1.9%	6.0%	8.3%			
INDIAN HEALTH SERVICE	4,673	45.7%	5.0%	17.8%	15.7%			
OFFICE OF CLINICAL & PREVENTIVE SERVICES	42	0.0%	1.5%	3.1%	3.0%			
DIVISION OF BEHAVIORAL HEALTH	20	0.0%	0.0%	6.3%	0.0%			

73. How satisfied are you with the following Work/Life programs in your agency? Telework

	N	Positive	Neutral	Negative	Choose Not to Participate	Not Available to Me	Unaware of Programs
Department of Health and Human Services	33,959	78.7%	13.8%	7.5%	1,867	4,679	609
INDIAN HEALTH SERVICE	1,660	35.8%	47.3%	16.8%	263	2,232	476
OFFICE OF CLINICAL & PREVENTIVE SERVICES	41	86.7%	3.1%	10.2%	1	0	0
DIVISION OF BEHAVIORAL HEALTH	20	85.7%	0.0%	14.3%	0	0	0

74. How satisfied are you with the following Work/Life programs in your agency? Alternative Work Schedules (AWS, for example, compressed work schedule or flexible work schedule)

	N	Positive	Neutral	Negative	Choose Not to Participate	Not Available to Me	Unaware of Programs
Department of Health and Human Services	27,464	76.3%	17.0%	6.7%	7,207	5,300	1,253
INDIAN HEALTH SERVICE	2,781	59.5%	26.2%	14.3%	271	1,274	318
OFFICE OF CLINICAL & PREVENTIVE SERVICES	23	67.0%	26.7%	6.2%	7	7	4
DIVISION OF BEHAVIORAL HEALTH	13	64.6%	35.4%	0.0%	5	1	1

3rd Level Subagency Comparison Report

Work/Life (continued)

75. How satisfied are you with the following Work/Life programs in your agency? Health and Wellness Programs (for example, onsite exercise, flu vaccination, medical screening, CPR training, health and wellness fair)

	N	Positive	Neutral	Negative	Choose Not to Participate	Not Available to Me	Unaware of Programs
Department of Health and Human Services	35,973	77.5%	17.4%	5.2%	3,203	1,406	1,050
INDIAN HEALTH SERVICE	4,038	64.8%	24.9%	10.2%	114	347	216
OFFICE OF CLINICAL & PREVENTIVE SERVICES	30	90.7%	7.0%	2.3%	3	6	2
DIVISION OF BEHAVIORAL HEALTH	14	85.2%	14.8%	0.0%	1	3	1

76. How satisfied are you with the following Work/Life programs in your agency? Employee Assistance Program (EAP, for example, short-term counseling, referral services, legal services, information services)

	N	Positive	Neutral	Negative	Choose Not to Participate	Not Available to Me	Unaware of Programs
Department of Health and Human Services	25,148	56.8%	38.3%	4.9%	11,779	696	4,023
INDIAN HEALTH SERVICE	3,322	47.1%	45.2%	7.7%	624	219	569
OFFICE OF CLINICAL & PREVENTIVE SERVICES	29	63.0%	34.8%	2.1%	12	0	1
DIVISION OF BEHAVIORAL HEALTH	17	64.0%	36.0%	0.0%	3	0	0

77. How satisfied are you with the following Work/Life programs in your agency? Child Care Programs (for example, child care center, parenting classes and support groups, back-up care, flexible spending account)

	N	Positive	Neutral	Negative	Choose Not to Participate	Not Available to Me	Unaware of Programs
Department of Health and Human Services	17,227	41.0%	51.2%	7.9%	16,540	3,800	4,102
INDIAN HEALTH SERVICE	1,855	23.6%	62.0%	14.3%	640	1,210	1,027
OFFICE OF CLINICAL & PREVENTIVE SERVICES	13	37.1%	52.5%	10.4%	17	7	5
DIVISION OF BEHAVIORAL HEALTH	7	36.4%	63.6%	0.0%	5	5	3

78. How satisfied are you with the following Work/Life programs in your agency? Elder Care Programs (for example, elder/adult care, support groups, speakers)

	N	Positive	Neutral	Negative	Choose Not to Participate	Not Available to Me	Unaware of Programs	
partment of Health and Human Services	14,131	34.1%	60.5%	5.5%	16,603	3,316	7,576	
DIAN HEALTH SERVICE	1,772	24.4%	62.8%	12.8%	584	1,121	1,246	
OFFICE OF CLINICAL & PREVENTIVE SERVICES	12	29.0%	59.5%	11.5%	15	7	7	
DIVISION OF BEHAVIORAL HEALTH	7	17.6%	82.4%	0.0%	6	4	3	

3rd Level Subagency Comparison Report

Demographic Questions

	%
Headquarters	
Field	
Note: All results are suppressed when any single demographic category has fewer than 4 responses	5.
What is your supervisory status?	
	%
Non-Supervisor	
Team Leader	
Supervisor	
Manager	
Senior Leader	
Note: All results are suppressed when any single demographic category has fewer than 4 responses	5.
Are you:	
	%
Male	38.1%
Female	61.9%
Are you Hispanic or Latino?	9/2
	%
Are you Hispanic or Latino? Yes No	%
Yes	
Yes No Note: All results are suppressed when any single demographic category has fewer than 4 responses	
Yes No	 s.
Yes No Note: All results are suppressed when any single demographic category has fewer than 4 responses Please select the racial category or categories with which you most closely identify.	 S.
Yes No Note: All results are suppressed when any single demographic category has fewer than 4 responses	 S.

Note: Percentages for demographic questions are unweighted.

White

Two or more races

Native Hawaiian or Other Pacific Islander

0.0%

16.7% 14.3%

3rd Level Subagency Comparison Report

Demographic Questions (continued)

What is the highest degree or level of education you have completed?

	%
Less than High School	
High School Diploma/GED or equivalent	
Trade or Technical Certificate	
Some College (no degree)	
Associate's Degree (e.g., AA, AS)	
Bachelor's Degree (e.g., BA, BS)	
Master's Degree (e.g., MA, MS, MBA)	
Doctoral/Professional Degree (e.g., Ph.D., MD, JD)	

Note: All results are suppressed when any single demographic category has fewer than 4 responses.

What is your pay category/grade?

	%	
Federal Wage System		
GS 1-6		
GS 7-12		
GS 13-15		
Senior Executive Service		
Senior Level (SL) or Scientific or Professional (ST)		
Other		

Note: All results are suppressed when any single demographic category has fewer than 4 responses.

How long have you been with the Federal Government (excluding military service)?

	%
Less than 1 year	0.0%
1 to 3 years	9.5%
4 to 5 years	23.8%
6 to 10 years	14.3%
11 to 14 years	9.5%
15 to 20 years	14.3%
More than 20 years	28.6%

Note: Percentages for demographic questions are unweighted.

3rd Level Subagency Comparison Report

Demographic Questions (continued)

How long have you been with your current agency (for example, Department of Justice, Environmental Protection Agency)?

	%
Less than 1 year	
1 to 3 years	
4 to 5 years	
6 to 10 years	
11 to 20 years	
More than 20 years	

Are you considering leaving your organization within the next year, and if so, why?

Note: All results are suppressed when any single demographic category has fewer than 4 responses.

	%
No	76.2%
Yes, to retire	
Yes, to take another job within the Federal Government	14.3%
Yes, to take another job outside the Federal Government	
Yes, other	

Note: Results are suppressed for each demographic category with fewer than 4 responses.

I am planning to retire:

	%	
Within one year		
Between one and three years		
Between three and five years		
Five or more years		

Note: All results are suppressed when any single demographic category has fewer than 4 responses.

What is your US military service status?

	%
No Prior Military Service	
Currently in National Guard or Reserves	
Retired	
Separated or Discharged	

Note: All results are suppressed when any single demographic category has fewer than 4 responses.

Note: Percentages for demographic questions are unweighted.

3rd Level Subagency Comparison Report

Demographic Questions (continued)

Are you an ii	ndividual	with a	disability?
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	%
Yes	14.3%
No	85.7%

What is your age group?

	%
25 and under	
26-29	
30-39	14.3%
40-49	28.6%
50-59	40.5%
60 or older	9.5%

Note: Results are suppressed for each demographic category with fewer than 4 responses.