

5600 Fishers Lane Rockville, Maryland 20857

170.315(d)(13)(i) Multi-factor authentication Requirement:

- 1. The health IT developer attests, "Yes, the Health IT Module supports authentication, through multiple elements, of the user's identity with the use of industry-recognized standards," and;
- 2. The health IT developer submits description of the supported use cases.

Response:

- 1. Yes the Health IT Module supports the authentication, through multiple elements, of the user's identity with the use of industry-recognized standards. When attesting "yes," the health IT developer must describe the use cases supported.
- 2. Use Cases:

RPMS Login – RPMS can be configured to use the multi-factor authentication methods available through the required database manager, Intersystems HealthShare 2017.2.2. The two factor authentication methods supported currently include:

- Direct methods:
 - SMS text authentication
 - Time-based One-time Password (TOTP) authentication
- Indirect methods: (Would require that the two factor authentication be controlled externally to the system.)
 - o LDAP
 - Operating System Based

Individual components of the EHR system can also utilize two factor authentication. Eprescribing for Controlled Substances (EPCS) is an example of this. These components are typically configured when a destination system requires two factor authentication so while the RPMS/EHR system can support these requirements, they are not used to control access the RPMS/EHR system itself.