

# Indian Health Service Quality Payment Program (QPP)

Planning	Planning	Planning
MU Stage 3	MACRA Stage	2015 CEHRT Stage
(Magnitude of Effort - High)	(Magnitude of Effort - High)	(Magnitude of Effort - High)
<b>Area MU Coordinator</b>	<b>National MACRA Coordinator</b>	<b>Area MU Coordinator</b>
<b>Site MU Coordinator</b> 1. Identify Eligible Professionals 2. Identify Eligible Hospitals 3. Understanding Stage 3 Requirements	<b>Area MACRA Coordinator</b>	<b>Area MACRA Coordinator</b>
<b>Area CAC</b>	<b>Site MACRA Coordinator</b>	
<b>Site CAC</b>	<b>Area MU Coordinator</b>	
	<b>Site MU Coordinator</b>	<b>Site MU Coordinator</b>
<b>Physician Champion (Healthcare Provider)</b>	<b>Area CAC</b>	<b>Area CAC</b>
<b>Nurse Champion (Healthcare Provider)</b> 1. Understanding Stage 3 Requirements	<b>Site CAC</b>	<b>Site CAC</b>
<b>Area ISSO</b>	<b>Area ISSO</b>	<b>Area ISSO</b>
	<b>IT Specialist</b>	<b>IT Specialist</b>
	<b>Physician Champion (Healthcare Provider)</b>	<b>Physician Champion (Healthcare Provider)</b>
	<b>Nurse Champion (Healthcare Provider)</b>	<b>Nurse Champion (Healthcare Provider)</b>
<b>Area Health Information Management (HIM) Staff</b>		
Comments: 1. Cannot Attest Unless 2015 CEHRT Available	Comments: 1. Requires 2015 CEHRT in 2018 2. All must understand MACRA Requirements	Comments: 1. Hardware Upgrade 2. Understand technical and policy requirements for EHR and MU/MACRA
Analysis	Analysis	Analysis
MU Stage 3	MACRA Stage	2015 CEHRT Stage
<b>Area MU Coordinator</b>	<b>Area MU Coordinator</b>	<b>Site MU Coordinator</b>
<b>Site MU Coordinator</b>	<b>Site MU Coordinator</b>	<b>Area MU Coordinator</b>
<b>Area CAC</b>	<b>Area CAC</b>	<b>Area CAC</b>
<b>Site CAC</b>	<b>Site CAC</b>	<b>Site CAC</b>
<b>Area Health Information Management (HIM) Staff</b>	<b>Area ISSO</b>	<b>Area ISSO</b>
<b>Physician Champion (Healthcare Provider)</b>	<b>IT Specialist</b>	<b>IT Specialist</b>
<b>Nurse Champion (Healthcare Provider)</b>	<b>Physician Champion (Healthcare Provider)</b>	<b>Physician Champion (Healthcare Provider)</b>
<b>Area ISSO</b>	<b>Nurse Champion (Healthcare Provider)</b>	<b>Nurse Champion (Healthcare Provider)</b>
	<b>National MACRA Coordinator</b>	
	<b>Area MACRA Coordinator</b>	
	<b>Site MACRA Coordinator</b>	<b>Area MACRA Coordinator</b>
Comments:	Comments: Help Implement 4 Performance Categories 1. Quality Measures 2. Advancing Care Information 3. Improvement Activities 4. Resource Costs	Comments: 1. Review Measures
Design	Design	Design
MU Stage 3	MACRA Stage	2015 CEHRT Stage
<b>Area MU Coordinator</b>	<b>Area MU Coordinator</b>	<b>Area MU Coordinator</b>
<b>Site MU Coordinator</b>	<b>Site MU Coordinator</b>	<b>Site MU Coordinator</b>
<b>Area CAC</b>	<b>Area CAC</b>	<b>Area CAC</b>
<b>Site CAC</b>	<b>Site CAC</b>	<b>Site CAC</b>
<b>Area ISSO</b>	<b>Area ISSO</b>	<b>Area ISSO</b>
	<b>IT Specialist</b>	<b>IT Specialist</b>
<b>Physician Champion (Healthcare Provider)</b>	<b>Physician Champion (Healthcare Provider)</b>	<b>Physician Champion (Healthcare Provider)</b>
<b>Nurse Champion (Healthcare Provider)</b>	<b>Nurse Champion (Healthcare Provider)</b>	<b>Nurse Champion (Healthcare Provider)</b>
	<b>National MACRA Coordinator</b>	
	<b>Area MACRA Coordinator</b>	<b>Area MACRA Coordinator</b>
	<b>Site MACRA Coordinator</b>	
<b>Area Health Information Management (HIM) Staff</b>		
Comments: 1. Field Support to Test	Comments: 1. Field Support to Test 2. To become PCMH may need funds/resources for certification	Comments: 1. Field Support to Test

Implementation	Implementation	Implementation
MU Stage 3	MACRA Stage	2015 CEHRT Stage
<b>Training</b>	<b>Training</b>	<b>Training</b>
<b>Communication/Outreach</b>	<b>Communication/Outreach</b>	<b>Communication/Outreach</b>
<b>IT Tier 1 and 2 Support</b>	<b>IT Tier 1 and 2 Support</b>	<b>IT Tier 1 and 2 Support</b>
Comments: 1. Assign resource to address needs	Comments: 1. Assign resource to address needs	Comments: 1. Assign resource to address needs
Resources	Resources	Resources
MU Stage 3	MACRA Stage	2015 CEHRT Stage
<b>Area MU Coordinator</b> - Training	<b>Area MU Coordinator</b> - Training	<b>Area MU Coordinator</b> - Training
<b>Site MU Coordinator</b> - Training	<b>Site MU Coordinator</b> - Training	<b>Site MU Coordinator</b> - Training
<b>Area CAC</b>	<b>Area CAC</b>	<b>Area CAC</b>
<b>Site CAC</b>	<b>Site CAC</b>	<b>Site CAC</b>
<b>Area ISSO</b>	<b>Area ISSO</b>	<b>Area ISSO</b>
<b>IT Specialists</b>	<b>IT Specialist</b>	<b>IT Specialist</b>
<b>Physician Champion (Healthcare Provider)</b>	<b>Physician Champion (Healthcare Provider)</b>	<b>Physician Champion (Healthcare Provider)</b>
<b>Nurse Champion (Healthcare Provider)</b>	<b>Nurse Champion (Healthcare Provider)</b>	<b>Nurse Champion (Healthcare Provider)</b>
<b>Site Manager</b> - Support Requirements	<b>Site Manager</b> - Support Requirements	
<b>Area Health Information Management (HIM) Staff</b>	<b>Site MACRA Coordinator</b>	
	<b>Area MACRA Coordinator</b> - Human Resources to support Clinical Quality Data Analysis (e.g. run reports, support reports, QAPI resource, Knowledge of MACRA), training, etc	<b>Area MACRA Coordinator</b>
	<b>National MACRA Coordinator</b>	
Funds	Funds	Funds
MU Stage 3	MACRA Stage	2015 CEHRT Stage
<b>Human Resources</b>	<b>Human Resources</b>	<b>Human Resources</b>
<b>Put on Radar - Technical:</b> - Network - Servers - Computer (unsure if needed at this time) - Travel Funds (to site visits/Area Offices) - Training (develop materials, webinars, at the elbow support, education/communication materials)	<b>Training (develop materials, webinars, at the elbow support, education/communication materials)</b>	<b>Put on Radar - Technical:</b> - Network - Servers - Computer (unsure if needed at this time) - Travel Funds (to site visits/Area Offices) - Training (develop materials, webinars, at the elbow support, education/communication materials)
	<b>Travel Funds (to site visits/Area Offices)</b>	
	<b>Funds for Registries to report quality measures</b>	

Role	Responsibilities	Policy Expert	Develops Training Material	Training	Community Outreach	Meets with Clinicians	Works with IST	Assists with Attestation	Selects Quality measures	Submits Performance Measures	Health IT (e.g. EHR, RPMS) Configuration	Health IT (e.g. EHR, RPMS) Configuration Testing
<b>Quality Payment Program (QPP)-MACRA Coordinators</b>	Need coordinators at National, Area and Site level. Area coordinator disseminates to sites, provides training etc.											
National QPP-MACRA Coordinator	Review requirements, "sort out" measures, address registry issues (identify costs to HQ, Area, Site such as area directors), develop subset of measures to incorporate in EHR, works with clinical group to select clinical measures.	QPP-MACRA	X	X	X	X						X
Area QPP-MACRA Coordinator	Area QPP-MACRA Coordinator - responsible for coordinating training activities. Can assist with attestation for QPP-MACRA at sites, provides frequent conference calls to share information. Work w Improvement Support team (IST) lead. Are the point of contact for all the data calls. Works with registries / contracting.	QPP-MACRA	X	X	X	X	X	X				X
Site QPP-MACRA Coordinator	Site QPP-MACRA Coordinator meets 1:1 with Eligible Clinicians (EC) to provide orientation, updates, and assistance. Select measures with input from EC input. Helps with attestation. Aware /knows status of each provider (MIPs/ APM). Submits performance measures (on behalf of / proxy or have EC submit with guidance). Works with Meaningful Use (MU) coordinator and has knowledge of QPP-MACRA and MU to support crosswalk. Engages with Quality Improvement (QI) team. Supports Clinical Quality Data Analysis (e.g. run reports, support reports, QAPI resource). Works with registries / contracting.	QPP-MACRA	X	X	X	X	X			X		X
Area MU coordinator	MU Subject Matter Expert (SME), Continues to provide MU support and attestation (hospitals, Medicaid Eligible Professionals (EP) ), supports the Advancing Care Information (ACI) component of QPP-MACRA.	MU	X	X ACI	X	X		X				X
Site MU coordinator	MU SME, Continues to provide MU support and attestation (hospitals, Medicaid EP), supports the ACI component of QPP-MACRA.	MU	X	X ACI	X	X		X				X
Area CAC	Overall support to all sites: Assist in Maintaining training, trouble shooting EHR, makes sure all the enhancements and patches to support QPP-MACRA are in place. Field support to Test EHR changes. Support QPP-MACRA Data Calls, Develops training Material and trains on EHR use to meet each measure (ACI, Quality and AD), EHR training.		X	X	X	EHR use	X				X	X
Site CAC	Site specific: Assist in Maintaining training, trouble shooting EHR, makes sure all the enhancements and patches to support QPP-MACRA are in place. Field support to Test EHR changes. Support QPP-MACRA Data Calls, Develops training Material and trains on EHR use to meet each measure (ACI, Quality and AD), EHR training (2015 CEHRT).		X	X	X	EHR use	X				X	X
Area ISSO	Serve as the central point of contact for the Area IT Security program in coordination with the Agency ISSO. Establishing and maintaining an up-to-date list of all IT systems within the operating unit. Ensuring IT Security Plans, risk analysis, contingency and disaster recovery plans are prepared for all major applications and general support systems owned and operated by the operating unit. Maintaining a tracking system of the required security controls and accreditation status on IT systems. Acting as the central point for any IT Security related incidents or violations. Assisting application system manager and users in establishing and implementing the appropriate security safeguards required to protect the IT System hardware and data.										X	X
OIT IT Specialist	Provides Health IT (e.g. RPMS, EHR, iCare) configuration. Maintains IT functionality, enhancements, and patches. Performs configuration to meet Performance Categories (ACI, Quality, IA) criteria and certification for EHR (e.g. 2015 CEHRT). Supports testing.		X								X	X
OIT Informaticist	Analyzes Performance Categories (ACI, Quality, IA) criteria and certification for EHR (e.g. 2015 CEHRT) so that it can be developed in EHR. Confirms functionality built to support use in field. Provides communication and training to site and area levels when enhancements/ patches are built. Supports testing.		X	X	X						X	X
Area IT Specialist	Provides Health IT (e.g. RPMS, EHR, iCare) configuration. Maintains IT functionality, enhancements, and patches. Performs configuration to meet Performance Categories (ACI, Quality, IA) criteria and certification for EHR (e.g. 2015 CEHRT). Supports testing.		X	X							X	X
Site IT Specialist	Site specific and works with Area and OIT. Health IT (e.g. RPMS, EHR, iCare) Configuration. Maintain IT functionality, enhancements, and patches. Performs configuration to meet Performance Categories (ACI, Quality, IA) criteria and certification for EHR (e.g. 2015 CEHRT). Supports testing.		X	X							X	X
Area Physician Champion (Healthcare provider)	CMO or CMO designee, Directs the activities and efforts to meet QPP requirements. Support processes in place to meet measures. Works closely with QPP-MACRA Coordinator, MU Coordinator and CAC. Resource to QPP-MACRA Coordinator who is interacting with clinicians. Provides oversight in decision making as it pertains to clinician buy in / support. Collaborates with the QPP-MACRA Coordinator to identify how the measures impacts the credential provider workflow, practice, day to day operations and patient care.				X QPP-MACRA coordinator		X					

Role	Responsibilities	Policy Expert	Develops Training Material	Training	Community Outreach	Meets with Clinicians	Works with IST	Assists with Attestation	Selects Quality measures	Submits Performance Measures	Health IT (e.g. EHR, RPMS) Configuration	Health IT (e.g. EHR, RPMS) Configuration Testing
Site Physician Champion (Healthcare provider)	At site level, is the Chief of Staff, Clinical Director or Designee. Directs the activities and efforts to meet QPP requirements. Support processes in place to meet measures. Works closely with QPP-MACRA Coordinator, MU Coordinator and CAC. Resource to QPP-MACRA Coordinator who is interacting with clinicians. Provides oversight in decision making as it pertains to clinician buy in / support. Collaborates with the QPP-MACRA Coordinator to identify how the measures impacts the credential provider workflow, practice, day to day operations and patient care. Assist QPP-MACRA Coordinator with quality measure selection that benefit their site and provides justification as to why the measures were selected.				X QPP-MACRA coordinator	X in-services	X		X			
MIPS Eligible Clinician Champion (Healthcare provider)	Works with or is the QPP-MACRA, CAC or MU Coordinator (may be the same person with two roles) that looks at processes in place to meet measures. Provides oversight in decision making as it pertains to clinician buy in / support. Collaborates with the QPP-MACRA Coordinator to identify how the measures impacts the credential provider workflow, practice, day to day operations and patient care. Note: May have either a Site Physician Champion or MIPS EC Champion.				X QPP-MACRA coordinator	X in-services	X		X			
Nurse Champion (Healthcare provider)	Works with or is the QPP-MACRA, CAC or MU Coordinator (may be the same person with two roles) that looks at processes in place to meet measures. Provides oversight in decision making as it pertains to clinician buy in / support. Collaborates with the QPP-MACRA Coordinator to identify how the measures impacts the credential provider workflow, practice, day to day operations and patient care.				X QPP-MACRA coordinator	X in-services	X		X			
Clinical Group	Team that includes champions, IT specialist, QPP-MACRA, CAC and/ or MU Coordinator. Addresses measures selection, data analysis of performance activities and helps provide guidance to clinicians partaking in QPP- MACRA.				X	X						
QAPI Coordinator (Site and Area)	Team - works on quality improvement activities, pulls data out, run the reports, work with area and site to generate data analysis for quality reporting and getting back to sites about QPP.	X	X	X	X	X	X	X	X	X		X iCare